Jancane U309

Jancane USB 3.0 Switch (Model U309) Instruction Manual

Model: U309

Brand: Jancane

Introduction

This manual provides detailed instructions for the setup, operation, and maintenance of your Jancane USB 3.0 Switch. This device allows two computers to share up to four USB 3.0 peripheral devices, such as keyboards, mice, printers, and scanners, enhancing efficiency in various environments.

Package Contents

Please verify that all items listed below are included in your package. If any items are missing or damaged, please contact customer support.

- 1 x Jancane USB 3.0 Switch
- 2 x USB 3.0 A to A Cables
- 1 x Instruction Manual
- 1 x Thank You Card

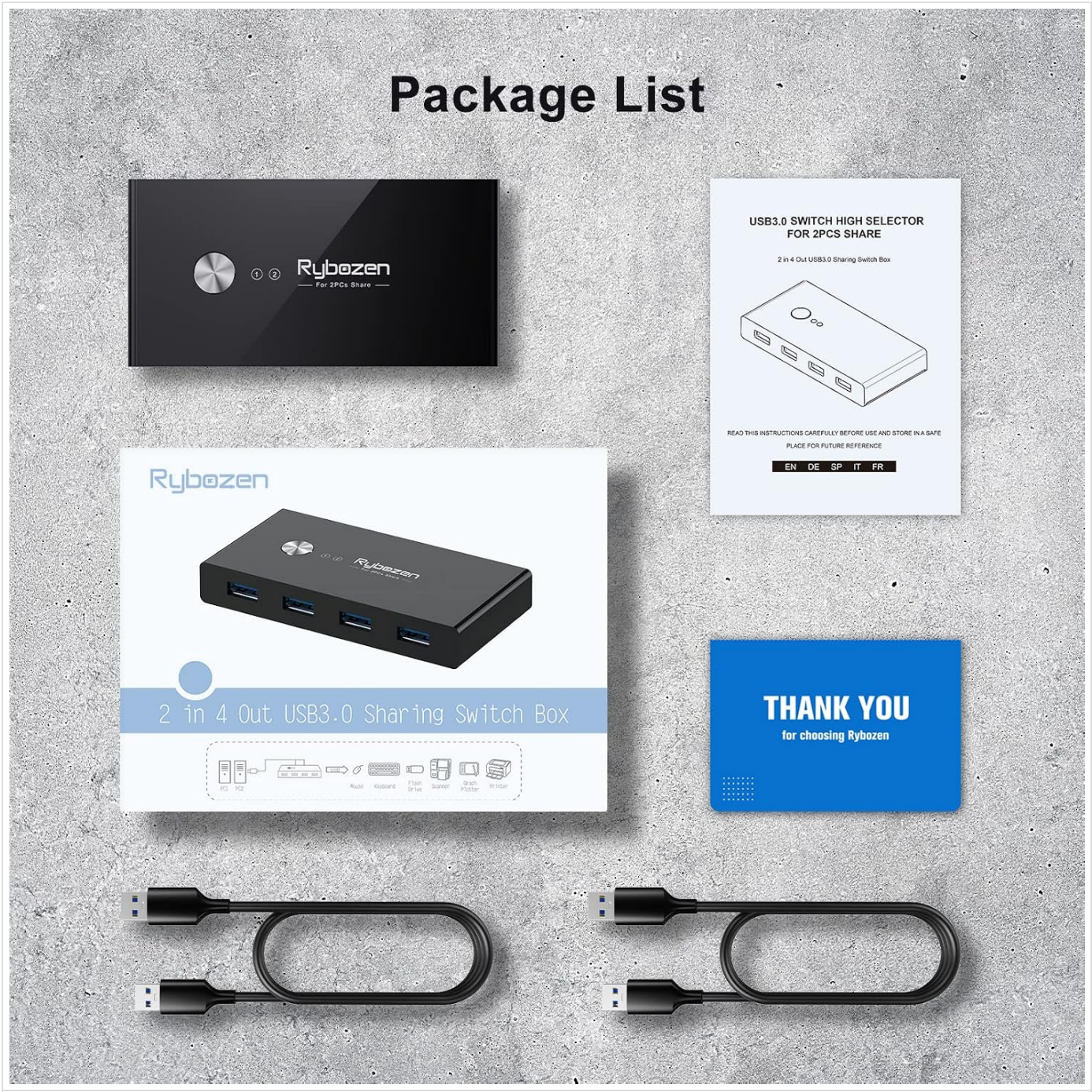


Image: The Jancane USB 3.0 Switch package contents, including the switch unit, two USB 3.0 A-to-A cables, and user documentation.

Product Overview

Familiarize yourself with the components and ports of the USB 3.0 Switch.



Image: Detailed diagram of the Jancane USB 3.0 Switch, highlighting the Micro USB 5V Power Supply Interface, 2 USB Input ports, Switch Button, and 4 USB Output ports, along with the included USB A to A cables.

1. **Micro USB 5V Power Supply Interface:** For optional external power when using high-power devices.
2. **2 x USB Input:** Connects to your two computers.
3. **Switch Button:** Press to switch control between connected computers.
4. **4 x USB Output:** Connects to your USB peripheral devices.
5. **2 x USB A to A Cable:** Used to connect the switch to your computers.

The switch also features LED indicators to show which computer is currently active.

Your browser does not support the video tag.

Video: An overview of the Jancane USB 3.0 Switch, demonstrating its features and connectivity options. This video illustrates the physical components and their functions.

Setup Instructions

Follow these steps to set up your Jancane USB 3.0 Switch:

1. **Connect Computers:** Use the provided USB 3.0 A to A cables to connect the "USB Input" ports (labeled 1 and 2) on the switch to the USB ports on your two computers (PC1 and PC2).
2. **Connect Peripherals:** Connect your USB peripheral devices (keyboard, mouse, printer, U disk, etc.) to the "USB Output" ports (labeled 1-4) on the switch.
3. **Optional Power:** If you are using high-power USB devices (e.g., external hard drives, USB cameras, headphones), connect a 5V 2A Micro USB power adapter (not included) to the "Micro USB 5V Power Supply Interface" on the switch for stable performance.
4. **Driver-Free Operation:** The switch is plug-and-play and does not require any driver installation for Windows, macOS, Chrome OS, or Linux operating systems.



Image: An illustration demonstrating the connection of two computers (PC1 and PC2) to the Jancane USB 3.0 Switch, and how the switch then connects to shared peripheral devices like a printer, U disk, mouse, and keyboard.

Operating Instructions

To switch control of your USB devices between the two connected computers:

- Simply press the "Switch Button" located on the top of the USB 3.0 Switch.
- The LED indicator will illuminate, showing which computer (1 or 2) currently has control of the connected USB devices.
- Pressing the button again will switch control to the other computer.



Image: A close-up view of the Jancane USB 3.0 Switch, showing a finger pressing the central switch button. A USB flash drive is connected to one of the output ports.

Specifications

Feature	Detail
Model	U309

Brand	Jancane
USB Standard	USB 3.0 (Backward compatible with USB 2.0)
Data Transfer Speed	Up to 5Gbps
Input Ports	2 x USB 3.0 (Type-A)
Output Ports	4 x USB 3.0 (Type-A)
Power Supply	Micro USB 5V (Adapter not included, optional for high-power devices)
Compatibility	Windows, macOS, Chrome OS, Linux
Dimensions (L x W x H)	4.1 x 2 x 0.6 inches
Item Weight	3.52 ounces

Troubleshooting

- **Devices not recognized:** Ensure all USB cables are securely connected. Try connecting the optional 5V power adapter if using high-power devices. Test devices directly with the computer to confirm they are functional.
- **Slow transfer speeds:** Verify that both the switch and your connected devices are USB 3.0 compatible. Ensure you are using USB 3.0 cables. If using a USB 2.0 port on your computer, speeds will be limited to USB 2.0.
- **Switching delay:** A slight delay (a few seconds) after pressing the switch button is normal as the operating system detects the newly connected devices. If the delay is excessive, ensure all connections are stable and consider using the optional power adapter.
- **Intermittent connection:** Check for loose cable connections. If using high-power devices, ensure the optional 5V power adapter is connected and providing sufficient power.

Maintenance

- Keep the device in a dry environment and avoid exposure to extreme temperatures.
- Clean the exterior with a soft, dry cloth. Do not use liquid cleaners or solvents.
- Avoid dropping or subjecting the device to strong impacts.
- Ensure proper ventilation around the device.

Warranty and Support

The Jancane USB 3.0 Switch comes with a**3-year warranty** from the date of purchase. This warranty covers manufacturing defects and malfunctions under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or external factors.
For technical support, warranty claims, or any inquiries, please contact Jancane customer service through the retailer where you purchased the product or visit the official Jancane website.
Jancane LLC
Seller ID: A1VNXC5PIUJCQ4
For more information, visit the Jancane Store on Amazon.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question