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MOJAY Ergonomic Office Chair SG-H2-Gray User Manual

Model: SG-H2-Gray

1. INTRODUCTION

Thank you for choosing the MOJAY Ergonomic Office Chair. This manual provides detailed instructions for the assembly, operation, and maintenance of your new chair. Designed with your comfort and well-being in mind, this chair features extensive adjustability to support various body types and work postures.



Figure 1: MOJAY Ergonomic Office Chair (Grey)

2. SAFETY INSTRUCTIONS

Please read and follow these safety guidelines to ensure safe operation and longevity of your chair:

- Always follow the assembly instructions carefully.
- Do not exceed the maximum weight recommendation of 500 pounds.
- Keep the chair on a stable surface to prevent tipping.
- Do not use the chair if any parts are damaged or missing.
- Always use the chair as intended and do not attempt to modify or repair it yourself.
- In case of any doubt, please contact customer service.

3. PACKAGE CONTENTS

Before assembly, ensure all components are present and undamaged. Refer to the diagram below for a visual representation of the parts.



Figure 2: Exploded View of Chair Components

- Chair Base with Wheels
- Gas Lift Cylinder
- Seat Cushion
- Backrest Assembly
- Headrest
- Armrests (Left & Right)
- Footrest Assembly
- Hardware Kit (screws, wrench)

4. SETUP AND ASSEMBLY

Assembly is designed to be straightforward and can typically be completed by one person in about 15 minutes. Follow the included instructions carefully.

1. Attach the wheels to the chair base.
2. Insert the gas lift cylinder into the center of the chair base.
3. Secure the armrests to the seat cushion using the provided screws.
4. Attach the backrest to the seat cushion assembly.
5. Mount the headrest to the top of the backrest.
6. Slide the footrest assembly into its designated slot under the seat.
7. Place the assembled seat and backrest onto the gas lift cylinder.

3-GEAR RECLINE AND LOCK

Provide Ultimate Comfortable Support

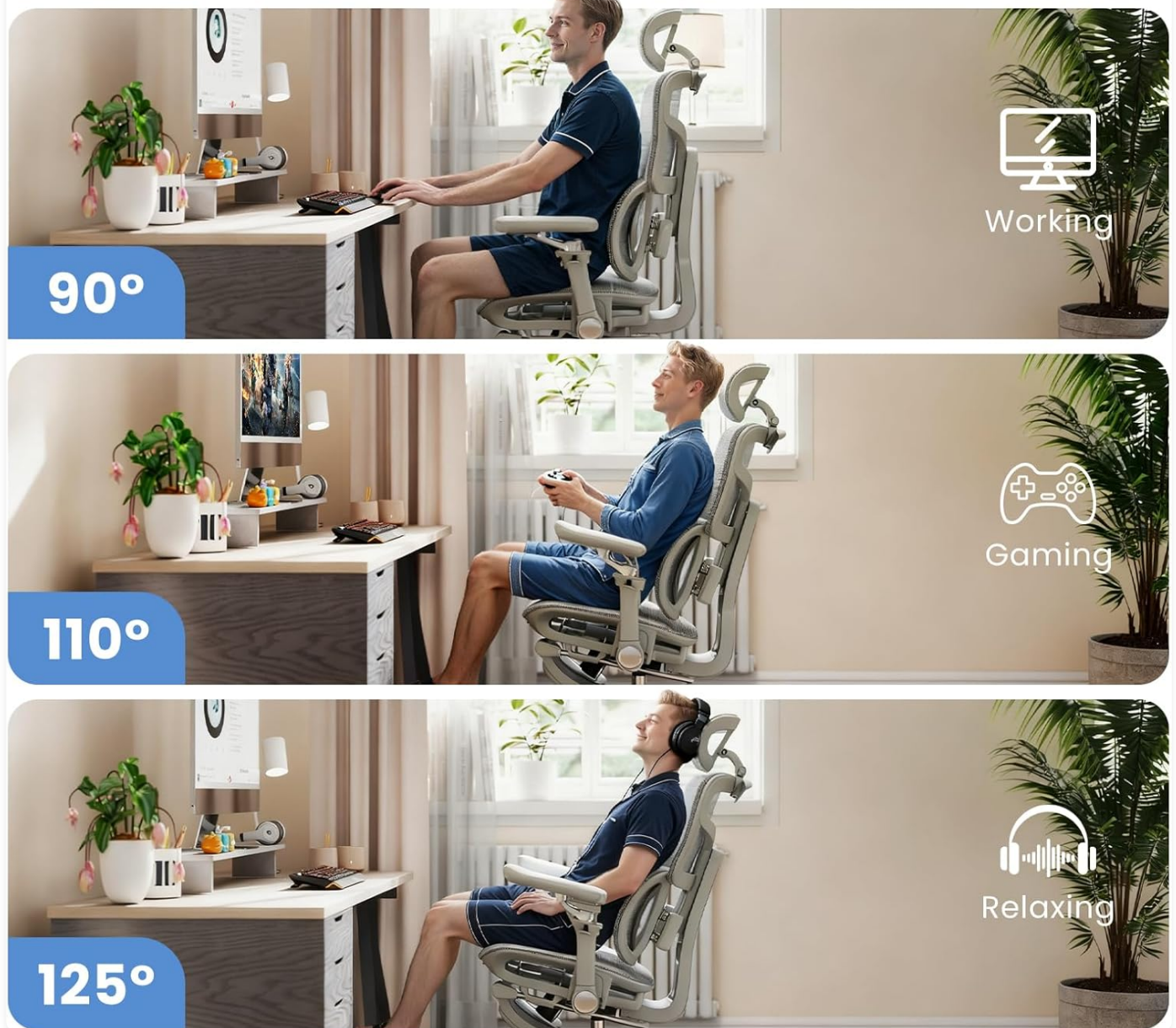


Figure 3: Assembly Overview

5. OPERATING INSTRUCTIONS AND ADJUSTMENTS

Your MOJAY Ergonomic Office Chair offers multiple adjustment points for personalized comfort and support.

5.1. Seat Depth Adjustment

The seat depth can be adjusted within a 50mm range to accommodate different heights and leg lengths, ensuring even hip support and reducing sitting pressure. Locate the lever under the seat and adjust as needed.



Figure 4: Seat Depth Adjustment


5.2. Lumbar Support and Backrest Height

The chair is equipped with dual-zone elastic lumbar support that responds in real-time to posture changes, dynamically supporting the lower back and relieving pressure. The backrest height offers 5 adjustment levels (up to 5cm) for optimal support.




Figure 5: 2-Zone Lumbar Support


COMFORTABLE MESH ERGONOMIC OFFICE CHAIR



High Quality Breathable Mesh Material
Keep comfortable and breathable without stuffiness when you sit for a long time



Curved Shape Design
Curved design makes sitting more comfortable



Durable and Wear-Resistant
High quality durable material for long-term use

Figure 6: 5-Level Adjustable Backrest

5.3. 3-Position Recline and Retractable Footrest

The backrest locks at 90° (work), 125° (relax), and 135° (rest). A soft retractable footrest allows you to stretch out for a nearly flat relaxation experience.



Figure 7: Recline Positions and Footrest

5.4. 6D Flip-Up Armrests

The armrests adjust up and down, forward and backward, and side to side. They also feature a 45° flip-up design and dual-axis 360° rotation, adapting to various postures and allowing the chair to be pushed closer to a desk.

6D FLIP-UP ARMRESTS



Figure 8: 6D Armrest Adjustments

5.5. 3D Multi-Directional Headrest

The 3D headrest offers height adjustment and dual-axis rotation, fitting the neck curve precisely to reduce fatigue.



Figure 9: 3D Headrest Adjustments

6. MAINTENANCE

To keep your MOJAY Ergonomic Office Chair in optimal condition, follow these simple maintenance tips:

- **Cleaning:** Wipe mesh and plastic parts with a damp cloth and mild soap. Avoid harsh chemicals.
- **Lubrication:** Periodically check and lubricate moving parts (e.g., wheels, gas lift) if they become stiff or noisy.
- **Fasteners:** Regularly inspect all screws and bolts to ensure they are tight. Retighten as necessary to maintain stability.
- **Avoid Overloading:** Do not exceed the maximum weight capacity of 500 pounds.

7. TROUBLESHOOTING

If you encounter any issues with your chair, refer to the following common troubleshooting steps:

- **Chair Squeaks:** Check all bolted connections and tighten if loose. Apply a small amount of lubricant to moving metal parts.
- **Difficulty Adjusting Height:** Ensure the gas lift lever is fully engaged or disengaged. Check for any obstructions around the gas lift cylinder.
- **Chair Feels Unstable:** Verify that all legs are securely attached to the base and all screws are tightened. Ensure the chair is on a flat, even surface.
- **Armrests are Loose:** Check the screws attaching the armrests to the seat and tighten them.

If problems persist, please contact customer support.

8. SPECIFICATIONS

Feature	Detail
Brand	MOJAY
Model Name	SG-H2-Gray
Color	Grey
Product Dimensions	24"D x 24"W x 45"H
Maximum Weight Recommendation	500 Pounds
Back Style	Mesh Back
Arm Style	Adjustable (6D)
Reclining Position Count	3
Included Components	Ergonomic chair with footrest
Material	Alloy Steel, Mesh, Nylon, Foam
Item Weight	45.2 Pounds

9. OFFICIAL PRODUCT VIDEOS

Watch these official product videos for a closer look at the MOJAY Ergonomic Office Chair's features and functionality.

MOJAY Ergonomic Office Chair with Footrest - Overview

Your browser does not support the video tag.

This video provides a brief overview of the MOJAY Ergonomic Office Chair, highlighting its key features and design.

Model Zen Introduction - Features Showcase

Your browser does not support the video tag.

An introductory video showcasing various features and adjustments of the chair, including its ergonomic design elements.

10. WARRANTY AND SUPPORT

The MOJAY Ergonomic Office Chair comes with a **1-year warranty**. For any product inquiries, technical assistance, or warranty claims, please contact our customer support team. We offer responsive 24-hour support to assist you.

For further assistance, please visit the [MOJAY Store on Amazon](#).