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## HeroSet RC2014

# HeroSet RC2014 Leather Office Chair Instruction Manual

Model: RC2014 | Brand: HeroSet

## INTRODUCTION

Thank you for choosing the HeroSet RC2014 Leather Office Chair. This manual provides essential information for the safe assembly, operation, and maintenance of your new chair. Please read these instructions carefully before use and retain them for future reference.

## SAFETY INSTRUCTIONS

- Always follow the assembly instructions carefully to ensure safe and proper use of the chair.
- Do not stand on the chair.
- Do not use the chair if any parts are missing, damaged, or worn. Contact customer support for replacement parts.
- Ensure all screws and bolts are securely tightened before use. Periodically check and re-tighten as necessary.
- Keep children and pets away from the assembly area.
- Avoid exposing the chair to direct sunlight or extreme temperatures to prevent material damage.

## PACKAGE CONTENTS

Please verify that all components are present before beginning assembly:

- Backrest (1)
- Seat Cushion (1)
- Bracket (2)

- Armrest (2)
- Base Plate (1)
- Air Rod (1)
- Central Base Tube (1)
- Split Base Tube (5)
- Castor (5)
- Screws (M6x14mm x 10)
- Screws (M6x20mm x 10)
- Screws (M6x25mm x 8)
- Hexagon Wrench (L-Shape) (1)

## SETUP: ASSEMBLY INSTRUCTIONS

For a visual guide, please refer to the installation video below. Detailed steps are also provided.

Your browser does not support the video tag.

Video: Office Chair Installation Guide. This video demonstrates the step-by-step assembly process for the HeroSet RC2014 office chair.

### Step-by-Step Assembly:

#### 1. Assemble the Chair Base:

- First, remove the Central Base Buckle from the Central Base Tube.
- Insert the five Split Base Tubes into the Central Base Tube.
- Secure the Split Base Tubes to the Central Base Tube using the provided M6x14mm screws (10 screws) and the Hexagon Wrench.
- Insert the five Castors into the ends of the assembled base tubes.
- Place the Air Rod through the Central Base Buckle and into the hole of the Central Base Tube.



Image: The assembled chair base with five castors and the central air rod inserted. This shows the sturdy metal base and smooth-rolling wheels.

#### 2. Attach Brackets and Armrests to Seat Cushion:

- Lay the Seat Cushion flat on a stable, elevated surface (e.g., the packaging box).
- Secure the two Brackets to the bottom of the Seat Cushion using M6x20mm screws (6 screws).
- Attach the two Armrests to the Brackets using M6x20mm screws (4 screws). Ensure the 'FRONT' labels on the armrests face forward.

## Removable Armrests

Switch between different modes at will, and enjoy a pleasant work and life



Image: The underside of the seat cushion showing the attached brackets and armrests. This illustrates the removable armrest feature.

### 3. Attach Base Plate to Seat Cushion:

- Secure the Base Plate to the bottom of the Seat Cushion, aligning it with the designated screw holes. Use M6x20mm screws (4 screws).

### 4. Attach Backrest to Seat Cushion:

- Align the Steel Plate (attached to the backrest) with the designated screw holes on the seat. Note: The short side of the steel plate is installed on the backrest.
- Secure the Backrest to the Seat Cushion using M6x25mm screws (4 screws) and the Hexagon Wrench.

### 5. Connect Upper Part to Base:

- Hold the fully assembled upper part of the chair.

- Align the hole on the bottom of the mechanism (Base Plate) with the top of the Air Rod.
- Push down vertically and firmly until the chair is securely fixed onto the Air Rod.



Image: A fully assembled HeroSet RC2014 office chair, illustrating its overall dimensions and maximum load capacity of 300 lbs.

## OPERATING INSTRUCTIONS

Your HeroSet RC2014 office chair is designed for comfort and versatility. Familiarize yourself with its adjustable features:

Your browser does not support the video tag.

Video: HeroSet Leather Office Chair Features. This video demonstrates the various adjustable features and versatile usage of the HeroSet RC2014 office chair, including height adjustment, rocking, and armrest removal.

- **Height Adjustment:**

To adjust the chair height, locate the lever on the right side beneath the seat. Pull the lever upwards while seated to lower the chair, or pull it upwards while standing to raise the chair. Release the lever at your desired height. The chair

offers approximately 3.9 inches of height adjustment.



Image: Demonstrates the chair's height adjustment mechanism and its 360-degree swivel capability for flexible movement.

- **Rocking Function (Tilt):**

The chair features a 90°-120° rocking function. To activate, pull the same lever (used for height adjustment) outwards. To lock the chair in an upright position, push the lever inwards. The tension of the rocking motion can be adjusted by rotating the round knob located under the seat.



# Rocking & Ergonomic Support

Embrace a moment of tranquility after a long period of work  
Gentle rocking soothes the tired body and soul



Tilt Angle  
**30°**

Image: A person enjoying the rocking function of the chair, highlighting its ergonomic support and tilt angle.

- **Removable Armrests:**

The armrests are detachable, allowing for various sitting postures, including cross-legged. To remove, unscrew the bolts securing the armrests to the chair. Reattach by aligning and securing the bolts.



**SGS Certified  
Pneumatic Lift**

**120,000 Rotation Tests**

**800,000 Lifting Tests**

Image: Illustrates the versatility of the chair with removable armrests, allowing for different sitting positions like cross-legged.

- **360° Swivel:**

The chair's base allows for a full 360-degree rotation, providing flexible movement and easy access to your workspace.

## MAINTENANCE

- **Cleaning:** Wipe clean with a damp cloth. For faux leather, use a mild soap solution if necessary, then wipe dry immediately. Avoid harsh chemicals or abrasive cleaners.
- **Inspection:** Periodically check all screws and bolts to ensure they are tight. Re-tighten as needed to maintain stability and safety.
- **Castors:** Keep the castors free of hair and debris to ensure smooth rolling.

## TROUBLESHOOTING

- **Chair does not adjust height:** Ensure the height adjustment lever is fully engaged and the air rod is properly seated in the base. If the issue persists, the gas lift may need replacement.
- **Chair wobbles:** Check that all screws connecting the seat, backrest, and base are securely tightened. Ensure the air rod is firmly inserted into the base.
- **Castors not rolling smoothly:** Inspect castors for trapped debris (hair, lint) and clean them. Ensure they are properly inserted into the base.
- **Rocking function not working:** Verify the rocking lever is pulled outwards. Adjust the tension knob under the seat.

If you encounter issues not listed here or require further assistance, please contact HeroSet customer support.

## SPECIFICATIONS

<b>Brand</b>	HeroSet
<b>Model Name</b>	RC2014 Office Chair
<b>Color</b>	Brown
<b>Product Dimensions</b>	21"D x 21"W x 39"H
<b>Material</b>	Faux Leather, Sponge (Fill Material)
<b>Back Style</b>	Solid Back
<b>Special Features</b>	Adjustable Height, Removable Arm Rests, Lumbar Support, Ergonomic, Rolling, Rocking (90°-120° tilt)
<b>Maximum Weight Recommendation</b>	300 Pounds
<b>Item Weight</b>	34.3 pounds
<b>Surface Recommendation</b>	Hard Floor, Carpet, Terrazzo, Plank, Ceramic Tile
<b>Certifications</b>	SGS Certified Pneumatic Lift, ISO 9001:2000 SGS, BIFMA Compliant, TUV SUD

# SGS Certified Pneumatic Lift



**Durable Castors**



**Strong Steel Base**



**Stable Mechanism**

Image: Details of the chair's certified components including the SGS pneumatic lift, durable castors, strong steel base, and stable mechanism.



Image: Highlights the rigorous testing of the SGS Certified Pneumatic Lift, including 120,000 rotation tests and 800,000 lifting tests.

## Your Go-To Support for Every Moment

Trusted by users worldwide, engineered to support your work, play, and rest

**28** Years

Manufacturing

**18+** Million

Chairs Sold

**29+** Countries

Covered  
Worldwide

**103**

Design & Utility  
Patents



Amseatec Award-winning Designs



Image: Illustrates the silent swivel castors, tested for 360-degree rotation and durability on surfaces like terrazzo, plank, carpet, and ceramic tile.

### WARRANTY AND CUSTOMER SUPPORT

HeroSet provides lifetime after-sales service for your RC2014 office chair. We are committed to responding quickly to any issues within 24 hours, offering assistance with parts replacement or technical guidance.

#### Contact Information:

**Email:** [cs@herosets.com](mailto:cs@herosets.com)

**Phone:** +1 (978) 647-3329

**Online Support:** To contact us via Amazon, log in to your Amazon account, go to 'Your Orders', find the relevant order, and click 'Contact Seller'.