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› STAPLES Hyken XL Ergonomic Office Chair Instruction Manual

STAPLES Hyken XL

STAPLES Hyken XL Ergonomic Office Chair Instruction Manual

1. INTRODUCTION AND OVERVIEW

The STAPLES Hyken XL Ergonomic Office Chair is designed to provide exceptional comfort and support for extended periods. This chair features a breathable mesh back, a cushioned seat with coil springs, and extensive adjustability to suit individual preferences. It is built to accommodate larger users, supporting up to 400 pounds, and meets ANSI/BIFMA standards for safety and performance.





Figure 1: STAPLES Hyken XL Ergonomic Office Chair

2. SAFETY INFORMATION

Please read and understand all safety information before assembling and using this product. Failure to follow these instructions may result in injury or damage to the product.

- Ensure proper assembly of all components before use.
- Do not exceed the maximum weight capacity of 400 pounds (181 kg).
- Follow manufacturer guidelines for safe use and maintenance.
- Keep hands and fingers clear of moving parts during adjustment.
- Use the chair on a level surface to prevent tipping.

3. PACKAGE CONTENTS

Verify that all components are present before beginning assembly. If any parts are missing or damaged, contact STAPLES customer support.

- Chair Base with Casters
- Gas Lift Cylinder
- Seat Assembly
- Backrest Assembly
- Armrests (2)
- Headrest
- Hardware Kit (screws, washers, Allen wrench)
- Instruction Manual

4. ASSEMBLY INSTRUCTIONS

Full assembly is required for this chair. It is recommended to have a second person for assistance during certain steps. All necessary hardware and tools are included.

1. **Attach Casters to Base:** Insert the casters into the holes on the chair base until they click securely into place.
2. **Insert Gas Lift:** Place the gas lift cylinder into the center hole of the chair base.
3. **Attach Armrests to Seat:** Secure the armrests to the underside of the seat assembly using the provided screws. Do not fully tighten until all screws are in place.
4. **Attach Backrest to Seat:** Connect the backrest assembly to the seat assembly using the designated hardware.
5. **Attach Headrest:** Slide the headrest into the top of the backrest assembly.
6. **Connect Seat to Gas Lift:** Carefully place the assembled seat and backrest onto the gas lift cylinder, ensuring it is centered and stable.
7. **Final Tightening:** Once all components are loosely assembled, tighten all screws securely.

Quick & easy to assemble

All parts either snap in place or are screwed together



Figure 2: Quick and Easy Assembly Diagram

5. OPERATING INSTRUCTIONS (ADJUSTMENTS)

The STAPLES Hyken XL chair offers 13 points of adjustment for personalized comfort. Familiarize yourself with these features to optimize your seating experience.

- **Seat Height Adjustment:** Use the lever located under the right side of the seat to raise or lower the seat to your desired height.
- **Seat Depth Adjustment:** Adjust the seat forward or backward to ensure proper leg support and comfort.
- **3-Way Adjustable Armrests:** The armrests can be adjusted for height, pivot (inward/outward), and forward/backward movement to support your arms and shoulders.
- **Adjustable Lumbar Support:** The lumbar support can be moved up or down to align with the natural curve of your lower back.
- **Recline Tension Control:** A knob under the seat allows you to adjust the resistance of the recline mechanism.
- **Recline Lock:** The chair features three locking recline positions to maintain a neutral spine position or a relaxed

angle.

- **Pivoting Headrest:** The headrest can be tilted and adjusted for height to provide ergonomic neck support.



Customize your comfort



Adjustable Height



3-Way Adjustable Arm Rests



Adjustable Recline (4 Options)



Pivoting Headrest



Adjustable Lumbar Support

Figure 3: Customize Your Comfort - Adjustment Options

Comfort all day long



Breathable
Mesh Material



Ergonomic
Support



Supportive
High-Density
Molded Foam Seat



Supports up
to 400 lbs



Caster Wheels



Figure 4: Comfort Features

6. MAINTENANCE

Regular maintenance will help prolong the life and appearance of your office chair.

- **Cleaning:** Wipe mesh and fabric surfaces with a damp cloth and mild soap. Avoid harsh chemicals.
- **Casters:** Periodically check casters for hair or debris and clean as needed to ensure smooth movement.
- **Hardware:** Occasionally check all screws and bolts to ensure they are tight. Retighten if necessary.
- **Moving Parts:** Do not lubricate the gas lift cylinder or other moving parts unless specifically instructed by the manufacturer.

7. TROUBLESHOOTING

If you encounter any issues with your chair, refer to the following common troubleshooting tips:

Problem	Possible Cause	Solution
Chair wobbles	Loose hardware	Check and tighten all screws and bolts.
Chair does not adjust height	Gas lift malfunction or lever not engaged	Ensure the height adjustment lever is fully engaged. If issue persists, contact support.
Casters not rolling smoothly	Debris in casters	Remove any hair or debris from the caster wheels.
Backrest does not recline or lock	Recline mechanism locked or tension too high	Unlock the recline mechanism. Adjust the recline tension knob to a lower setting.

If these steps do not resolve the issue, please contact STAPLES customer support for further assistance.

8. SPECIFICATIONS

Detailed specifications for the STAPLES Hyken XL Ergonomic Office Chair:

- **Model Name:** Hyken XL
- **Model Number:** St63145
- **Color:** Black
- **Material:** Fabric, Mesh (back), Foam (seat), Metal (frame)
- **Product Dimensions (D x W x H):** 34.8" x 30.7" x 54.1"
- **Item Weight:** 58.5 Pounds
- **Maximum Weight Recommendation:** 400 Pounds
- **Seat Depth:** 18.75 inches
- **Chair Backrest Width:** 30.7 Inches
- **Features:** 3-way Adjustable Arms, Adjustable Lumbar, Breathable Mesh Back, Ergonomic Design, Pivoting Headrest, 3 Reclining Positions, Tilting, Swivel Base
- **Assembly:** Required
- **Certifications:** Meets ANSI/BIFMA standards



Figure 5: Product Dimensions

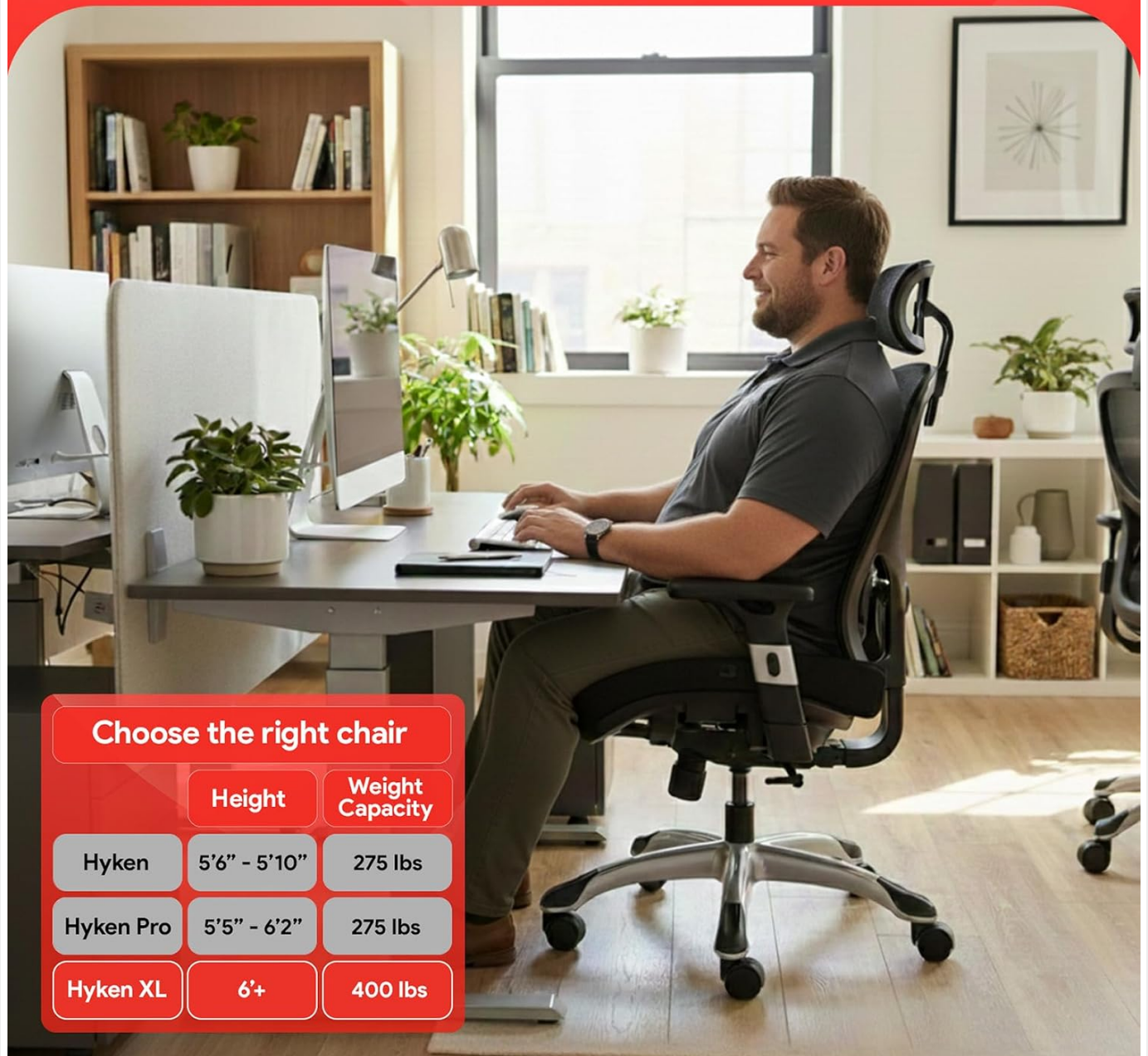


Figure 6: Hyken Chair Size Guide

9. WARRANTY AND SUPPORT

The STAPLES Hyken XL Ergonomic Office Chair comes with a 5-year manufacturer limited warranty, covering defects in materials and workmanship under normal use. For warranty claims, technical support, or replacement parts, please contact STAPLES customer service.

STAPLES Customer Service: Refer to your purchase receipt or the official STAPLES website for contact information.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question