

Ricardo 063458-002-0000

RICARDO Programmable Digital Slow Cooker - 6L Instruction Manual

Model: 063458-002-0000

1. IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury to persons, including the following:

- Read all instructions before operating the slow cooker.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against electrical shock, do not immerse the base unit, cord, or plug in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.
- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to "OFF", then remove plug from wall outlet.
- Do not use appliance for other than intended use.
- Avoid sudden temperature changes, such as adding refrigerated foods into a heated pot.
- The ceramic pot is designed for use with this appliance only. It must never be used on a stovetop or in an oven.
- Do not place a hot ceramic pot on a cold surface.
- Do not use a cracked ceramic pot or a loose lid.

2. COMPONENTS

Familiarize yourself with the parts of your RICARDO Programmable Digital Slow Cooker.

- **Base Unit:** Houses the heating element and control panel.
- **Ceramic Pot:** Removable 6L capacity pot for cooking.
- **Tempered Glass Lid:** Transparent lid to monitor cooking progress.
- **Control Panel:** Digital display with buttons for Mode, Timer, and Cancel.
- **Cool-Touch Handles:** For safe handling of the unit.



Image: The RICARDO Programmable Digital Slow Cooker, showing the base unit, ceramic pot, glass lid, and control panel, with prepared food.

3. SETUP AND FIRST USE

1. **Unpacking:** Carefully remove all packaging materials and promotional labels from the slow cooker.
2. **Cleaning:** Before first use, wash the ceramic pot and tempered glass lid in warm, soapy water. Rinse thoroughly and dry completely. Wipe the exterior of the base unit with a damp cloth. Do not immerse the base unit in water.
3. **Placement:** Place the slow cooker on a flat, stable, heat-resistant surface, away from walls and other appliances to ensure proper ventilation.
4. **Assembly:** Place the clean ceramic pot into the base unit.

4. OPERATING INSTRUCTIONS

4.1 General Operation

1. Prepare your ingredients and place them into the ceramic pot.
2. Place the lid on the ceramic pot.

3. Plug the slow cooker into a 120V AC electrical outlet. The digital display will show "OFF".
4. Press the **Mode** button to select your desired cooking temperature: **LOW**, **HIGH**, or **WARM**. The corresponding indicator light will illuminate.
5. Use the **+** and **-** buttons to set the cooking time. The timer can be set from 30 minutes to 12 hours in 30-minute increments.
6. The slow cooker will automatically begin cooking after the time is set. The display will count down the remaining cooking time.
7. Once the cooking time is complete, the slow cooker will automatically switch to **WARM** mode for up to 4 hours. The display will show "0:00" and then count up the time spent in WARM mode.
8. To cancel cooking at any time, press the **Cancel/Annuler** button.
9. Always unplug the slow cooker from the outlet after use.

4.2 Temperature Settings

- **LOW:** Ideal for longer cooking times, typically 6-8 hours.
- **HIGH:** For faster cooking, typically 3-4 hours.
- **WARM:** Automatically activates after cooking is complete to keep food at a serving temperature. Do not use WARM mode for cooking raw food.



Image: The RICARDO Slow Cooker's control panel displaying a cooking time, with various ingredients around it.

5. CLEANING AND MAINTENANCE

Proper cleaning ensures the longevity and performance of your slow cooker.

1. Always unplug the slow cooker and allow it to cool completely before cleaning.
2. **Ceramic Pot and Glass Lid:** These are dishwasher-safe. Alternatively, wash them in warm, soapy water, rinse, and dry thoroughly. Avoid abrasive cleaners or scouring pads that may scratch surfaces.
3. **Base Unit:** Wipe the exterior of the base unit with a soft, damp cloth. Do not immerse the base unit in water or any other liquid.
4. **Storage:** Store the assembled slow cooker in a dry place.



Image: A close-up view of a cooked stew with vegetables and meat inside the ceramic pot of the RICARDO Slow Cooker, illustrating its use and ease of cleaning.

6. TROUBLESHOOTING

Refer to this section for common issues and their solutions.

Problem	Possible Cause	Solution
Slow cooker does not turn on.	Not plugged in; power outlet not working; unit malfunction.	Ensure the unit is securely plugged into a working outlet. Check household circuit breaker. If problem persists, contact customer support.
Food is not cooking properly.	Incorrect temperature setting; lid not sealed properly; insufficient cooking time.	Verify the temperature setting (LOW/HIGH) is appropriate for the recipe. Ensure the lid is seated correctly. Adjust cooking time as needed. Avoid lifting the lid frequently.

Problem	Possible Cause	Solution
Food is burning on the bottom.	Too little liquid; cooking on HIGH for too long.	Ensure adequate liquid is used in the recipe. Consider using the LOW setting for longer cooking durations. Stir ingredients if possible.
Digital display shows "OFF".	Unit is plugged in but not yet programmed.	Press the Mode button to select a cooking setting and then set the timer.

7. SPECIFICATIONS

Feature	Detail
Brand	Ricardo
Model Number	063458-002-0000
Capacity	6 Liters (6.3 Quarts)
Power	320 Watts
Voltage	120 Volts
Control Method	Push Button Digital
Temperature Settings	Low, High, Warm
Timer Range	30 minutes to 12 hours
Automatic Keep-Warm	Yes (up to 4 hours)
Material	Ceramic Pot, Tempered Glass Lid
Product Dimensions (D x W x H)	28.9D x 41W x 21.9H Centimetres
Item Weight	5.17 kg
Color	Black

8. WARRANTY INFORMATION

This RICARDO Programmable Digital Slow Cooker comes with a **2-year limited warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal household use.

The warranty does not cover damage resulting from misuse, abuse, accident, alteration, or commercial use. Please retain your proof of purchase for warranty claims.

9. CUSTOMER SUPPORT

For technical assistance, warranty claims, or general inquiries, please contact the manufacturer:

Manufacturer: Ricardo

Contact Information: Promotions Atlantiques Inc., Longueuil, Quebec, Canada J4G 1V6

Please have your model number (063458-002-0000) and proof of purchase ready when contacting support.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question