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> Duex DXMO24CF180S 24-inch Full HD 180Hz Curved Monitor User Manual

Duex DXMO24CF180S

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Model: DXMO24CF180S

1. INTRODUCTION

Thank you for purchasing the Duex DXMO24CF180S 24-inch Full HD 180Hz Curved Monitor. This manual provides essential information for setting up, operating, and maintaining your new monitor. Please read this manual thoroughly before using the product to ensure proper functionality and safety. Keep this manual for future reference.

2. SAFETY INFORMATION

Observe the following safety precautions to prevent damage to the monitor or injury to yourself:

- Do not expose the monitor to rain, moisture, or extreme temperatures.
- Ensure the monitor is placed on a stable, flat surface to prevent it from falling.
- Use only the power adapter and cables provided by the manufacturer.
- Do not block ventilation openings.
- Avoid touching the screen with sharp objects.
- Disconnect the power cable from the outlet before cleaning the monitor.
- Refer all servicing to qualified service personnel.

3. PACKAGE CONTENTS

Please check the package contents upon opening. If any items are missing or damaged, contact your retailer.

- Duex DXMO24CF180S Monitor
- Monitor Stand (Base and Neck)
- Power Adapter and Cable
- DisplayPort (DP) Cable

- User Manual (this document)



Image: The Duex DXMO24CF180S monitor shown alongside its retail packaging, illustrating the product as it appears when unboxed.

4. PRODUCT OVERVIEW

4.1 Front View

The front of the monitor features the 24-inch curved display panel and the Duex logo. Control buttons are typically located on the bottom right or rear right side for easy access to the On-Screen Display (OSD) menu.

4.2 Rear View and Ports

The rear of the monitor houses the stand attachment point, VESA mount holes (if applicable), and various input/output ports.



Image: Rear view of the Duex DXMO24CF180S monitor, showing the stand attached and the general layout of the back panel.



Image: Detailed close-up of the monitor's input/output ports, including DisplayPort (DP), HDMI, Audio Output, USB, and DC 12V power input.

Common ports include:

- **DP (DisplayPort):** For high-resolution video and audio input.
- **HDMI:** For high-definition video and audio input.
- **Audio Output:** For connecting external speakers or headphones.
- **USB:** For connecting USB devices (if applicable).
- **DC 12V:** Power input for the monitor.

5. SETUP

5.1 Assembling the Stand

1. Carefully remove the monitor from its packaging, keeping it protected on a soft surface.
2. Attach the stand neck to the monitor's rear panel by aligning the tabs and securing with screws (if provided).

3. Attach the stand base to the stand neck, ensuring it clicks into place or is secured with the thumb screw.
4. Place the assembled monitor on a stable, flat desk or table.

5.2 Connecting the Monitor

1. **Power Connection:** Connect the power adapter cable to the DC 12V port on the monitor, then plug the power adapter into a power outlet.
2. **Video Connection:** Connect one end of the DisplayPort (DP) cable or HDMI cable to the corresponding port on your computer's graphics card and the other end to the DP or HDMI port on the monitor. For optimal performance and 180Hz refresh rate, DisplayPort is recommended.
3. **Audio Connection (Optional):** If you wish to use external speakers or headphones, connect them to the Audio Output port on the monitor.

6. OPERATING THE MONITOR

6.1 Power On/Off

Press the power button, usually located on the bottom right or rear of the monitor, to turn the monitor on or off. The power indicator light will illuminate when the monitor is on.

6.2 On-Screen Display (OSD) Menu

The OSD menu allows you to adjust various display settings. Use the control buttons (joystick or individual buttons) on the monitor to navigate the menu.

- **Brightness/Contrast:** Adjust the overall luminance and contrast of the display.
- **Color Settings:** Modify color temperature, gamma, and individual RGB levels.
- **Input Select:** Manually switch between DP and HDMI inputs.
- **Picture Mode:** Select preset display modes (e.g., Standard, Game, Movie, Text).
- **Audio:** Adjust volume for connected audio devices.
- **System Settings:** Access language, OSD timeout, and reset options.

7. MAINTENANCE

7.1 Cleaning the Monitor

To clean your monitor, follow these steps:

1. Turn off the monitor and unplug the power cord from the outlet.
2. Use a soft, lint-free cloth lightly dampened with water or a specialized screen cleaner.
3. Gently wipe the screen and exterior surfaces. Do not spray cleaner directly onto the screen.
4. Avoid using abrasive cleaners, alcohol, or ammonia-based solutions, as these can damage the screen surface.

8. TROUBLESHOOTING

If you encounter issues with your monitor, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
No image on screen	No power; Incorrect input selected; Loose video cable	Check power connection; Select correct input via OSD; Reconnect video cable securely.
Image is blurry or distorted	Incorrect resolution; Graphics driver issue	Set display resolution to 1920x1080; Update graphics drivers on your computer.
Monitor flickers	Refresh rate mismatch; Faulty cable	Ensure refresh rate is set to 180Hz in OS display settings; Try a different video cable.
No sound from audio output	Volume too low; Incorrect audio output selected	Adjust volume in OSD and computer settings; Ensure monitor is selected as audio output device.

9. SPECIFICATIONS

Product specifications for the Duex DXMO24CF180S monitor:

- **Model:** DXMO24CF180S
- **Brand:** Duex
- **Screen Size:** 24 inches
- **Resolution:** Full HD (1920x1080)
- **Refresh Rate:** 180Hz
- **Curvature:** Curved Display
- **Product Weight:** 4 Kilograms
- **Package Dimensions:** 54 x 41 x 18 cm
- **Power Source:** DC 12V (External Power Adapter)
- **EAN/GTIN:** 7791839009267
- **ASIN:** B0FY48LDNR

10. WARRANTY AND SUPPORT

This Duex monitor comes with a standard manufacturer's warranty. Please refer to the warranty card included in your package or contact your retailer for specific warranty terms and conditions. For technical support or service inquiries, please contact Duex customer service or your local distributor.