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› **THOMSON Go TV HD (Google OS) 32HG4M45 Portable Smart TV User Manual**

## THOMSON 32HG4M45

# THOMSON Go TV HD (Google OS) 32-inch Portable Smart TV

Model: **32HG4M45**

User Instruction Manual

## 1. INTRODUCTION

This manual provides essential information for the safe and efficient operation of your THOMSON Go TV HD (Google OS) portable smart television. Please read it thoroughly before using the device and retain it for future reference.

The THOMSON Go TV HD offers a comfortable and flexible viewing experience with its 32-inch HD display. Powered by Google TV 5.0, it integrates content from your streaming applications and subscriptions into an intuitive interface. Create personalized user profiles and receive tailored recommendations. With access to over 400,000 movies and series, plus Google Cast for wireless content streaming, your entertainment is always accessible. The integrated battery provides up to 4 hours of enjoyment without needing a power connection. Its base wheels allow for easy movement, and adjustable height, tilt, and rotation customize your viewing angle. Enjoy high-quality sound with Dolby Audio and 16W speakers.

## 2. SAFETY INFORMATION

Always observe the following safety precautions to prevent electric shock, fire, or injury:

- Do not expose the TV to rain or moisture.
- Do not open the TV casing; refer all servicing to qualified personnel.
- Ensure proper ventilation around the TV.
- Use only the provided power adapter.
- Keep the TV away from heat sources and direct sunlight.
- Handle the TV with care, especially when moving it, to avoid damage.

## 3. WHAT'S IN THE BOX

Carefully unpack the box and ensure all items are present:

- THOMSON Go TV HD (Google OS) 32-inch Portable Smart TV
- Power Adapter
- Remote Control
- User Manual (this document)
- Warranty Card

## 4. PRODUCT OVERVIEW

### 4.1. TV Dimensions and Adjustability



*Image: Front, side, and back views of the THOMSON Go TV with detailed dimensions (734mm width, 429mm height, 1323mm max height, 227mm depth).*

### INNOVACIÓN ÚTIL ACCESIBLE PARA TODOS

Desde hace 132 años,  
nuestro objetivo sigue siendo  
el mismo: ofrecer tecnología  
que una a las personas.

Creemos que el  
producto perfecto es sencillo,  
fácil de usar y se adapta  
a lo que realmente necesitas.

*Image: The THOMSON Go TV demonstrating its adjustable tilt and rotation features for optimal viewing comfort.*

The THOMSON Go TV features a robust stand with wheels for easy mobility. The screen can be adjusted in height, tilted, and rotated to achieve the perfect viewing angle in any room.

## 4.2. Rear Panel Connections

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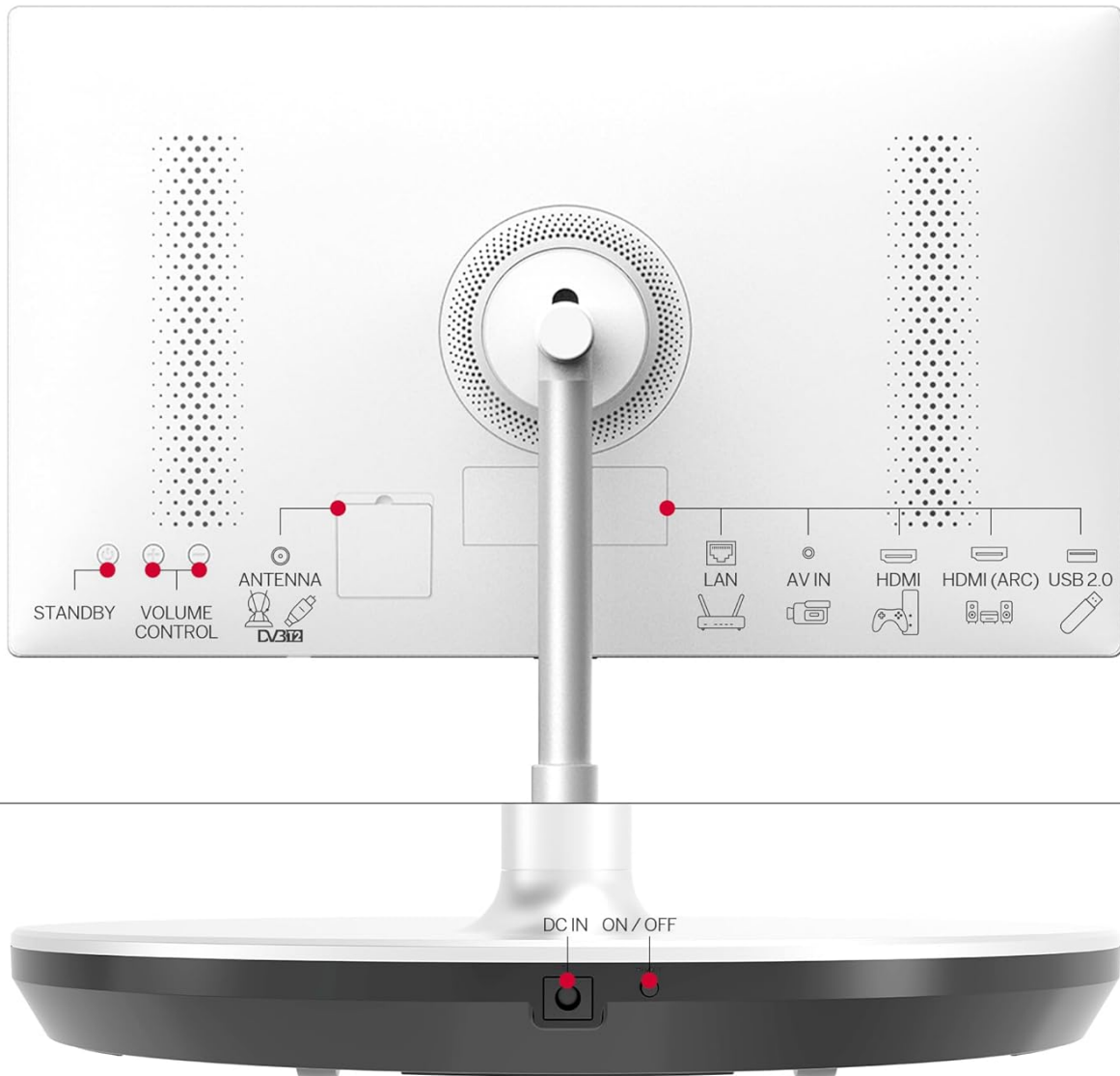


Image: Rear panel of the THOMSON Go TV, highlighting various input ports and controls.

The rear panel provides access to essential connectivity options:

- **LAN:** Ethernet port for wired internet connection.
- **AV IN:** Audio/Video input for older devices.
- **HDMI (ARC):** High-Definition Multimedia Interface with Audio Return Channel support.
- **USB 2.0:** USB port for media playback or connecting peripherals.
- **ANTENNA (DVB-T2):** Antenna input for terrestrial digital TV.
- **DC IN:** Power input for the adapter.
- **ON/OFF:** Main power switch.
- **STANDBY / VOLUME CONTROL:** Physical buttons for basic control.

## 4.3. Remote Control



Image: The remote control for the THOMSON Go TV, showing numeric keys, Google Assistant button, illuminated keys, and direct access buttons for streaming services.

The remote control allows full navigation and control of your TV. It features:

- **Numeric Keys:** For direct channel selection.
- **Google Assistant Button:** Activate voice control.
- **Illuminated Keys:** For easy use in low-light conditions.
- **Direct Access Buttons:** Quick launch for popular streaming apps like Netflix, Prime Video, and YouTube.

## 5. SETUP

### 5.1. Initial Placement and Power Connection

Place the TV on a stable, level surface. Thanks to its integrated wheels, you can easily move it to your desired location. Connect the power adapter to the DC IN port on the TV and then to a power outlet. Ensure the main ON/OFF switch is in the 'ON' position.

## 5.2. First-Time Setup

Upon first power-on, the TV will guide you through the initial setup process:

1. **Language Selection:** Choose your preferred language.
2. **Network Connection:** Connect to your Wi-Fi network or use an Ethernet cable for a wired connection.
3. **Google Account Sign-in:** Sign in with your Google account to access Google TV features, personalized recommendations, and app downloads.
4. **Channel Scan:** If connecting an antenna, the TV will scan for available terrestrial channels.
5. **Privacy Settings:** Configure your privacy preferences.

## 6. OPERATING INSTRUCTIONS

### 6.1. Google TV Interface



Image: The THOMSON Go TV screen showing the Google TV home screen with various streaming service icons like Netflix, Prime Video, Disney+, Spotify, YouTube, and Apple TV.

Google TV organizes content from your streaming services into a unified, personalized interface. You can create multiple user profiles, each with customized recommendations.

## 6.2. Voice Control with Google Assistant

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*Image: A woman speaking into the remote control, with a 'Hey Google' speech bubble and the Google Assistant logo, demonstrating voice control functionality.*

Press the Google Assistant button on your remote control and speak your commands. You can search for content, ask for recommendations, control smart home devices, and more.

## 6.3. Google Cast Functionality

 Google Cast

*Image: A smartphone screen showing content being cast to the THOMSON Go TV, with the Google Cast logo indicating the feature. Use Google Cast to wirelessly stream content from compatible devices (smartphones, tablets, computers) directly to your TV screen.*

#### **6.4. Battery Usage and Mobility**

**THOMSON**

Genießen Sie bis zu 4 Stunden  
Fernsehvergnügen ohne Steckdose.

5000 mAh

up to 4 hours life



*Image: A woman performing yoga, with the THOMSON Go TV in the background displaying an exercise video. An overlay indicates '5000 mAh' and 'up to 4 hours life', highlighting the TV's portability and battery duration.*

The integrated battery provides up to 4 hours of viewing time, allowing you to enjoy entertainment anywhere without a power outlet. The base wheels facilitate easy movement between rooms.

## 6.5. Audio Features



*Image: The THOMSON Go TV displaying a beach scene, with the Dolby Audio logo and animated sound waves emanating from the screen, illustrating its audio capabilities.*

Experience high-quality sound with integrated 16W speakers and Dolby Audio support.

## 7. MAINTENANCE

### 7.1. Cleaning the Screen

Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, slightly dampen the cloth with water or a specialized screen cleaner. Do not spray liquid directly onto the screen.

### 7.2. General Care

- Keep the TV free from dust by regularly wiping the casing with a dry, soft cloth.
- Avoid placing heavy objects on the TV.
- Ensure ventilation openings are not blocked.

## 8. TROUBLESHOOTING

If you encounter issues, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No power	Power cable disconnected; Main switch off	Check power connections; Ensure main ON/OFF switch is on
No picture, but sound is present	Incorrect input source; Loose HDMI cable	Select correct input source; Reconnect HDMI cable securely
No sound, but picture is present	Volume muted or too low; Audio settings incorrect	Increase volume; Check audio output settings
Remote control not working	Batteries depleted; Obstruction between remote and TV	Replace batteries; Remove any obstructions
Cannot connect to Wi-Fi	Incorrect password; Router issue; TV too far from router	Verify password; Restart router; Move TV closer to router

## 9. SPECIFICATIONS

### 9.1. General

- **Brand:** THOMSON
- **Model Number:** 32HG4M45
- **Screen Size:** 32 Inches (80 cm)
- **Display Technology:** HD LED
- **Resolution:** 1366 x 768 (768p)
- **Refresh Rate:** 60 Hz
- **Aspect Ratio:** 16:9
- **Contrast:** 3000:1
- **Operating System:** Android (Google TV)
- **Memory Storage Capacity:** 1 GB
- **Special Features:** Google TV, Voice Control, Bluetooth 5.1, Portable (up to 4 hours battery life)
- **Product Dimensions (DxWxH):** 22.7 x 73.4 x 132.3 cm
- **Product Weight (without stand):** 18.1 kg
- **VESA Support:** Wall mount, Table stand

### 9.2. Connectivity

- **Connectivity Technology:** Bluetooth, Ethernet, USB, Wi-Fi
- **HDMI Ports:** 2
- **USB Ports:** 1 (Total USB 2.0: 1, Total USB 3.0: 1 -*Note: JSON lists both 1 USB and 1 USB 2.0 and 1 USB 3.0, assuming 1 physical port supporting both standards or a typo.*)
- **Audio Input:** HDMI, USB
- **Wireless Technology:** Wi-Fi
- **Internet Applications:** Disney Plus, Netflix, Prime Video, YouTube

## 9.3. Audio

- **Speaker Description:** Integrated speakers with Dolby Audio and 16 W power
- **Integrated Surround Sound Format:** Dolby Audio

## 9.4. Power and Energy Efficiency

### Produktdatenblatt

DELEGIERTE VERORDNUNG (EU) 2019/2013 DER KOMMISSION zur Energieverbrauchskennzeichnung von elektronischen Displays

Parameter	Parameter oder Wert und Genauigkeit	Einheit
1. Name oder Warenzeichen des Lieferanten	Thomson	
Anschrift des Lieferanten	Product Management, Franz-Josefs-Kai 1, 1010 Vienna, AT	
2. Modellkennung	Thomson Go TV 32HG4M45	
3. Energieeffizienzklasse bei Standard-Dynamikumfang (SDR)	E	
4. Leistungsaufnahme im Ein-Zustand bei SDR	26,0	W
5. Energieeffizienzklasse bei hohem Dynamikumfang (HDR)	E	
6. Leistungsaufnahme im Ein-Zustand bei hohem Dynamikumfang (HDR), falls vorhanden	26,0	W
7. Leistungsaufnahme im Aus-Zustand, falls zutreffend	0,3	W
8. Leistungsaufnahme im Bereitschaftszustand, falls zutreffend	0,5	W
9. Leistungsaufnahme im vernetzten Bereitschaftsbetrieb, falls zutreffend	2,0	W
10. Art des elektronischen Displays	Fernsehgerät	
11. Seitenverhältnis	16 : 9	
12. Bildschirmauflösung	1 366 x 768	pixels
13. Bildschirmdiagonale	81,0	cm
14. Bildschirmdiagonale	32	Zoll
15. Sichtbare Bildschirmfläche	27,4	dm <sup>2</sup>
16. Verwendete Panel-Technologie	LCD	
17. Automatische Helligkeitsregelung (ABC) vorhanden	Nein	
18. Spracherkennungssensor vorhanden	Nein	
19. Anwesenheitssensor vorhanden	Nein	
20. Bildwiederholfrequenz (Standard)	60	Hz
21. Mindestens garantierte Software- und Firmware-Aktualisierungen (ab dem Datum der Beendigung des Inverkehrbringens)	-	Jahre
22. Mindestens garantierte Verfügbarkeit von Ersatzteilen (ab dem Datum der Beendigung des Inverkehrbringens)	-	Jahre
23. Mindestens garantierte Produktunterstützung	-	Jahre
Mindestlaufzeit der vom Lieferanten angebotenen allgemeinen Garantie	-	Jahre
24. Art der Stromversorgung (Netzteil)	Extern	
25. Externes Netzteil (nicht genormt, in der Verkaufsverpackung enthalten)		

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i	Thomson Power Adapter PA-19340EU		
ii	Eingangsspannung	240	V
iii	Ausgangsspannung	19,0	V
26.	Genormtes externes Netzteil (oder geeignetes Netzteil, falls nicht in der Verkaufsverpackung enthalten)		
i	-		
ii	Benötigte Ausgangsspannung	-	V
iii	Benötigte (Mindest-)Stromstärke	-	A
iv	Benötigte Stromfrequenz	-	Hz

Das Modell wurde auf dem Unionsmarkt in Verkehr gebracht, und zwar ab dem 05



EPREL-Eintragungsnummer 2242286

<https://eprel.ec.europa.eu/qr/2242286>

Lieferant: StreamView GmbH (Hersteller)

Website: [www.streamview.com](http://www.streamview.com)

Kundenbetreuung:

Name: Product Management

Website: [www.streamview.com](http://www.streamview.com)

E-Mail-Adresse: [contact@streamview.com](mailto:contact@streamview.com)

Telefonnummer: +4318900066

Anschrift:

Franz-Josefs-Kai 1  
1010 Vienna  
Österreich

Image: EU Energy Label for the THOMSON 32HG4M45, showing energy efficiency class E and 26 kWh/1000h consumption.

- **Energy Efficiency Class:** E
- **Power Consumption (SDR):** 26.0 W
- **Power Consumption (HDR):** 26.0 W
- **Battery:** 1 Non-standard battery (type required)

For more detailed energy information, please refer to the official EU EPREL database:

<https://eprel.ec.europa.eu/qr/2242286>

## 10. WARRANTY AND SUPPORT

### 10.1. Product Warranty

This product comes with a **3-year Limited Warranty**. Please refer to the included Warranty Card for full terms and conditions.

### 10.2. Manufacturer and Support

For technical support or service inquiries, please contact the manufacturer:

- **Manufacturer:** StreamView GmbH
- **Website:** [www.streamview.com](http://www.streamview.com)

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- **Email:** [contact@streamview.com](mailto:contact@streamview.com)
- **Phone:** +4318900066
- **Address:** Franz-Josefs-Kai 1, 1010 Vienna, Austria

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