



[Manuals.plus](#) /

› [Hapali](#) /

› Hapali MAX Electric Scooter (Model A3C) User Manual

## Hapali A3C

# Hapali MAX Electric Scooter (Model A3C) User Manual

Comprehensive instructions for the Hapali MAX Electric Scooter, Model A3C.

## INTRODUCTION

This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your Hapali MAX Electric Scooter, Model A3C. Please read this manual thoroughly before your first ride and retain it for future reference.



Image: The Hapali MAX Electric Scooter, Model A3C, showcasing its overall design and features.

## SAFETY GUIDELINES

---

Always prioritize safety when operating your electric scooter. Failure to follow safety instructions can result in serious injury or damage to the scooter.

- Wear a helmet and appropriate protective gear (knee pads, elbow pads) at all times.
- Familiarize yourself with local laws and regulations regarding electric scooter use.
- Do not ride in heavy rain, snow, or icy conditions. The scooter has an IPX5 waterproof rating, meaning it resists splashes, but severe weather should be avoided.
- Ensure all components are securely fastened before each ride.
- Maintain a safe speed and distance from other vehicles and pedestrians.
- Avoid riding under the influence of alcohol or drugs.
- The maximum weight limit for this scooter is 300 lbs (136 kg).

## SETUP AND INITIAL ASSEMBLY

---

Your Hapali MAX Electric Scooter comes mostly pre-assembled. Follow these steps to complete the setup:

1. **Unboxing:** Carefully remove the scooter and all accessories from the packaging.
2. **Unfolding:** Lift the handlebar stem until it locks into place. Ensure the folding mechanism is securely latched.
3. **Handlebar Installation:** Attach the handlebars to the stem using the provided screws and Allen wrench. Ensure they are tightened securely.
4. **Initial Charge:** Before your first ride, fully charge the scooter's battery. The charging time is approximately 6 hours.

Your browser does not support the video tag.

Video: This video demonstrates the unboxing and initial assembly process for a Hapali electric scooter, including unfolding and handlebar attachment.



# CONQUER ANY GROUND: OFF-ROAD TO CITY STREETS!

Asphaly, Grass, Gravel ? Your Tires Rule Them All!  
Cruise Downtown → Go Trailblazing

**Off Road**

**City Road**

**Grass Road**

Off-road use requires protective gear. Check local regulations.

Image: Overview of key features including the 1200W peak motor, 28-mile range, dual suspension, smart LED display, front/rear turn signals, 10-inch off-road tires, and dual disc brakes.

## OPERATING INSTRUCTIONS

## Power On/Off and Speed Modes

To power on the scooter, press and hold the power button on the display. To power off, press and hold the same button. Short presses of the power button cycle through different speed modes:

- **ECO Mode:** Approximately 9 MPH, optimized for maximum range (up to 28 miles).
- **DRIVE Mode:** Approximately 15 MPH, balanced for speed and range (up to 22 miles).
- **SPORT Mode:** Up to 25 MPH, for maximum performance (up to 18 miles).

Note: Actual range varies based on rider weight, terrain, riding style, wind conditions, tire pressure, and ambient temperature.



Image: A visual representation of the estimated range for each speed mode (ECO, DRIVE, SPORT).

## Lighting System

The scooter is equipped with a comprehensive lighting system for visibility and safety:

- **Headlight:** Press the power button once to turn on/off the front headlight.
- **Side Lights:** The integrated side lights enhance visibility, especially at night.
- **Turn Signals:** Use the handlebar controls to activate front and rear turn signals.
- **Brake Light:** The rear light illuminates when brakes are applied.

# COMMAND STOPPING POWER: DUAL HYDRAULIC DISC BRAKES!

Stops Sooner - Holds Stronger - Demands Less



Image: Illustration of the scooter's 360° night safety features, including the headlight, front turn lights, and 3-in-1 rear light system.

## Braking System

The Hapali MAX Electric Scooter features dual disc brakes for reliable stopping power. Apply both brake levers simultaneously for optimal braking performance. Ensure brakes are regularly inspected for proper function.

## SEE MORE, RIDE SMARTER

*Our large display makes speed/battery easy to see.  
Simple taps let you adjust settings in seconds.*



**1 TAP POWER**  
*Side Lights On Stay visible at night*

**2 TAPS M**  
*Check Battery Never  
get stuck without charge.*

**3 TAPS M**  
*Switch Speed (MPH/KM/H)  
Ride your way (no math!).*

**4 TAPS M**  
*Cruise Control Lock in  
speed for fatigue-free rides.*

Image: Close-up view of the dual disc brakes, highlighting their design for effective stopping.

## Smart App Integration

Connect your scooter to the dedicated mobile app to access additional features, track performance metrics, customize settings, and receive firmware updates. The app also includes a "Find My" function.



Image: A smartphone screen displaying the scooter's smart app interface, illustrating features like Bluetooth connection, firmware updates, riding status, and the "Find My" function.

## Folding and Portability

The scooter features a folding design for easy storage and transportation. To fold, locate the folding latch on the stem, release it, and fold the stem down until it clicks into place. Reverse the process to unfold.

## IPX5 WATERPROOF WASHABLE, READY FOR ANY MESS

*Rinse off dirt, mud, or spills with a hose—our IPX5 design keeps your scooter clean without damage.*

*Perfect for dusty trails or rainy rides! No more scrubbing—just wipe, rinse, and go. Your scooter stays fresh in minutes!*

*Pro Tip: While it resists splashes, we suggest avoiding severe weather (heavy rain, storms) for safety. Easy to clean up if you get wet!*



Image: A sequence showing the scooter being folded for compact storage and transport.

## MAINTENANCE

---

### Tire Care

The scooter is equipped with 10-inch pneumatic off-road tires. Regularly check tire pressure and inspect for wear or damage. Proper tire pressure ensures optimal performance and extends tire life.



**GO 28 MILES ON  
A SINGLE CHARGE!**

Powered by Our High-Capacity  
48V/13Ah Battery



**Our Electric Scooter (Go Farther)**  
28 Miles      48V / 13Ah

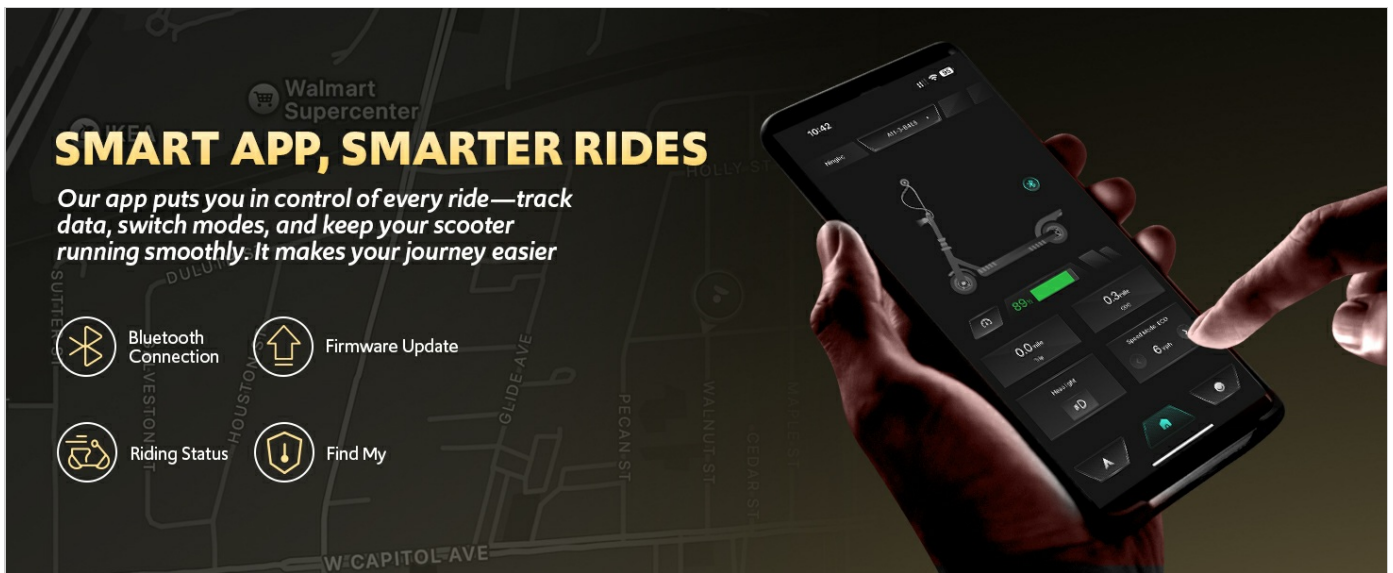


**Typical Scooters (Frequent Charging Needed)**  
15-20 Miles      36V / 10Ah or Less

Image: The Hapali MAX Electric Scooter navigating various terrains, emphasizing the durability and performance of its 10-inch off-road tires.

## Cleaning

The scooter has an IPX5 waterproof rating, allowing for easy cleaning. Rinse off dirt, mud, or spills with a hose. Avoid using high-pressure washers directly on electrical components. Dry thoroughly after cleaning.



## SMART APP, SMARTER RIDES

*Our app puts you in control of every ride—track data, switch modes, and keep your scooter running smoothly. It makes your journey easier*



Bluetooth Connection



Firmware Update



Riding Status



Find My

Image: The scooter being cleaned with water, illustrating its IPX5 waterproof design for easy maintenance.

## Battery Care

To prolong battery life, avoid completely draining the battery before recharging. Store the scooter in a cool, dry place when not in use, and charge it periodically if stored for extended periods.



## UNSTOPPABLE MOMENTUM

*Thanks to an 800W Continuous Power Motor (peak 1200), enjoy consistent 25 MPH speeds and the power to conquer any urban journey.*

Image: An illustration of the scooter's 48V/13Ah high-capacity battery pack, emphasizing its role in providing an extended range of up to 28 miles.

## TROUBLESHOOTING

If you encounter issues with your Hapali MAX Electric Scooter, refer to the following common problems and solutions:

- **Scooter not turning on:** Ensure the battery is charged and the power button is pressed and held correctly.
- **Reduced range or power:** Check tire pressure, ensure the battery is fully charged, and consider riding in ECO mode.
- **Brakes squeaking or ineffective:** Inspect brake pads for wear and adjust brake cables if necessary. Consult a professional if the issue persists.
- **Handlebars feel loose:** Re-tighten the screws securing the handlebars to the stem using an Allen wrench.

For more complex issues or if troubleshooting steps do not resolve the problem, please contact customer support.

## SPECIFICATIONS

| Feature            | Detail   |
|--------------------|--|
| Brand              | Hapali   |
| Model Name         | A3C (MAX)  |
| Motor Power        | 800W (Peak 1200W)  |
| Battery            | 48V/13Ah   |
| Max Speed          | Up to 25 MPH   |
| Max Range          | Up to 28 Miles   |
| Weight Limit       | 300 Pounds   |
| Tire Size          | 10 Inches (Off-Road/All Terrain)   |
| Suspension Type    | Dual Suspension  |
| Brake Style        | Front Braking, Rear Braking (Dual Disc)  |
| Product Dimensions | 48"L x 26"W x 49"H   |
| Item Weight        | 47.4 Pounds  |
| Charging Time      | 6 Hours  |
| Special Features   | Digital Display, Dual Braking System, Foldable, Rechargeable, Turn Signal Light, Smart App Integration |

## WARRANTY AND SUPPORT

The Hapali MAX Electric Scooter comes with a limited warranty. Please review the warranty details below:

- **12 Months:** Frame, motor, controller, steering, display, brakes, folding system, fork, and governance system.
- **6 Months:** Battery, charger, brake lever, gears.
- **1-3 Months (model-dependent):** Lights, bell, fender, kickstand, pads, covers, etc.
- **Exclusions:** Hex wrench, pipes, inner tube unlisted parts. Damage from misuse (e.g., punctures, crashes, water exposure beyond IPX5 rating) is not covered.

For warranty claims, technical assistance, or customer support, please refer to the contact information provided with your purchase or visit the official Hapali website.

