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Schock AQUAPLAN (SXPLANBK)

SCHOCK Aquaplan Kitchen Mixer Tap (Model SXPLANBK)

User Instruction Manual

1. Introduction

Thank you for choosing the SCHOCK Aquaplan Kitchen Mixer Tap. This manual provides essential information for the safe and efficient installation, operation, maintenance, and troubleshooting of your new kitchen tap. Please read these instructions carefully before installation and retain them for future reference.





Image 1.1: The SCHOCK Aquaplan Kitchen Mixer Tap, showcasing its sleek black matte finish and pull-out spray functionality. This tap is designed for modern kitchens, offering both style and practicality.

2. Safety Information

Always observe the following safety precautions to prevent injury or damage to the product:

- Ensure the main water supply is turned off before beginning any installation or maintenance work.
- Use appropriate tools and protective equipment during installation.
- If you are unsure about any part of the installation, consult a qualified plumber.
- Do not use abrasive cleaners or harsh chemicals on the tap's finish.
- Keep children away from the installation area.

3. Setup and Installation

The SCHOCK Aquaplan mixer tap is designed for intuitive assembly and simplified maintenance. It is particularly suitable for under-window installation due to its foldable design (Schock Saving 90° function).

3.1. Before You Begin

- Unpack all components and check against the packing list.
- Ensure you have all necessary tools: adjustable wrench, screwdriver, sealant tape, basin wrench (if needed).
- Turn off the main water supply and drain the existing tap lines.

3.2. Installation Steps

1. **Prepare the Mounting Hole:** Ensure the sink or countertop has a standard tap hole.
2. **Mount the Tap:** Insert the tap body into the mounting hole. Secure it from underneath the sink using the provided washer and locking nut. Tighten firmly but do not overtighten.
3. **Connect Water Hoses:** Connect the hot and cold water supply hoses to the corresponding inlets on the tap body. Use sealant tape on threaded connections to prevent leaks. Connect the other ends to your hot and cold water supply valves.
4. **Install Pull-Out Spray Hose:** Feed the pull-out spray hose through the tap body. Connect the spray head to the hose. Attach the counterweight to the hose under the sink to ensure smooth retraction.
5. **Test for Leaks:** Slowly turn on the main water supply. Check all connections for leaks. If leaks occur, tighten connections as necessary.
6. **Flush the System:** Run both hot and cold water through the tap for a few minutes to flush out any debris from the new installation.

3.3. Under-Window Function (Schock Saving 90°)

This tap features a 90° foldable design, allowing it to be lowered for window opening. To activate this function, simply pull the tap body upwards and then fold it forward or backward by 90 degrees. Ensure sufficient clearance for movement.

4. Operating Instructions

The SCHOCK Aquaplan mixer tap is designed for daily use with precise flow control.

4.1. Water Flow and Temperature Control

- **On/Off and Flow:** Lift the lever handle to turn on the water and increase flow. Lower it to reduce flow and turn off.
- **Temperature:** Move the lever handle to the left for hot water and to the right for cold water. The 35mm cartridge ensures stable regulation.

4.2. Pull-Out Spray Function

Gently pull the spray head from the spout to extend the hose. The pull-out spray provides flexibility for rinsing dishes or cleaning the sink area. Push the spray head back into the spout until it clicks into place for retraction.

4.3. Spout Rotation

The tap's spout can rotate up to 180°, allowing you to cover a wide working area in your sink. Simply swivel the spout to the desired position.

5. Care and Maintenance

Proper care will ensure the longevity and appearance of your SCHOCK Aquaplan tap. The black matte finish is designed to resist scratches and wear.

- **Cleaning:** Clean the tap regularly with a soft cloth and mild soap or a non-abrasive liquid cleaner. Rinse thoroughly with clean water and dry with a soft cloth to prevent water spots.
- **Avoid:** Do not use abrasive sponges, scouring pads, or cleaners containing alcohol, ammonia, bleach, or

phosphoric acid, as these can damage the finish.

- **Aerator Maintenance:** Periodically unscrew the aerator at the end of the spout and clean any mineral deposits or debris. This helps maintain optimal water flow.
- **Hose Maintenance:** Ensure the pull-out spray hose moves freely under the sink and is not obstructed by objects.

6. Troubleshooting

Problem	Possible Cause	Solution
Low Water Flow	Clogged aerator Partially closed stopcock Debris in water lines	Clean or replace aerator. Ensure stopcocks are fully open. Flush water lines.
Leaking from Spout	Worn cartridge Loose connections	Replace the 35mm ceramic cartridge. Check and tighten all connections.
Leaking from Base	Loose mounting nut Damaged O-rings	Tighten mounting nut under the sink. Inspect and replace O-rings if damaged.
Pull-Out Spray Not Retracting	Obstructed hose Displaced counterweight	Clear any obstructions under the sink. Ensure counterweight is properly positioned on the hose.

If the problem persists after attempting these solutions, please contact SCHOCK customer support.

7. Specifications

Brand	Schock
Model Name	AQUAPLAN
Model Number	SXPLANBK
Color	Black Matte Enameled Brass
Material	Brass body, Steel structure
Dimensions (D x W x H)	32.8 cm x 5 cm x 17.4 cm
Spout Rotation	Up to 180°
Cartridge Diameter	35 mm
Special Features	Pull-out spray, Under-window foldable (Schock Saving 90°)
Manufacturer	Glem Gas

8. Warranty and Support

The SCHOCK Aquaplan Kitchen Mixer Tap is covered by a **5-year warranty** from the date of purchase. Please retain your proof of purchase for warranty claims.
This warranty covers manufacturing defects and material faults under normal use. It does not cover damage caused by improper installation, misuse, neglect, accident, or unauthorized repairs.

8.1. Customer Support

For technical assistance, warranty claims, or spare parts, please contact your retailer or visit the official SCHOCK website. When contacting support, please have your model number (SXPLANBK) and proof of purchase ready.

Website: www.schock.de

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