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GOKEEP EP26A

GOKEEP EP26A Step Through Electric Bike User Manual

Model: EP26A

1. Important Safety Information

Before operating your GOKEEP EP26A electric bike, please read this manual thoroughly. Adhere to all safety guidelines to ensure a safe riding experience. Failure to do so may result in serious injury or property damage.

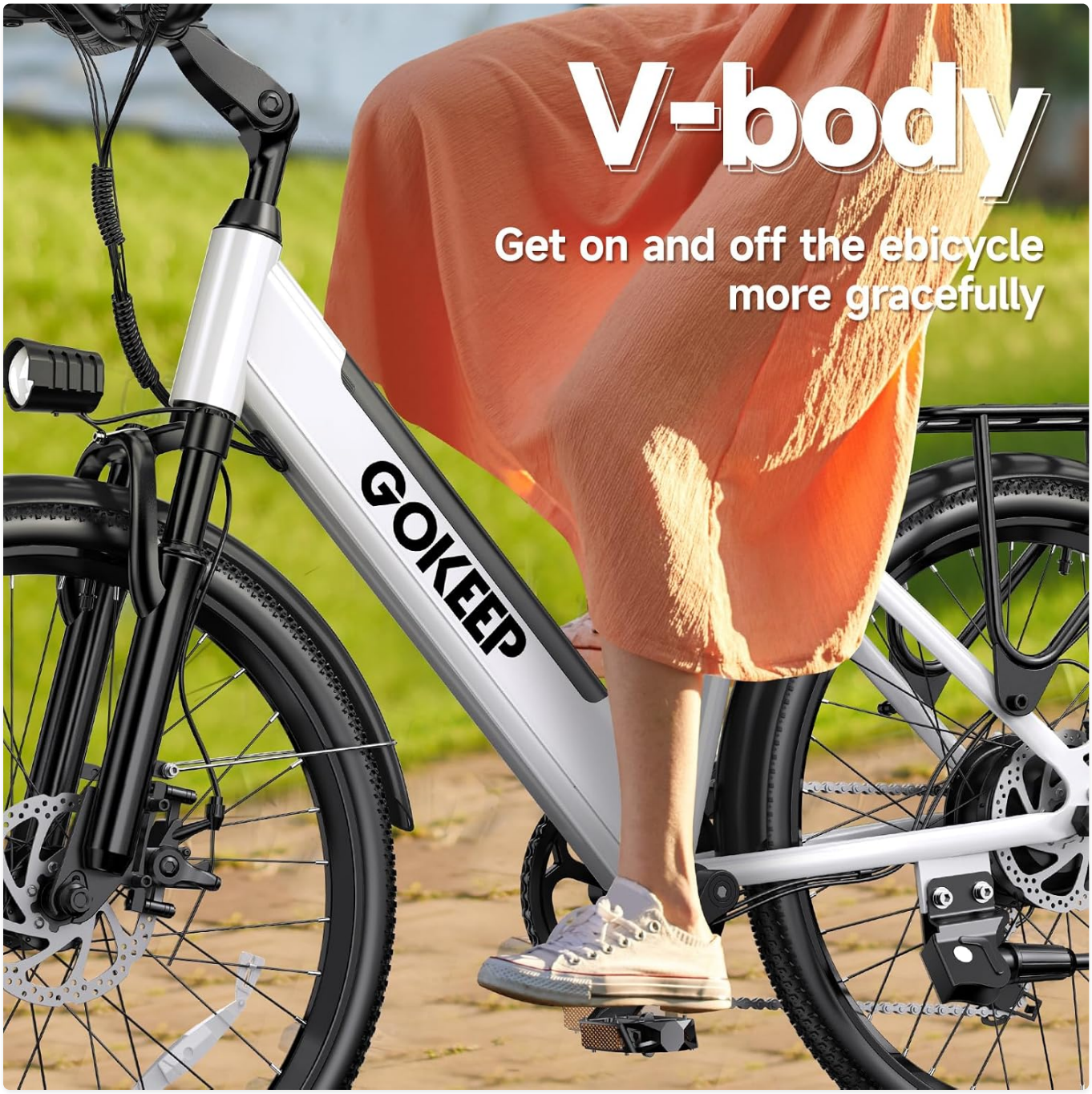
- Always wear a helmet and appropriate safety gear when riding.
- Perform a pre-ride inspection before each use, checking brakes, tires, and all connections.
- Be aware of your surroundings and obey all local traffic laws and regulations.
- The GOKEEP EP26A features a 360° safety design, including front and rear dual LED lights for enhanced visibility during night riding, and reliable front and rear 180mm disc brakes for effective stopping power.
- The battery is protected with IPX54 waterproofing, and the motor has IPX65 waterproofing, offering protection against splashes and dust.
- This electric bike is certified with GCC, SGS, and UL2849 standards, ensuring tested electrical, battery, and charger systems.



Your safety is paramount. The GOKEEP EP26A electric bike meets GCC, SGS, and UL2849 certifications for electrical, battery, and charger systems.

2. Product Overview

The GOKEEP EP26A is a premium adult step-through electric bike designed for comfort, performance, and safety. It features a V-shaped step-through frame for easy mounting and dismounting, a powerful 1000W peak motor, Shimano 7-speed gearing, and AI-assisted riding modes.



The V-body step-through frame allows for graceful and easy mounting and dismounting.

Key Features:

- **Powerful Motor:** 750W brushless DC motor with 1000W peak power and 65 Nm of torque, capable of climbing inclines up to 40 degrees.
- **Long-Range Battery:** 499.2Wh lithium-ion battery providing 53-62 miles of travel range, with a 5-hour charge time.
- **Versatile Riding Modes:** Pedal Assist, Pure Electric, Manual Pedaling, and AI-Smart Assist.
- **Shimano 7-Speed Gearing:** For smooth and efficient pedaling across various terrains.

- **Enhanced Safety:** Front and rear LED lights, 180mm disc brakes, and IPX54/IPX65 waterproofing for battery and motor.
- **Comfort & Adjustability:** Adjustable handlebar (10-50 degrees) and seat height, front suspension fork, and comfortable saddle.

3. Setup & Assembly

Your GOKEEP EP26A electric bike arrives partially assembled. Follow these instructions and refer to the assembly video for a smooth setup process.

3.1 Unboxing and Initial Inspection

1. Carefully remove all components from the packaging.
2. Check for any visible damage during shipping. Contact customer support immediately if any damage is found.
3. Verify all parts listed in the packing list are present.

3.2 Handlebar Installation and Adjustment

Attach the handlebar to the stem. Ensure it is centered and tightened securely. The handlebar stem is adjustable from 10 to 50 degrees to customize your riding position for maximum comfort.



Adjust the handlebar stem to your preferred angle for optimal comfort.

3.3 Pedal Installation

Identify the 'L' (left) and 'R' (right) pedals. The 'R' pedal should be installed on the right crank arm (clockwise to tighten), and the 'L' pedal on the left crank arm (counter-clockwise to tighten). Ensure they are fully tightened to prevent loosening during rides.



Install the 'R' pedal on the right crank arm and tighten it securely.

3.4 Seat Post and Saddle Adjustment

Insert the seat post into the frame and adjust the saddle height to a comfortable position where your feet can touch the ground while seated. Secure the quick-release lever firmly.

3.5 Battery Installation and Initial Charge

Insert the battery into its compartment and ensure it locks securely. It is recommended to fully charge the battery before your first ride. The 499.2Wh lithium-ion battery typically charges in 5 hours.



The portable battery allows for easy charging at home, in the office, or on the go.

3.6 Assembly Video

For a visual guide on assembly, please refer to the official GOKEEP EP26A Unboxing & Assembly video:

▶ **Watch video online**
GOKEEP EP26A Unboxing & Assembly

Official GOKEEP EP26A Unboxing & Assembly video. This video provides detailed visual instructions for setting up your electric bike.

4. Operating Instructions

Understand the various modes and controls of your GOKEEP EP26A to maximize your riding experience.

4.1 Powering On/Off

- To power on the bike, press and hold the power button on the LED display.
- To power off, press and hold the power button again.

4.2 Riding Modes

The GOKEEP EP26A offers four distinct riding modes:



Choose from four riding modes to suit your preference and terrain.

- **Pure Electric Mode:** Turn on the LED display and twist the throttle for power. The motor provides full assistance without pedaling.
- **Pedal Assist Mode:** The motor provides assistance as you pedal. Adjust the assist level via the display.
- **Manual Pedaling Mode:** Ride the bicycle without activating the LED display, functioning as a traditional bicycle.
- **AI-Smart Assist Mode:** The AI mode automatically adjusts motor assistance based on terrain and speed, providing an effortless riding experience.

4.3 Gear Shifting (Shimano 7-Speed)

The bike is equipped with a Shimano 7-speed derailleur system. Use the trigger shifter on the handlebar to change gears. Shift to lower gears for climbing hills and higher gears for flat terrain or downhill riding. Shift smoothly to avoid strain on the drivetrain.



The Shimano 7-speed derailleur provides versatile gearing for various riding conditions.

4.4 LED Display

The LED display provides essential information such as battery level, current speed, and selected assist mode. Familiarize yourself with the display functions before riding.

5. Maintenance

Regular maintenance ensures the longevity and safe operation of your GOKEEP EP26A electric bike.

5.1 Battery Care

- Charge the battery regularly, even if the bike is not in use, to maintain its health.
- Avoid fully discharging the battery.

- Store the battery in a cool, dry place, away from direct sunlight and extreme temperatures.
- The battery is IPX54 waterproof, but avoid submerging it in water.

5.2 Brake System

- Regularly inspect the front and rear disc brakes for wear on the pads and rotors.
- Ensure brake levers are firm and responsive. Adjust if necessary.
- Keep brake components clean and free from oil or grease.

5.3 Tires

- Check tire pressure before each ride. Maintain the recommended pressure for optimal performance and safety.
- Inspect tires for cuts, punctures, or excessive wear.

5.4 Drivetrain (Chain and Gears)

- Keep the chain clean and lubricated to ensure smooth shifting and prevent rust.
- Inspect the derailleur and gear cogs for any damage or misalignment.

5.5 General Cleaning

- Clean the bike regularly with a damp cloth and mild soap. Avoid high-pressure washing directly on electrical components.
- The motor is IPX65 waterproof, offering good protection against water splashes.
- Dual fenders help keep you dry and the bike cleaner in wet conditions.



Full-cover fenders shield you from inclement weather, ensuring you stay dry.

6. Troubleshooting

This section addresses common issues you might encounter with your GOKEEP EP26A electric bike.

6.1 Bike Not Powering On

- **Check Battery:** Ensure the battery is fully charged and properly seated in its compartment.

- **Power Button:** Confirm you are pressing and holding the power button for the required duration.
- **Connections:** Inspect all visible electrical connections for looseness or damage.

6.2 Motor Not Assisting

- **Riding Mode:** Verify that the bike is in Pedal Assist, Pure Electric, or AI-Smart Assist mode, not Manual Pedaling.
- **Battery Level:** Ensure the battery has sufficient charge.
- **Pedal Sensor:** Check if the pedal assist sensor is clean and unobstructed.

6.3 Shifting Issues

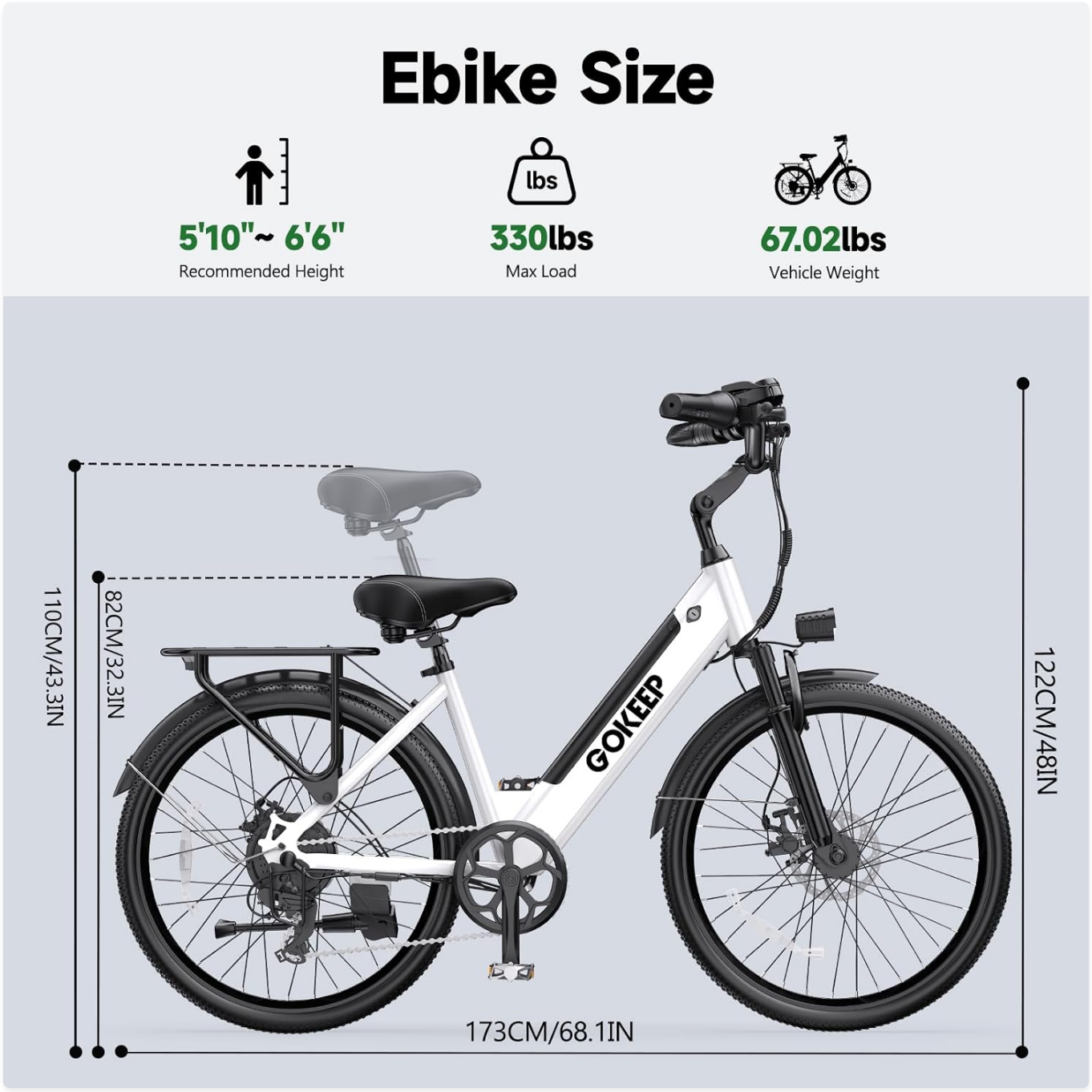
- **Cable Tension:** Check the shifter cable tension. It may need adjustment.
- **Derailleur Alignment:** Inspect the rear derailleur for proper alignment.
- **Chain Condition:** Ensure the chain is clean, lubricated, and not worn out.

6.4 Brakes Not Responsive

- **Brake Pads:** Check brake pads for wear and replace if necessary.
- **Brake Levers:** Adjust brake lever tension if they feel too loose.
- **Contamination:** Ensure brake rotors and pads are free from oil or grease.

7. Specifications

Detailed technical specifications for the GOKEEP EP26A electric bike.



Dimensions and weight specifications for the GOKEEP EP26A electric bike.

Feature	Specification
Bike Type	Electric Bike
Model Name	EP26A
Brand	GOKEEP
Age Range	Adult
Motor Power	750W (1000W Peak) Brushless DC
Torque	65 Nm
Maximum Safe Speed	28 mph

Feature	Specification
Travel Range	53-62 miles
Battery	499.2Wh (48V 10.4Ah) Lithium-ion
Charging Time	Approximately 5 hours
Waterproofing (Battery)	IPX54
Waterproofing (Motor)	IPX65
Number of Speeds	7 (Shimano)
Wheel Size	26 Inches
Frame Material	Carbon Steel
Suspension Type	Front
Brake Style	Disc (180mm front and rear)
Item Weight	67.02 Pounds
Maximum Payload	330 lbs (from feature bullets) / 300 Pounds (from specifications) - using 330 lbs as it's higher and from feature bullets.
Frame Size	70.1" x 24.8" x 45.3" (L x W x H)
Recommended Height	5'10" - 6'6"

8. Warranty & Support

GOKEEP is committed to providing high-quality products and customer satisfaction. For warranty information, technical support, or any inquiries regarding your EP26A electric bike, please contact GOKEEP customer service directly.

Please retain your proof of purchase for warranty claims. Specific warranty terms and conditions may apply and are available upon request from GOKEEP customer support.

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