

[Manuals.plus](#) /

› [Trueque](#) /

› Trueque Wireless Keyboard and Mouse Combo (Model CK13) User Manual

Trueque CK13

Trueque Wireless Keyboard and Mouse Combo (Model CK13) User Manual

Milk Tea Beige with Round Keycaps and Phone/Tablet Holder

1. INTRODUCTION

This manual provides detailed instructions for setting up, operating, and maintaining your Trueque Wireless Keyboard and Mouse Combo. Please read this manual thoroughly before use to ensure optimal performance and longevity of your device.



Image: The Trueque Wireless Keyboard and Mouse Combo in Milk Tea Beige, highlighting its retro design and full-size layout for efficient workflows.

2. PACKAGE CONTENTS

- Wireless Keyboard
- Wireless Mouse
- 2-in-1 USB Receiver (located in the mouse battery compartment)
- User Manual

3. SETUP INSTRUCTIONS

3.1 Battery Installation

The keyboard and mouse require batteries (not included).

1. **For the Mouse:** Open the battery compartment cover on the underside of the mouse. Insert one AA battery, ensuring correct polarity. The 2-in-1 USB receiver is stored in this compartment. Remove the receiver for use.
2. **For the Keyboard:** Open the battery compartment cover on the underside of the keyboard. Insert two AAA batteries, ensuring correct polarity.

3.2 Connecting the USB Receiver

This combo uses a single 2.4GHz USB receiver for both the keyboard and mouse.

1. Locate the 2-in-1 USB receiver inside the mouse's battery compartment.
2. Plug the USB receiver into an available USB port on your computer.
3. Turn on the power switches for both the keyboard and the mouse (located on their undersides).
4. Your computer should automatically detect and install the necessary drivers. No additional software or Bluetooth pairing is required.

No Dropout & Delays Easy To Setup

Note: NOT Compatible With Mac & iOS Systems.



Plug & Play
(USB & Type-C)



33 Ft
Signal Range



2.4GHz Wireless
Connection

Image: A hand inserting the USB receiver into a laptop, demonstrating the plug-and-play setup for the wireless keyboard and mouse.



Plug & Play



33 Ft
Signal Range



2.4GHz
Wireless Connection

Type-C Adapter

USB-A Dongle

Lag-Free Wireless for Any Computer

Image: Illustration of the lag-free 2.4GHz wireless connection, showing the USB receiver and an optional Type-C adapter for compatibility.

4. OPERATING INSTRUCTIONS

4.1 Keyboard Features

- **Round Keycaps:** The retro-style round keycaps provide a comfortable typing experience.
- **Integrated Phone/Tablet Holder:** A 9.92-inch slot is built into the keyboard to hold your phone or tablet upright, allowing for easy viewing of videos, messages, or calls.



Image: The keyboard's integrated phone/tablet holder, demonstrating how it keeps your device perfectly placed for multitasking.

Keep Your Phone & Tablet in Sight

Holds your tablet, phone upright, so you can follow videos, messages and calls hands-free.

10.27in * 0.63 in



Image: The keyboard's holder accommodating a tablet, enabling hands-free viewing of videos, messages, and calls.

- **Adjustable Tilt Legs:** Two foldable tilt leg positions allow you to adjust the typing angle for improved comfort during extended use.



Image: The keyboard with its two-position adjustable tilt legs, designed for comfortable typing and reduced wrist strain.



Image: Visual representation of the two adjustable tilt angles (6 and 8.8 degrees) for ergonomic typing.

- **Multimedia Shortcut Keys:** The keyboard includes 16 multimedia shortcut keys for quick access to functions like screen dimming, volume control, and media playback. *Note: Some shortcut functions may not be compatible with Mac/iOS systems.*

16 Multimedia Shortcut Keys, More Efficient Work

Note: Some Shortcut Functions are Not Compatible with Mac/iOS Systems.

F1
Dim Screen

F2
Brighten Screen

F3
Search

F4
Window Switching

F5
Voice Assistant

F6
Sleep

F7
Copy

F8
Paste

F9
Cut

F10
Email

F11
Music

F12
Calculator

Volume+

Volume-

Mute

Emoji Key

Image: The keyboard's 16 multimedia shortcut keys, designed for efficient work and quick access to common functions.

4.2 Mouse Features

- **Adjustable DPI:** The ergonomic mouse offers 3 adjustable DPI levels (800/1200/1600) for smoother cursor control. Press the DPI button on the bottom of the mouse to cycle through settings.
- **Navigation Buttons:** Includes forward and backward buttons for faster web page and file navigation.

Ergonomic Mouse For Smoother Movement

3 Levels Adjust DPI & Glide Smoothly on Any Surface



Bottom DPI Button
800/1200/1600



Image: The ergonomic wireless mouse, illustrating its adjustable DPI levels (800/1200/1600) for precise cursor control.

Ergonomic Mouse Makes
Wrist Easier

800/1200/1600 DPI

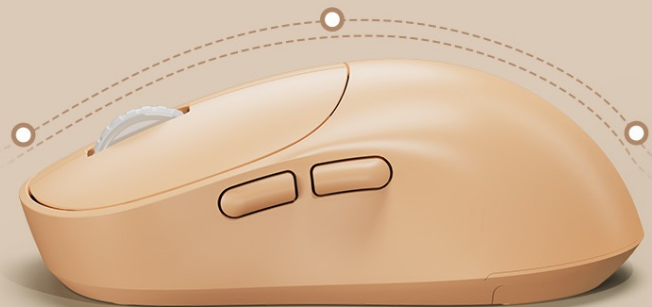
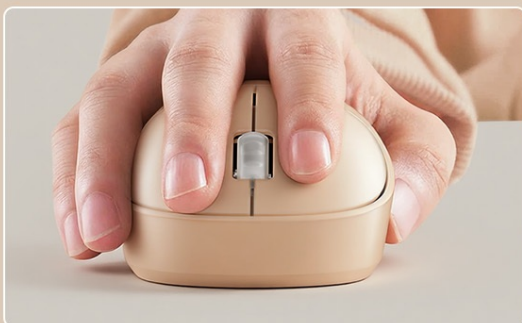


Image: The ergonomic design of the wireless mouse, emphasizing its comfort and adjustable DPI for smoother movement.

4.3 Auto Sleep Function

Both the keyboard and mouse feature independent power switches and automatically enter sleep mode after 10 minutes of inactivity to conserve battery life. To wake them, press any key on the keyboard or move the mouse.



Image: The auto-sleep feature of the keyboard and mouse, designed to save power and extend battery life.

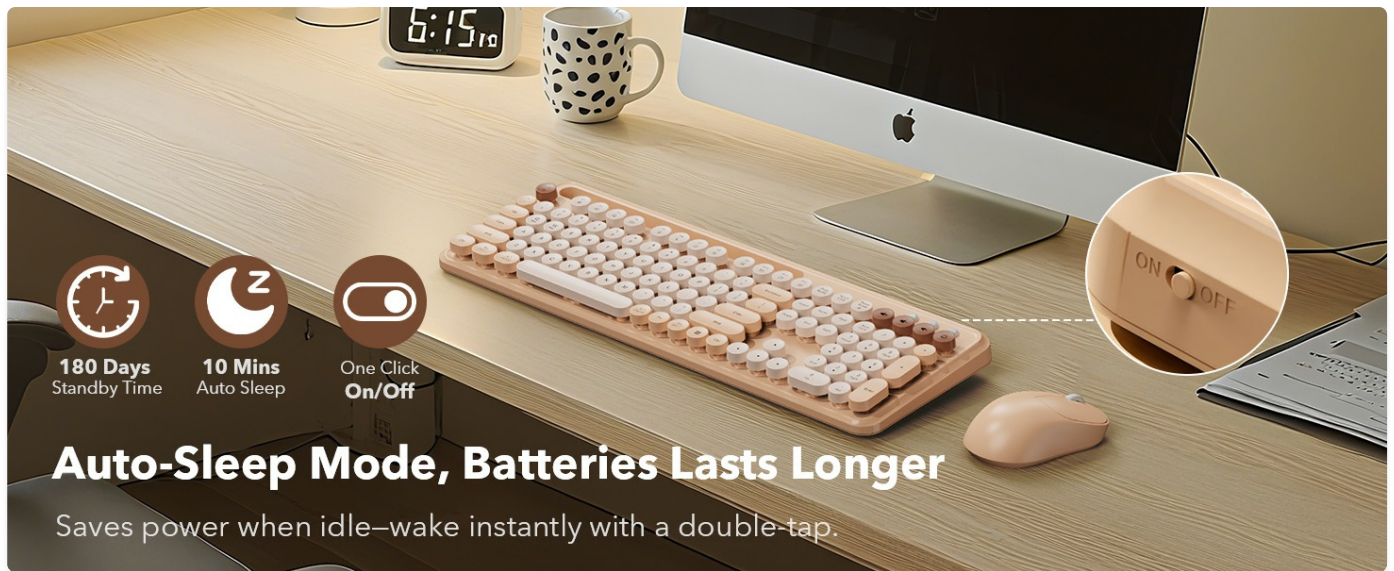


Image: The auto-sleep mode feature, which saves power when idle and allows instant wake-up with a key press or mouse movement.

5. MAINTENANCE

5.1 Cleaning

- **Spill-Resistant Design:** The keyboard features a spill-resistant surface, making it easy to wipe clean.
- **Removable Keycaps:** For deeper cleaning of dust and crumbs, the round keycaps can be removed. Use a keycap puller (not included) or gently pry them off. Ensure to reattach them correctly.

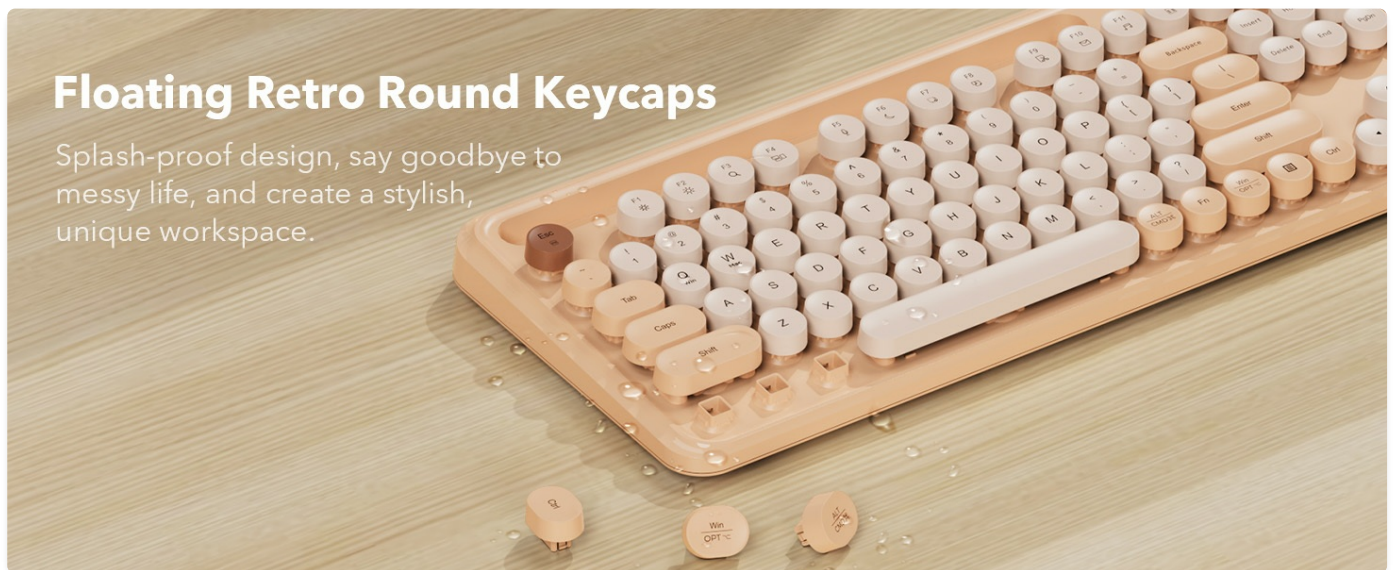


Image: The keyboard's splash-proof design, allowing for easy cleaning and maintenance.

5.2 Battery Replacement

Replace batteries when the device's performance degrades or it stops responding. Refer to section 3.1 for battery installation instructions.

6. TROUBLESHOOTING

- **No Response from Keyboard/Mouse:**
 - Ensure batteries are correctly installed and not depleted. Replace if necessary.
 - Verify that the power switches on both devices are in the 'ON' position.

- Confirm the USB receiver is securely plugged into a working USB port on your computer. Try a different USB port.
- Move the keyboard and mouse closer to the USB receiver to rule out signal interference.
- **Lag or Intermittent Connectivity:**
 - Ensure there are no large metal objects or other wireless devices causing interference between the keyboard/mouse and the receiver.
 - Check battery levels and replace if low.
- **Mouse Cursor Movement Issues:**
 - Adjust the DPI setting using the button on the bottom of the mouse.
 - Ensure the mouse is used on a suitable surface.
- **Multimedia Keys Not Working on Mac/iOS:**
 - Some multimedia functions are not compatible with Mac/iOS systems. This is expected behavior.

7. SPECIFICATIONS

Brand	Trueque
Model Number	CK13
Color	Milk Tea Beige
Connectivity Technology	2.4GHz Wireless (USB Receiver)
Keyboard Layout	US QWERTY
Mouse DPI Levels	800/1200/1600
Power Source	Battery Powered (Keyboard: 2x AAA, Mouse: 1x AA - not included)
Auto Sleep	After 10 minutes of inactivity
Compatible Operating Systems	Windows, Android, ChromeOS, Linux, MacOS
Special Features	Round Keycaps, Large Phone/Tablet Holder, Removable Keycaps, Splash-proof Design, Foldable Tilt Legs, Multimedia Keys
Item Weight	1.06 kg

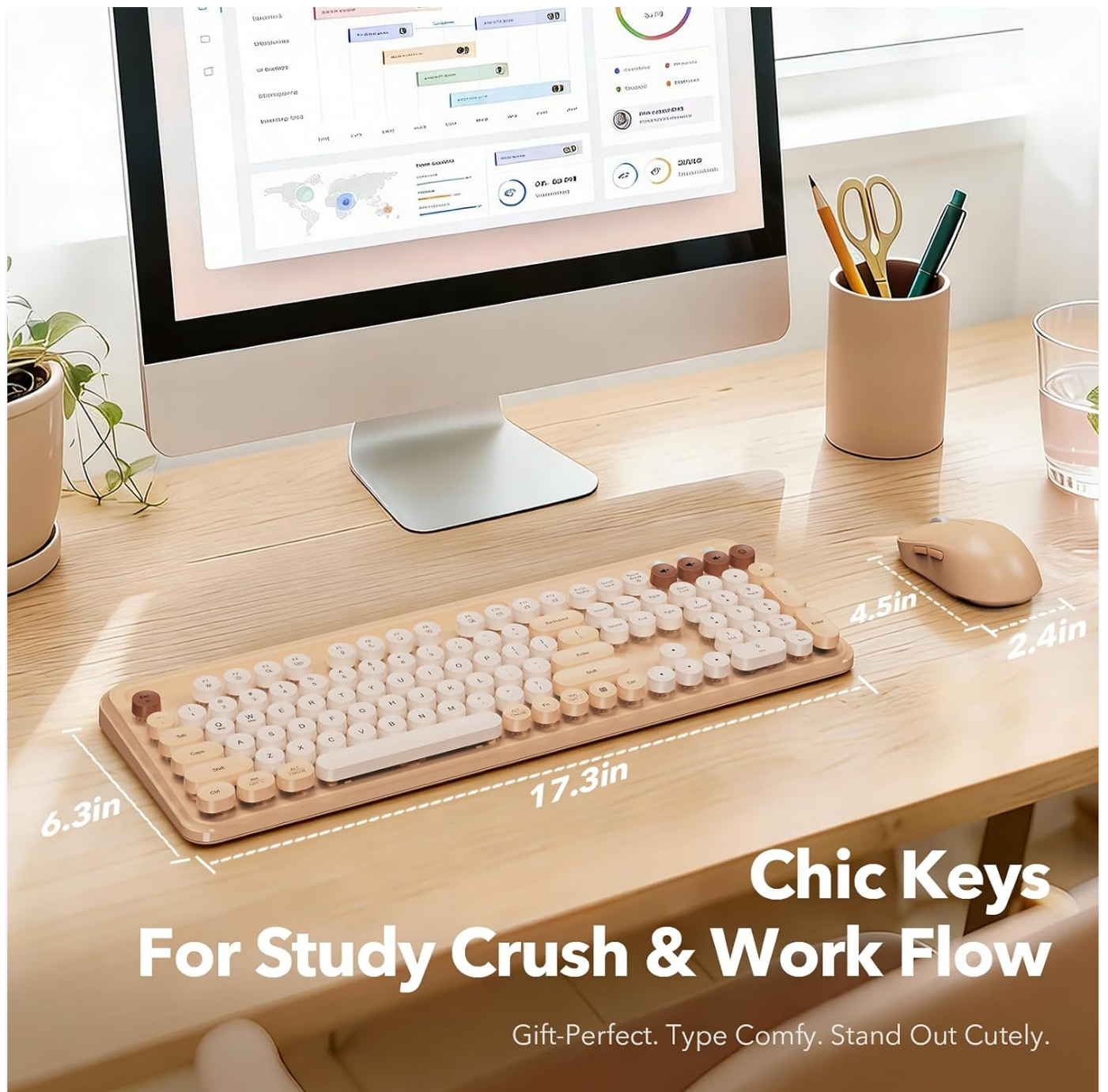


Image: The dimensions of the Trueque wireless keyboard and mouse, illustrating its compact yet full-size design.

8. WARRANTY

This product comes with a two-year after-sales service warranty from the Trueque customer service team. Please retain your proof of purchase for warranty claims.

9. SUPPORT

For any questions regarding setup, connection, missing parts, or other inquiries, please contact our customer support team. We aim to respond within 24 hours.

- **Email Support:** truequeservice@outlook.com
- **Phone Support (US):** 1-866-608-6766 (Monday-Friday, 9am-1pm PST & 2pm-6pm PST)

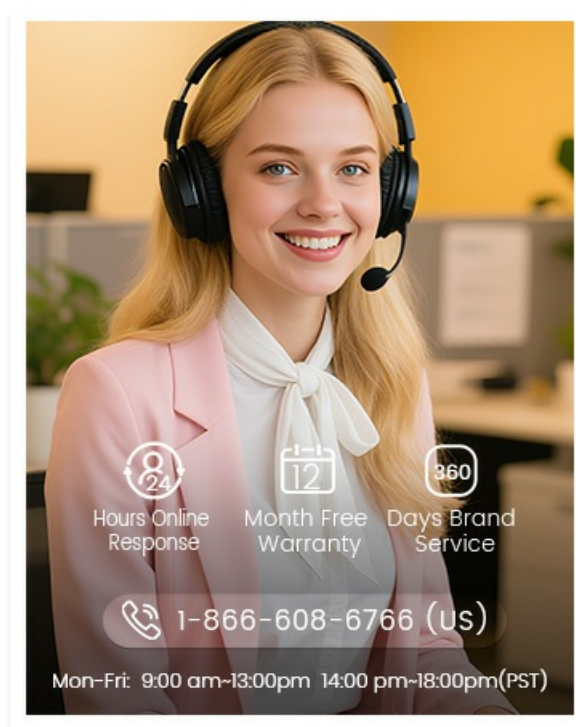


Image: Trueque customer service information, emphasizing responsive support and warranty details.

© 2026 Trueque. All rights reserved.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

