Sony Xperia 10 VII XQ-FE72

Sony Xperia 10 VII XQ-FE72 Smartphone User Manual

Model: XQ-FE72

1. Introduction

This manual provides essential instructions for setting up, operating, maintaining, and troubleshooting your Sony Xperia 10 VII XQ-FE72 smartphone. Please read this manual thoroughly to ensure proper use and to maximize the device's capabilities.

2. Product Overview

The Sony Xperia 10 VII XQ-FE72 is a high-performance 5G smartphone featuring a 6.1-inch 120Hz OLED display, a versatile 50MP camera system, and robust IP65/IP68 dust and water resistance. It is powered by the Qualcomm Snapdragon 6 Gen 3 chipset and runs on Android 15.

2.1 Device Components



Figure 1: Front View of Sony Xperia 10 VII XQ-FE72

This image displays the front of the Sony Xperia 10 VII XQ-FE72, highlighting its large OLED screen and the discreet front-facing camera. The sleek design emphasizes the display area.



Figure 2: Side View of Sony Xperia 10 VII XQ-FE72
This image shows the side profile of the Sony Xperia 10 VII XQ-FE72, illustrating the placement of physical buttons such as the power button and volume controls, as well as the SIM card tray.

Key components include:

- **Display:** 6.1-inch OLED, 120Hz refresh rate, HDR support.
- **Rear Camera System:** Dual camera setup with a 50 MP wide lens and a 13 MP ultrawide lens.
- **Front Camera:** 8 MP selfie camera.
- **Side Buttons:** Power button (often integrated with fingerprint sensor), Volume Up/Down.
- **Ports:** USB-C port for charging and data transfer.
- **SIM Tray:** Supports Nano-SIM + Nano-SIM configuration.

3. Setup

3.1 Inserting SIM Cards

1. Locate the SIM card tray on the side of your device.
2. Use the provided SIM ejector tool (if available, otherwise a small paperclip) to open the tray.
3. Carefully place your Nano-SIM cards into the designated slots on the tray. Ensure the gold contacts face downwards.
4. Gently push the tray back into the device until it clicks into place.

Important Note: This device supports dual Nano-SIM cards. Ensure your SIM cards are correctly oriented

to avoid damage.

3.2 Initial Power On and Network Compatibility

1. Press and hold the Power button until the Sony logo appears.
2. Follow the on-screen instructions to complete the initial setup, including language selection, Wi-Fi connection, and Google account setup.
3. **Network Compatibility:** This device is factory unlocked and compatible with GSM networks such as AT&T and T-Mobile. It is **not** compatible with CDMA carriers like Verizon and Sprint. Before purchasing or using, verify that your GSM cellular carrier supports the 2G, 3G, 4G, and 5G bands for this model. Wireless frequencies and coverage may vary by location and carrier. A new SIM card or additional configuration may be required for optimal 5G performance.

3.3 Accessories

Please note that Sony does not include accessories such as chargers or headphones with this device. You will need to acquire these separately.

4. Operating Instructions

4.1 Basic Navigation (Android 15)

Your Xperia 10 VII runs on Android 15. Navigate the interface using gestures or on-screen buttons. Swipe up from the bottom to access the app drawer, swipe down from the top for notifications and quick settings.

4.2 Camera Usage

The device features a versatile camera system:

- **Main Camera:** 50 MP wide lens with OIS (Optical Image Stabilization) for clear, stable photos and videos.
- **Ultrawide Camera:** 13 MP lens for capturing wider scenes.
- **Selfie Camera:** 8 MP front-facing camera for self-portraits and video calls.

Open the Camera app from your home screen or app drawer. Tap to focus, pinch to zoom, and use the on-screen controls to switch between modes (Photo, Video, Portrait, etc.).

4.3 Display Features

The 6.1-inch OLED display offers vibrant colors and deep blacks. The 120Hz refresh rate provides smoother scrolling and a more fluid user experience. HDR support enhances contrast and color accuracy for compatible content.

4.4 Connectivity

- **5G Network:** Enjoy high-speed data connectivity where 5G networks are available and supported by your carrier.
- **Wi-Fi:** Connect to wireless networks for internet access. Go to *Settings > Network & internet > Wi-Fi*
- **Bluetooth:** Pair with wireless headphones, speakers, and other Bluetooth devices. Go to *Settings > Connected devices > Bluetooth*.
- **USB-C:** Use the USB-C port for charging and connecting to a computer for data transfer.

5. Maintenance

5.1 Cleaning Your Device

To clean your smartphone, gently wipe it with a soft, lint-free cloth. Avoid using harsh chemicals, abrasive materials, or aerosol sprays, as these can damage the screen and finish. For stubborn smudges, slightly dampen the cloth with water.

5.2 Water and Dust Resistance (IP65/IP68)

Your Xperia 10 VII is rated IP65/IP68 for dust and water resistance. This means it is protected against low-pressure water jets and can be immersed in up to 1.5 meters of fresh water for up to 30 minutes. However, this resistance is not permanent and may decrease over time with normal wear. Avoid exposing the device to saltwater, chlorinated water, or other liquids. Ensure all ports and covers are securely closed before exposure to water.

5.3 Software Updates

Keep your device's software up to date to ensure optimal performance, security, and access to new features. Your device runs on Android 15 and is upgradable to Android 16, with support for up to 4 major Android upgrades. You can check for updates by going to *Settings* > *System* > *System update*.

6. Troubleshooting

6.1 Common Issues and Solutions

- **No Network Connection:**
  - Ensure SIM cards are correctly inserted.
  - Check if Airplane Mode is off.
  - Verify network settings (*Settings* > *Network & internet* > *Mobile network*).
  - Confirm your carrier supports the device's network bands.
- **Short Battery Life:**
  - Reduce screen brightness.
  - Disable unused features like Wi-Fi, Bluetooth, GPS.
  - Close background apps.
  - Check battery usage in *Settings* > *Battery* to identify power-hungry apps.
- **Device Freezes or is Unresponsive:**
  - Press and hold the Power button for about 10 seconds to force a restart.
  - If the issue persists, consider performing a factory reset (*Settings* > *System* > *Reset options*), but back up your data first.

For more complex issues, refer to Sony's official support website or contact their customer service.

7. Specifications

Feature	Detail
Model Name	Xperia 10 VII XQ-FE72
Dimensions	153 x 72 x 8.3 mm (6.02 x 2.83 x 0.33 in)

Feature	Detail
Weight	168 g (5.93 oz)
Display	6.1 inches OLED, 120Hz, HDR, 1080 x 2340 pixels (~422 ppi)
Protection	Corning Gorilla Glass Victus 2
Operating System	Android 15 (upgradable to Android 16, up to 4 major upgrades)
Chipset	Qualcomm SM6475-AB Snapdragon 6 Gen 3 (4 nm)
CPU	Octa-core (4x2.4 GHz Cortex-A78 & 4x1.8 GHz Cortex-A55)
GPU	Adreno 710
Internal Storage	128GB
RAM	8GB
Main Camera	Dual: 50 MP (wide, OIS), 13 MP (ultrawide)
Selfie Camera	8 MP (wide)
Battery	5000 mAh (non-removable)
SIM	Nano-SIM + Nano-SIM (Dual SIM)
Water/Dust Resistance	IP65/IP68 (up to 1.5m for 30 min)
Connectivity	GSM / HSPA / LTE / 5G, Wi-Fi, Bluetooth, USB-C

8. Warranty and Support

8.1 Warranty Information

This Sony Xperia 10 VII XQ-FE72 is an international version and**does not include a US warranty**. Some manufacturers do not honor warranties for international items. Please check with your point of purchase or local Sony authorized service center regarding warranty coverage in your region.

8.2 Customer Support

For further assistance, technical support, or service inquiries, please visit the official Sony support website for your region or contact the retailer from whom you purchased the device.