Yealink SIP-T73U

Yealink SIP-T73U IP Phone Instruction Manual

Model: SIP-T73U

INTRODUCTION

The Yealink SIP-T73U is a business communication device designed for high-quality voice performance and advanced functionality. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your IP phone.

Figure 1: Front view of the Yealink SIP-T73U IP Phone.

WHAT'S IN THE BOX

Verify that all items are present in your package:

- Yealink SIP-T73U IP Phone
- Phone Handset with Phone Cord
- Phone Back Stand
- Ethernet Cable

SETUP

Physical Connections

Connect the handset, Ethernet cable, and power (if not using Power over Ethernet - PoE) to the appropriate ports on the back of the phone. The phone supports dual-port Gigabit Ethernet for network connectivity.

Figure 2: Rear view of the phone with connection ports.

Powering On

If using a power adapter (not included), connect it to the power port. If using PoE, connect the Ethernet cable to a PoE-enabled switch. The phone will automatically power on and begin its initialization sequence.

OPERATING THE PHONE

Display and Navigation

The phone features a 2.8-inch color LCD display with backlight. The screen is adjustable for optimal viewing angles. Use the navigation keys and soft keys below the display to access menus, directories, and features.

Making and Receiving Calls

To make a call, lift the handset or press the speakerphone button, then dial the number using the keypad. To answer a call, lift the handset or press the answer soft key.

Keypad Functions

- **Dial Pad:** Standard numeric and letter keys for dialing.

- **Volume Control:** Adjusts handset, headset, and speakerphone volume.

- **Mute:** Mutes the microphone during a call.

- **Headset:** Activates headset mode.

- **Message:** Accesses voicemail messages.

- **Hold:** Places an active call on hold.

- **Redial:** Redials the last number called.

- **Transfer:** Transfers an active call to another extension or number.

USB Port Functionality

The built-in USB port supports USB headsets for hands-free communication and call recording to a USB disk.

Bluetooth Connectivity

The phone supports Bluetooth for connecting compatible headsets, offering wireless freedom during calls.

ADVANCED FEATURES

EXP55 Expansion Module

The SIP-T73U is compatible with the EXP55 expansion module (sold separately), which provides additional programmable keys for enhanced call management and monitoring.

Figure 3: Yealink SIP-T73U with an optional EXP55 expansion module.

Acoustic Shield Technology

The phone incorporates Yealink's Acoustic Shield Technology to effectively eliminate background noise, ensuring clear and distraction-free communication.

Unified Firmware

The T73U series utilizes unified firmware, simplifying management and maintenance across different models within the series.

Official Product Video

Video 1: Overview of the Yealink T4U Series of IP Phones, highlighting features and capabilities.

MAINTENANCE

To ensure optimal performance and longevity of your Yealink SIP-T73U IP Phone, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the phone's surface. Avoid abrasive cleaners or solvents.
- **Firmware Updates:** Regularly check for and apply firmware updates to ensure your phone has the latest features and security enhancements. The T73U series supports dual system images for safe upgrades.
- **Environmental Conditions:** Operate the phone within recommended temperature and humidity ranges. Avoid exposing it to direct sunlight or extreme conditions.

TROUBLESHOOTING

If you encounter issues with your Yealink SIP-T73U IP Phone, try the following steps:

- **No Power:** Ensure the Ethernet cable is securely connected (for PoE) or the power adapter is properly plugged in.
- **No Dial Tone:** Check all cable connections, including the handset cord and Ethernet cable. Verify network connectivity.
- **Poor Audio Quality:** Ensure the handset or headset is properly connected. Check network conditions. Utilize the Acoustic Shield Technology feature if background noise is an issue.
- **Display Issues:** Adjust the screen angle and backlight settings. If the display remains unresponsive, try restarting the phone.
- **Phone Unresponsive:** Disconnect and reconnect the power source to reboot the phone.

For further assistance, please refer to the official Yealink support resources or contact your service provider.

SPECIFICATIONS

Feature	Detail
Model	SIP-T73U
Display	2.8-inch 320x240 pixel color LCD with backlight
SIP Accounts	Up to 12
Ethernet Ports	Dual-Port Gigabit Ethernet
PoE Support	Yes
USB Port	1x USB 2.0 (supports USB headset, call recording)
Bluetooth	Built-in

Feature	Detail
Operating System	Linux 6.1
Expansion Module	Supports color-screen expansion modules (EXP55)
Dimensions (L x W x H)	9 x 8 x 1.5 inches
Item Weight	3 pounds

WARRANTY AND SUPPORT

Warranty Information

This product comes with a standard manufacturer's warranty. Please refer to the warranty card included with your product or visit the official Yealink website for detailed warranty terms and conditions.

Technical Support

For technical assistance, product registration, or to access additional resources, please visit the official Yealink support website or contact your authorized Yealink reseller.
Official Yealink Website: www.yealink.com