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› BOB AND BRAD EYEFLOW Eye Massager with Heat & Cooling (Model FJ273) Instruction Manual

BOB AND BRAD FJ273

BOB AND BRAD EYEFLOW Eye Massager (Model FJ273) Instruction Manual

1. INTRODUCTION

This manual provides comprehensive instructions for the safe and effective use of your BOB AND BRAD EYEFLOW Eye Massager, Model FJ273. This device is designed to provide relief for eye strain, dry eyes, migraines, and puffiness through a combination of heat, cooling, and targeted air compression massage.



Figure 1: The BOB AND BRAD EYEFLOW Eye Massager.

2. SAFETY INFORMATION

Important: Please read all safety warnings and instructions before using this product. Retain this manual for future reference.

- This product is not suitable for individuals who have undergone eye operations, or have retina conditions, cataracts, or glaucoma. Consult a medical professional if you have any pre-existing eye conditions.
- Do not use the device while driving or operating heavy machinery.
- Keep out of reach of children.
- Do not immerse the device in water or other liquids.
- Use only the provided charging cable (5V/2A) to charge the device.
- Discontinue use if you experience any discomfort or adverse reactions.

3. PRODUCT COMPONENTS

The BOB AND BRAD EYEFLOW Eye Massager includes the following components:

- EYEFLOW Eye Massager Unit
- USB-C Charging Cable (5V/2A)
- Storage Pouch
- User Manual



 x  **HSA & FSA**
Eligible without prescription

For the One You Love Most

♥♥♥♥♥

A Thoughtful Valentine's Surprise

Figure 2: Control panel of the EYEFLOW Eye Massager.

Give Your Eyes a Break.

Any Time. Any Place.



Figure 3: Internal view of therapy zones and air compression areas.

4. SETUP AND CHARGING

4.1 Initial Charge

Before first use, fully charge the device. Connect the provided USB-C charging cable to the charging port on the massager and a compatible 5V/2A power adapter (not included). The LED indicator will show charging status.

Soundscapes for the Soul

Enjoy Built-in Sounds or Your Personal Music

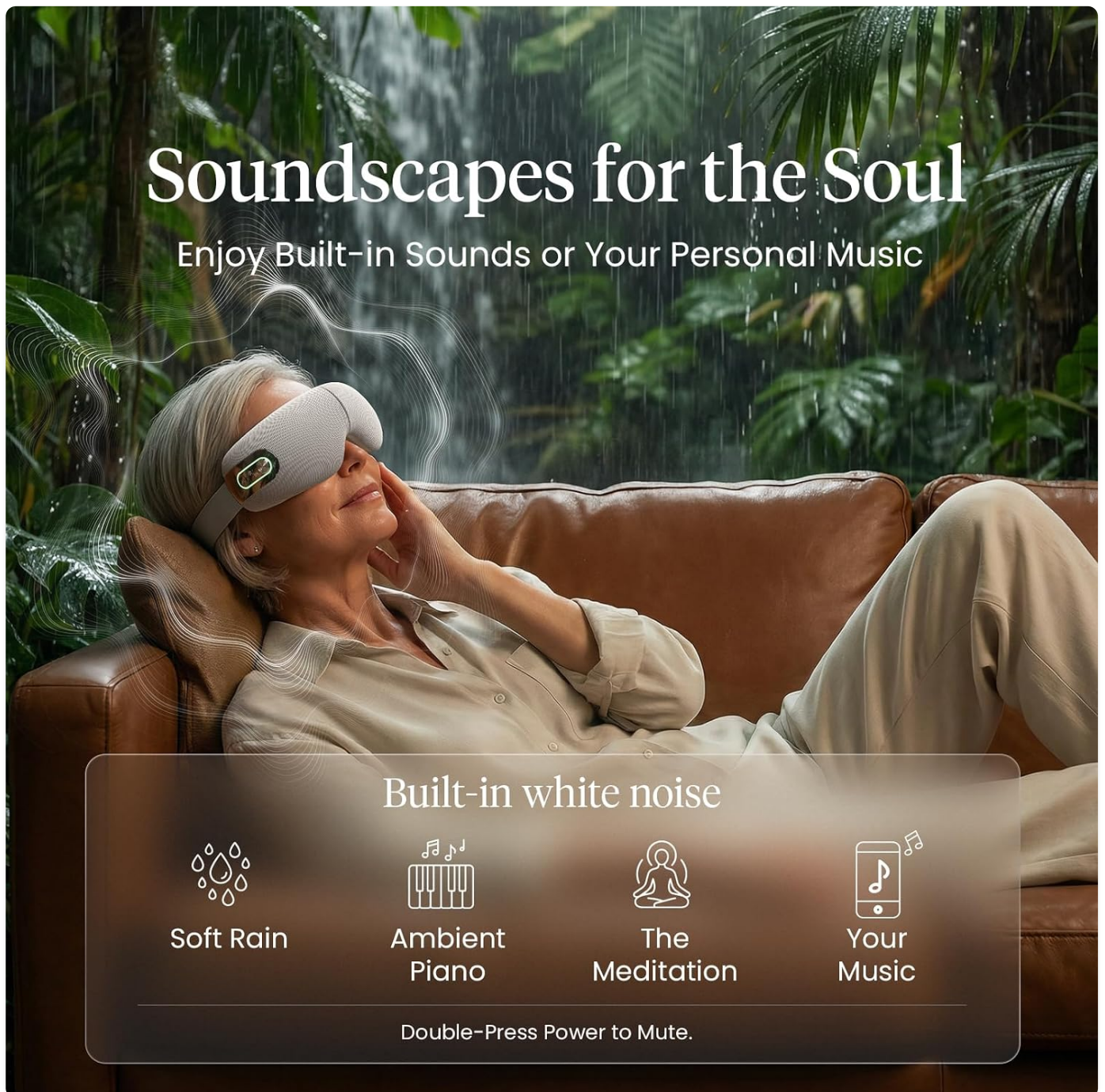


Figure 4: USB-C charging port location.

A full charge takes approximately 1.5 hours. The 2000mAh battery provides extended use.

4.2 Adjusting the Fit

Place the massager over your eyes. Adjust the elastic strap to ensure a comfortable and secure fit. The device is designed to apply air compression to the temples and brow bone, intentionally leaving the eyeballs touch-free for safety.

5. OPERATING INSTRUCTIONS

The EYEFLOW Eye Massager features intuitive tactile buttons for easy operation even while wearing the mask.

5.1 Power On/Off

- Press and hold the Power button (P) for 2 seconds to turn the device on or off.

5.2 Mode Selection

The device offers various modes for customized relaxation:

- **Soothing Mode:** Gentle massage with specific temperature settings.
- **Meditation Mode:** Balanced massage and temperature for relaxation.
- **Sleep Mode:** Low compression and cooling for restful sleep.

Cycle through these modes by short-pressing the Mode button (usually indicated by three vertical lines or similar icon).

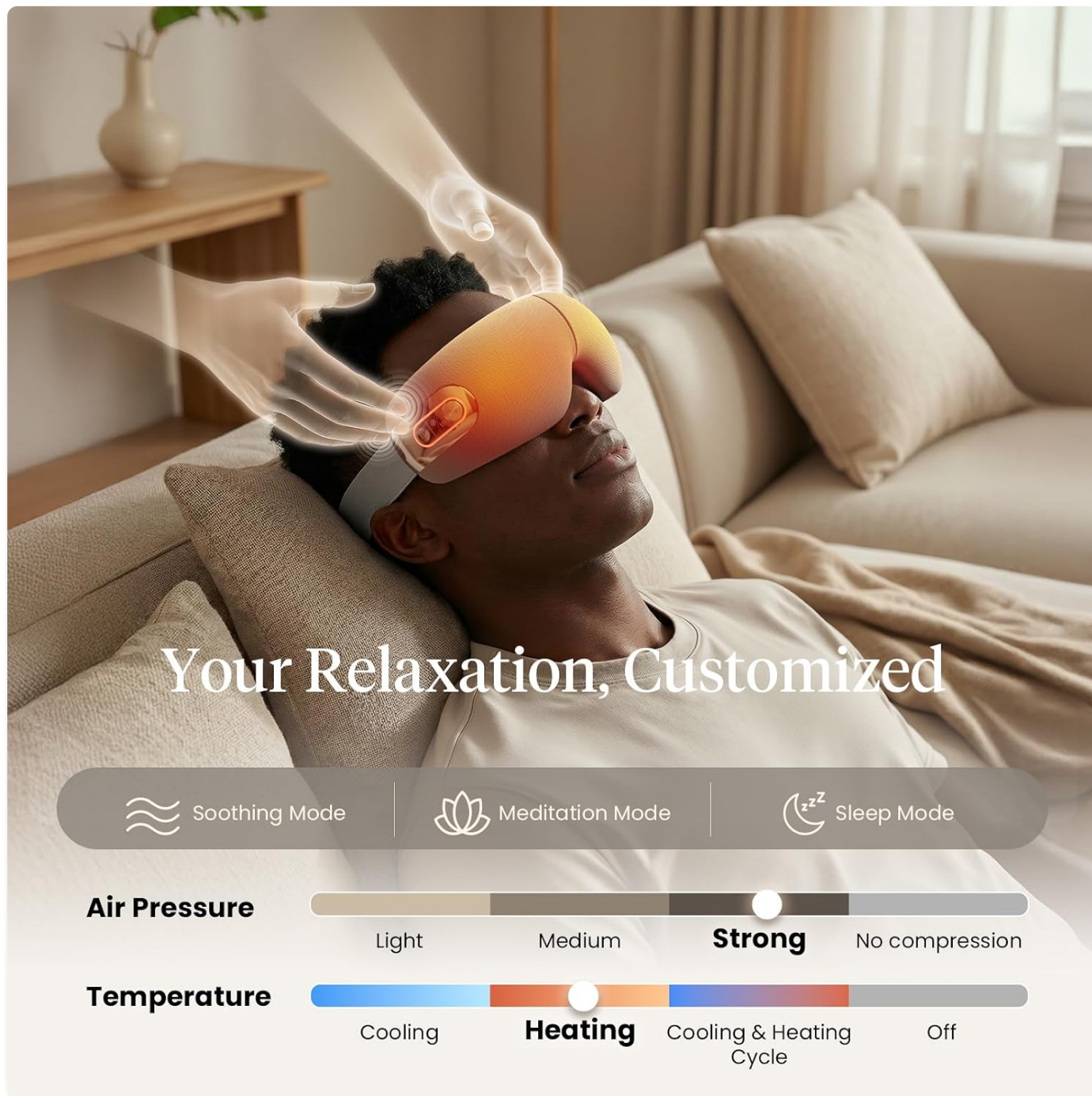


Figure 5: Customizable modes and settings.

5.3 Temperature Control

The EYEFLOW features instant heat and cold therapy:

- **Heat:** Provides therapeutic warmth for migraines and eye pain.
- **Cool:** Delivers refreshing cold to reduce puffiness.
- **Dynamic Contrast Therapy (2:1 Smart Cycle):** Automatically alternates between 2 minutes of heat and 1 minute of cold.

Use the Temperature button (indicated by snowflake/waves icon) to cycle through Cool, Heat, Cycle, or Off temperature settings.

5.4 Air Pressure Control

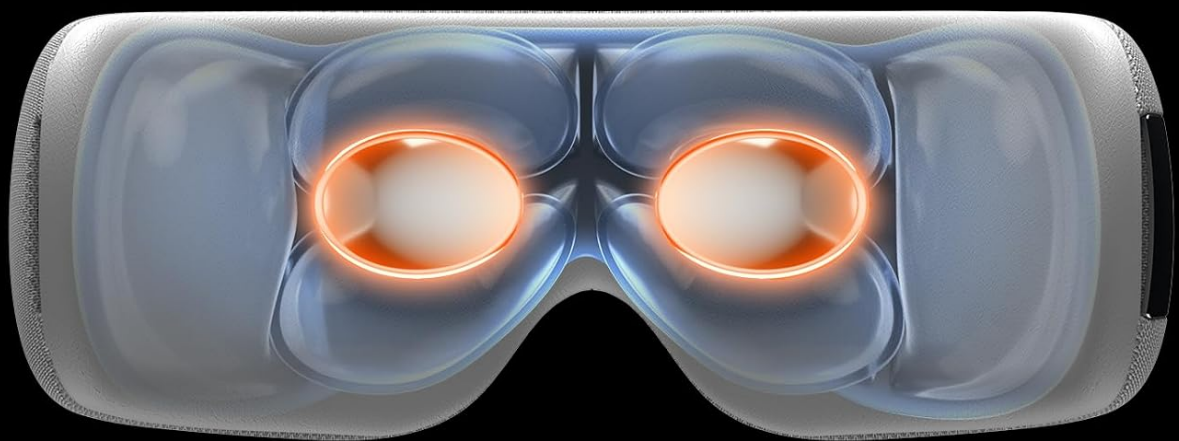
The device offers 4 pressure levels for targeted relief on the temples and brow bone:

- Light
- Medium
- Strong
- No Compression

Adjust the pressure level using the Air Pressure button (indicated by vertical lines icon).

Rhythmic Air Compression for Temples

Targeted relief for temple tension & brow stress.



Hot & Cold Therapy Zone
(Zero Pressure)

Air Compression
Massage

Figure 6: Rhythmic air compression for temples.

5.5 Soundscapes and Music

The EYEFLOW includes built-in soundscapes (Soft Rain, Ambient Piano, The Meditation) and supports Bluetooth

connectivity for personal music.

- To mute built-in music, double-press the Power button.
- To connect via Bluetooth, ensure the device is on and search for 'EYEFLOW' on your smartphone or audio device.



2000mAh 

Long-Lasting Battery
Fast Charging

 Type-C(5V / 2A)

2000mAh
Large Capacity

Superior
Battery Life

Figure 7: Soundscapes and Bluetooth music feature.

5.6 Official Product Video

Your browser does not support the video tag.

Video 1: An official video from Bob and Brad Direct demonstrating the features and use of the EYEFLOW Eye Massager.

6. MAINTENANCE AND CARE

To ensure the longevity and hygiene of your EYEFLOW Eye Massager:

- Wipe the surface of the device with a soft, damp cloth after each use.

- Do not use abrasive cleaners or harsh chemicals.
- Store the device in its provided storage pouch in a cool, dry place when not in use.
- The protein leather and high-density memory foam are designed for easy cleaning.

7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Device does not turn on.	Low battery or device is off.	Charge the device fully. Press and hold the Power button for 2 seconds.
No heat/cooling.	Temperature mode is off or not selected.	Press the Temperature button to select desired heat or cool mode.
No air compression.	Air pressure level is set to 'No Compression' or a mode without compression.	Press the Air Pressure button to select a desired pressure level (Light, Medium, Strong).
Bluetooth not connecting.	Device not in pairing mode or Bluetooth is off on your audio device.	Ensure the massager is on. Turn Bluetooth off and on again on your audio device and re-scan.
Uncomfortable fit.	Strap is too tight or too loose.	Adjust the elastic strap for a custom, comfortable fit without crushing the nose.

If problems persist, please contact customer support.

8. SPECIFICATIONS

- **Model Number:** FJ273
- **Product Dimensions:** 8.07 x 4.92 x 3.82 inches
- **Item Weight:** 11.29 ounces
- **Battery:** 1 Lithium Polymer battery (2000mAh, included)
- **Charging:** 5V/2A USB-C Fast Charging
- **Manufacturer:** BOB AND BRAD
- **First Available:** December 22, 2025

9. WARRANTY AND SUPPORT

Your BOB AND BRAD EYEFLOW Eye Massager is backed by a **2-Year Warranty**. For any questions, concerns, or support needs, please contact our 7*24 US-based customer service team. Refer to the product packaging or official website for contact details.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question