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› GOYJOY Smart Pet Water Fountain (Model 1) Instruction Manual

GOYJOY 1

GOYJOY Smart Pet Water Fountain (Model 1) Instruction Manual

3L/102oz Ultra Silent, Filterless, Wastewater Separation Design

INTRODUCTION

Thank you for choosing the GOYJOY Smart Pet Water Fountain. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new pet water fountain. Please read it thoroughly before use and retain it for future reference.

SAFETY PRECAUTIONS

- Ensure the device is fully charged before first use.
- Use only clean, fresh water. Do not use any other liquids.
- Keep the device away from direct sunlight and heat sources.
- Do not immerse the main unit in water. Only the water tanks are designed for water contact.
- Supervise pets during initial use to ensure proper adaptation.
- Keep out of reach of children.
- Disconnect power before cleaning or maintenance.

PRODUCT COMPONENTS

The GOYJOY Smart Pet Water Fountain consists of the following main components:

- **Clean Water Tank (3L capacity):** Holds fresh water for dispensing. Features a handle for easy refilling and cleaning.
- **Main Unit:** Houses the pump, control knob, and sensor.
- **Stainless Steel Water Dish:** The area where pets drink, designed for hygiene and durability.

- **Sewage Water Tank (2.7L capacity):** Collects wastewater, separated from the clean water supply.
- **Control Knob:** Adjusts the wastewater drainage frequency (4/6/8/12/16/20/24 hours).
- **Motion Sensor:** Detects pet presence to activate water flow.
- **Charging Port:** For recharging the internal 4000mAh battery.

Separation Design&Large Capacity



Figure 1: Exploded view of the GOYJOY Smart Pet Water Fountain components, showing the clean water tank, main unit, and sewage water tank.

SETUP INSTRUCTIONS

1. **Unpack Components:** Carefully remove all parts from the packaging.
2. **Charge the Device:** It is recommended to fully charge the device before its first use. Connect the charging cable to the charging port. The indicator light will show charging status.

3. Assemble the Fountain:

- Place the Sewage Water Tank on a stable, flat surface.
- Position the Main Unit securely on top of the Sewage Water Tank.
- Insert the Stainless Steel Water Dish into its designated slot on the Main Unit.
- Place the Clean Water Tank on top of the Main Unit, ensuring it is properly aligned.

4. **Fill the Clean Water Tank:** Remove the lid of the Clean Water Tank and fill it with fresh, clean water up to the "MAX" line (3L). Replace the lid securely.

5. **Set Wastewater Drainage Frequency:** Use the control knob to select the desired interval for wastewater drainage (4, 6, 8, 12, 16, 20, or 24 hours). Turning the knob to "OFF" disables automatic drainage.

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Video 1: This video demonstrates the revolutionary wastewater separation and self-refill design of the GOYJOY Smart Pet Water Fountain, highlighting how clean water is provided and dirty water is collected.

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Video 2: This video illustrates the wireless operation of the cat water fountain, emphasizing its filterless design and ease of placement.

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Video 3: This video provides an overview of the Smart Filterless Cat Water Fountain, showcasing its features and benefits for pet owners.

OPERATING INSTRUCTIONS

Sensor Mode

When a pet approaches within 1.5 meters (120°) of the fountain, the motion sensor will activate, and water will flow for 15 seconds. There is an 8-second interval before the next sensing activation. This encourages pets to drink more fresh, running water.

Sensor Mode Pump Water

Pets more like live water



Figure 2: A cat approaching the fountain, illustrating the sensor mode activation for water dispensing.

Gravity Design

The fountain features a gravity-fed design, ensuring water is dispensed even if there is a power cut or the device is turned off. This provides a continuous water supply for your pets.

Gravity Design Automatic Water Dispenser

Dispenser water even power off or no electricity



Figure 3: Diagram illustrating the gravity design, where water flows from the clean tank to the drinking area and then to the sewage tank.

Wastewater Separation and Self-Refill

The unique design separates clean and wastewater. At the set interval (4/6/8/12/16/20/24 hours), the system automatically sucks 150ml of sewage into the sewage tank and refills 150ml of clean water into the drinking dish. This ensures your pet always has fresh water without circulating dirty water.

Knob Design Easy to Set Water Change Time



Figure 4: The control knob for setting the wastewater drainage frequency.

MAINTENANCE

Regular cleaning and maintenance are crucial for the longevity and hygiene of your pet water fountain.

1. **Daily Water Check:** Monitor the water levels in both the clean and sewage tanks daily. Refill the clean water tank as needed.
2. **Empty Sewage Tank:** Empty the sewage tank regularly, depending on the set drainage frequency and pet usage. To manually drain, press the control knob.
3. **Cleaning:**
 - The snap-on structure allows for easy disassembly. Separate the Clean Water Tank, Main Unit, and Sewage Water Tank.

- Clean the Stainless Steel Water Dish, Clean Water Tank, and Sewage Water Tank with mild soap and water. Rinse thoroughly.
- Wipe the Main Unit with a damp cloth. Do not immerse the Main Unit in water.
- Ensure all components are dry before reassembling.

4. **Filterless Design:** This fountain does not require traditional filters, saving on replacement costs and time. However, regular cleaning of the filter screen and inlet water screen is recommended to prevent blockages.



Figure 5: Location of the filter screen and inlet water screen for cleaning.



Figure 6: Disassembled fountain components for easy cleaning.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Water not flowing in sensor mode.	Sensor obstructed or dirty; battery low; pet not within range.	Clean sensor area; charge battery; ensure pet is within 1.5m/120° range.
Water not draining into sewage tank.	Drainage interval not set; blockage in drainage system.	Adjust control knob to desired interval; check for and clear any blockages.
Fountain making unusual noise.	Low water level in clean tank; pump obstruction.	Refill clean water tank; clean pump and water screens.
Battery not charging.	Faulty charging cable/adaptor; charging port issue.	Try a different cable/adaptor; contact customer support if issue persists.

SPECIFICATIONS

- **Model:** 1
- **Brand:** GOYJOY
- **Capacity:** 3 Liters (Clean Water Tank)
- **Dimensions:** 6 x 6 x 10 inches
- **Weight:** 4.52 Pounds
- **Battery:** 1 Lithium Polymer battery (4000mAh, included)
- **Material:** 304 Stainless Steel (water dish)
- **Features:** Wastewater separation, self-refill, sensor mode, gravity design, filterless, cordless.

WARRANTY AND SUPPORT

The GOYJOY Smart Pet Water Fountain comes with a **2-year warranty** from the date of purchase. For warranty claims, technical support, or any inquiries, please contact GOYJOY customer service through the retailer where the product was purchased or visit the official GOYJOY website.

For additional information and resources, you may visit the [GOYJOY Store on Amazon](#).

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