

[Manuals.plus](#) /

› [Eureka](#) /

› Eureka J15 Max Ultra Robot Vacuum and Mop User Manual

## Eureka J15 Max Ultra

# Eureka J15 Max Ultra Robot Vacuum and Mop User Manual

Model: J15 Max Ultra

## INTRODUCTION

Thank you for choosing the Eureka J15 Max Ultra Self-Emptying Robot Vacuum Combo. This all-in-one device is designed to provide a comprehensive cleaning solution for your home, combining powerful vacuuming with efficient mopping capabilities. It features an 8-in-1 functional base for hands-free maintenance, advanced navigation, and intelligent obstacle avoidance.

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your robot vacuum. Please read it thoroughly before first use to ensure optimal performance and longevity of your device.



## Dedicated Dual Self-Cleaning System

Cleans mops and base tray in one go, minimizing manual upkeep.

*The Eureka J15 Max Ultra Robot Vacuum and Mop with its accompanying self-emptying base station.*

## SETUP

### 1. Unboxing and Placement

Carefully remove all components from the packaging. Place the self-emptying base station on a hard, flat surface against a wall, ensuring there is adequate clear space around it (at least 0.5 meters on both sides and 1.5 meters in front) for the robot to dock easily. Plug the base station into a power outlet.

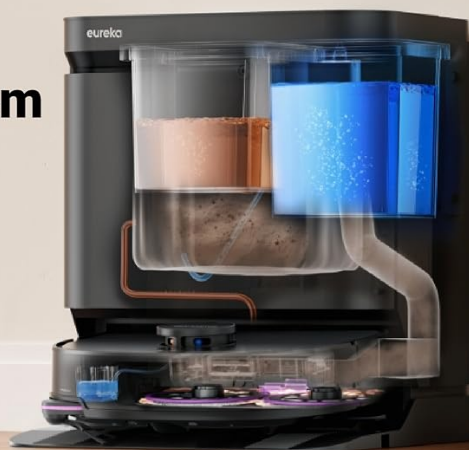
## End of Cleaning? **Dual Self-Cleaning System** Takes Care of the Rest

### Robot Self-Cleaning

- Auto Mop Washing
- Auto Mop Drying
- Auto Clean Water Refilling
- Auto Dirty Water Draining
- Auto Dust Emptying
- Auto Charging

### Base Station Self-Cleaning

- Auto Base Tray Cleaning
- Auto Tray Dirt Collecting



*The all-in-one base station for the Eureka J15 Max Ultra, ready for setup.*

## 2. Initial Charging

Place the robot vacuum onto the charging contacts of the base station. Ensure it is properly aligned and charging. The indicator lights on the robot and base station will confirm charging status. Fully charge the robot before its first use.

## 3. App Connection

Download the Eureka robot app from your mobile device's app store. Follow the in-app instructions to connect your J15 Max Ultra to your home Wi-Fi network. This app allows for advanced control, scheduling, and monitoring of cleaning tasks.

## OPERATING INSTRUCTIONS

### 1. First Run and Mapping

For the first cleaning cycle, allow the robot to fully map your home. Clear any obstacles that might hinder its movement. The IntelliView AI-Powered Obstacle Avoidance system will help it navigate, but initial mapping benefits from a clear path.

## Dual Vision System

Powered by IntelliView AI 2.0, the J15 Max Ultra combines infrared and FHD vision sensors to surpass the limitations of traditional robotic vacuums. It intelligently plans paths, avoiding obstacles for seamless cleaning.

Recognizes over

**200**

types of objects

**30**

types of stains\*



\*The "30 types of stains recognition" data is based on tests conducted by SGS Lab. The "200 types of objects recognition" data is based on tests conducted by Eureka Lab. Actual performance may vary.

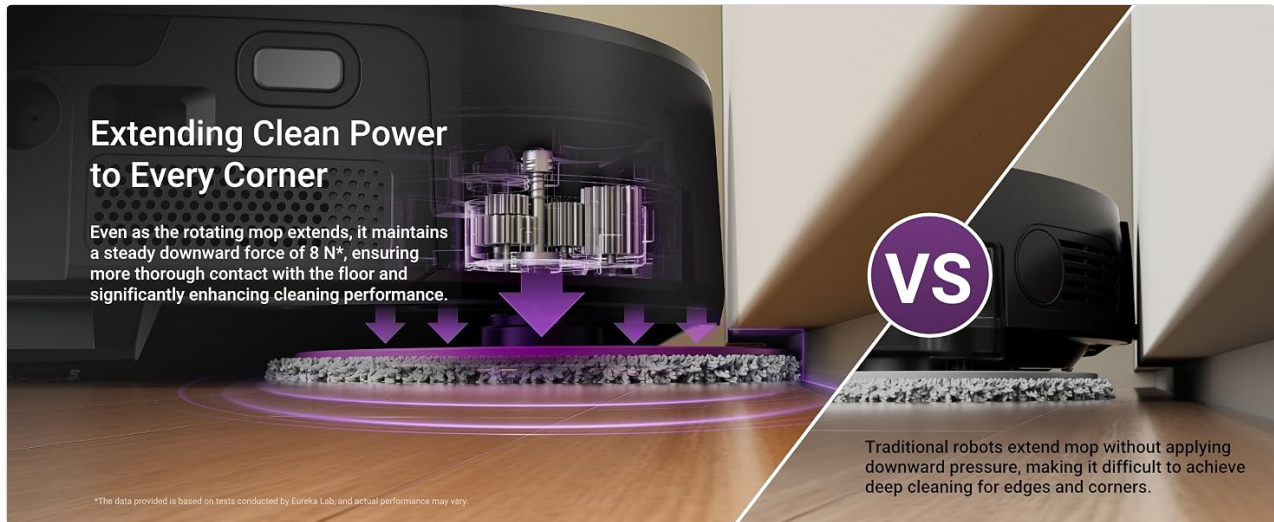


*The J15 Max Ultra utilizes its dual vision system for intelligent navigation and obstacle avoidance.*

## 2. Cleaning Modes

The J15 Max Ultra offers various cleaning modes accessible via the app:

- **Vacuum Only:** For dry debris on all floor types.
- **Mop Only:** For hard floors requiring wet cleaning.
- **Vacuum & Mop:** Simultaneous cleaning for mixed floor types.
- **Carpet-First Mode:** Prioritizes vacuuming carpets with raised mops before mopping hard floors.
- **Pet Area Deep Cleaning:** Boosts suction and cleaning frequency in designated pet zones.



*The Flex-Arm mop extends to clean edges and corners effectively.*

### 3. Smart Features

- **Flex-Arm Mop:** Automatically extends the mop and side brush for edge-to-edge cleaning.
- **Intelligent Mop Lifting:** Mops automatically lift by 0.47 inches when detecting carpets to prevent dampness.
- **IntelliView AI Dirt Detection:** Adjusts cleaning strategy based on dry or wet messes.
- **Voice Control:** Compatible with Alexa, Google Assistant, and Siri for hands-free operation.
- **Real-time Camera:** Monitor your home and interact with pets remotely via the app.



No Debris Will Escape or Scatter



Dual Line Laser, Clean Right Up to the Obstacle

*The Eureka robot app integrates with Alexa, Google Assistant, and Siri for convenient voice control.*

## MAINTENANCE

The J15 Max Ultra features an advanced 8-in-1 functional base designed to minimize manual maintenance for

up to 75 days.

## 1. Dual Self-Cleaning System

- **Hot Water Mop Washing:** After each cleaning cycle, the mop pads are washed with 176°F hot water to effectively remove grime and stains.
- **Hot Air Mop Drying:** Mops are dried with 131°F heated air to prevent mold, mildew, and odors.
- **Base Tray Self-Cleaning:** A built-in scraper in the base station removes residue and collects waste, ensuring the tray remains clean.
- **Automatic Dust Emptying:** The robot automatically empties collected debris into a 3L dust bag in the base station, providing up to 75 days of hands-free dust disposal.
- **Automatic Water Refilling:** The base station automatically refills the robot's water tank with clean water.



### 176°F Heated Water Mop Washing

After returning to the base station, the Eureka J15 Max Ultra washes the mop with 176°F\* heated water, effectively breaking down stains and dissolving stubborn grease.

\*Based on Eureka internal testing. The water temperature at the hot water outlet of the dock ranges from 122°F to 176°F. Actual results may vary depending on usage conditions, such as environmental temperature.  
\*Based on Eureka internal testing. The air temperature at the air outlet of the dock can reach up to 131°F. Actual results may vary depending on usage conditions.



### 131°F Hot Air Mop Drying

After washing, the base station uses 131°F heated air to dry the mop evenly, preventing odors.

*Illustration of the 176°F hot water mop washing and 131°F hot air drying process.*

## 2. Brush Maintenance

- **Anti-Tangle Technology:** The main and side brushes are designed with anti-tangle features to reduce hair entanglement, especially useful for pet owners.
- **Regular Inspection:** Periodically check the main brush, side brush, and filter for any accumulated debris or hair. Clean as needed using the provided cleaning tool.

### 400 Strokes per Minute for Tangle-Free Cleaning

When the J15 Max Ultra returns to its base station, the high-density FlexiRazor blades operate at 400 strokes per minute, reducing the need for manual maintenance.

# 99.9%

Reducing Hair Entanglement by Up to

\*The data provided is based on tests conducted by SGS Lab, and actual performance may vary.





*The J15 Max Ultra features tangle-free brush technology to minimize hair wrapping.*

## TROUBLESHOOTING

If you encounter any issues with your Eureka J15 Max Ultra, please refer to the following general troubleshooting tips:

- **Robot not charging:** Ensure the robot is correctly docked and the base station is powered on. Clean the charging contacts on both the robot and the base station.
- **Poor cleaning performance:** Check if the dustbin is full, the brushes are tangled, or the filter is clogged. Clean or replace components as necessary.
- **Robot stuck or navigating erratically:** Clear any obstacles in its path. Clean the sensors on the robot. Restart the robot and allow it to remap if needed.
- **App connectivity issues:** Ensure your Wi-Fi network is stable and the robot is within range. Restart your router, the robot, and your mobile device.
- **Mop not cleaning effectively:** Ensure the clean water tank is filled and the dirty water tank is empty. Check if the mop pads are properly attached and clean.

For more detailed troubleshooting or persistent issues, please contact customer support.

## SPECIFICATIONS

| Feature                     | Detail                                                                               |
|-----------------------------|--------------------------------------------------------------------------------------|
| Brand                       | Eureka                                                                               |
| Model Name                  | J15 Max Ultra Robot Vacuum and Mop with Self Emptying Base                           |
| Surface Recommendation      | Tile, Hard floors, Carpet                                                            |
| Special Features            | Flex-Arm, Intelligent Mop Lifting, Obstacle Avoidance, Self-Emptying, Self-Refilling |
| Color                       | Black                                                                                |
| Controller Type             | App Control, Button Control, Voice Control                                           |
| Filter Type                 | Cartridge                                                                            |
| Battery Life                | 360 minutes                                                                          |
| Battery Type                | Lithium Ion                                                                          |
| Capacity (Dust Bag)         | 4 liters                                                                             |
| Power Source                | Battery Powered                                                                      |
| Item Dimensions (L x W x H) | 15.55"L x 18.03"W x 18.3"H                                                           |
| Included Components         | Floor Brush, Instruction Guide, Mop Pad, Side Brush, Vacuum Bag                      |
| Suction Power               | 22,000 Pa                                                                            |

## WARRANTY INFORMATION

The Eureka J15 Max Ultra comes with the following manufacturer's warranty:

- **Battery:** One-year warranty.
- **Vacuum Cleaner (main unit):** Two-year warranty.

Please retain your proof of purchase for warranty claims. For full terms and conditions, refer to the warranty card included with your product or visit the official Eureka website.

## CUSTOMER SUPPORT

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If you require assistance, have questions, or need to report an issue, please contact Eureka customer service:

- **Phone:** 1-800-282-2886
- **Online:** Visit the official Eureka website for FAQs, support resources, and contact forms.

When contacting support, please have your product model number (J15 Max Ultra) and proof of purchase readily available.