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› Brookstone Fixed TV Wall Mount (BKS-720-369-FBM) Instruction Manual

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Brookstone Fixed TV Wall Mount (BKS-720-369-FBM) Instruction Manual

Model: BKS-720-369-FBM

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1. INTRODUCTION

Thank you for choosing the Brookstone Fixed TV Wall Mount. This mount is designed to securely hold most flat and curved TVs ranging from 26 to 85 inches, with VESA patterns from 50x50mm to 600x400mm, and supporting up to 99 lbs. Its slim profile of 1.1 inches from the wall provides a clean and modern aesthetic. This manual provides detailed instructions for safe installation and proper use of your TV wall mount.



Figure 1: Front view of the Brookstone Fixed TV Wall Mount, showing the main wall plate and TV brackets, with an integrated bubble level.

2. SAFETY INFORMATION

WARNING: Failure to read and follow all instructions may result in personal injury, property damage, or voiding of warranty. Improper installation can lead to serious injury or damage.

- Do not install this product on walls made of drywall alone. The wall must be capable of supporting the combined weight of the mount and the TV.
- Ensure the mounting surface is structurally sound. If mounting to wood studs, ensure studs are solid and located accurately. If mounting to concrete or brick, use appropriate anchors (not always included).
- Do not exceed the maximum weight capacity of 99 lbs (45 kg).
- Do not exceed the maximum VESA pattern of 600x400mm.
- Always use a stud finder to locate wood studs accurately.
- Wear appropriate safety gear, including eye protection, during installation.
- Keep children and pets away during installation.
- If you are unsure about any part of the installation process, consult a qualified professional installer.
- Check all connections and fasteners periodically to ensure they remain secure.

3. PACKAGE CONTENTS

Verify that all components are present and undamaged before installation. If any parts are missing or damaged, contact customer support.

- Wall Plate Assembly (with integrated level)
- TV Brackets (2x)
- Hardware Kit (various screws, washers, spacers for TV and wall mounting)
- Instruction Manual (this document)

4. TOOLS REQUIRED (NOT INCLUDED)

- Pencil
- Phillips Head Screwdriver
- Drill
- Drill Bits (appropriate for wall material and lag bolts)
- Stud Finder (for wood stud installation)
- Level (optional, as mount has integrated level)
- Tape Measure
- Socket Wrench (for lag bolts)

5. SETUP & INSTALLATION

Carefully follow these steps for a secure installation. Two people are recommended for safe installation, especially when lifting the TV.

Step 1: Attach TV Brackets to TV

1. Lay your TV face down on a soft, clean surface to prevent scratches.
2. Identify the VESA mounting holes on the back of your TV.
3. Select the correct diameter and length screws from the hardware kit that fit your TV's mounting holes. Use washers if necessary.
4. Attach the two TV brackets to the back of your TV, ensuring they are centered and aligned vertically. The hooks on the brackets should face downwards. Do not overtighten screws.



Figure 2: Illustration of TV brackets being attached to the rear VESA mounting points of a television.

Step 2: Determine Wall Plate Position

1. Determine the desired height for the top of your TV.
2. Measure the distance from the top of your TV to the top of the attached TV brackets.
3. Mark the wall where the top of the wall plate should be, considering the measurement from the previous step to achieve your desired TV height.
4. Use a stud finder to locate the center of two adjacent wood studs (for wood stud installation) or the desired drilling locations for concrete/brick. Mark these locations.

Step 3: Mount Wall Plate to Wall

1. Hold the wall plate against the wall at the marked height, aligning the mounting holes with the stud centers or marked concrete/brick locations.
2. Use the integrated bubble level on the wall plate to ensure it is perfectly horizontal. Adjust as needed.
3. Mark the drill points through the wall plate holes.
4. Drill pilot holes at the marked locations. The drill bit size will depend on your wall material and the lag bolts provided. Consult the hardware kit instructions for specific drill bit sizes.
5. Insert the lag bolts with washers through the wall plate and into the pilot holes.
6. Tighten the lag bolts firmly with a socket wrench until the wall plate is securely fastened to the wall. Do not overtighten.

Step 4: Hang TV on Wall Plate

1. With assistance, carefully lift the TV with the attached brackets.
2. Align the hooks on the TV brackets with the top edge of the wall plate.
3. Gently lower the TV, ensuring the brackets engage securely with the wall plate. The TV should hang freely and feel stable.
4. Visually inspect that both TV brackets are properly seated on the wall plate.

Step 5: Secure TV to Wall Plate

1. Locate the safety screws or locking mechanisms at the bottom of the TV brackets.
2. Tighten these screws or engage the locking mechanisms to prevent the TV from accidentally lifting off the wall plate.
3. Perform a final check to ensure all connections are secure and the TV is level.

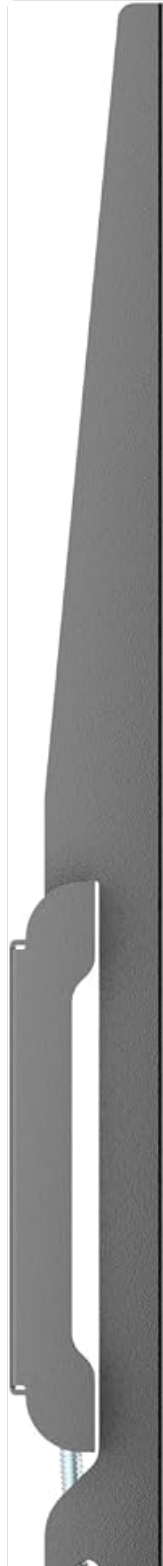




Figure 3: Side profile view of the mounted TV, illustrating the minimal distance from the wall.

6. USAGE

Once installed, the Brookstone Fixed TV Wall Mount provides a stable and secure platform for your television. As this is a fixed mount, there are no moving parts for adjustment. Ensure all cables are properly managed and not pinched between the TV and the wall.

7. MAINTENANCE

- **Cleaning:** Wipe the mount with a soft, dry cloth. Do not use abrasive cleaners or solvents.
- **Periodic Checks:** Every 6-12 months, inspect all mounting hardware and connections to ensure they remain tight and secure. Check for any signs of wear or damage.
- **Relocation:** If you need to move the TV or mount, carefully reverse the installation steps. Do not reuse wall anchors or lag bolts if they show signs of wear or damage.

8. TROUBLESHOOTING

Problem	Possible Cause	Solution
TV is not level after installation.	Wall plate was not perfectly level during installation.	Carefully remove the TV. Loosen the lag bolts slightly, adjust the wall plate using a level, then re-tighten and re-mount the TV.
Mount feels loose on the wall.	Lag bolts not fully tightened or improper wall anchors used.	Remove TV. Re-tighten lag bolts. If still loose, ensure correct pilot hole size was used and wall material is suitable. Consult a professional if unsure.

Problem	Possible Cause	Solution
TV screws do not fit the TV brackets.	Incorrect screw size selected from hardware kit.	Refer to your TV's manual for correct VESA screw specifications. Try different screw sizes and lengths from the provided hardware kit. Use spacers if screws are too long.

9. SPECIFICATIONS

- **Model Number:** BKS-720-369-FBM
- **Brand:** Brookstone
- **Mounting Type:** Fixed Wall Mount
- **Material:** Stainless Steel
- **Color:** Black
- **Compatible TV Sizes:** 26" - 85"
- **Weight Capacity:** 99 lbs (45 kg)
- **VESA Compatibility:** 50x50mm to 600x400mm
- **Profile from Wall:** 1.1 inches (2.8 cm)
- **Manufacturer:** Emerald
- **UPC:** 850060744631

10. WARRANTY & SUPPORT

For warranty information or technical support, please refer to the documentation included with your purchase or visit the official Brookstone website. Keep your proof of purchase for warranty claims.

Customer Support: Please contact your retailer or the manufacturer directly for assistance.