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CATLINK CL-CH-01

CATLINK Open-X Automatic Self-Cleaning Litter Box User Manual

Model: CL-CH-01

1. INTRODUCTION

This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your CATLINK Open-X Automatic Self-Cleaning Litter Box. Please read this manual thoroughly before using the product to ensure proper function and safety.

The CATLINK Open-X is designed to simplify cat care with its automatic cleaning cycles, advanced safety features, and smart app control. It features an open-top design, multi-cat recognition, and effective odor control, making it suitable for various household environments.



2. PACKAGE CONTENTS

Before beginning, please verify that all components listed below are included in your package:

- Open-X Litter Box Main Unit
- Power Adapter
- Support Legs (x4)
- Waste Bin
- Trash Liners
- Odor Eliminator
- Filter Screen
- User Manual & Guide (this document)

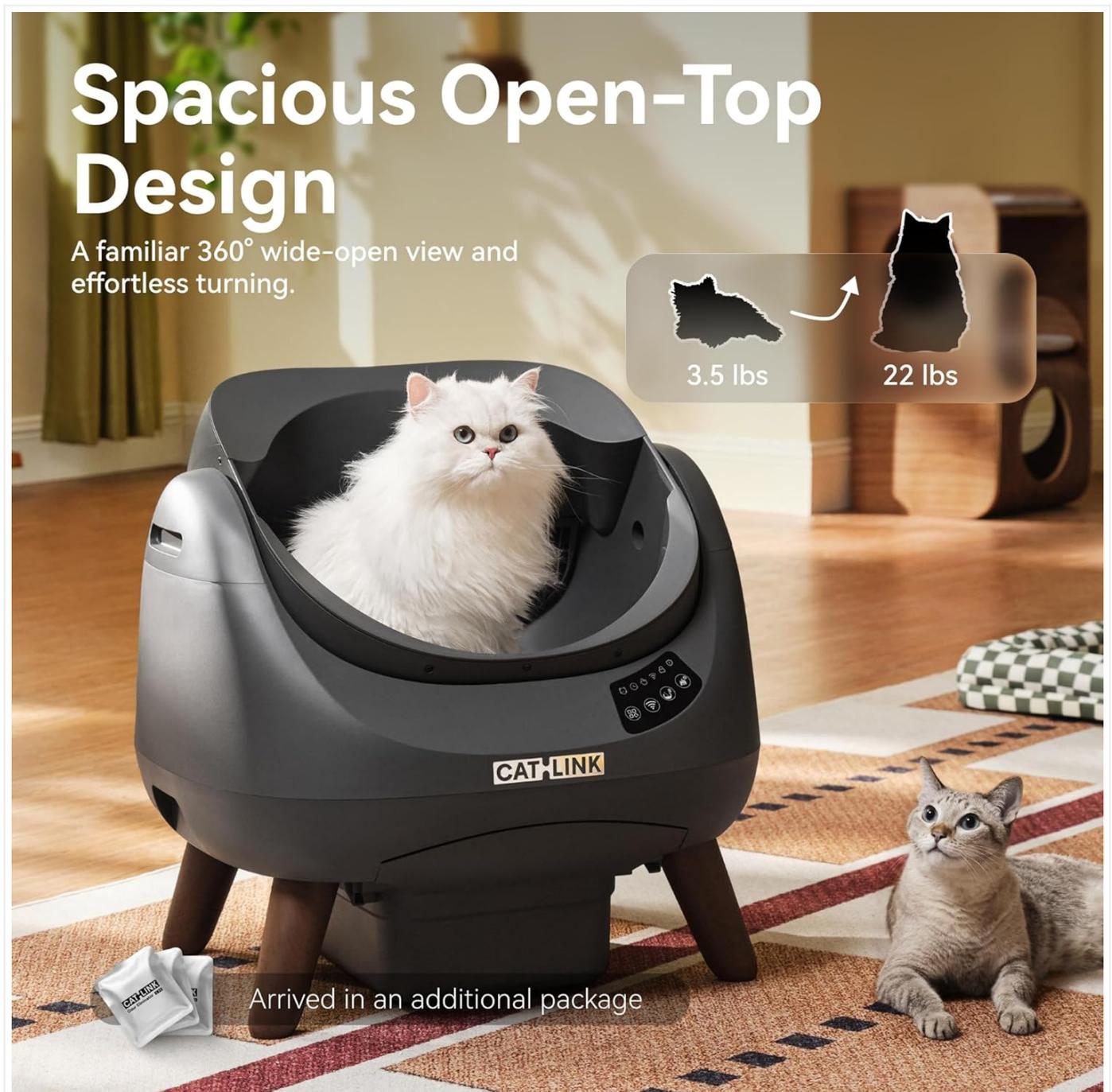


Image: A visual representation of all items included in the CATLINK Open-X package.

3. SETUP INSTRUCTIONS

3.1 Unboxing and Initial Assembly

Follow these steps to unbox and assemble your CATLINK Open-X litter box:

1. Carefully open the packaging and remove all items. Refer to the 'Package Contents' section to ensure everything is present.
2. Insert the four support legs into the D-shaped grooves on the base of the main unit. Ensure they are securely in place.
3. Install the Odor Eliminator into its designated slot on the underside of the main unit.
4. Assemble the Filter Screen by inserting the right hinge first, then pressing the left hinge into the C-shaped groove inside the litter compartment.
5. Place a trash liner into the waste bin, ensuring it is smooth and not raised around the edges. Slide the waste bin into the designated compartment at the bottom of the main unit.

Video: A step-by-step guide demonstrating the unboxing and initial assembly of the CATLINK Open-X litter box, including leg installation, odor eliminator placement, and filter screen assembly.

3.2 Power-On and Self-Check

Once assembled, connect the power adapter to the port on the back of the unit and plug it into a power outlet. The device will initiate a self-check process. Wait for the self-examination to complete before proceeding.

3.3 Wi-Fi Setup and App Connection

The CATLINK Open-X supports dual-band Wi-Fi (2.4GHz & 5GHz) for stable connectivity. To connect your device to the CATLINK app:

1. Download and install the 'CATLINK' app on your smartphone.
2. Press and hold the Wi-Fi button on the litter box for 3 seconds to enter network distribution mode.
3. Open the CATLINK app. It should automatically discover the new device. Follow the on-screen prompts to grant necessary permissions and connect your phone to your home Wi-Fi network.
4. Enter your Wi-Fi password in the app. Once connected, the Wi-Fi indicator on the litter box will remain illuminated.

Video: Instructions on how to connect the CATLINK Open-X to your home Wi-Fi network and set it up using the CATLINK mobile application.

3.4 Adding Cat Information

For accurate health monitoring and multi-cat recognition, add your cat's profile in the app:

1. In the app, navigate to the device settings and select 'Bind with a cat'.
2. Click 'Add' to create a new cat profile.
3. Fill in your cat's nickname, breed, gender, birthday, weight, and body shape. Save the information.
4. If you have multiple cats, repeat the process for each. The system can distinguish between cats with a weight difference of at least 0.9 lbs (0.4 kg).

3.5 Adding Cat Litter

The CATLINK Open-X is compatible with various types of clumping cat litter, including mineral sand, bentonite, mixed sand, and tofu litter.

1. Pour the desired cat litter into the litter compartment. Ensure the litter level is between the MIN and MAX lines indicated inside the globe.
2. Guide your cat to the litter box to help them familiarize themselves with it.

Refill Without Bending Over

Delivering a more accessible experience for all cat parents.



Image: Illustrates the process of adding cat litter to the Open-X, highlighting the convenient design.

4. OPERATING INSTRUCTIONS

4.1 Cleaning Modes

The CATLINK Open-X offers several cleaning modes:

- **Automatic Mode:** The litter box detects when your cat has used it and automatically initiates a cleaning cycle after a set delay (configurable in the app).
- **Manual Mode:** You can initiate a cleaning cycle at any time via the control panel buttons on the device or through the CATLINK app.
- **Scheduled Cleaning:** Set specific times for cleaning cycles through the app.
- **Soft Stool Mode:** This mode is designed to handle softer waste by pre-burying it before a full cleaning cycle, preventing sticking.

4.2 Smart App Control

The CATLINK app provides comprehensive control and monitoring features:

- **Remote Control:** Start or stop cleaning cycles from anywhere.
- **Health Monitoring:** Track your cat's bathroom habits, including frequency and duration. For multi-cat households, the AI waste analysis provides daily/weekly health reports for each cat.
- **Notifications:** Receive alerts for waste bin full, cleaning cycles, and other important events.
- **Settings Customization:** Adjust cleaning delays, night mode, kitten protection, and more.

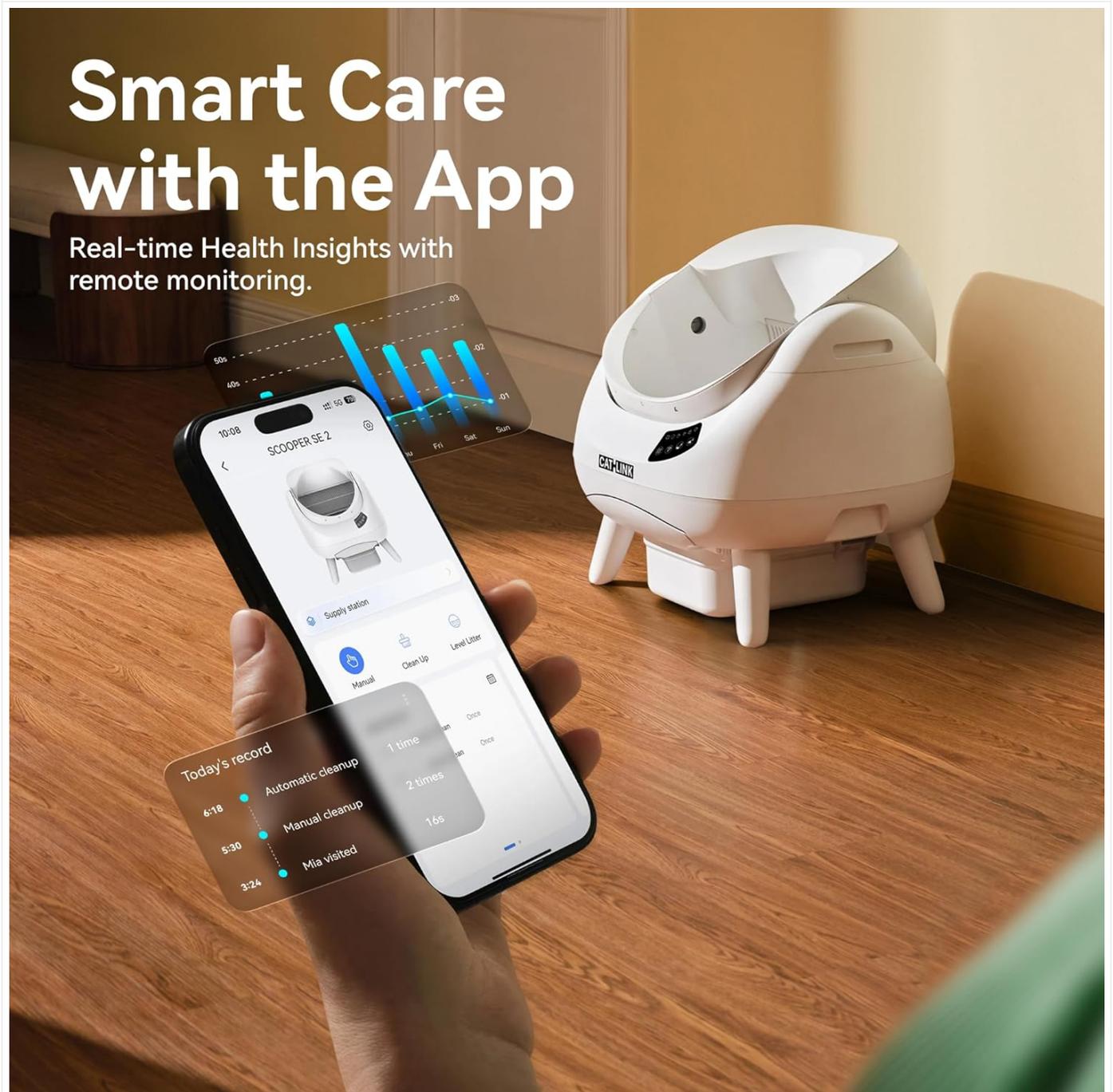


Image: The CATLINK app interface on a smartphone, demonstrating its smart care features and health monitoring capabilities.

4.3 Safety Features

The CATLINK Open-X incorporates multiple safety mechanisms to protect your cat:

- **Anti-Pinch Switch:** If a cat triggers this sensor when the ball chamber or waste bin is open, the device will immediately pause operation.
- **Incomplete Gear Design:** The unique gear design ensures the entrance is never fully closed, preventing cats from being trapped.

- **Weight Sensors:** Multiple weight sensors detect your cat's presence, stopping operation if a cat steps on the unit during a cycle.
- **Infrared Sensors:** These sensors pause operation when a cat is detected inside the ball chamber.

Safety Assurance

The first choice for curious cats. Multiple safety guarantees ensure your cat's safety without compromise.

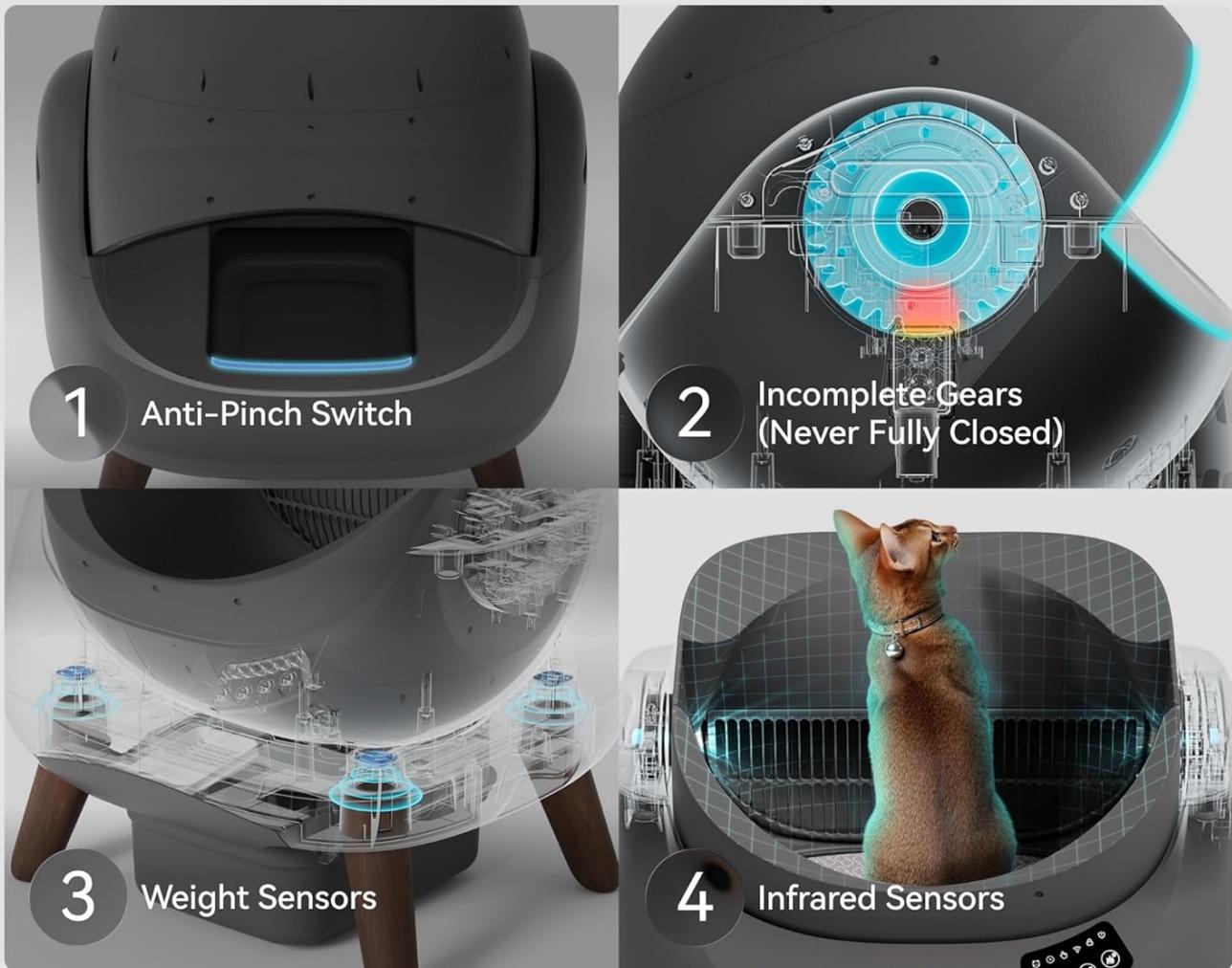


Image: A detailed view of the CATLINK Open-X's safety assurance systems, highlighting the various sensors and design elements that protect your pet.

Video: Demonstrates the wide entrance and open design of the CATLINK Open-X, showing a cat comfortably entering and exiting the litter box.

Video: Shows a cat interacting with the CATLINK Open-X, highlighting its integration into a home environment and ease of use for pets.

4.4 Odor Control

The CATLINK Open-X features a triple odor locking system to keep your home fresh:

- **Odor Eliminator:** An integrated odor eliminator helps neutralize smells.
- **Sealed Waste Drawer:** The multi-layer odor control system seals odors inside the waste drawer.
- **Air Purification:** Layered purification contributes to a fresh environment.

5. MAINTENANCE

5.1 Waste Bin Management

The 12L extra-large waste bin can hold up to 15 days of waste for one cat, reducing the frequency of emptying. When the app notifies you that the waste bin is full, simply pull out the drawer, tie the trash liner, and dispose of it. Replace with a new trash liner.



Image: Highlights the 15-day scoop-free capacity of the CATLINK Open-X, ideal for busy owners or travelers.

5.2 Cleaning the Unit

For thorough cleaning, the CATLINK Open-X features a 3-step quick disassembly process:

1. Remove the side covers.
2. Open the side locking rings.
3. Remove the ball chamber.

The litter mat is elastic and can be quick-removed for washing. The ball chamber and other removable parts are designed for easy disassembly and washing.



Image: Illustrates the ease of disassembly and cleaning for the CATLINK Open-X, showing removable parts and the washable litter mat.

6. TROUBLESHOOTING

If you encounter issues with your CATLINK Open-X, please refer to the following common solutions:

- **Device Not Responding:** Ensure the power adapter is securely connected and the unit is plugged into a working outlet. Check for any obstructions in the litter globe or waste drawer.
- **Wi-Fi Connection Issues:** Verify your Wi-Fi network is active and within range. Ensure you have entered the correct Wi-Fi password in the app. The device supports both 2.4GHz and 5GHz networks. Try restarting your router and the litter box.
- **Cleaning Cycle Not Initiating:** Check if the litter box is in automatic mode via the app or control panel. Ensure no cat is currently inside the litter box, as safety sensors will prevent operation. Verify the waste bin is not full.
- **Odor Problems:** Replace the odor eliminator regularly. Ensure the waste bin is properly sealed and emptied when full.
- **Multi-Cat Recognition Inaccurate:** For accurate recognition, ensure there is a weight difference of at least 0.9 lbs (0.4 kg) between your cats. Verify each cat's profile is correctly entered in the app.
- **Litter Sticking:** Ensure you are using a compatible clumping litter. Consider using the 'Soft Stool Mode' if issues persist.

For further assistance, please contact CATLINK customer support.

7. SPECIFICATIONS

Feature	Detail
Model Name	Open-X
Item Model Number	CL-CH-01
Product Dimensions (LxWxH)	23 x 21 x 23 inches
Item Weight	21.4 Pounds

Feature	Detail
Material	Acrylonitrile Butadiene Styrene (ABS)
Waste Bin Capacity	12L (up to 15 days for one cat)
Connectivity	5G WiFi & 2.4GHz WiFi
Noise Level	35dB (silent operation)
Safety Features	Anti-Pinch Switch, Incomplete Gear Design, Weight Sensors, Infrared Sensors
Odor Control	Triple odor locking system, Odor Eliminator, Sealed Waste Drawer
Multi-Cat Recognition	Requires ≥ 0.9 lbs (0.4 kg) weight difference
Included Components	Odor Eliminator, Open-X Litter Box, Power Adapter, Trash Liner, User Manual & Guide

8. WARRANTY AND SUPPORT

Your CATLINK Open-X Automatic Self-Cleaning Litter Box comes with a **ONE YEAR WARRANTY** from the date of purchase.

For warranty claims, technical support, or any questions not covered in this manual, please contact CATLINK customer service through the official CATLINK website or your retailer's support channels. Please have your model number (CL-CH-01) and purchase information ready when contacting support.

