

## Soul Electronics S-MICRO 20

# SOUL S-MICRO 20 True Wireless Earphones User Manual

Model: S-MICRO 20

Brand: Soul Electronics

## INTRODUCTION

The SOUL S-MICRO 20 are true wireless earphones designed for clear audio and comfortable use across various activities. This manual provides detailed instructions for setting up, operating, and maintaining your earphones to ensure optimal performance.

### S-MICRO 20

低遅延対応 マイクロ完全ワイヤレスイヤホン



わずか4gの超軽量設計



一ダブルな充電ケース



クリアな音を実現するノイキャン



IPX4で安心の耐水・耐塵



没入感あふれるサウンド体験



4サイズ展開快適フィット



Image: Overview of SOUL S-MICRO 20 earphones and their compact charging case, highlighting key features like lightweight design, IPX4 water resistance, and immersive sound.

## PACKAGE CONTENTS

Before use, please ensure all items are present in the package:

- SOUL S-MICRO 20 True Wireless Earphones (Left and Right)
- Charging Case
- USB Charging Cable
- Ear Tips (XS, S, M, L sizes)
- Carabiner
- User Manual (this document)

## SETUP

### 1. Charging the Earphones and Case

For first-time use, fully charge the earphones and charging case. Place the earphones into the charging case. Connect the USB charging cable to the charging case and a power source. The indicator lights on the case will show the charging status.



Image: SOUL S-MICRO 20 earphones inside their charging case, illustrating the compact design and highlighting the extended battery life of up to 36 hours with the case.

- Earbuds provide up to 8 hours of continuous playback on a single charge.
- The charging case provides additional charges for a total playback time of up to 36 hours.

### 2. Selecting the Right Ear Tips

Choose the ear tips that provide the best fit and seal for your ears. A proper fit is crucial for optimal sound quality and noise isolation. Experiment with the included XS, S, M, and L sizes.

### 3. Pairing with a Bluetooth Device

1. Open the charging case. The earphones will automatically enter pairing mode.
2. On your device (smartphone, tablet, etc.), enable Bluetooth.
3. Search for "SOUL S-MICRO 20" in the list of available Bluetooth devices.
4. Select "SOUL S-MICRO 20" to connect. Once connected, you will hear an audible confirmation.

The earphones will automatically reconnect to the last paired device when removed from the case, if Bluetooth is enabled on the device.

## OPERATING INSTRUCTIONS

### Touch Controls

The SOUL S-MICRO 20 earphones feature touch-sensitive controls on each earbud. The functions are as follows:

| Action                   | Left Earbud         | Right Earbud        |
|--------------------------|---------------------|---------------------|
| Play/Pause               | Single Tap          | Single Tap          |
| Next Track               | Double Tap          | Double Tap          |
| Previous Track           | Triple Tap          | Triple Tap          |
| Answer/End Call          | Single Tap          | Single Tap          |
| Reject Call              | Press and Hold (2s) | Press and Hold (2s) |
| Activate Voice Assistant | Press and Hold (2s) | Press and Hold (2s) |
| Low Latency Mode On/Off  | Quadruple Tap       | Quadruple Tap       |

### Low Latency Mode

The S-MICRO 20 features an ultra-low latency mode (40ms) ideal for gaming and video playback. To activate or deactivate this mode, perform a quadruple tap on either earbud. This mode minimizes audio delay, ensuring synchronization between audio and video.

### Noise Cancellation

The earphones incorporate advanced noise cancellation technology to reduce ambient noise, allowing for a clearer audio experience during calls and music playback. This feature is automatically active to enhance your listening experience.

## 集中サウンド 環境音を抑えて没入キープ

環境音を抑えて、声と音楽をクリアに。  
会議も作業もエンタメも、集中の質が変わる。



Image: SOUL S-MICRO 20 earphones in their case, illustrating the noise cancellation feature that helps to suppress environmental sounds for clearer audio.

## MAINTENANCE

---

### Cleaning

- Regularly clean the ear tips with a soft, dry cloth.
- Gently wipe the earbud surfaces and charging contacts with a slightly damp cloth, then dry thoroughly.
- Do not use harsh chemicals or abrasive materials.

### Storage

When not in use, store the earphones in their charging case to protect them from dust, damage, and to keep them charged. Store in a cool, dry place away from direct sunlight and extreme temperatures.

ポケットサイズの美学。  
ケースはスリム、イヤホンは片側  
わずか4gの軽やかさ。

ポケットにするりと収まるスリークケースと、  
片側4gのイヤホン。軽さで、毎日をアップデート。

Image: A single SOUL S-MICRO 20 earbud held in a hand, emphasizing its lightweight (4g) and compact design, making it easy to carry and store.

## TROUBLESHOOTING

| Problem                     | Solution                                                                                                                                                                         |
|-----------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Earphones not pairing       | Ensure earphones are charged. Place them back in the case, close, then reopen to re-enter pairing mode. Check your device's Bluetooth settings and try reconnecting.             |
| Only one earbud working     | Place both earbuds back into the charging case, close the lid, wait a few seconds, then open the lid and remove them. This should re-sync them. Ensure both earbuds are charged. |
| Poor sound quality          | Check ear tip fit; try different sizes for a better seal. Ensure earphones are clean. Move closer to your Bluetooth device to avoid interference.                                |
| Earphones not charging      | Ensure the charging cable is securely connected. Check the charging contacts on both the earbuds and the case for any debris. Try a different USB port or power adapter.         |
| Touch controls unresponsive | Ensure your fingers are clean and dry. Try restarting the earphones by placing them in the case and taking them out again.                                                       |

## SPECIFICATIONS

- **Model:** S-MICRO 20 (SM20WH for White variant)
- **Brand:** Soul Electronics
- **Headphone Type:** In-ear (Canal type)
- **Connectivity:** Wireless (Bluetooth)

- **Impedance:** 16 Ohm
- **Driver Type:** Dynamic
- **Playback Time (Earbuds):** Up to 8 hours
- **Total Playback Time (with Charging Case):** Up to 36 hours
- **Low Latency Mode:** 40ms
- **Water Resistance:** IPX4
- **Earbud Weight:** Approximately 4g per earbud
- **Included Ear Tips:** XS, S, M, L
- **Origin:** China

## WARRANTY AND SUPPORT

The SOUL S-MICRO 20 earphones come with a **1-year warranty** from the date of purchase. This warranty covers manufacturing defects. Please retain your proof of purchase for warranty claims.

For technical support, warranty claims, or further assistance, please contact Soul Electronics customer service through their official website or the retailer where you purchased the product.

### ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

#### Name

#### Email

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

#### Question

#### Details

Submit question