

## MAHANCRIS DCHR5401

# MAHANCRIS DCHR5401 Double Dog Crate Furniture Instruction Manual

Model: DCHR5401

## 1. INTRODUCTION

---

This manual provides instructions for the assembly, operation, and maintenance of your MAHANCRIS DCHR5401 Double Dog Crate Furniture. This unit is designed to provide a secure and comfortable living space for two small to medium-sized dogs, while also serving as a functional piece of furniture in your home. Key features include a dual-level design for separate pet spaces, locking casters for easy mobility, personalized chalkboard nameplates, and a reinforced metal frame with dual-latch door locks for security.

## 2. SAFETY INFORMATION

---

- **For indoor use only.** Do not expose the product to outdoor elements.
- Ensure all fasteners are securely tightened before allowing pets to use the crate. Periodically check for loose connections.
- Do not exceed the recommended weight capacity for each compartment.
- Keep small children away from the assembly area. Small parts may pose a choking hazard.
- Always engage the locking casters when the crate is in a stationary position to prevent accidental movement.
- Do not allow pets to chew on the wooden or metal components. While designed for durability, excessive chewing can cause damage and potential injury.

## 3. PACKAGE CONTENTS

---

Verify that all components listed below are present before beginning assembly. If any parts are missing or damaged, contact customer support.

- 1 x Dog Crate (unassembled components)
- 1 x Accessory Kit (screws, bolts, tools, etc.)
- 1 x Instructions Manual (this document)

## 4. PRODUCT SPECIFICATIONS

Feature	Specification
Product Dimensions (L x W x H)	21.3" x 21.3" x 48.8"
Single Unit Interior (L x W x H)	20.1" x 21.1" x 20.7"
Item Weight	40 Pounds
Material	Engineered Wood, Metal
Color	Rustic Brown
Special Features	Chewproof (metal components), Double Layer, Easy Assembly, Movable (with casters)
Breed Recommendation	Small to Medium dogs (e.g., American Pit Bull Terrier, French Bulldog, Pembroke Welsh Corgi, Dachshund, Shetland Sheepdog)

**Important:** Before ordering, measure your pet to ensure they fit comfortably within the single unit interior dimensions of 20.1"L x 21.1"W x 20.7"H.

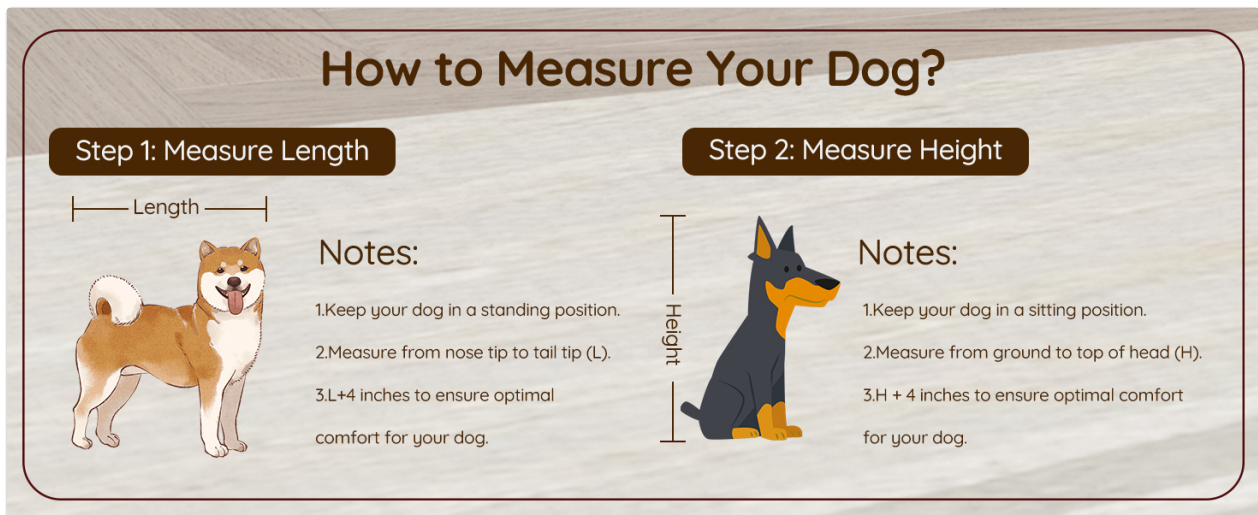


Image: Guide on how to measure your dog for proper crate fit.

## 5. ASSEMBLY INSTRUCTIONS

Assembly of the MAHANCRIS DCHR5401 dog crate furniture is designed to be straightforward. Please follow these general steps, referring to the included diagrams in your accessory kit for specific part identification and connection points.

1. **Unpack and Identify Parts:** Carefully remove all components from the packaging. Lay them out on a clean, soft surface to prevent scratches. Compare all parts against the parts list in your accessory kit to

ensure everything is present.

2. **Assemble Base Frame:** Begin by connecting the metal frame components for the bottom section. Ensure all screws are finger-tightened initially.
3. **Attach Side and Back Panels:** Secure the engineered wood side and back panels to the assembled frame. Pay attention to orientation.
4. **Install Casters:** Attach the four casters to the bottom of the base frame. Ensure the two locking casters are positioned as indicated in the diagrams.
5. **Assemble Upper Frame:** Construct the metal frame for the upper section, similar to the base.
6. **Attach Upper Panels:** Secure the engineered wood side and back panels for the upper section.
7. **Connect Upper and Lower Sections:** Carefully lift and align the upper section onto the lower section, securing them together with the provided fasteners.
8. **Install Doors:** Attach the metal doors to both the upper and lower compartments, ensuring they swing freely and the latches align.
9. **Final Tightening:** Once all components are in place, systematically tighten all screws and bolts using the provided tools. Do not overtighten.
10. **Attach Nameplates:** Hang the chalkboard nameplates on the desired doors.

## Our Features



## Common Issues



## 6. OPERATING INSTRUCTIONS

### 6.1 Opening and Closing Doors

Each compartment features a metal door with dual-latch locks. To open, slide both latches simultaneously and pull the door outwards. To close, push the door shut and ensure both latches engage securely.

### 6.2 Using Locking Casters

The crate is equipped with four 360-degree rotating casters for easy movement. Two of these casters have locking mechanisms. To lock a caster, press down on the lever. To unlock, lift the lever. Always lock the casters when the crate is in its desired position to prevent unintended movement.

### 6.3 Personalizing Nameplates

The included chalkboard nameplates can be customized. Use chalk to write your pet's name, attach a photo, or decorate with stickers. These can be easily hung on the crate doors.

## Personalize the Nameplate



Image: Customization options for the chalkboard nameplate.

## 7. MAINTENANCE

## 7.1 Cleaning

- Wipe down engineered wood surfaces with a soft, damp cloth. Avoid abrasive cleaners or harsh chemicals that could damage the finish.
- Metal grates can be cleaned with a damp cloth and mild soap if necessary. Ensure to dry thoroughly to prevent rust.
- For spills, clean immediately to prevent staining or damage to the wood.

## 7.2 General Care

- Periodically inspect all screws and bolts to ensure they remain tight. Retighten as needed.
- Check casters for smooth operation and clean any accumulated pet hair or debris.
- Avoid placing the crate in direct sunlight or near heat sources to prevent warping or fading of the wood.

## 8. TROUBLESHOOTING

---

- **Issue: Crate feels wobbly after assembly.**  
**Solution:** Ensure all screws and bolts are fully tightened. Double-check that all components are correctly aligned according to the assembly diagrams.
- **Issue: Doors do not close or latch properly.**  
**Solution:** Verify that the door hinges are correctly installed and not bent. Check if the latches are obstructed or misaligned. Adjust the door position slightly if possible, or re-examine the assembly steps for the door installation.
- **Issue: Casters are not rolling smoothly or locking.**  
**Solution:** Inspect casters for any trapped debris, pet hair, or damage. Clean as necessary. Ensure the locking mechanism is fully engaged or disengaged.
- **Issue: Difficulty with screw insertion during assembly.**  
**Solution:** Ensure you are using the correct screw for the designated hole. Sometimes, pre-drilled holes may require a bit more force or a slight adjustment in angle. Do not force screws if they do not align, as this can strip the wood or metal. If a hole seems misaligned, contact customer support.

## 9. PRODUCT OVERVIEW VIDEO

---

For a visual guide on the MAHANCRIS DCHR5401 Double Dog Crate Furniture, please watch the official product video below.

Video: MAHANCRIS 2 Tier Dog Crate Furniture for 2 Dogs (Duration: 0:20). This video provides a general overview of the product's design and features.

## 10. WARRANTY AND SUPPORT

---

MAHANCRIS products are manufactured with quality and customer satisfaction in mind. For specific warranty details, please refer to the documentation included with your purchase or contact MAHANCRIS customer support directly. If you have any questions, require assistance with assembly, or need to report missing/damaged parts, please reach out to our support team.

## 11. PRODUCT IMAGES

---



Image: Assembled MAHANCRISS DCHR5401 Double Dog Crate Furniture in a home environment.

# For Small to Medium Dogs

Single unit interior: 20.1"L x 21.1"W x 20.7"H



Tip: Please measure your pet before ordering.



Image: Detailed dimensions of the dog crate furniture.