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> Veken PFC3V504 Stainless Steel Pet Water Fountain User Manual

## Veken PFC3V504

# Veken PFC3V504 Stainless Steel Pet Water Fountain User Manual

Model: PFC3V504 | Brand: Veken

## INTRODUCTION

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The Veken PFC3V504 Stainless Steel Pet Water Fountain is designed to provide fresh, filtered water for your cats and small dogs. Crafted from high-quality materials, this automatic pet fountain promotes healthy hydration with its continuous water circulation and multi-stage filtration system.

### Key Features:

- **Premium 304 Stainless Steel:** Durable, hygienic, and easy to clean. All water-contact parts are top-rack dishwasher safe and BPA-free.
- **Generous Capacity:** 108 oz (3.2 L) capacity reduces the frequency of refills.
- **Quick Snap-Together Assembly:** Intuitive four-step design for easy setup.
- **Large Water Window with LED Light:** Easily monitor water levels and provides a soothing night glow.
- **Ultra-Quiet Suspended Pump:** Operates at a whisper-quiet 25 dB for peaceful home environment.
- **Multi-Stage Filtration:** High-efficiency filter captures debris and inhibits biofilm growth.
- **Leak-Proof Structure:** Robust, fully sealed construction prevents spills.

## SETUP INSTRUCTIONS

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Follow these steps for quick and easy assembly of your Veken Pet Water Fountain.

1. Unpack all components: Water Tank, Pump, Silicone Connector Hose, Lid, Filter, Drinking Tray, and Flower Spout.
2. Rinse all parts thoroughly with water before first use.
3. Insert the pump into the designated area at the bottom of the water tank. Ensure the LED light on the pump faces the water level window.
4. Connect the silicone hose to the pump's outlet.
5. Place the filter into the filter tray on the lid. Ensure it is properly seated.
6. Attach the drinking tray to the lid, aligning the central opening with the silicone hose.

7. Place the flower spout onto the top of the silicone hose.
8. Fill the water tank with softened or filtered water up to the MAX line visible through the water window.
9. Plug the adapter into a wall outlet.



**Figure 1: Easy Set Up.** This diagram illustrates the simple, step-by-step assembly of the Veken pet water fountain, highlighting each component from the water tank to the flower spout.

## OPERATING INSTRUCTIONS

Your Veken Pet Water Fountain is designed for continuous, quiet operation to encourage your pet to drink more.

### Water Flow Modes:

The fountain offers two distinct water flow modes to cater to your pet's preferences:

- **Flower Waterfall Mode:** Achieved by attaching the flower spout, this mode creates multiple streams of water, ideal for picky pets who prefer flowing water.
- **Gentle Fountain Mode:** By removing the flower spout, the water bubbles up gently from the center, providing a wider

drinking surface suitable for larger pets or those who prefer a calmer flow.

# 2 flow modes



**Figure 2: Two Flow Modes.** The top image displays the flower waterfall mode with multiple streams, while the bottom image shows the gentle bubbling fountain mode without the flower attachment.

## **Water Level Monitoring:**

The large viewing window, enhanced by an optional blue LED light, makes it easy to check water levels. The LED light also serves as a soothing night glow. You can turn the LED light on or off using the switch on the power cord.

# enjoy the silence ultra quiet design

LED LIGHT & WATER LEVEL GAUGE  
FOR ASSISTED VISIBILITY



**Figure 3: Ultra-Quiet Design with LED Light.** This image emphasizes the quiet operation and the illuminated water level window, which aids visibility and adds aesthetic appeal.

## MAINTENANCE

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Regular cleaning and maintenance are essential to ensure the longevity of your Veken Pet Water Fountain and the health of your pet. It is recommended to clean the fountain and pump once a week, and replace the filter and sponge every 2 weeks.

### Cleaning Instructions:

1. **Disassemble:** Unplug the fountain. Remove the flower spout, drinking tray, lid, filter, and pump.
2. **Clean the Pump:** Disassemble the pump by removing the sponge, pump cover, and impeller. Clean the pump thoroughly using a small brush (included) with soap and running water. Rinse well.
3. **Clean Main Components:** The stainless steel water tank, lid, and drinking tray are top-rack dishwasher safe (Max 140°F). Alternatively, hand wash with a soft sponge and mild soap.
4. **Replace Filters:** Replace the filter and pre-filter sponge every 2 weeks, or more frequently if you have multiple pets or notice excessive debris.

5. **Reassemble:** Put all parts back together in reverse order of disassembly.



**Figure 4: Dishwasher Safe Components.** The stainless steel tank, lid, and tray are designed for easy cleaning in a dishwasher, ensuring hygiene.



**Figure 5: 5-Stage Filtration System.** This diagram details the multi-layered filtration process that ensures pure and clean drinking water for your pet.

## Maintenance Video:

**Video 1: Veken 108oz Stainless Steel Fountain Maintenance.** This video provides a visual guide on how to properly disassemble, clean, and reassemble the Veken pet water fountain, including pump and filter maintenance.

## TROUBLESHOOTING

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If you encounter any issues with your Veken Pet Water Fountain, please refer to the following common solutions:

### If no water is being dispensed:

1. Try restarting the fountain by pressing the switch on the cord.
2. Clean the impeller inside the pump. Debris or pet hair can obstruct the impeller, preventing water flow.
3. Ensure the water level is above the minimum fill line.

If the problem persists after trying the steps above, please contact us for a free replacement. Email: [support@aborderproducts.com](mailto:support@aborderproducts.com)

## SPECIFICATIONS

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Feature	Detail
Product Dimensions	8.3"L x 8.3"W x 4.9"H
Item Model Number	PFC3V504
Material	304 Stainless Steel
Capacity	108 oz (3.2 L)
Power Source	Corded Electric (100-120V Adapter)
Noise Level	Ultra-Quiet (25 dB)
Included Components	1 x Adapter, 1 x DC Pump (6ft power cord), 1 x Pet Water Fountain, 1 x Silicone Mat, 1 x Brush, 2 x Filters, 2 x Pre-filter Sponges
UPC	810191343103

# HIGHER OUTLET MORE WATER



**Figure 6: Water Capacity Comparison.** This image illustrates the difference between the 95oz and 108oz fill lines, highlighting the increased capacity of the 108oz model.

# VEKEN 108oz WATER FOUNTAIN FOR CATS & SMALL DOGS

Example	Weight	Shoulder Height	Daily Water Intake	Applicability
 Small cat	5.5 to 8.8 lb	7.9 to 9.8 in	5~8 oz	
 Medium-sized cat	8.8 to 13 lb	9.8 to 11.8 in	8~10 oz	
 Large cat	13 to 17.6 lb	11.8 in or more	12~16 oz	
 Small dog	<20 lb	6 to 13 in	<18 oz	
 Mini pet	<5 lb	<6 in	1~4 oz	 TOO BIG FOR MINI PETS
 Large dog	>50 lb	>20 in	50~100 oz	 FREQUENT REFILLS FOR LARGE DOGS

**Figure 7: Pet Size and Water Intake Guide.** This table provides guidance on suitable pet sizes (small cat, medium-sized cat, large cat, small dog) and their typical daily water intake, indicating the fountain's applicability.

## WARRANTY & SUPPORT

The Veken PFC3V504 Stainless Steel Pet Water Fountain comes with a **2-Year Warranty**. For any product-related inquiries, troubleshooting assistance, or warranty claims, please contact Aborder Products customer support.

Email: [support@aborderproducts.com](mailto:support@aborderproducts.com)