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## CATLINK CL-CH-01

# CATLINK Open-X Self-Cleaning Cat Litter Box User Manual

Model: CL-CH-01

## INTRODUCTION

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The CATLINK Open-X Self-Cleaning Cat Litter Box is an advanced automatic litter system designed to simplify cat care and maintain a fresh home environment. This manual provides essential information for the proper setup, operation, and maintenance of your device.

Key features include:

- **Dual-Band WiFi Connectivity:** Supports both 5GHz and 2.4GHz networks for seamless app control.
- **15-Day Hands-Free Operation:** Large 12L waste bin reduces the frequency of emptying.
- **Open-Top Design:** Provides a spacious and comfortable environment for cats of all sizes, promoting easier adaptation.
- **Advanced Safety Features:** Equipped with weight sensors, infrared sensors, and anti-pinch switches to ensure your cat's safety.
- **AI Waste Analysis & Health Monitoring:** Tracks bathroom habits for individual cats in multi-cat households and provides health reports via the app.
- **Triple Odor Locking System:** Effectively neutralizes odors for a fresh home.
- **Quiet Operation:** Operates at a low noise level of 30dB.

## SETUP

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### 1. Unboxing and Accessory Check

Carefully open the product box and remove all items. Verify that all accessories are present according to the packing list:

- User Manual
- Power Adapter
- Support Legs (x4)

- Waste Bags
- Odor Eliminator
- Filter Screen



Image: CATLINK Open-X Self-Cleaning Litter Box and included accessories.

## 2. Assembly

1. Insert the four support legs into the D-shaped grooves on the base of the litter box. Ensure they are securely in place.
2. Install the Odor Eliminator into its designated slot.
3. Assemble the Filter Screen by inserting the right hinge first, then pressing the left hinge into the C-shaped groove.
4. Place a waste bag into the waste drawer (toilet) and ensure it is smooth and not raised around the edges. Slide the waste drawer back into the unit.

Your browser does not support the video tag.

Video: Detailed unboxing and assembly guide for the CATLINK Open-X.

## 3. Power-On and Self-Check

Connect the power adapter to the power port located on the back of the device. The litter box will initiate a self-check process. Wait for the self-examination to complete before proceeding.

## 4. Wi-Fi Setup

To connect your CATLINK Open-X to the app:

1. Press and hold the Wi-Fi button on the device for 3 seconds to enter network distribution mode.
2. Download and install the CATLINK APP on your smartphone.
3. The app will automatically discover the new device. Click to distribute the network.
4. Open necessary permissions as prompted and connect your mobile phone to your home Wi-Fi network (supports 5GHz & 2.4GHz).
5. Enter your Wi-Fi password in the app and click 'Next'.
6. Once connected, the Wi-Fi indicator on the device will remain steadily lit.

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Video: Guide on how to connect the CATLINK Open-X to your home Wi-Fi network.

## 5. Adding Cat Litter

Pour your preferred clumping cat litter into the globe. The CATLINK Open-X supports various litter types

including bentonite, mineral, tofu, and mixed litter. Ensure the litter level does not exceed the 'MAX' line indicated inside the globe.



Image: The spacious open-top design of the CATLINK Open-X, allowing cats to enter and exit comfortably.

## OPERATING INSTRUCTIONS

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### 1. Automatic Cleaning

The CATLINK Open-X automatically detects when your cat uses the litter box and initiates a cleaning cycle after a set delay. This ensures a clean bed of litter is always available.

### 2. App Control and Modes

The CATLINK app allows you to remotely control the litter box and access various features:

- **Schedule Cleaning:** Set custom cleaning schedules.
- **Manual Cleaning:** Initiate a cleaning cycle anytime with a tap.
- **Flatten Litter:** Adjust the litter level.
- **Night Mode:** Configure quiet operation during specific hours.
- **Kitten Protection:** Special mode for smaller cats.
- **Soft Stool Burial:** Optimized cleaning for softer waste.

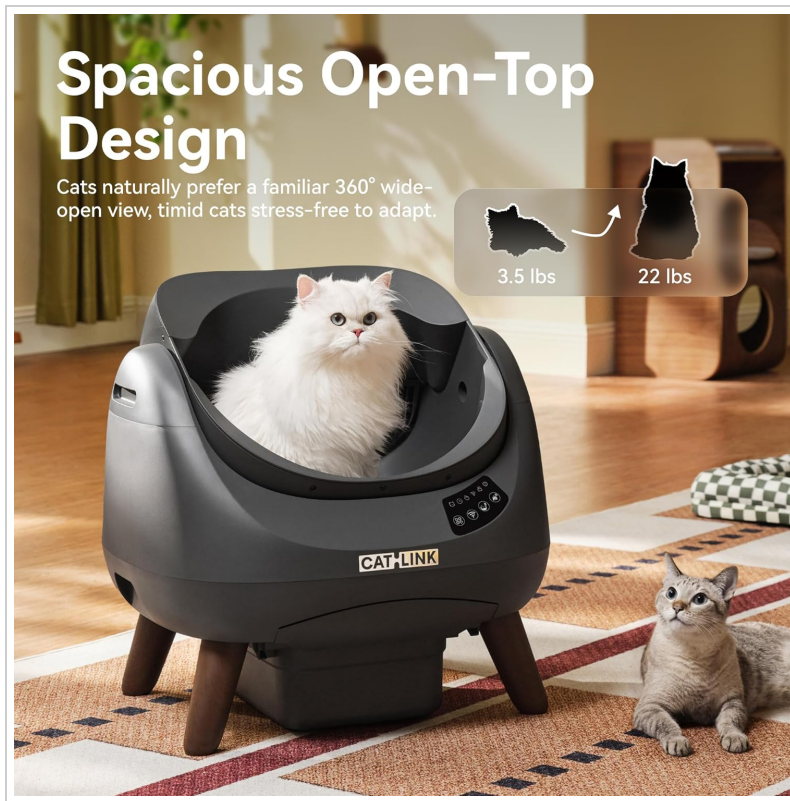


Image: The CATLINK app provides real-time health insights and remote control for the litter box.

### 3. Multi-Cat Recognition and Health Monitoring

For multi-cat households, the patented health monitor tracks individual cat's bathroom habits, distinguishing between different cats if their weight difference is  $\geq 0.9$  lbs (0.4 kg). It provides daily and weekly health reports, helping you detect potential urinary issues early.

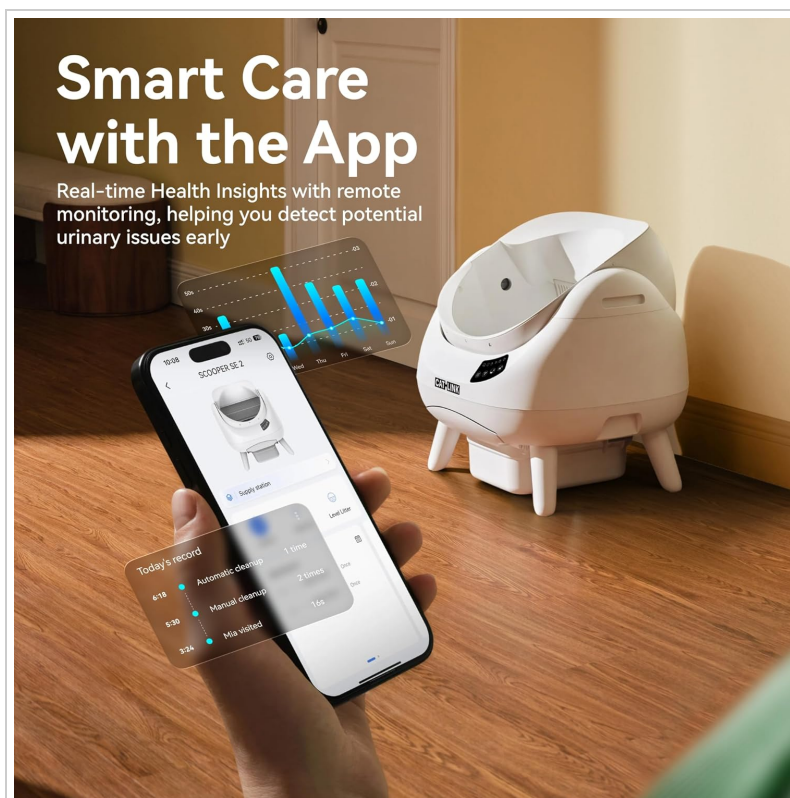


Image: The CATLINK app monitors and tracks the habits of multiple cats, providing valuable health data.

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## 1. Emptying the Waste Bin

The 12L extra-large waste bin can hold up to 15 days of waste for one cat. When it's time to empty, simply use the one-touch waste disposal system. The half-auto trash bag system makes removal and replacement easy.

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Video: Demonstrates the ease of waste disposal and maintenance for the CATLINK Open-X.

## 2. Cleaning the Unit

The CATLINK Open-X features a washable design for easy cleaning. The elastic litter pad has one hook for easy installation and removal. For thorough cleaning, the unit can be disassembled in three simple steps.

## 3. Odor Control

The triple odor locking system, including the odor eliminator, ensures your home remains fresh. Replace the odor eliminator as needed.

## SAFETY FEATURES

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The CATLINK Open-X is designed with multiple safety mechanisms to protect your cat:

- **Weight Sensors:** Detects your cat's presence and pauses operation immediately.
- **Infrared Sensors:** Provides additional detection to ensure the unit stops if a cat approaches during a cycle.
- **Anti-Pinch Switches:** Prevents any pinching hazards.
- **Incomplete Gear Design:** The entrance remains always open, preventing cats from being trapped.
- **Child Lock:** Prevents accidental operation by children or curious pets.

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Video: Highlights the wide entrance and open design, which cats naturally prefer for comfort and safety.

## TROUBLESHOOTING

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If you encounter any issues with your CATLINK Open-X, please refer to the following common solutions:

- **Device Not Responding:** Check if the power adapter is securely connected and the power outlet is functional.
- **Wi-Fi Connectivity Issues:** Ensure your router is within range and supports both 5GHz and 2.4GHz bands. Re-attempt the Wi-Fi setup process via the app.
- **Cleaning Cycle Not Initiating:** Verify that the waste bin is correctly inserted and the litter level is within the 'MAX' and 'MIN' indicators. Ensure no objects are obstructing the globe's rotation.
- **Odor Persists:** Replace the odor eliminator. Ensure the waste bag is properly sealed and the waste drawer is fully closed.
- **Cat Not Recognized (Multi-Cat):** Confirm that the weight difference between your cats is at least 0.9 lbs (0.4 kg) for accurate individual recognition.

For persistent problems, please contact CATLINK customer support.

## SPECIFICATIONS

Feature	Detail
Product Dimensions	23"L x 21"W x 23"H
Item Weight	21.4 Pounds
Model Number	CL-CH-01
Color	White
Material	Acrylonitrile Butadiene Styrene (ABS)
Litter Box Type	Automated Self-Cleaning Litter Box
Smart Home Compatibility	Smart Home Compatible
Included Components	Odor Eliminator, Open-X Litter Box, Power Adapter, Trash Liner, User Manual & Guide

## WARRANTY

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The CATLINK Open-X Self-Cleaning Cat Litter Box includes a **1-Year Warranty** from the date of purchase. Please retain your proof of purchase for warranty claims. The warranty covers manufacturing defects and malfunctions under normal use. It does not cover damage caused by misuse, accidents, or unauthorized modifications.

## SUPPORT

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For further assistance, technical support, or warranty inquiries, please contact CATLINK customer service through the following channels:

- **CATLINK App:** Access support features directly within the application.
- **Website:** Visit the official CATLINK website for FAQs and contact information.
- **Email:** Refer to your product packaging or the CATLINK website for the customer support email address.