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› TICYACK EM-316 Handheld Steam Cleaner Instruction Manual

TICYACK EM-316

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1. INTRODUCTION

Thank you for choosing the TICYACK EM-316 Handheld Steam Cleaner. This versatile appliance uses high-temperature steam to clean and sanitize various surfaces without the need for harsh chemicals, making it safe for families and pets. This manual provides essential information for safe and effective operation, setup, maintenance, and troubleshooting.

2. IMPORTANT SAFETY INFORMATION

Please read all instructions carefully before using the appliance. Failure to follow these instructions may result in electric shock, fire, or serious personal injury.

- Always unplug the steam cleaner from the electrical outlet before filling with water, cleaning, or performing maintenance.
- Do not operate the appliance if the power cord or plug is damaged. Contact qualified service personnel for repair.
- Keep the appliance out of reach of children and pets. The steam is extremely hot and can cause severe burns.
- Never direct steam at people, animals, or electrical appliances.
- Use only clean tap water. Do not add detergents, chemicals, or aromatic oils to the water tank, as this may damage the appliance or create hazardous fumes.
- Ensure the safety cap is securely tightened before operating the steam cleaner.
- Do not open the safety cap while the unit is pressurized or hot. Allow the unit to cool down and release all pressure before opening.
- Use the child lock feature to prevent accidental steam release.

3. PACKAGE CONTENTS

The TICYACK EM-316 Handheld Steam Cleaner comes with the following items:

- TICYACK EM-316 Main Unit
- Extended Nozzle
- Bent Nozzle
- Cone-Shaped Nozzle

- Glass-Cleaning Accessory
- Fabric-Cleaning Accessory
- Round Nylon Brushes (multiple sizes)
- Brass Brush
- Measuring Cup
- Funnel
- Soft Cloth Covers (for fabric accessory)
- Long Power Cord (9.8 feet)

4. PRODUCT OVERVIEW

Familiarize yourself with the main components of your steam cleaner:

- **Safety Cap:** Prevents opening while pressurized.
- **Steam Button:** Releases steam when pressed.
- **Safety Lock:** Locks the steam button for continuous steam or to prevent accidental activation.
- **Water Tank:** 500ml capacity for water.
- **Power Indicator Light:** Illuminates when heating, turns off when ready.
- **Nozzle Connection:** Point for attaching various accessories.



Figure 2: Illustration of how to easily install accessories by twisting them onto the main unit.

6. OPERATING INSTRUCTIONS

6.1 Powering On and Heating

After plugging in the unit, the power indicator light will turn on, indicating that the appliance is heating. The steam cleaner will be ready for use in approximately 3-5 minutes when the indicator light turns off.



100% chemical free cleaning
Clean with pure water to protect children and pets

Figure 3: The steam cleaner heats up rapidly, ready for use in 3-5 minutes.

6.2 Steam Release and Continuous Steam

- **Manual Steam:** Press and hold the steam button to release steam. Release the button to stop the steam.
- **Continuous Steam:** For extended cleaning, press the steam button and then slide the safety lock forward to engage continuous steam. To stop, slide the safety lock back and release the steam button.



Figure 4: Demonstrates both manual steam release and the hands-free continuous steam lock feature.

6.3 Using Different Accessories

The 16 multi-functional accessories allow for diverse cleaning applications:

- **Extended Nozzle:** For reaching tight spaces and directing steam precisely.
- **Bent Nozzle:** Ideal for corners, edges, and hard-to-reach areas like toilet rims or sink crevices.
- **Round Brushes (Nylon/Brass):** Use nylon brushes for general scrubbing on various surfaces. The brass brush is for tougher, more stubborn grime on durable surfaces like oven racks or BBQ grills.
- **Glass-Cleaning Accessory:** Attach a soft cloth cover for streak-free cleaning of windows, mirrors, and glass surfaces.
- **Fabric-Cleaning Accessory:** Use with a soft cloth cover for refreshing and sanitizing upholstery, curtains, and pet beds.
- **Cone-Shaped Nozzle:** For concentrated steam on specific spots or for cleaning car wheels.



Figure 5: Examples of different accessories being used for various cleaning tasks.

6.4 Refilling Water During Operation

If the water tank runs empty during use, follow these steps to refill:

1. **Unplug the Unit:** Always unplug the steam cleaner from the power outlet first.
2. **Release Pressure:** Press the steam button until all remaining steam is released and the internal pressure is gone.
3. **Open Safety Cap:** Carefully unscrew the safety cap.
4. **Refill Water:** Use the measuring cup and funnel to add up to 350ml of clean tap water.
5. **Secure Cap and Plug In:** Tightly screw the safety cap back on and plug the unit back into the outlet. The unit will reheat.

Your browser does not support the video tag.

Video 1: This video demonstrates the process of safely refilling the TICYACK Steam Cleaner's water tank during operation, including unplugging, releasing pressure, refilling, and re-securing the cap.

7. MAINTENANCE

7.1 Cleaning the Appliance

- Always unplug the appliance and allow it to cool completely before cleaning.
- Wipe the exterior of the steam cleaner with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- Clean accessories after each use. Rinse brushes and nozzles with water. Cloth covers can be machine washed.

7.2 Descaling

Over time, mineral deposits may build up inside the water tank. To descale:

1. Mix a solution of 1 part white vinegar to 2 parts water.
2. Pour the solution into the water tank (do not exceed 500ml).
3. Allow the solution to sit in the tank for several hours or overnight.
4. Empty the tank and rinse thoroughly with clean water several times to remove all vinegar residue.

7.3 Storage

Store the steam cleaner in a cool, dry place. Ensure the water tank is empty before storage. Keep all accessories together to prevent loss.

8. TROUBLESHOOTING

If you encounter issues with your TICYACK EM-316 Steam Cleaner, refer to the following table:

Problem	Possible Cause	Solution
No steam or low steam output	Water tank empty; Unit not heated; Nozzle clogged.	Refill water tank; Wait for indicator light to turn off; Unblock nozzle with needle (see Video 2).
Water leaking from nozzle	Accessory not properly attached; Overfilled water tank.	Ensure accessory is securely twisted on; Do not overfill water tank.
Safety cap cannot be opened	Unit is still pressurized.	Unplug the unit and press the steam button until all pressure is released. Allow to cool.

Your browser does not support the video tag.

Video 2: This video demonstrates various applications of steam cleaners, including cleaning tight crevices and stubborn stains, and may offer visual guidance for troubleshooting low steam output by clearing nozzle blockages.

9. SPECIFICATIONS

Feature	Detail
Brand	TICYACK
Model Name	EM-316

Feature	Detail
Model Number	GW316-BS-01
Water Tank Capacity	500ml
Steam Temperature	230°F (110°C)
Heat-up Time	3-5 minutes
Continuous Steam Duration	15+ minutes
Power Cord Length	9.8 feet
Special Features	Child Lock, Auto Continuous Steam
Included Accessories	16 multi-functional accessories (e.g., Brass Brush, Extended Nozzle, Bent Nozzle, Glass-Cleaning Accessory, Fabric-Cleaning Accessory, Round Nylon Brushes, Cone-Shaped Nozzle)
Manufacturer	Ningbo Elmar Electric Manufacture Co., Ltd

10. WARRANTY & SUPPORT

The TICYACK EM-316 Handheld Steam Cleaner comes with a **1 Year Manufacturer Warranty**. For warranty claims, technical support, or any inquiries, please contact the manufacturer directly or refer to the contact information provided with your purchase documentation.

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