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**Sannover Azora116Bord**

# Sannover Azora 11.6 kW Sealed Pellet Stove User Manual

Model: Azora116Bord

## 1. PRODUCT OVERVIEW

The Sannover Azora pellet stove combines elegant design with powerful and energy-efficient heating. Its refined cylindrical shape and flat glass panel are designed to complement various interior decors. This sealed pellet stove is engineered for high performance and ease of use, providing consistent warmth for your living space.



Image 1.1: The Sannover Azora 11.6 kW Sealed Pellet Stove, shown with its remote control.

The Azora model features a robust 11.6 kW absorbed power and an impressive 88.8% efficiency, capable of heating up to 240 m<sup>3</sup> effectively while managing energy consumption. Its large 15kg pellet tank ensures extended autonomy, up to 19 hours, for continuous comfort. User-friendly features include 5 power levels, weekly programming, an energy-saving mode, and integrated safety mechanisms. A cast iron brazier is incorporated to minimize noise during pellet drop, enhancing comfort, especially in living room installations.

## 2. SAFETY INFORMATION AND INITIAL INSPECTION

### 2.1 Package Inspection

Upon receiving your order, it is crucial to inspect the package thoroughly for any signs of damage. After

unpacking the goods, if you observe any damage or non-conformity with your order, you should note these reservations on the delivery slip and may refuse the package. In such instances, please take photographs of the issue to support any claim submitted to customer service.

## 2.2 Professional Installation and Maintenance

For your safety and the safety of others, it is strongly recommended that the installation and regular maintenance of this equipment be carried out by a qualified professional. This recommendation applies even if local regulations do not strictly mandate professional installation. Qualified professionals include those certified by organizations such as Qualigaz, QualiPac, QualiBois, or a brand-approved technical service station. Improper installation or maintenance can lead to hazards and may void the product warranty.

## 3. SETUP AND PLACEMENT

Proper placement and installation are critical for the safe and efficient operation of your Sannover Azora pellet stove. Always ensure the stove is installed on a non-combustible surface or with appropriate floor protection, and maintain adequate clearances from combustible materials as specified in local building codes and the detailed installation guide (not provided here, but typically included with the product).



Image 3.1: The Sannover Azora 11.6 kW Sealed Pellet Stove positioned in a living room, demonstrating typical placement.

As mentioned in the safety information, professional installation by a certified technician is highly recommended to ensure compliance with all safety standards and optimal performance.

## 4. OPERATING INSTRUCTIONS

The Sannover Azora pellet stove is designed for practical and simple operation. Familiarize yourself with the control panel and remote control (if applicable) to utilize all features effectively.

### 4.1 Key Operating Features

- **5 Power Levels:** Adjust the heat output to suit your comfort needs and room size. Higher levels provide more heat, while lower levels conserve pellets.
- **Weekly Programming:** Set custom operating schedules for each day of the week to automatically turn the stove on/off or adjust power levels, optimizing energy use and convenience.
- **Energy-Saving Mode:** Activate this mode to reduce pellet consumption when full heating capacity is not required, maintaining a comfortable temperature with greater efficiency.
- **Integrated Safety Devices:** The stove is equipped with multiple safety features to ensure secure operation. Refer to the full product manual for details on specific safety protocols and indicators.

### 4.2 Pellet Loading

Ensure the pellet tank is adequately filled with high-quality wood pellets. The 15kg tank provides up to 19 hours of continuous operation, depending on the selected power level and environmental conditions. Always use pellets recommended by the manufacturer to prevent damage and ensure efficient combustion.

## 5. MAINTENANCE

Regular maintenance is essential for the longevity, efficiency, and safe operation of your Sannover Azora pellet stove. As highlighted in the safety section, it is strongly recommended that all maintenance tasks be performed by a qualified professional.

### 5.1 Routine Checks (Professional Recommended)

- **Brazier Cleaning:** The cast iron brazier should be regularly inspected and cleaned to ensure proper pellet combustion and prevent ash buildup.
- **Ash Removal:** Periodically remove ash from the ash pan to maintain airflow and efficiency.
- **Flue Pipe Cleaning:** The flue pipes and chimney should be cleaned regularly to prevent creosote buildup and ensure safe exhaust.
- **General Inspection:** A professional can inspect all components, including seals, fans, and electrical connections, to ensure they are in good working order.

Refer to the comprehensive product manual for a detailed maintenance schedule and specific instructions for your model.

## 6. TROUBLESHOOTING

This section provides general guidance for common issues. For detailed troubleshooting steps or complex problems, always consult a qualified technician or the full product manual.

## 6.1 Common Issues and Solutions

- **Stove Not Igniting:** Check if the pellet hopper is full, the igniter is functioning, and there are no blockages in the brazier or air intake.
- **Low Heat Output:** Ensure the power level is set appropriately, the flue pipes are clear, and the pellets are of good quality.
- **Excessive Smoke:** This can indicate a blockage in the flue, poor pellet quality, or an issue with the air intake. Immediately shut down the stove and seek professional assistance.
- **Unusual Noises:** While the cast iron brazier is designed for quiet operation, any new or unusual noises should be investigated by a technician.

Always prioritize safety. If you are unsure about diagnosing or resolving an issue, contact a qualified professional.

## 7. SPECIFICATIONS

Below are the key technical specifications for the Sannover Azora 11.6 kW Sealed Pellet Stove (Model: Azora116Bord).





Image 7.1: Front view of the Sannover Azora 11.6 kW Sealed Pellet Stove, highlighting its design.

Feature	Specification
Model Number	Azora116Bord
Manufacturer	Sannover
Absorbed Power	11.6 kW
Nominal Power	10.3 kW
Efficiency	88.8%
Heating Volume (Max)	Up to 240 m <sup>3</sup>
Pellet Tank Capacity	15 kg
Autonomy (Max)	Up to 19 hours
Dimensions (H x W x D)	903 x 580 x 522 mm
Smoke Outlet Diameter	80 mm
Energy Class	A+

Feature	Specification
Standards	CE, RoHS, Ecodesign2022
Included Components	Pellet Stove
Spare Parts Availability	Information unavailable

## 8. WARRANTY AND SUPPORT

### 8.1 Legal Conformity Guarantee

You benefit from a legal conformity guarantee for two years from the date of delivery of your purchase. This guarantee covers any defects in conformity that exist at the time of delivery.

### 8.2 Manufacturer's Warranty

For certain products, a manufacturer's warranty may be available, typically for a period of two years, covering spare parts. It is important to note that the manufacturer's warranty is generally conditional. It will only apply if both the installation and any subsequent fault diagnosis have been carried out by a qualified professional in accordance with current standards and regulations.

For any warranty claims or technical support, please refer to the contact information provided with your purchase documentation or contact Sannover customer service.

### Related Documents - Azora116Bord

 Poêle à granulés <b>AZORA 11.6</b>	<p><a href="#"><u>Manuel utilisateur AZORA 11.6 - Poêle à granulés SANNOVER</u></a></p> <p>Guide complet pour l'installation, l'utilisation, l'entretien et la résolution de problèmes du poêle à granulés SANNOVER AZORA 11.6. Découvrez les caractéristiques techniques, les spécifications et les conseils d'utilisation.</p>
 Poêle à granulés <b>ANITA 15</b>	<p><a href="#"><u>Sannover ANITA 15 Poêle à granulés étanche - Manuel utilisateur</u></a></p> <p>Manuel utilisateur complet pour la stufa a pellet Sannover ANITA 15. Instructions d'installation, d'utilisation, d'entretien et de dépannages.</p>

 <p>Manuel utilisateur User manual Benutzerhandbuch Manual del usuario Manual do utilizador Manuale d'uso Gebruikerhandleiding Instrukcja obsługi</p> <p>Poêle à granulés avec Four ARDORIA AVEC FOUR</p>	<p><a href="#"><u>Manuel Utilisateur SANNOVER ARDORIA AVEC FOUR : Guide Complet</u></a></p> <p>Découvrez le poêle à granulés SANNOVER ARDORIA AVEC FOUR. Ce manuel utilisateur complet détaille l'installation, le fonctionnement, l'entretien et la résolution de problèmes pour une utilisation optimale et sécurisée de votre appareil de chauffage.</p>
 <p>Manuel utilisateur User manual Benutzerhandbuch Manual del usuario Manual do utilizador Manuale d'uso Gebruikerhandleiding Instrukcja obsługi</p> <p>Poêle à granulés ANITA 7.6</p>	<p><a href="#"><u>Manuel d'utilisation SANNOVER ANITA 7.6 - Poêle à granulés étanche</u></a></p> <p>Manuel d'utilisation complet pour le poêle à granulés étanche SANNOVER ANITA 7.6. Instructions d'installation, d'utilisation, d'entretien et de dépannage.</p>
 <p>Manuel utilisateur - 2 User manual - 31 Benutzerhandbuch - 65 Manual del usuario - 89 Manual do utilizador - 118 Manuale d'uso - 147 Gebruikerhandleiding - 174 Instrukcja obsługi - 205</p> <p>Poêle à granulés étanche avec Four ARDORIA AVEC FOUR</p>	<p><a href="#"><u>Manuel d'utilisation du poêle à granulés étanche SANNOVER ARDORIA AVEC FOUR</u></a></p> <p>Ce manuel d'utilisation complet guide l'utilisateur à travers l'installation, le fonctionnement et l'entretien du poêle à granulés étanche SANNOVER ARDORIA AVEC FOUR. Découvrez les spécifications techniques, les conseils de sécurité et les solutions de dépannage pour une utilisation optimale de votre appareil de chauffage performant.</p>
 <p>Manuel utilisateur - 2 User manual - 32 Benutzerhandbuch - 62 Manual del usuario - 82 Manual do utilizador - 122 Manuale d'uso - 151 Gebruikerhandleiding - 181 Instrukcja obsługi - 211</p> <p>Poêle à granulés ANITA 10</p>	<p><a href="#"><u>Manuel Utilisateur Sannover ANITA 10 : Poêle à Granulés Étanche</u></a></p> <p>Ce manuel utilisateur complet est votre guide essentiel pour l'installation, l'utilisation et l'entretien de votre poêle à granulés étanche Sannover ANITA 10. Découvrez comment optimiser le chauffage de votre espace en toute sécurité et efficacité.</p>