

[Manuals.plus](#) /

› [Ultenic](#) /

› Ultenic U18Pro Cordless Vacuum Cleaner User Manual

Ultenic U18Pro

Ultenic U18Pro Cordless Vacuum Cleaner User Manual

Model: U18Pro | Brand: Ultenic

INTRODUCTION

This manual provides detailed instructions for the safe and efficient use, maintenance, and troubleshooting of your Ultenic U18Pro Cordless Vacuum Cleaner. Please read this manual thoroughly before operating the appliance and retain it for future reference.

PACKAGE CONTENTS

Verify that all components are present in the package:

- 1x Ultenic U18Pro Main Unit
- 1x Motorized Floor Brush (with integrated brush)
- 1x Flexible Tube
- 1x Crevice Tool
- 1x Wide Flat Nozzle for Fabrics
- 1x 2-in-1 Brush
- 2x HEPA Filters (H12 grade)
- 1x Wall-Mount Charging Dock
- 1x Power Adapter
- 1x Cleaning Tool
- 1x User Manual
- 1x Warranty Card



Figure 1: All components included in the Ulenic U18Pro package. This image displays the main unit, various attachments, filters, charging dock, and power adapter.

SETUP AND ASSEMBLY

1. Assembling the Vacuum Cleaner

1. Insert the flexible tube into the main unit until it clicks securely.
2. Attach the motorized floor brush to the other end of the flexible tube until it clicks.
3. For handheld use, attach desired accessories (crevice tool, wide flat nozzle, or 2-in-1 brush) directly to the main unit.

2. Wall-Mount Charging Dock Installation

The wall-mount charging dock allows for convenient storage and charging.

1. Choose a suitable location near a power outlet.
2. Secure the charging dock to the wall using appropriate screws and anchors (not included).
3. Connect the power adapter to the charging dock.



Carga y Guardado Inteligente en la Pared

Un diseño exclusivo que elimina cables sueltos y ahorra espacio. Comodidad total.

Figure 2: The Ultenic U18Pro mounted on its wall-mount charging dock, illustrating convenient storage and charging.

OPERATING INSTRUCTIONS

1. Charging the Battery

Before first use, fully charge the battery. The battery provides up to 80 minutes of runtime.

- Place the vacuum cleaner on the wall-mount charging dock, ensuring it connects properly.
- Alternatively, the battery can be removed and charged separately using the power adapter.
- The LED display will indicate charging status and remaining battery life in minutes.



Figure 3: The removable battery of the Ultenic U18Pro, highlighting its long-lasting capacity and ease of charging.

2. Power On/Off and Mode Selection

Press the power button once to turn on the vacuum cleaner. The LED display will show the current mode and remaining runtime.

- **Floor Mode:** Standard suction for hard floors (up to 80 minutes runtime).
- **Carpet Mode:** Increased suction for carpets (up to 45 minutes runtime).
- **Turbo Mode:** Maximum suction for stubborn dirt (up to 25 minutes runtime).

Press the mode selection button on the handle to cycle through the available modes. Press the power button again to turn off the vacuum cleaner.



Tecnología Plegable Ergonómica

Acceda con confort a espacios bajos como bajo camas o sofás, sin doblar la espalda.



Sistema Autoportante

Úselo y déjelo donde esté. Hasta un 50% menos de cansancio. Un gran aliado para personas mayores o con movilidad limitada.

Figure 4: The intelligent LED display provides real-time information on battery life and selected cleaning mode.

3. Using the Flexible Tube and Self-Standing Feature

The flexible tube allows easy access under furniture without bending. The vacuum cleaner can also stand upright for convenient pauses during cleaning.

Pantalla LED Inteligente para un Control Total

Una interfaz intuitiva, diseñada para todas las edades – porque la tecnología debe ser sencilla y accesible



Autonomía Restante en Minutos

Nunca te quedes sin batería por sorpresa.

Alertas Visuales

Detecta obstrucciones en el cepillo o necesidades de mantenimiento

Modo Actual

Cambia fácilmente entre los 3 modos

Figure 5: The flexible tube design allows for cleaning under low furniture, and the self-standing feature provides convenience during use.

4. GreenEye Technology

The integrated LED illumination on the floor brush reveals hidden dust and debris on hard floors and in corners, ensuring a thorough clean.



Figure 6: GreenEye Technology illuminates hidden dust particles, ensuring no spot is missed during cleaning.

MAINTENANCE

1. Emptying the Dustbin

Empty the dustbin regularly to maintain optimal suction performance. Press the release button to detach the dustbin and empty its contents into a trash receptacle. This can be done with a single click, avoiding direct contact with dust.

2. Cleaning Filters

The Ultenic U18Pro features a 6-stage multi-cyclone filtration system, including HEPA filters. Regular cleaning of filters is crucial for performance and air quality.

1. Remove the dustbin from the main unit.
2. Twist and pull out the filter assembly, which includes the HEPA filter, foam filters, and stainless steel filter.
3. Tap off loose dust from all filters. Rinse the foam and stainless steel filters under running water. Do not wash the HEPA filter unless specified by the manufacturer; typically, HEPA filters are tapped clean.
4. Allow all washable components to air dry completely for at least 24 hours before reassembling.
5. Reassemble the filters and dustbin, ensuring all parts are securely in place.



Figure 7: The 6-stage advanced filtration system, showing the dustbin filter, stainless steel filter, cyclonic filtration, foam filters, and HEPA filters.



Figure 8: Easy maintenance steps: empty dustbin, remove HEPA filter, clean, and air dry.

3. Cleaning the Anti-Tangle Brush Roll

The anti-tangle brush roll is designed to minimize hair entanglement. However, occasional cleaning may be necessary.

1. Turn off the vacuum cleaner and disconnect it from the power source.
2. Release the brush roll cover on the motorized floor brush.
3. Remove the brush roll. Use the provided cleaning tool or scissors to cut and remove any tangled hair or debris.
4. Reinsert the brush roll and secure the cover.

Filtración Avanzada de 6 Etapas

Elimina el **99.99%** de alérgenos, polvo y partículas finas. Respira tranquilo: Un hogar más sano, para ti y los tuyos.



Figure 9: The anti-tangle brush roll effectively prevents hair from wrapping around, reducing maintenance.

Problem	Possible Cause	Solution
Vacuum does not turn on.	Battery is depleted or not properly installed.	Charge the battery fully. Ensure the battery is securely clicked into place.
Low suction power.	Dustbin is full, filters are clogged, or brush roll is obstructed.	Empty the dustbin. Clean all filters. Remove any obstructions from the brush roll or air ducts.
Brush roll not spinning.	Hair or debris tangled in the brush roll, or an obstruction in the brush head.	Turn off the vacuum and remove any tangled hair or debris from the brush roll. Check for blockages in the brush head.
Short battery runtime.	Battery not fully charged, or operating in Turbo mode for extended periods.	Ensure the battery is fully charged. Use lower power modes for longer runtime. Battery life naturally decreases over time.
Vacuum makes unusual noise.	Obstruction in the air path or brush roll.	Turn off and inspect all parts for blockages, especially the brush roll and main tube.

SPECIFICATIONS

Feature	Detail
Model Number	PU18
Suction Power	Up to 55,000 Pa
Runtime	Up to 80 minutes (Floor Mode)
Battery	1x A (included), 29.6 Volts
Dustbin Capacity	1.6 Liters
Filter Type	HEPA (H12 grade)
Dimensions (L x W x H)	29 x 30 x 110 cm
Weight	3.34 kg
Special Features	Anti-tangle brush, self-standing design, LED display with minute-by-minute battery, GreenEye Technology, articulated tube.

WARRANTY AND SUPPORT

Uitenic provides customer support and warranty services for its products. For specific warranty details, please refer to the included Warranty Card or visit the official Uitenic website.

For technical assistance, troubleshooting not covered in this manual, or spare parts, please contact Uitenic customer service. Uitenic offers 24/7 customer support and has a repair center in Europe to ensure fast and direct after-sales service for customers in Spain and the EU.

Contact Information: Refer to your Warranty Card or the official Uitenic website for the most up-to-date contact details.

