

CHiQ JL24M10GP

# CHiQ 24-inch Tunerless Google TV (Model JL24M10GP) Instruction Manual

Model: JL24M10GP | Brand: CHiQ

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## 1. SAFETY INFORMATION

Please read this section carefully before using your CHiQ Google TV to ensure safe and proper operation.

- Avoid using products containing chlorine near the TV:** Particles containing chlorine can adhere to internal components, causing corrosion and malfunction.
- Do not place humidifiers near the TV or over-humidify the area:** Mist can penetrate the TV's interior, leading to short circuits and malfunctions.
- Do not use the same power outlet as ultrasonic humidifiers:** This can cause image and sound distortion. Use a separate power outlet for the TV.



Image illustrating safety precautions: Do not place humidifiers near the TV, and avoid using chlorine-containing products nearby. Use separate power outlets for the TV and other appliances like ultrasonic humidifiers.

## 2. PRODUCT OVERVIEW

The CHiQ 24-inch Tunerless Google TV (Model JL24M10GP) is designed for an immersive streaming experience. This smart TV integrates popular streaming services and offers advanced features for enhanced viewing and interaction.

### Key Features:

- **Streaming Optimized Design:** Access pre-installed apps like Netflix and YouTube immediately. Expand your entertainment with additional apps from Google Play, covering movies, music, education, and games.
- **Google Cast Built-in:** Wirelessly mirror content from your smartphone or tablet to the TV screen, perfect for sharing photos, videos, and games.
- **Dolby Audio & HDR Support:** Experience rich, immersive sound with Dolby Audio and vibrant, natural colors with High Dynamic Range (HDR) for superior picture quality.
- **Versatile Connectivity:** Equipped with multiple HDMI and USB ports for connecting game consoles, PCs, Blu-ray players, and other external devices.
- **User-Friendly Interface:** Features a slim, wall-mountable design, voice control via Google Assistant, and direct access buttons for popular streaming services on the remote control.



The CHiQ Tunerless Google TV is optimized for video streaming, featuring a wide array of pre-installed applications and the ability to download more from Google Play.

## 3. SETUP

### 3.1 Unpacking and Inspection

Carefully remove the TV and all accessories from the packaging. Ensure all components listed in the packing list are present and undamaged. Retain the packaging for future transport or service needs.

### 3.2 Stand Installation

To install the TV stand:

1. Place the TV screen-down on a soft, flat surface to prevent scratches.

2. Align the stand legs with the corresponding slots on the bottom of the TV.
3. Secure each stand leg using the provided screws. Ensure they are tightened firmly.



Image showing the TV stand leg. The stand legs are designed for stable placement on a flat surface. Alternatively, the TV is wall-mount compatible. Use a commercially available wall-mount bracket (not included) for installation. Refer to the wall-mount bracket's instructions for proper installation.



The TV features a slim design and is wall-mountable, offering a sleek and space-saving installation option.

### 3.3 Connecting Devices

The TV provides various input and output ports for connecting external devices.



Rear view of the TV highlighting the input/output terminals for connecting external devices.

- **HDMI Ports (x2):** Connect Blu-ray players, game consoles, PCs, and other HDMI-enabled devices. HDMI1 supports ARC (Audio Return Channel).
- **USB Port (x1):** Connect USB storage devices for media playback.
- **LAN Port:** Connect an Ethernet cable for a wired internet connection.
- **Headphone Jack:** Connect headphones for private listening.
- **Digital Audio Output (Optical):** Connect to a soundbar or home theater system for enhanced audio.
- **AV Input Terminal:** Connect older devices using composite video and stereo audio cables.

After connecting all desired devices, plug the TV's power cord into a wall outlet.

## 4. OPERATING INSTRUCTIONS

### 4.1 Power On/Off

Press the **Power** button on the remote control to turn the TV on or off. The TV will enter standby mode when turned off.



The remote control for the CHiQ Google TV, featuring dedicated buttons for streaming services and voice control.

## 4.2 Initial Setup (Google TV)

Upon first power-on, follow the on-screen instructions to complete the initial setup, including network connection, Google account login, and language selection. A Google account is required to access all Google TV features.

Your browser does not support the video tag.

Video demonstrating the Google TV interface and features, including content recommendations and user profiles. This video highlights the seamless integration of streaming services and personalized content.

## 4.3 Using the Remote Control

The remote control allows for easy navigation and control of your TV. It features:

- **Navigation Buttons:** Use the directional pad and **OK** button to browse menus and select items.
- **Direct Access Buttons:** Quickly launch popular streaming apps like Netflix and YouTube with dedicated buttons.
- **Google Assistant:** Press the **Google Assistant** button and speak into the remote to search for content, control smart home devices, and get information.





The remote control features direct buttons for popular streaming services, allowing for quick access to your favorite content.



Voice operation is possible with the Google Assistant built into the remote control, allowing users to search for movies or shows and get recommendations.

## 4.4 Google Cast Functionality

With Google Cast built-in, you can easily cast content from compatible apps on your smartphone or tablet directly to your TV. Look for the Cast icon (▶) within your mobile apps.



Image showing the Google Cast feature, allowing users to wirelessly display content from their smartphone or tablet onto the TV screen.

## 4.5 Picture and Sound Settings

Access the TV settings menu to adjust picture and sound preferences. The TV supports HDR for enhanced visual

quality and Dolby Audio for superior sound.



The TV is equipped with Dolby Audio, providing powerful and immersive sound for an enhanced viewing experience.



This image illustrates the difference between SDR 8-bit and HDR 10-bit, demonstrating how HDR expands the range of brightness and contrast for more natural and vivid colors.

## 5. MAINTENANCE

Regular maintenance helps ensure the longevity and optimal performance of your TV.

- **Screen Cleaning:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, slightly dampen the cloth with water or a specialized screen cleaner. Do not spray liquid directly onto the screen.
- **Cabinet Cleaning:** Wipe the TV cabinet with a soft, dry cloth. Avoid using abrasive cleaners or solvents.
- **Ventilation:** Ensure the ventilation openings on the back of the TV are not blocked to prevent overheating.
- **Power Cord:** Periodically check the power cord for any damage. If damaged, contact customer support for assistance.

## 6. TROUBLESHOOTING

If you encounter issues with your TV, refer to the following common solutions before contacting support.

Problem	Possible Cause / Solution
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Problem	Possible Cause / Solution
No power	Ensure the power cord is securely plugged into the TV and a working electrical outlet. Check if the outlet has power.
No picture, but sound is present	Check the input source. Ensure the connected device is powered on and its video cable is securely connected to the correct HDMI port.
No sound, but picture is present	Check the volume level. Ensure the TV is not muted. Verify audio cable connections for external audio systems. If using HDMI ARC, ensure it's enabled on both devices.
Remote control not working	Replace the batteries in the remote control. Ensure there are no obstructions between the remote and the TV's IR sensor.
Cannot connect to Wi-Fi	Ensure your Wi-Fi router is on and within range. Re-enter the Wi-Fi password. Try restarting the TV and router.
Apps are slow or freezing	Close unused apps. Clear the cache of the problematic app. Ensure your internet connection is stable. Restart the TV.

## 7. SPECIFICATIONS

Below are the technical specifications for the CHiQ 24-inch Tunerless Google TV (Model JL24M10GP).

Feature	Detail
Model Number	JL24M10GP
Screen Size	24 inches
Display Technology	LED Module
Resolution	1366 x 768 pixels
Aspect Ratio	16:9
Operating System	Google TV (Android™ 14)
Internet Services Supported	Google TV, Hulu, Netflix, YouTube, Disney+, Prime Video
HDMI Ports	2 (HDMI1 with ARC support)
USB Ports	1 (USB 2.0)
LAN Port	10BASE-T/100BASE-TX
Wi-Fi	2.4GHz / 5.0GHz
Bluetooth	Bluetooth V5.1
Speaker Features	Dolby Audio (3W + 3W output)
Power Consumption	20W



Feature	Detail
Product Dimensions (with stand)	53.54 cm (W) x 35.58 cm (H) x 14.41 cm (D)
Product Dimensions (without stand)	53.54 cm (W) x 32.3 cm (H) x 7.26 cm (D)
Weight (with stand)	2.2 kg
Release Year	2025

**⚠️ ご使用時の注意点**

**塩素系の成分が含まれた製品をテレビ付近で使用しない**  
塩素が含まれた粒子がテレビの内部部品に付着することで、内部部品が腐食しテレビの故障原因となります。

**テレビのそばに加湿器を置かない、過度な加湿をしない**  
ミスト状になった水がテレビ内部に侵入し、内部部品がショートしテレビの故障原因となります。

**同じコンセントを使用しない**  
超音波式加湿器とは別のコンセントを使用してください。  
(映像や音声の乱れの原因になります)



Detailed dimensions of the TV with and without the stand, along with a list of accessories including remote control, batteries, stand, screws, video input conversion cable, and instruction manual.

主な仕様		
型 番	JL24M10GP	
画 面 サ イ ズ	24インチ	
O S	GOOGLE TV (Android™14)	
画 素 数	1366 x 768	
音声出力(スピーカー)	3W + 3W	
消 費 電 力	20W	
ア ス ペ ク ト 比	16:9	
視 野 角	左右約178° / 上下約178°	
製品寸法(スタンド無)	535.4 x 323 x 72.6mm	
製品寸法(スタンド有)	535.4 x 355.8 x 144.1mm	
質量(スタンド有)	2.2kg	
L A N 端 子	10BASE-T/100BASE-TX	
U S B 端 子	1系統 [USB2.0]	
ワイヤレス	W i - F i	2.4GHz / 5.0GHz
	B l u e t o o t h	BluetoothV5.1

※ Dolby, DTS-Digital, Dolby Atmos, Dolby Vision, Dolby Audio, DTSV, DTS:XはDolby Laboratoriesの登録商標または特許商標です。  
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※ その他、本製品の名称およびロゴは、各社の登録商標または特許商標です。

A table summarizing the main specifications of the CHiQ JL24M10GP TV, including screen size, resolution, operating system, audio output, power consumption, aspect ratio, viewing angles, dimensions, weight, and connectivity options.

8. WARRANTY AND SUPPORT

Your CHiQ Google TV comes with a **1-year warranty** from the date of purchase, ensuring long-term comfortable use. Please retain your proof of purchase for warranty claims.

For technical support, troubleshooting assistance beyond this manual, or warranty service, please contact CHiQ customer service. Refer to the contact information provided in your product packaging or on the official CHiQ website.

