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**Bissell 42943**

# Bissell Pet Hair Eraser DualBrush Upright Vacuum, HEPA, Model 42943

Instruction Manual

## Introduction

Welcome to the instruction manual for your new Bissell Pet Hair Eraser DualBrush Upright Vacuum, Model 42943. This guide provides essential information for the safe and effective use, maintenance, and troubleshooting of your vacuum cleaner. Please read all instructions carefully before using your appliance.

## Important Safety Instructions

When using an electrical appliance, basic precautions should be observed, including the following:

- Always connect to a properly grounded outlet.
- Unplug from outlet when not in use and before servicing.
- Do not leave appliance when plugged in.
- Do not use with damaged cord or plug.
- Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in areas where they may be present.
- Do not use to pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).

- Do not use vacuum cleaner in an enclosed space filled with vapors given off by oil base paint, paint thinner, some mothproofing substances, flammable dust, or other explosive or toxic vapors.
- Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without filters in place.
- Unplug before connecting or disconnecting tools.

## Product Overview

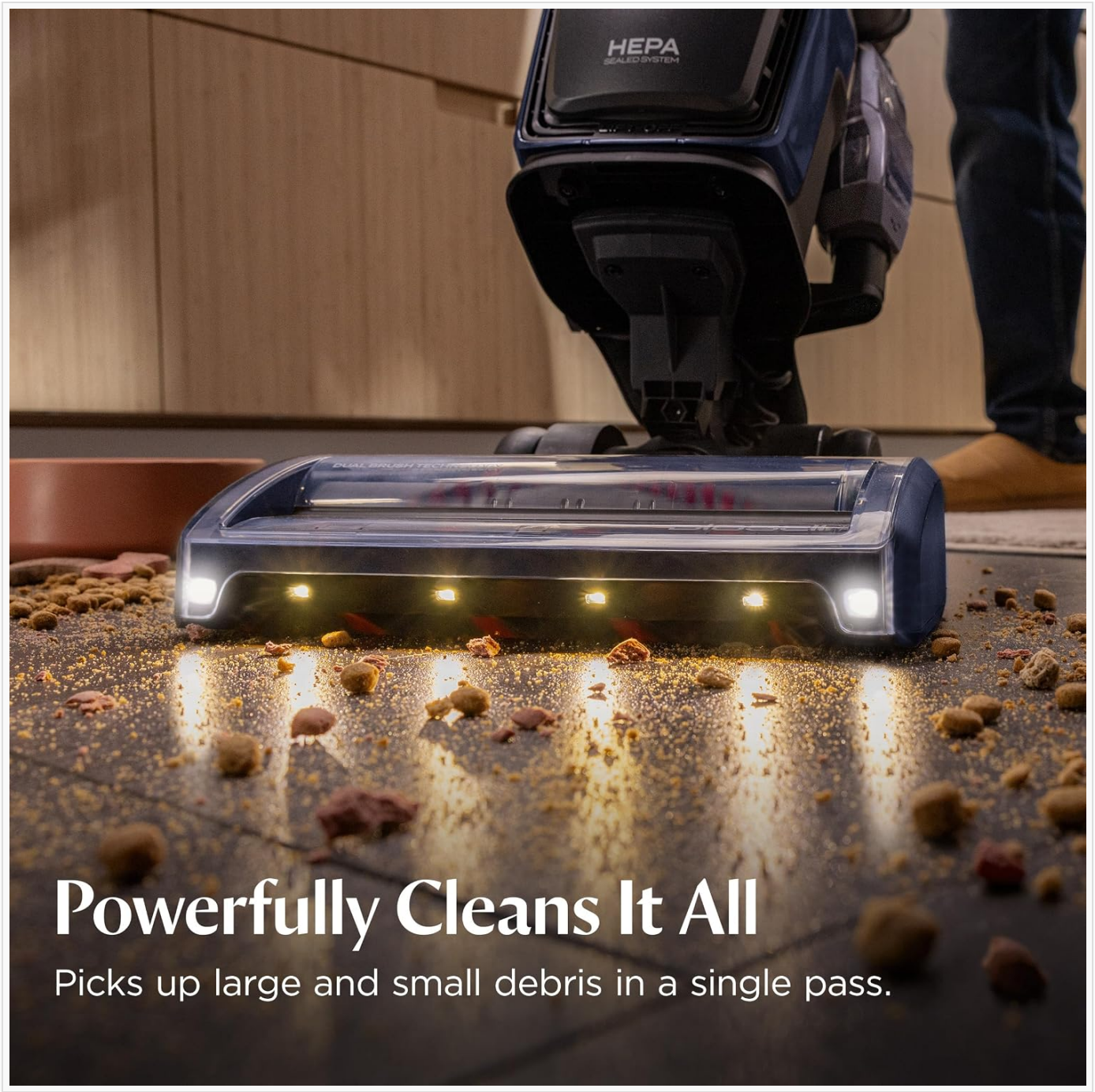
The Bissell Pet Hair Eraser DualBrush Upright Vacuum is designed for powerful and versatile cleaning, especially for homes with pets. Key features include:

- **DualBrush Technology:** Two brush rolls work together to loosen and capture debris.
- **FurFinder Headlights:** Illuminates hidden pet hair and debris.
- **Lift-Off Detachable Pod:** Provides portable cleaning for stairs and hard-to-reach areas.
- **FurGuard Self-Cleaning Brush Roll:** Actively prevents hair wrap.
- **HEPA Sealed Allergen System:** Traps 99.97% of dust and dander allergens.
- **SurfaceSense Technology:** Automatically adjusts brush roll speed for optimal performance on different floor types.

## Setup

Your Bissell Pet Hair Eraser DualBrush Upright Vacuum comes with several components that require simple assembly before first use. Ensure all packaging materials are removed before proceeding.

1. **Handle Assembly:** Insert the handle into the main vacuum body until it clicks securely into place.
2. **Hose and Tool Attachment:** Connect the hose to the vacuum's hose inlet. Attach any desired tools, such as the crevice tool or LED TurboBrush tool, to the onboard storage or directly to the hose for immediate use.
3. **Cord Management:** Wrap the power cord around the cord hooks for tidy storage.




This image displays the complete Bissell Pet Hair Eraser DualBrush Upright Vacuum, Model 42943, along with its various cleaning attachments, ready for assembly and use.

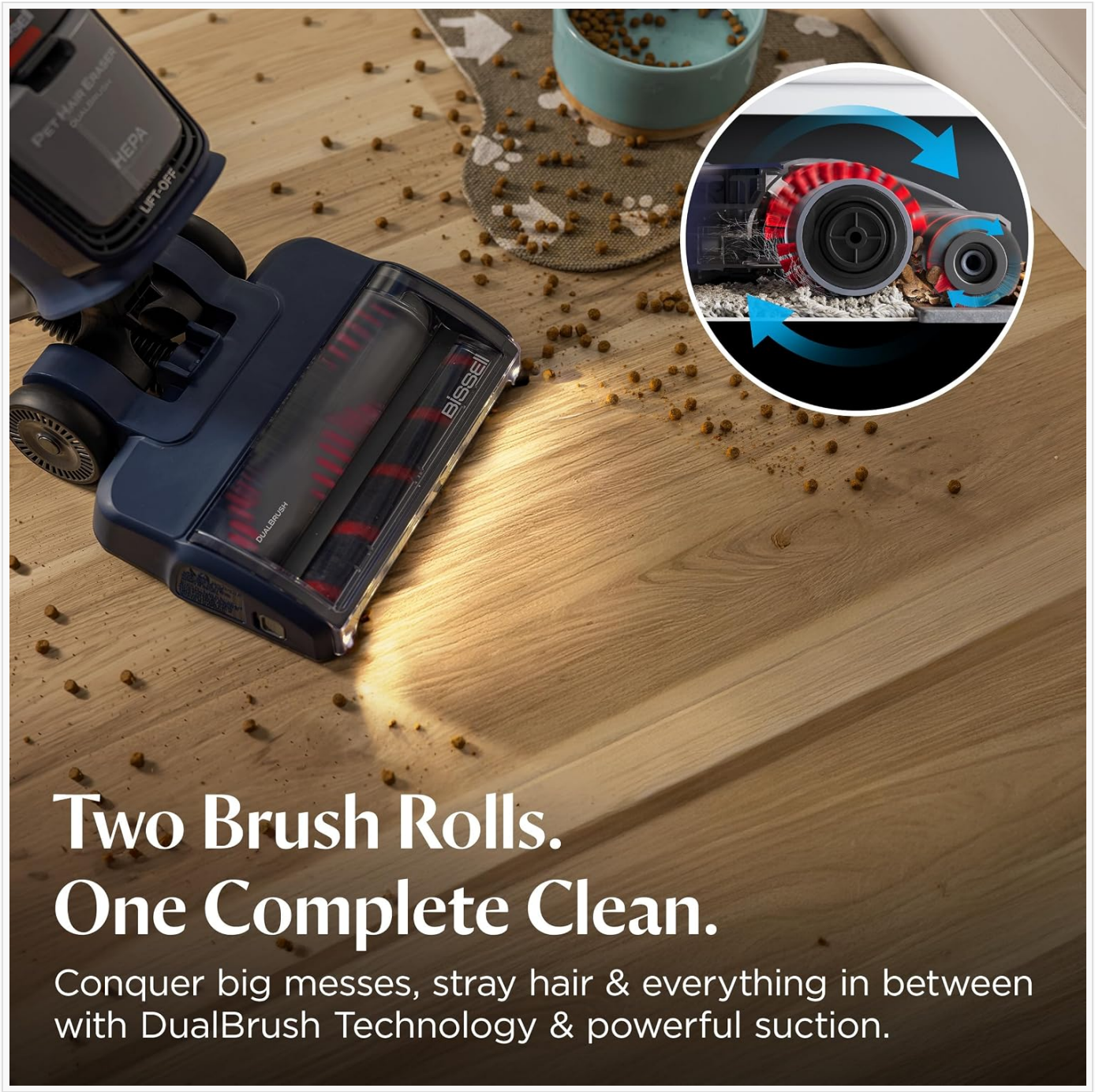
## Operating the Vacuum

### General Use

Plug the vacuum into a suitable electrical outlet. Press the power button to turn on the vacuum. The SurfaceSense Technology will automatically detect your floor type and adjust the brush roll speed for optimal cleaning. For best results, move the vacuum in slow, overlapping passes.

### DualBrush Technology

The vacuum features two brush rolls that work in tandem. One brush roll is designed to agitate and loosen embedded dirt, while the other conforms to the floor surface to effectively capture debris and pet hair. This system ensures a thorough clean on various surfaces.




This image highlights the innovative DualBrush Technology, showing the two distinct brush rolls designed to effectively capture debris and pet hair from various surfaces.

## FurFinder Headlights

Activate the FurFinder Headlights to illuminate hidden pet fur, dust, and debris on your floors. These bright LED lights help reveal what you might otherwise miss, ensuring a more complete clean.




This image demonstrates the effectiveness of the FurFinder Headlights, which illuminate otherwise hidden pet fur and debris on the floor, making it easier to spot and clean.

## Lift-Off Detachable Pod

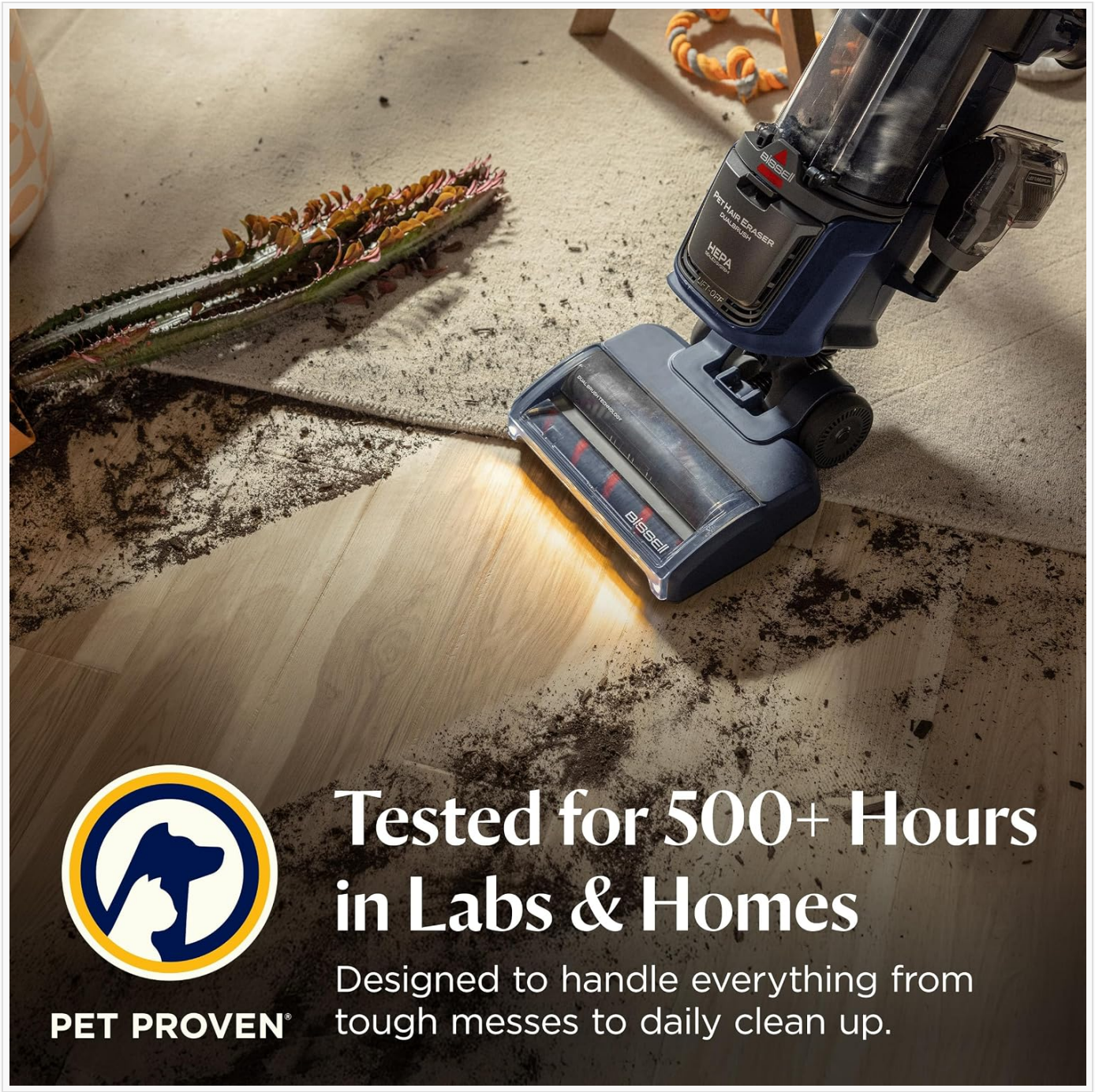
For versatile cleaning beyond floors, detach the Lift-Off Pod. Simply press the release button to separate the pod from the main vacuum body. This allows you to easily clean stairs, upholstery, and other hard-to-reach areas with the attached hose and tools.




This image shows the versatility of the Lift-Off Detachable Pod, with one person cleaning high surfaces and another cleaning stairs, showcasing its adaptability for various cleaning tasks.

## SurfaceSense Technology

The vacuum is equipped with SurfaceSense Technology, which automatically detects the floor type and adjusts the brush roll speed in real-time. This ensures a deeper clean on carpets and a gentler clean on hard floors, optimizing performance and protecting your surfaces.




This image visually represents the SurfaceSense Technology, showing the vacuum intelligently adapting its brush roll speed for optimal cleaning performance on both carpet and hard floors.

## Product Feature Video

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This official video from BISSELL Homecare Inc. showcases the key features and benefits of the Pet Hair Eraser DualBrush Upright Vacuum, including its DualBrush Technology, FurFinder Headlights, and Lift-Off capabilities.

## Maintenance

Regular maintenance ensures optimal performance and extends the life of your vacuum cleaner.

### Emptying the Dirt Tank

1. Ensure the vacuum is unplugged.
2. Locate the dirt tank release button and press it to remove the tank from the vacuum.

3. Hold the dirt tank over a trash bin and press the bottom release latch to empty debris.
4. Close the bottom latch securely and reattach the dirt tank to the vacuum.

## Cleaning Filters

The HEPA Sealed Allergen System includes filters that should be cleaned regularly to maintain suction power and allergen trapping efficiency.

1. With the vacuum unplugged, remove the dirt tank.
2. Access the pre-motor filters (usually located in the top of the dirt tank) and the post-motor HEPA filter (location may vary, refer to diagrams in a full manual).
3. Tap the pre-motor filters against a trash bin to remove loose dirt. Rinse with warm water if heavily soiled, ensuring they are completely dry before reinserting.
4. The HEPA filter is designed to trap fine particles and should be replaced periodically, not washed. Check your full manual for replacement intervals.
5. Reinsert all filters and the dirt tank before using the vacuum.



This image illustrates the HEPA Sealed Allergen System, demonstrating how the vacuum traps and locks 99.97% of dust and dander allergens within its filtration system.

### Cleaning Brush Rolls

The FurGuard Self-Cleaning Brush Roll system minimizes hair wrap. However, occasional inspection and cleaning may be necessary.

1. Unplug the vacuum.
2. Turn the vacuum over to access the brush roll area.
3. Use scissors to carefully cut away any hair or debris that may have become wrapped around the brush rolls.
4. Ensure the brush rolls spin freely before resuming use.

## Troubleshooting

This section addresses common issues you might encounter with your vacuum cleaner. For more detailed troubleshooting, please refer to the full product manual or contact customer support.

| Problem | Possible Cause | Solution |
|---|---|---|
| Vacuum cleaner won't turn on | Power cord not firmly plugged in; Blown fuse/tripped breaker | Check electrical plug; Check/replace fuse or reset breaker |
| Loss of suction | Dirt tank full; Filters dirty or clogged; Hose or nozzle clogged | Empty dirt tank; Clean/replace filters; Check hose and nozzle for blockages |
| Brush rolls not spinning | Brush roll jammed; Belt broken or stretched | Clear debris from brush roll; Contact customer support for belt replacement |
| Vacuum emits unusual noise | Obstruction in hose or brush roll; Motor issue | Check for and remove obstructions; Contact customer support |

## Specifications

| Feature | Detail |
|---|---|
| Brand | Bissell |
| Model Name | Pet Hair Eraser DualBrush |
| Model Number | 42943 |
| Filter Type | HEPA Filter |
| Power Source | Corded Electric |
| Voltage | 120 volts |
| Capacity | 1 liters |
| Item Weight | 17 pounds |
| Item Dimensions (L x W x H) | 11.97"L x 15.28"W x 44.76"H |

| Feature | Detail |
|---|---|
| Surface Recommendation | All floors (Carpet, Furniture, Hard Floor) |
| Special Features | Headlight (FurFinder), Lift-Off Technology, DualBrush Technology, SurfaceSense Technology |
| Included Components | Crevice Tool |
| UPC | 011120283631 |

## Warranty Information

Your Bissell Pet Hair Eraser DualBrush Upright Vacuum is covered by a manufacturer's warranty. Please refer to the warranty card included with your product packaging for specific terms, conditions, and duration of coverage. Keep your proof of purchase for warranty claims.

## Customer Support

For further assistance, replacement parts, or to register your product, please visit the official Bissell website or contact their customer service department. Contact details can typically be found on the product packaging or the official brand website.
**Website:** www.bissell.com

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