

TCL T440W

TCL FLIP 4 5G (T440W) User Manual

Model: T440W

1. PRODUCT OVERVIEW

The TCL FLIP 4 5G (T440W) is a compact flip phone designed for essential communication and ease of use. It features dual displays, a tactile keypad, and 5G connectivity for reliable performance.



Image: TCL FLIP 4 5G phone in the open position, displaying the internal screen and the physical keypad.



Image: TCL FLIP 4 5G phone in the closed position, showing the external display and the TCL branding on the back.

Key Features:

- **Dual Displays:** 1.77-inch external display for notifications and a 3.2-inch internal display.
- **Tactile Keypad:** Large buttons and dedicated shortcut keys for easy navigation.
- **5G Connectivity:** Reliable high-speed network access.
- **KaiOS Operating System:** User-friendly interface with essential applications.
- **5MP Camera:** For capturing photos and videos.
- **HD Voice:** Enhanced call clarity.

2. WHAT'S IN THE BOX

Verify that all items are present in the product packaging:

- TCL FLIP 4 5G Phone (T440W)
- Battery
- Charger

3. SETUP

3.1. Inserting the SIM Card and Battery

1. **Open the Phone:** Gently open the phone to access the battery compartment.
2. **Remove Back Cover:** Locate the notch on the side or bottom of the phone and carefully pry off the back cover.
3. **Insert SIM Card:** Locate the SIM card slot. Insert your Nano-SIM card with the gold contacts facing down and the cut corner aligned as shown in the diagram (refer to phone's internal markings).
4. **Insert Battery:** Align the battery contacts with the phone's contacts and gently press the battery into place.
5. **Replace Back Cover:** Align the back cover and press firmly around the edges until it clicks securely into place.

3.2. Charging the Battery

1. **Connect Charger:** Plug the charger into a power outlet.
2. **Connect to Phone:** Connect the charger cable to the charging port on the side of the phone.
3. **Charging Indicator:** The phone will display a charging indicator on both the internal and external screens. Allow the phone to charge fully before first use.

3.3. Powering On/Off

- **Power On:** Press and hold the **Power/End Call** button until the phone vibrates and the screen lights up.
- **Power Off:** Press and hold the **Power/End Call** button, then select "Power off" from the options on the screen.

3.4. Initial Setup

Upon first power-on, follow the on-screen prompts to configure basic settings such as language, date and time, and network preferences.

4. OPERATING INSTRUCTIONS

4.1. Basic Navigation

- **Navigation Key:** Use the central navigation key (up, down, left, right) to scroll through menus and options.
- **OK Button:** Press the central **OK** button to confirm selections.
- **Soft Keys:** The keys directly below the screen (left and right) perform functions indicated by the text above them, which change depending on the context.
- **Back/Clear Key:** Use the **Back** key (often indicated by an arrow) to return to the previous screen or delete characters.

4.2. Making and Receiving Calls

- **Making a Call:** Enter the phone number using the keypad and press the **Call** button (green handset icon).
- **Answering a Call:** When the phone rings, press the **Call** button.
- **Ending a Call:** Press the **Power/End Call** button (red handset icon).

4.3. Sending and Receiving Messages

- **Access Messages:** Navigate to the "Messages" application from the main menu.
- **Compose New Message:** Select "New Message" or "Compose" and enter the recipient's number and your message using the keypad.
- **Send Message:** Press the appropriate soft key to send the message.

4.4. Camera Usage

- **Open Camera:** Access the "Camera" application from the main menu or via a shortcut key.
- **Take Photo:** Frame your shot and press the **OK** button to capture.
- **Record Video:** Switch to video mode within the camera app and press **OK** to start/stop recording.

4.5. Connectivity

- **5G Network:** The phone automatically connects to the available 5G network. Ensure your SIM card supports 5G and your plan includes 5G access.
- **Wi-Fi:** To connect to Wi-Fi, go to "Settings" > "Network & Connectivity" > "Wi-Fi". Select an available network and enter the password if required.

5. MAINTENANCE

5.1. Cleaning the Device

- Use a soft, lint-free cloth to clean the screen and body of the phone.
- Avoid using harsh chemicals, abrasive cleaners, or aerosol sprays.
- Ensure the phone is powered off and unplugged before cleaning.

5.2. Battery Care

- Use only the original TCL charger and battery provided with the device.
- Avoid exposing the phone to extreme temperatures.
- Do not puncture, disassemble, or modify the battery.

5.3. Software Updates

Periodically check for software updates to ensure your phone has the latest features and security enhancements. Go to "Settings" > "Device" > "Software Update" to check for and install updates.

6. TROUBLESHOOTING

If you encounter issues with your TCL FLIP 4 5G, refer to the following common solutions:

6.1. Phone Not Turning On

- Ensure the battery is properly inserted and charged.
- Connect the phone to the charger and wait a few minutes before attempting to power on again.
- If the issue persists, perform a soft reset by removing and reinserting the battery, then try powering on.

6.2. Poor Call Quality

- Check your network signal strength. Move to an area with better reception.
- Ensure the microphone and speaker are not obstructed.
- Restart the phone.

6.3. Unable to Connect to Wi-Fi

- Ensure Wi-Fi is enabled on your phone.
- Verify the Wi-Fi password is correct.
- Restart your Wi-Fi router and the phone.

7. SPECIFICATIONS

Feature	Detail
Model Number	T440W
Operating System	KaiOS
Internal Display Size	3.2 Inches
External Display Size	1.77 Inches
RAM	2 GB
Storage Capacity	32 GB
Camera	5 MP
Battery Capacity	3000 mAh
Connectivity	5G
Dimensions (Package)	5 x 3 x 2 inches
Weight	6.4 ounces

8. WARRANTY AND SUPPORT

8.1. Product Warranty

TCL products are covered by a limited manufacturer's warranty. Please refer to the warranty card included in your product packaging or visit the official TCL website for detailed warranty terms and conditions specific to your region.

8.2. Customer Support

For further assistance, technical support, or service inquiries, please contact TCL customer support. You can find contact information on the official TCL website or through the support section of your device's settings.

Online Support: www.tcl.com/us/en/support