

## COSTWAY BG32201FR

# COSTWAY Dog Crate Instruction Manual

Model: BG32201FR

## INTRODUCTION

This manual provides detailed instructions for the assembly, operation, and maintenance of your COSTWAY Dog Crate, Model BG32201FR. Please read these instructions carefully before assembly and use to ensure proper function and safety for your pet. Keep this manual for future reference.

The COSTWAY Dog Crate is designed to provide a secure and comfortable space for your small to medium-sized dog. It features a spacious top surface, a smooth-gliding sliding door, and a durable construction with bite-resistant metal tubes and thickened wood panels. Its design promotes good ventilation and can also serve as a functional piece of furniture within your home.

## SAFETY INSTRUCTIONS

- Ensure all parts are securely fastened before allowing your pet to use the crate.
- Do not allow children to climb on or play inside the crate.
- Place the crate on a flat, stable surface to prevent tipping.
- Regularly inspect the crate for any loose or damaged parts. Discontinue use if damage is found and contact customer support.
- Do not use harsh chemicals for cleaning; use only mild soap and water.
- Ensure adequate ventilation around the crate, especially if placed in a confined area.
- This crate is intended for indoor use only.

## PACKAGE CONTENTS

Before beginning assembly, verify that all components listed below are present and undamaged. If any parts are missing or damaged, please contact COSTWAY customer service.

- 1 x COSTWAY Dog Crate (Disassembled components)
- 1 x User Manual (This document)

- Assembly Hardware (Screws, dowels, sliding door mechanism, etc.)

## SETUP AND ASSEMBLY

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Assembly typically requires two adults. Please follow the steps below carefully. A Phillips head screwdriver (not included) may be required.

1. **Unpack Components:** Carefully remove all parts from the packaging and lay them out on a clean, soft surface to prevent scratches. Identify each component using the provided parts list (if applicable, usually in a separate diagram).
2. **Assemble Side Panels:** Attach the side panels to the base panel using the provided screws and dowels. Ensure the pre-drilled holes align correctly.
3. **Install Back Panel:** Secure the back panel to the assembled sides and base.
4. **Attach Top Panel:** Place the top panel onto the assembled structure and secure it with screws.
5. **Assemble Sliding Door Mechanism:** Attach the sliding door track and rollers to the designated areas on the top and front of the crate.
6. **Insert Sliding Door:** Carefully insert the sliding door into the installed track. Test the door's movement to ensure it slides smoothly.
7. **Final Tightening:** Once all parts are in place, gently tighten all screws to ensure stability. Do not overtighten.



Figure 1: Fully assembled COSTWAY Dog Crate, showcasing its design and a dog comfortably resting inside. The crate features a wooden frame and metal bars.

## Détails Plus Réfléchis



Conception de Porte Respirante



Roulettes Coulissantes Haut de Gamme



Connexion à Vis Serrée

Figure 2: Close-up details of the crate's construction, highlighting the breathable door design, high-quality sliding wheels for smooth operation, and secure screw connections for stability.

### OPERATING INSTRUCTIONS

Using your COSTWAY Dog Crate is straightforward. Follow these guidelines for optimal use:

- **Placement:** Position the crate in a quiet, draft-free area of your home where your pet feels secure and can observe household activities.
- **Sliding Door Operation:** To open the crate, gently slide the door along its track. To close, slide it back until it is fully shut. The door is designed for smooth and quiet operation.



# Porte Coulissante Pratique

Permet une ouverture fluide et silencieuse de la porte



Figure 3: The practical sliding door feature of the COSTWAY Dog Crate, demonstrating its smooth and quiet opening mechanism. A dog is visible inside the crate.

- **Top Surface Use:** The large top surface can be used to place plants, books, albums, or pet accessories, helping to keep your living space organized. Ensure items placed on top do not obstruct the sliding door mechanism.



## Grand Plateau de Travail

Gardez votre pièce propre et bien rangée



Surface Facile  
à Nettoyer



Plantes



Livres



Albums



Accessoires pour Chiens

Figure 4: The versatile top surface of the dog crate, shown with decorative items, books, and pet accessories, illustrating its dual function as a piece of furniture.

## MAINTENANCE

Proper maintenance will extend the life of your dog crate and ensure a hygienic environment for your pet.

- **Cleaning:** The smooth surfaces of the crate are easy to clean. Wipe down regularly with a damp cloth and mild soap. Avoid abrasive cleaners or harsh chemicals that could damage the finish or harm your pet.
- **Inspection:** Periodically check all screws and connections to ensure they remain tight. Retighten if necessary. Inspect metal bars for any signs of damage or bending.
- **Sliding Mechanism:** Keep the sliding door track free of debris to ensure smooth operation. If the door becomes stiff, clean the track and rollers.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Door does not slide smoothly.	Debris in the track; rollers are dirty or misaligned.	Clean the sliding track and rollers. Check for any obstructions. Ensure rollers are properly seated.
Crate feels unstable or wobbly.	Screws are loose; crate is not on a flat surface.	Check and tighten all assembly screws. Move the crate to a level surface.
Missing parts during assembly.	Packaging error.	Refer to the package contents list. Contact COSTWAY customer service for replacement parts.

## SPECIFICATIONS

**Model:** BG32201FR

**Brand:** COSTWAY

**Product Dimensions (L x W x H):**80 cm x 60 cm x 60 cm (31.5 in x 23.6 in x 23.6 in)

**Door Dimensions (L x H):** 41 cm x 44 cm (16.1 in x 17.3 in)

**Net Weight:** 19 kg (41.9 lbs)

**Materials:** Metal, Engineered Panel, MDF, PP

**Color:** Brown

**Intended Use:** Indoor for small to medium-sized dogs

# Dimensions du Produit

Remarque: Avant de choisir la cage, veuillez mesurer la taille du chien et prévoir 10 cm d'espace pour qu'il puisse bouger



Figure 5: Dimensional diagram of the COSTWAY Dog Crate, indicating overall length (80 cm), width (60 cm), height (60 cm), and door height (44 cm) and width (41 cm). It also notes a maximum weight capacity of 30 kg.

## WARRANTY AND SUPPORT

For warranty information, technical support, or to order replacement parts, please contact COSTWAY customer service directly. Refer to your purchase documentation or the official COSTWAY website for contact details.

**Website:** [www.costway.com](http://www.costway.com) (Please verify the correct regional website for support)