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PAISEEC Q3

PAISEEC Q3 Electric Wheelchair User Manual

Model: Q3

1. Introduction

Thank you for choosing the PAISEEC Q3 Electric Wheelchair. This lightweight, foldable electric wheelchair is designed to provide enhanced mobility and independence. Weighing only 32 lbs, it features a powerful 500W brushless motor, a smart safety system, and a long-range battery, making it suitable for both indoor and outdoor use. This manual provides essential information for safe operation, maintenance, and troubleshooting.

Please read this manual thoroughly before operating your wheelchair to ensure proper use and to maximize its lifespan.

2. Safety Information

Your safety is paramount. Adhere to all warnings and instructions to prevent injury or damage.

- Always ensure the battery switch is in the 'ON' position before charging.
- Do not use the armrests for support when getting on or off the wheelchair, as this may cause instability.
- Familiarize yourself with the controls before operating the wheelchair in public or unfamiliar environments.
- The intelligent safety system provides smooth starts, controlled braking, prevents rolling backward on slopes, and reduces speed during turns. However, always exercise caution and maintain awareness of your surroundings.
- Regularly inspect the wheelchair for any signs of wear or damage, especially to the wheels, brakes, and battery connections.

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Video: Charging Precautions for Paiseec Q3. This video demonstrates the correct procedure for charging the wheelchair battery, emphasizing the importance of ensuring the battery switch is 'ON' before connecting the charger.

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Video: Paiseec Q3 unboxing, setup, controls, and outdoor test drive. This video provides a comprehensive guide from unboxing to initial setup, demonstrating the controls and showing the wheelchair in outdoor use. It also highlights the warning about not using armrests for support when getting on/off.

3. Package Contents

Upon receiving your PAISEEC Q3 Electric Wheelchair, please verify that all components are present:

- Wheelchair x1
- Battery x1 (Note: If you ordered the dual-battery option, one battery is included with the wheelchair, and the second is shipped separately.)
- Silicone Joystick x2 (one pointed-head, one round-head)
- Toolkit x1
- Charger x1
- User Manual x1

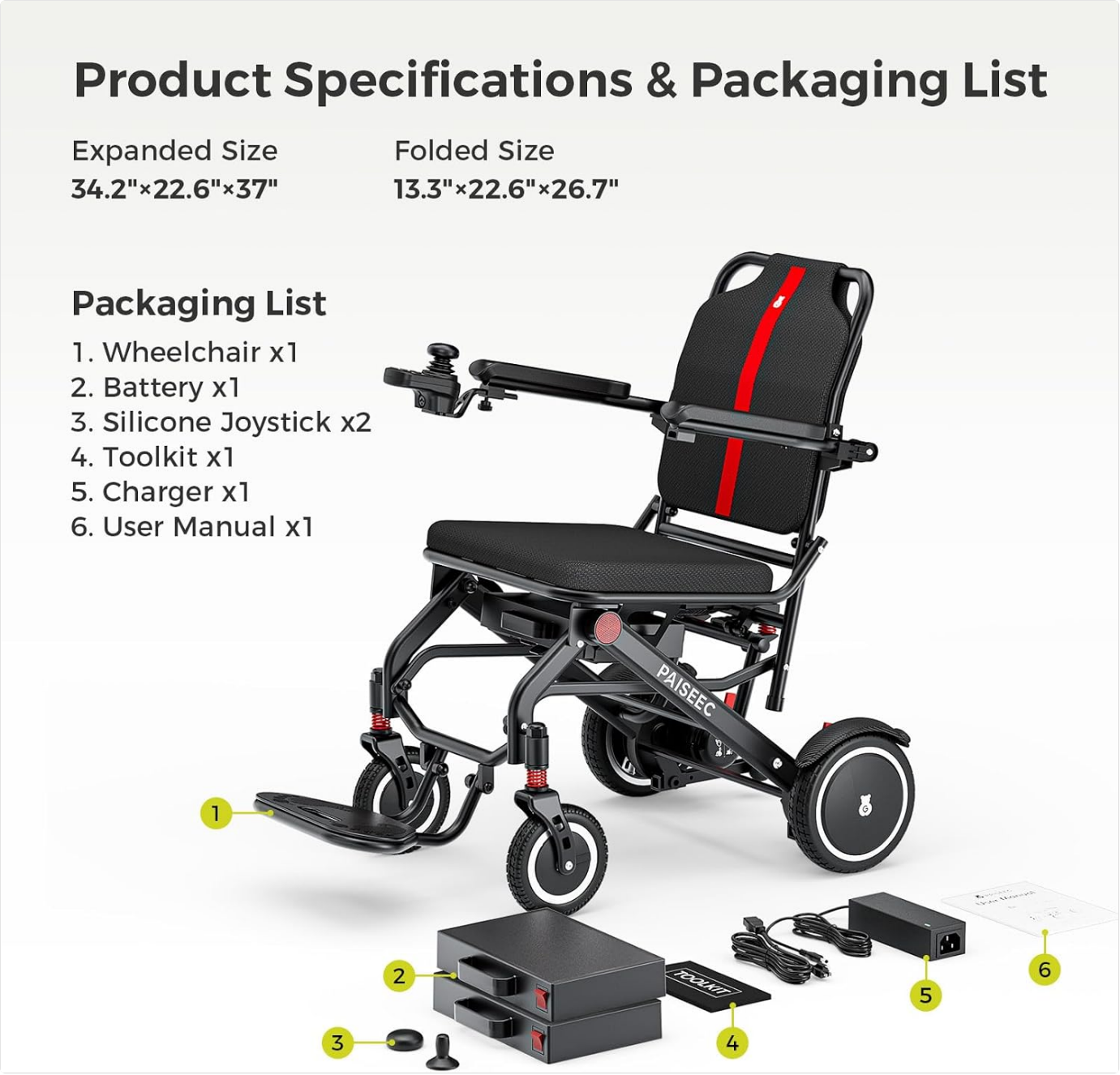


Image: Product Specifications & Packaging List. This image visually details the items included in the package, such as the wheelchair, battery, joysticks, toolkit, charger, and user manual.

4. Setup & Assembly

4.1 Unfolding the Wheelchair

The PAISEEC Q3 features a 2-step quick folding mechanism for easy setup:

1. Release the folding latch.

2. Gently unfold the frame until it locks into place.

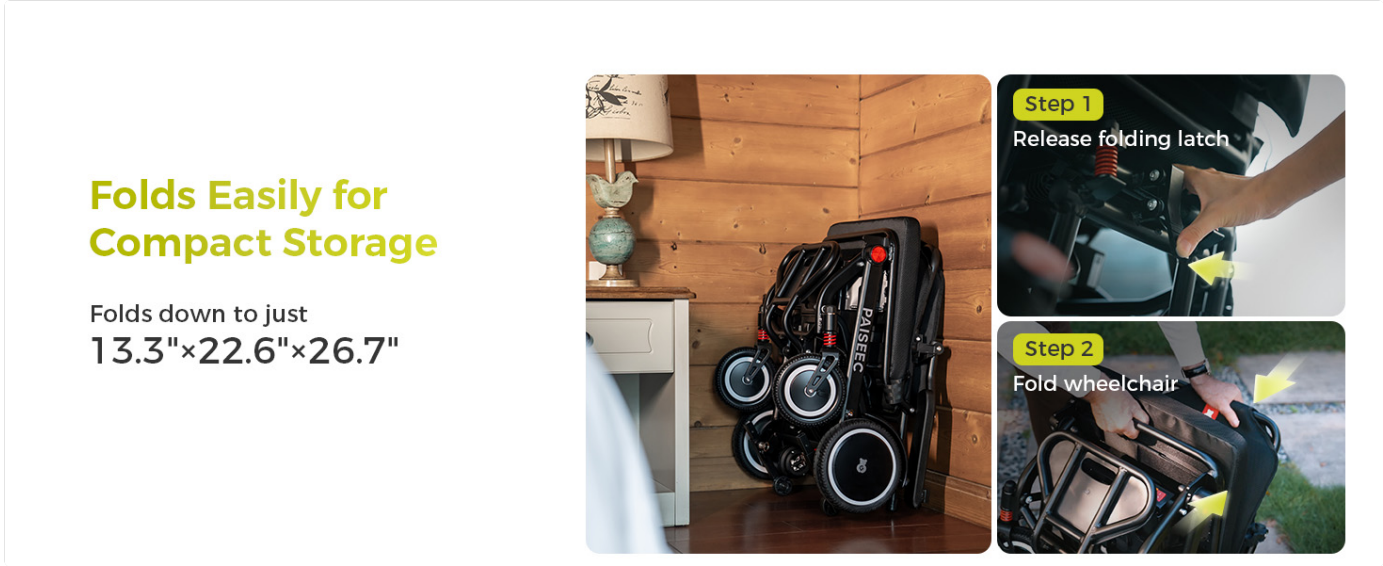


Image: Caregivers folding Paiseec Q3 in two simple steps for compact storage. This image illustrates the two-step folding process, showing how easily the wheelchair can be collapsed for storage or transport.

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Video: How to Install an Electric Wheelchair Q3? This video provides detailed instructions on the initial assembly and setup of the PAISEEC Q3 electric wheelchair.

4.2 Joystick Installation

The wheelchair comes with two silicone joysticks (pointed-head and round-head) for user preference. Simply attach the desired joystick to the control panel.



Image: PAISEEC Q3 joystick and manual/electric mode switch. This image shows the control panel with the joystick and the switch for changing between electric and manual modes.

5. Operating Instructions

5.1 Control Panel Overview

The control panel features a joystick for steering and buttons for power, horn, acceleration, and deceleration.

- **Power Button:** Turns the wheelchair on/off.
- **Horn:** Activates the horn for alerting others.
- **Accelerate Button:** Increases speed.
- **Decelerate Button:** Decreases speed.
- **Joystick:** Controls direction (forward, backward, left, right).

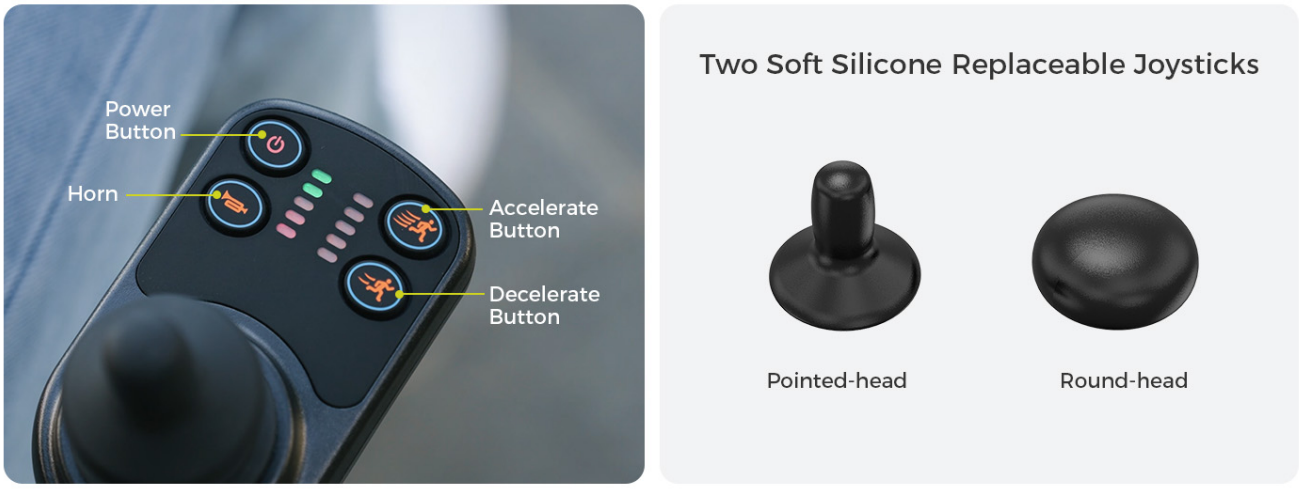


Image: PAISEEC Q3 wheelchair features easy-to-use control panel for simple and stable operation. This image highlights the user-friendly control panel, showing the joystick and various function buttons.

5.2 Driving Modes

The PAISEEC Q3 supports both electric and manual push modes.

- **Electric Wheelchair Mode:** Pull the red lever up to engage electric power.
- **Manual Push Mode:** Push the red lever down to disengage electric power, allowing the wheelchair to be manually pushed.

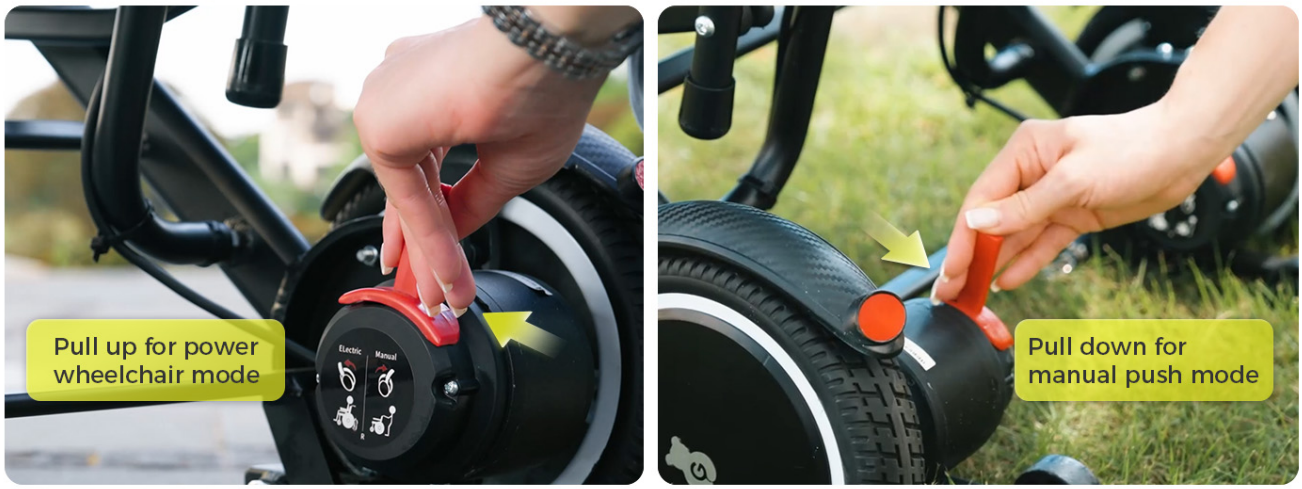


Image: PAISEEC Q3 wheelchair offers dual modes: manual push and electric power for versatile mobility. This image demonstrates the mechanism for switching between electric and manual modes.

5.3 Smart Safety System

The PAISEEC Q3 is equipped with an intelligent safety system for secure driving:

- **Smooth Start & Braking:** Prevents sudden jolts or abrupt stops.
- **No Slope Slip:** Automatically prevents rolling backward on inclines.
- **Speed Reduction on Turns:** Automatically reduces speed when turning for stability.
- **Anti-Tipping Wheel Protection:** Provides additional stability.



Image: Intelligent Safe Driving System. This collage illustrates the various safety features of the PAISEEC Q3, including smooth operation, anti-rollback, speed reduction on turns, and anti-tipping protection.

5.4 Charging the Battery

To charge the lithium battery:

1. Ensure the battery switch is in the 'ON' position.
2. Connect the charger to the battery port and then to a power outlet.
3. The charging indicator light will be red while charging and turn green when fully charged.



Image: PAISEEC Q3 charging indicator. This image shows the battery switch and the charging indicator light, which glows red during charging and green when complete.

5.5 Folding for Transport

The PAISEEC Q3 folds compactly for easy storage and transport, making it ideal for travel.

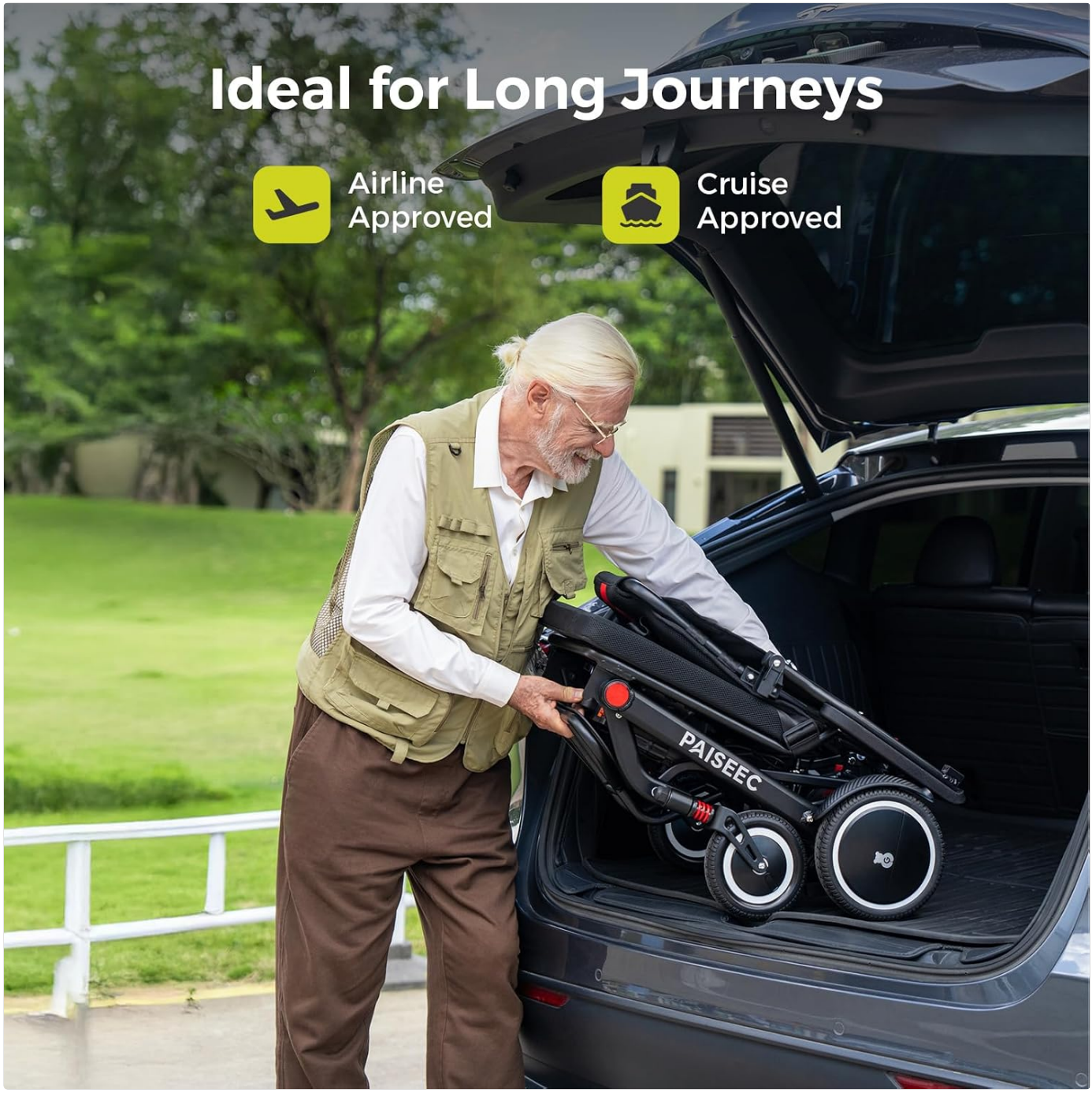


Image: Man putting folded PAISEEC Q3 wheelchair into a car trunk. This image demonstrates the compact size of the folded wheelchair, fitting easily into a vehicle for transport.

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Video: Shopping with Paiseec Q3, then folding it into the car. This video shows the practical use of the wheelchair for shopping and its easy folding for car transport.

6. Maintenance

Regular maintenance ensures the longevity and optimal performance of your PAISEEC Q3 Electric Wheelchair.

- **Cleaning:** Wipe down the frame and seat with a damp cloth. Avoid using harsh chemicals or abrasive cleaners.
- **Battery Care:** Store the battery in a cool, dry place. Charge it regularly, even if not in frequent use, to maintain battery health.
- **Tire Inspection:** Periodically check the tires for wear and tear.
- **Storage:** When not in use for extended periods, store the wheelchair in a dry, protected area.

7. Troubleshooting

If you encounter any issues with your PAISEEC Q3 Electric Wheelchair, please refer to the following common troubleshooting tips:

- **Wheelchair does not power on:** Check if the battery is properly connected and charged. Ensure the battery switch is 'ON'.
- **Reduced range or power:** The battery may need charging or could be nearing the end of its lifespan. Ensure the battery is fully charged before each use.
- **Unusual noises:** Inspect wheels and moving parts for any obstructions or loose components.

For persistent issues or problems not listed here, please contact PAISEEC customer support.

8. Specifications

Detailed specifications for the PAISEEC Q3 Electric Wheelchair:

Feature	Specification
Product Dimensions (Expanded)	43"D x 22"W x 35"H
Folded Size	13.3" x 22.6" x 26.7"
Net Weight (without battery)	32 lbs
Item Weight (with battery)	70 lbs
Maximum Weight Recommendation	265 lbs
Frame Material	Aluminum Alloy
Seat Width	16 inches
Seat Height	19.7 inches
Seat Depth	13.8 inches
Wheel Size	9 inches
Handle Height	37 inches
Turn Radius	2.3 feet (27 inches)
Motor	500W Brushless Motor
Battery	24V, 12Ah Lithium-ion
Range (single battery)	Up to 11 miles (Up to 22 miles with dual batteries)
Charging Time	6-7 hours
Maximum Speed	6.2 miles per hour
Brake Style	Electromagnetic Brake
Operation Mode	Electric & Manual Push Modes
Additional Features	Foldable, Lightweight, Portable, Airline & Ship Approved Battery



Image: PAISEEC Q3 wheelchair shows clear size parameters and compact folded dimensions. This image provides a visual representation of the wheelchair's dimensions in both expanded and folded states.

9. Warranty & Support

PAISEEC is committed to providing excellent customer service and product support.

9.1 Warranty Coverage

- **Frame Warranty:** 12 months
- **Battery Warranty:** 18 months

9.2 Customer Support

For any questions, technical assistance, or warranty claims, please contact us:

- **Phone Support:** 1 (833) 612-2678 (Monday-Sunday, 9:00 AM - 6:00 PM EST)
- **Email Support:** support@paiseec.com (24-hour response guarantee)
- **Lifetime Technical Support**

9.3 Returns & Refunds

- **30-Day Free Return:** PAISEEC provides a prepaid return label for quality issues within 30 days of purchase.
- **30-Day Price Match:** Refund for the price difference within 30 days.
- **Lightning Refund:** Refund issued upon item return receipt.

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