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## GNCC GC4

# GNCC GC4 2K Indoor Security Camera User Manual

Model: GC4

## 1. INTRODUCTION

Thank you for choosing the GNCC GC4 2K Indoor Security Camera. This manual provides essential information for setting up, operating, and maintaining your camera. Please read it thoroughly before use to ensure optimal performance and safety.



Image: GNCC GC4 2K Indoor Security Camera, a compact white camera with a black lens, shown on a stand.

## 2. PACKAGE CONTENTS

Verify that all items are present in your package:

- GNCC GC4 2K Indoor Security Camera
- Power Adapter
- USB Power Cable (6.5ft)
- Mounting Accessories (Adhesive tape, screws, wall anchors)
- Instruction Manual (This document)

# What's in the Box ?



Image: Contents of the GNCC GC4 camera box, including the camera, power adapter, cable, and mounting hardware.

## 3. PRODUCT OVERVIEW

Familiarize yourself with the camera's components:

- **Camera Lens:** Captures 2K Full HD video.
- **Infrared LEDs:** Provide 32ft night vision.
- **Microphone:** For two-way audio communication.
- **Speaker:** For two-way audio communication and alerts.
- **MicroSD Card Slot:** Supports local storage up to 128GB (card not included).

- **Reset Button:** Used for resetting the camera to factory settings.
- **USB Power Port:** For connecting the power cable.



Image: Diagram highlighting key features of the GNCC GC4 camera, such as 2.4G/5G WiFi, 2K FHD resolution, IR Night Vision, Motion Detection, 2-Way Audio, and Local/Cloud Storage.

## 4. SETUP

### 4.1 Initial Power-Up and Reset

1. Plug the camera into a power outlet using the provided power adapter and USB cable.
2. Wait for the camera to power on.

3. Locate the reset button (usually near the MicroSD card slot). Use a pin or a thin object to press and hold the reset button for approximately 5-10 seconds until the indicator light blinks red. This indicates the camera is ready for pairing.

## 4.2 App Download and Pairing

1. Download the **Osaio** app from your smartphone's app store (iOS or Android).
2. Open the Osaio app and create an account or log in.
3. Ensure your phone is connected to a 2.4GHz or 5GHz Wi-Fi network.
4. Enable Bluetooth on your phone.
5. In the Osaio app, tap the '+' icon to add a new device. The app should automatically detect the GC4 camera.
6. Follow the on-screen prompts to connect the camera to your Wi-Fi network by entering your Wi-Fi password.
7. Once connected, you can name your camera and begin using it.

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Video: A step-by-step guide on how to connect the GNCC GC4 Camera to the Osaio App.

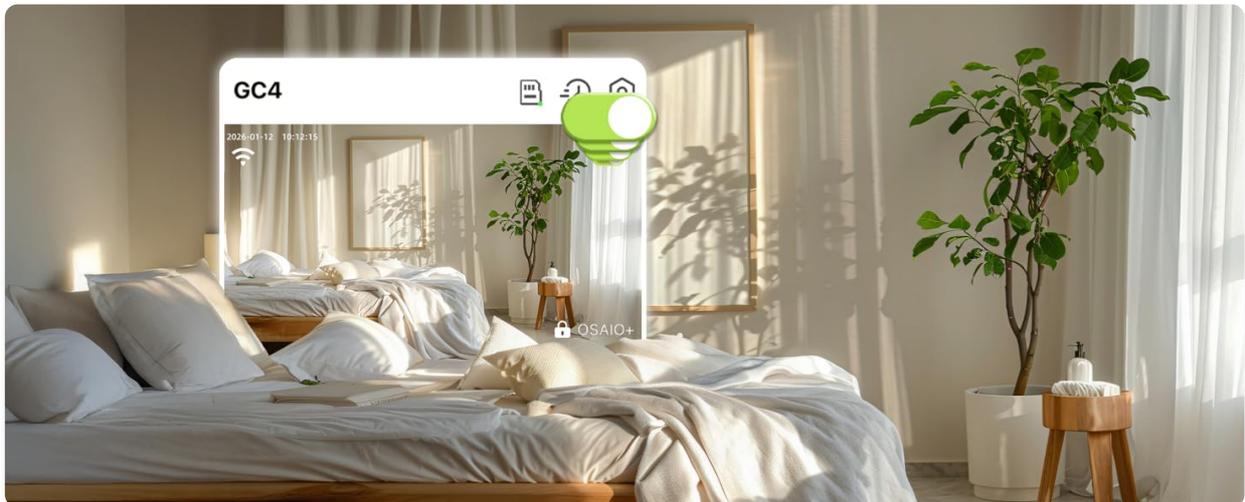


Image: Visual guide showing the steps to set up the GNCC GC4 camera using the Osaio app, from plugging in to successful device naming.

# Dual-Band WiFi

Fast and Stable Connection



Image: GNCC GC4 camera illustrating its dual-band 2.4G/5G Wi-Fi connectivity for a stable connection.

## 5. OPERATING INSTRUCTIONS

### 5.1 Live View and Two-Way Audio

Open the Osaio app and select your camera to view the live feed. Use the microphone icon to speak through the camera and the speaker icon to listen to audio from the camera's location.

# 2-Way Audio

Talk and Listen, Anytime, Anywhere

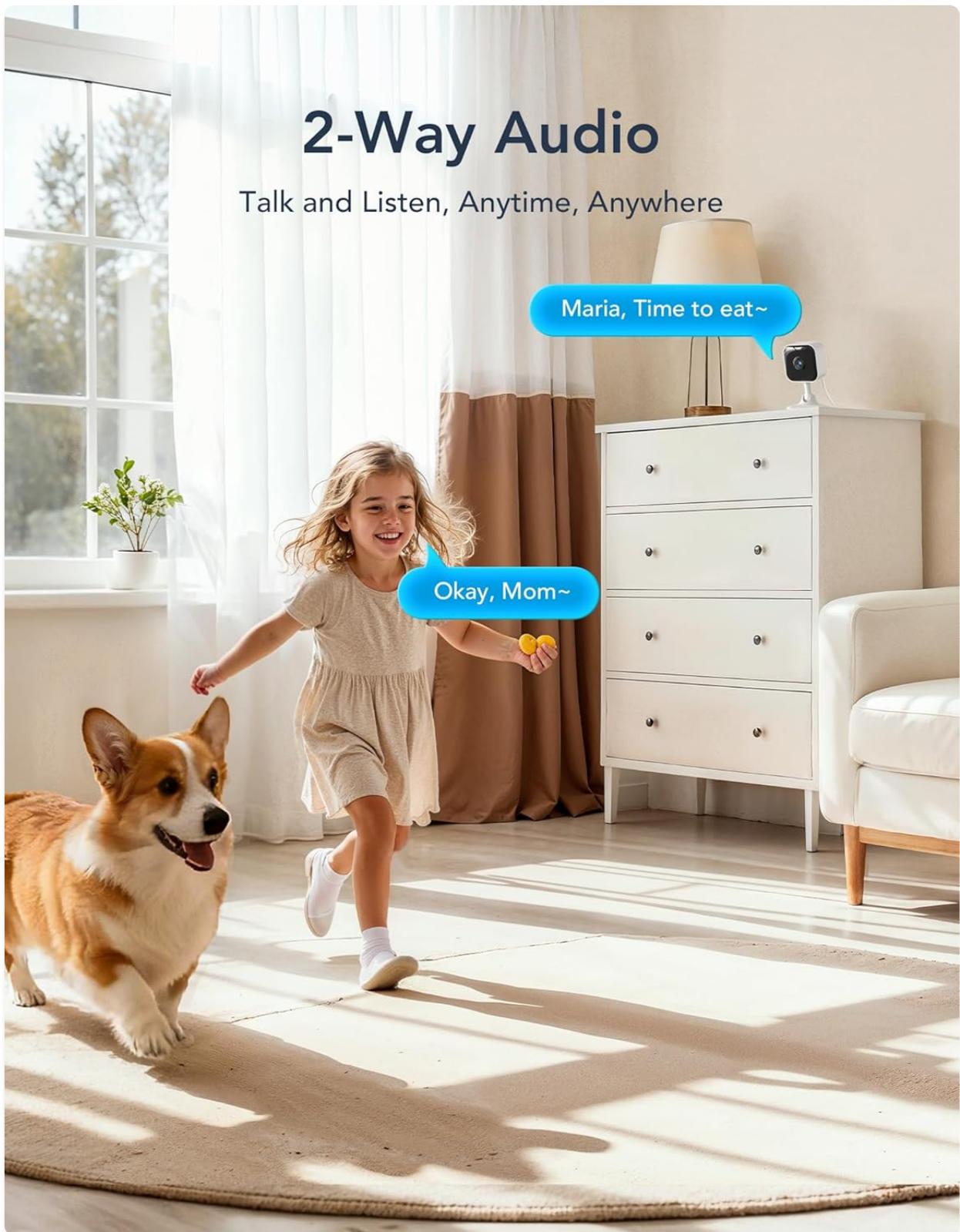


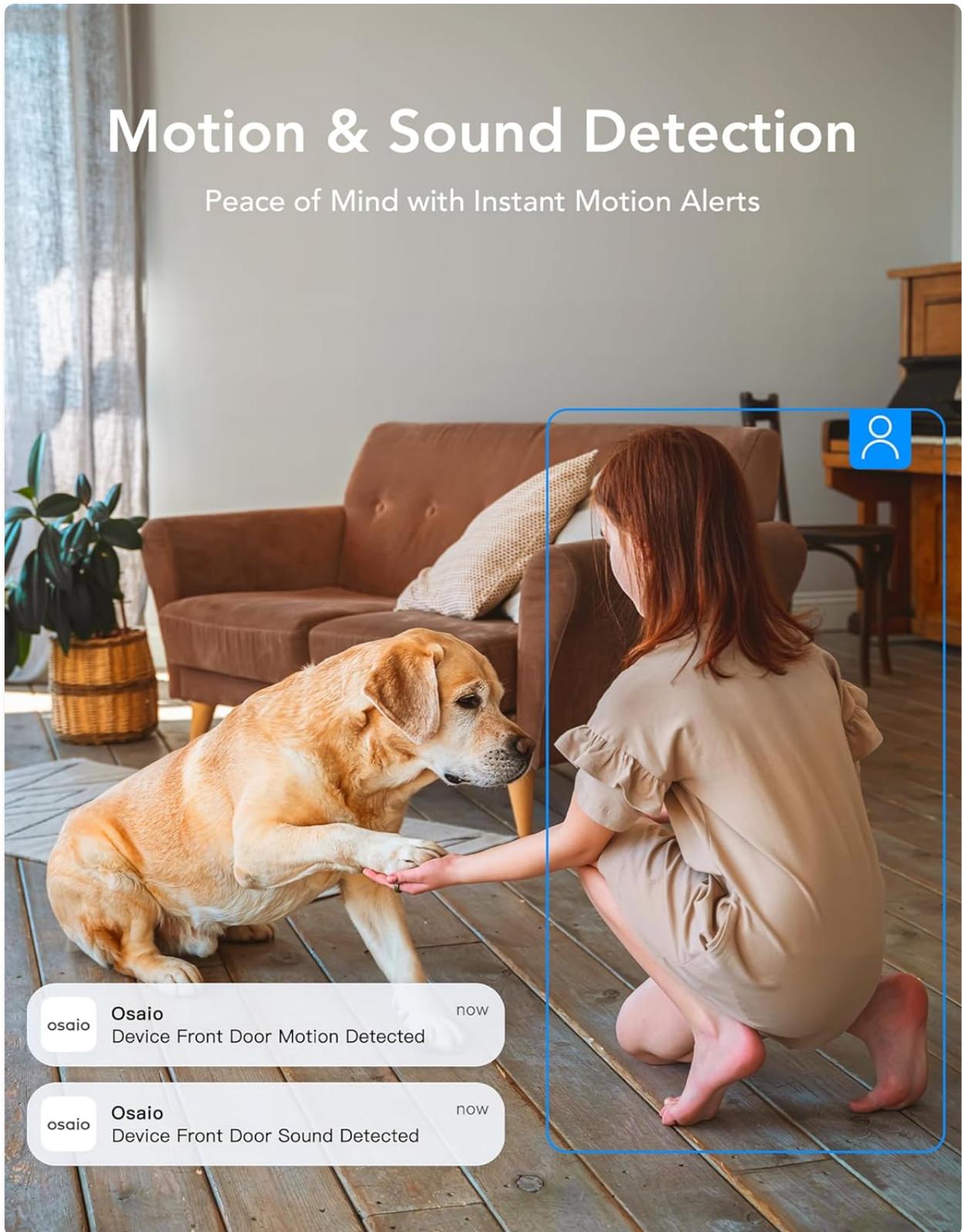
Image: A child and a dog in a living room, with speech bubbles indicating two-way audio communication through the GNCC GC4 camera.

## 5.2 Motion and Sound Detection

The camera features human, motion, and sound detection. When triggered, the app will send notifications to your smartphone. Sensitivity settings can be adjusted within the Osaio app.

# Motion & Sound Detection

Peace of Mind with Instant Motion Alerts



osaio

**Osaio**  
Device Front Door Motion Detected

now

osaio

**Osaio**  
Device Front Door Sound Detected

now

Image: A girl and a dog in a living room, with app notifications indicating motion and sound detection by the Osaio device.

## 5.3 Infrared Night Vision

The camera automatically switches to infrared night vision in low-light conditions, providing clear black-and-white video up to 32 feet.

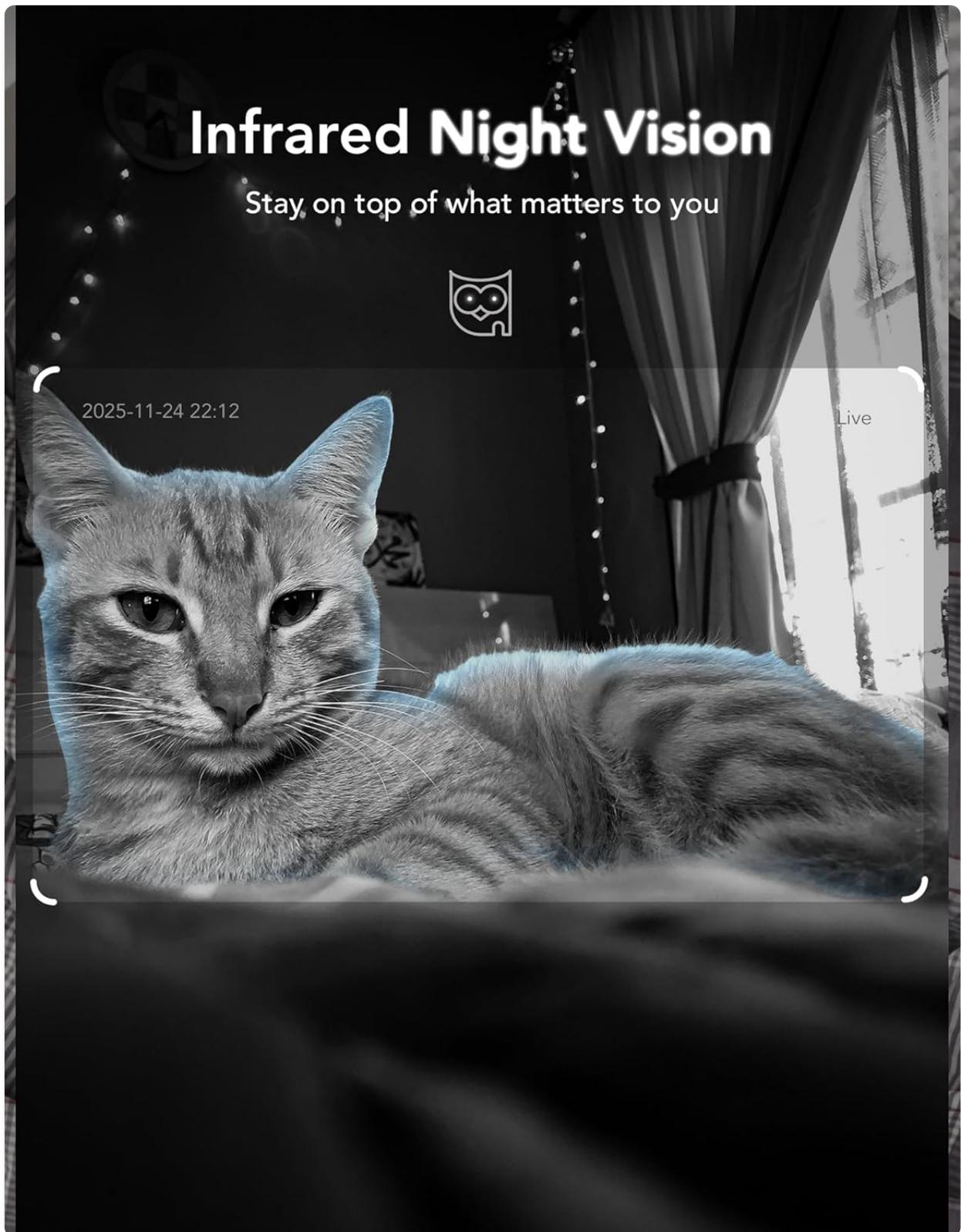


Image: A cat captured in infrared night vision by the GNCC GC4 camera, demonstrating clear visibility in darkness.

## 5.4 Storage Options

The GC4 camera supports two storage methods:

- **Local Storage:** Insert a MicroSD card (up to 128GB, not included) into the camera's slot for 24/7 continuous recording. Ensure the camera is powered off before inserting or removing the card.
- **Cloud Storage:** The Osaio app offers secure, encrypted cloud storage with a 14-day free trial for one camera per account. Subscription is required after the trial period.

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# Choose Your Storage Method

Choose What Fits You Best

Micro SD Card  
Local Storage

Up to **128 GB**  
(not included)

Encrypted  
Cloud Services

Subscribe according to  
your requirements

Image: Visual representation of the GNCC GC4 camera's storage options, including MicroSD card local storage (up to 128GB) and encrypted cloud services via the Osaio app.

## 6. INSTALLATION METHODS

The GNCC GC4 camera offers flexible installation options:

- **Freestanding:** Place the camera on any flat surface like a shelf or table.
- **Wall Mount:** Use the included adhesive tape or screws and wall anchors to securely mount the camera to a wall.

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Video: Demonstration of three different installation methods for the GNCC GC4 camera.

## 7. SMART HOME INTEGRATION

The GNCC GC4 camera is compatible with Amazon Alexa and Google Assistant, allowing for voice control and live feed viewing on compatible smart displays.

### 7.1 Connecting with Amazon Alexa

1. Open the Alexa app and log in to your account.
2. Tap 'More' in the lower right corner, then choose 'Skills & Games'.
3. Tap the search icon in the upper right corner and search for 'Osaio'.
4. Tap 'OSAIO' and click 'ENABLE TO USE'.
5. Sign in to your Osaio account to link it with Alexa.
6. Tap 'Authorize' and then 'Close'.
7. Alexa will discover your devices. Once complete, you can use voice commands like "Alexa, show me the [camera name]".

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Video: A guide on connecting the GNCC GC4 camera to Amazon Alexa for voice control.



Image: A woman in a kitchen interacting with an Alexa device to view the GNCC GC4 camera feed, demonstrating smart home integration.

## 8. MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the camera lens and body. Avoid harsh chemicals or abrasive materials.
- **Firmware Updates:** Regularly check the Osaio app for firmware updates to ensure your camera has the latest features and security enhancements.
- **Placement:** Ensure the camera is placed in a location with good Wi-Fi signal strength and away from direct sunlight or heat sources.
- **Privacy Mode:** Utilize the privacy mode feature in the Osaio app to temporarily disable recording and live view when privacy is desired.



Image: A bedroom scene with the GNCC GC4 camera's privacy mode activated, indicated by a green toggle switch in the app interface.

## 9. TROUBLESHOOTING

- **Camera not connecting to Wi-Fi:** Ensure your Wi-Fi password is correct and the camera is within range of your router. Try resetting the camera and repeating the pairing process.
- **Offline status:** Check your Wi-Fi connection and the camera's power supply. Restart the camera by unplugging and replugging it.
- **Poor video quality:** Ensure a strong Wi-Fi signal. If using a MicroSD card, check its health and ensure it's not full.
- **No motion/sound alerts:** Verify that detection settings are enabled and sensitivity is adjusted appropriately in the Osaio app. Check app notification permissions on your phone.
- **Two-way audio issues:** Ensure your phone's microphone and speaker are working and that the app has necessary permissions. Check the camera's volume settings.

## 10. SPECIFICATIONS

Feature	Detail
Model Number	GC4
Video Resolution	2K (3MP)
Night Vision Range	Up to 32 feet (Infrared)
Wi-Fi Connectivity	2.4GHz / 5GHz Dual-Band
Storage Options	MicroSD Card (up to 128GB), Cloud Storage (Subscription)
Audio	Two-Way Audio
Detection	Human, Motion, Sound Detection
Smart Home Compatibility	Amazon Alexa, Google Assistant
Power Source	Corded Electric
Dimensions (L x W x H)	1.96 x 1.37 x 3.74 inches
Weight	11.7 ounces

## 11. WARRANTY INFORMATION

GNCC products come with a limited warranty from the date of purchase. Please refer to the warranty card included in your package or visit the official GNCC website for detailed terms and conditions. This warranty typically covers manufacturing defects but does not cover damage caused by misuse, accidents, or unauthorized modifications.

## 12. CUSTOMER SUPPORT

If you encounter any issues or have questions regarding your GNCC GC4 camera, please contact our customer support team:

- **Email:** [Insert Customer Support Email Here]
- **Phone:** [Insert Customer Support Phone Number Here]
- **Website:** [Visit the GNCC Store on Amazon](#)

Our support team is available to assist you with technical issues, warranty claims, and general inquiries.