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> ExploreHorizon Electric Fireplace 80 Inch Wall Mounted and Recessed User Manual (Model JGC14iEhRRlu4jVQzzDUdg96)

ExploreHorizon JGC14iEhRRlu4jVQzzDUdg96

ExploreHorizon Electric Fireplace 80 Inch User Manual

Model: JGC14iEhRRlu4jVQzzDUdg96

Brand: ExploreHorizon

INTRODUCTION

Thank you for choosing the ExploreHorizon 80-inch Electric Fireplace. This appliance is designed to provide supplemental heat and aesthetic ambiance to your living space. Featuring advanced WiFi and remote control capabilities, adjustable flame colors, and dual heating options, this fireplace offers both comfort and modern convenience. Please read this manual thoroughly before installation and operation to ensure safe and efficient use.

IMPORTANT SAFETY INFORMATION

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and injury to persons.

- Read all instructions before using this fireplace.
- This fireplace is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains, at least 3 feet (0.9 m) from the front of the fireplace.
- Extreme caution is necessary when any heater is used by or near children or invalids and whenever the fireplace is left operating and unattended.
- Do not operate any fireplace with a damaged cord or plug or after the fireplace malfunctions, has been dropped, or damaged in any manner.
- Do not use outdoors.
- Never locate fireplace where it may fall into a bathtub or other water container.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Arrange cord away from traffic area and where it will not be tripped over.
- Connect to properly grounded outlets only.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the fireplace.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- This fireplace has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint, or flammable

vapors or liquids are used or stored.

- Use this fireplace only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
- Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).

PACKAGE CONTENTS

Please check to ensure all components are present and undamaged:

- Electric Fireplace Unit
- Remote Control
- Mounting Hardware (screws, anchors)
- Log Set and Crystal Media
- User Manual

SPECIFICATIONS

Feature	Specification
Brand	ExploreHorizon
Model Name	JGC14iEhRRlu4jVQzzDUdg96
Power Source	Corded Electric
Product Dimensions	80"D x 8"W x 21"H
Material	Glass, Metal
Installation Type	Wall Mount / Recessed
Heat Output	750W / 1500W
Heating Coverage	Up to 400 sq ft
Special Feature	WiFi Control, Remote Control, Timer, Adjustable Flame Colors, Touch Screen
Item Weight	81.4 Pounds
UPC	199809141080

INSTALLATION (SETUP)

This electric fireplace can be installed as a wall-mounted unit or recessed into a wall. Ensure the chosen location is near a grounded electrical outlet and away from combustible materials.

Wall Mounted Installation

1. **Choose Location:** Select a flat, sturdy wall surface. Ensure there is adequate clearance around the unit as specified in the safety guidelines.
2. **Mark Mounting Points:** Use the provided template or measure the mounting holes on the back of the fireplace. Mark these points on the wall.
3. **Drill Pilot Holes:** Drill pilot holes at the marked locations. If mounting into drywall, insert wall anchors.

4. **Attach Mounting Bracket:** Secure the mounting bracket to the wall using the provided screws.
5. **Hang Fireplace:** Carefully lift the fireplace and hook it onto the mounting bracket. Ensure it is securely seated.
6. **Secure Bottom Screws:** If applicable, secure the bottom of the fireplace to the wall with additional screws to prevent movement.

Recessed Installation

1. **Prepare Opening:** Create a framed opening in the wall according to the fireplace's dimensions (80"D x 8"W x 21"H). Ensure the opening is slightly larger than the unit for easy insertion.
2. **Electrical Access:** Ensure there is a grounded electrical outlet inside the framed opening or accessible nearby.
3. **Insert Fireplace:** Carefully slide the fireplace into the prepared opening.
4. **Secure Fireplace:** Use the provided screws to secure the fireplace to the wall studs or framing through the designated mounting holes on the unit.

After installation, place the decorative log set or crystal media into the ember bed area as desired.



Image: The 80-inch Electric Fireplace, showcasing its sleek design and realistic flame effect, mounted on a wall.

OPERATION

The fireplace can be operated using the touch screen controls on the unit, the included remote control, or via WiFi using a smart device.

Power On/Off

- **Touch Screen:** Press the **Power** button on the unit's touch screen.
- **Remote Control:** Press the **Power** button on the remote.
- **WiFi Control:** Use the dedicated app on your smart device to turn the unit on or off.

Heating Functions

The fireplace offers two heat settings: 750W and 1500W, suitable for heating rooms up to 400 square feet.

- **Adjust Heat:** Press the **Heater** button on the touch screen or remote to cycle between 750W, 1500W, and off.
- **Temperature Control:** Adjust the desired temperature (60-99°F) using the **Temperature** buttons on the remote or app.

TWO Heating Modes



 Heating Area
400 sq. ft

 60-99 °F



Image: A diagram illustrating the air inlet and outlet for the fireplace's two heating modes, indicating a heating area of 400 sq. ft. and a temperature range of 60-99°F.

Flame Customization

Customize the flame and ember bed to match your mood with various color, brightness, and speed options.

- **Flame Color:** Press the **Color** button to cycle through 12 flame color options.
- **Flame Brightness:** Use the **Flame Dimmer** buttons to adjust between 5 brightness levels.
- **Flame Speed:** Adjust the flame speed using the dedicated controls on the remote or app.
- **Ember Bed Color:** Select from 12 ember bed colors to complement the flames.

Your browser does not support the video tag.

Video: This video demonstrates the various flame colors and ember bed options available on the electric fireplace, including realistic crackling sound effects.



Image: A visual summary of the fireplace's features, including low noise operation, touch screen, remote control, 1-12 hour timer, 5 brightness levels, 5 flame speeds, 12 flame colors, and 12 flame bed colors.

Timer Function

Set the fireplace to automatically turn off after a specified period.

- **Activate Timer:** Press the **Timer** button on the remote or touch screen to set the auto-off timer from 1 to 8 hours.

WiFi and Remote Control

Control your fireplace conveniently from anywhere in the room or even remotely via WiFi.

- **Remote Control:** Point the remote control directly at the fireplace's receiver. Ensure there are no obstructions.
- **WiFi Control:** Download the dedicated smart app (refer to the app's instructions for pairing). This allows for advanced control and scheduling.



Image: A hand holding a smartphone displaying a WiFi control application for the fireplace, with a modern house in the background, illustrating smart home integration.

Remote Control & LED Touch Screen



Timer

Timer 1-8 Hours



Temperature

Temperature 62°F-82°F



Heater

Heater 750/1500W



Flame

Dimmer L1-L5
Brightness



Color

Flame Color 12 colors



Power

ON/OFF



Touch Screen



Image: A detailed view of the fireplace's LED touch screen controls and the accompanying remote control, highlighting functions like timer, temperature, heater, flame dimmer, color, and power.

MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your electric fireplace.

- **Cleaning:** Always unplug the fireplace before cleaning. Use a soft, damp cloth to wipe down the exterior surfaces. Do not use abrasive cleaners or sprays.
- **Glass Panel:** Clean the glass panel with a soft cloth and a non-abrasive glass cleaner.
- **Air Vents:** Periodically vacuum the air intake and exhaust vents to prevent dust buildup, which can affect heating efficiency.
- **Storage:** If storing the fireplace for an extended period, unplug it and store it in a dry, dust-free location.

TROUBLESHOOTING

If you encounter issues with your fireplace, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Fireplace does not turn on.	No power, power cord loose, circuit breaker tripped.	Ensure unit is plugged into a grounded outlet. Check power cord connection. Reset circuit breaker.
No heat output.	Heater function off, temperature setting too low, overheat protection activated.	Activate heater function. Increase temperature setting. Unplug unit for 15 minutes to reset overheat protection.
Flames are not visible or dim.	Flame effect off, brightness setting too low.	Ensure flame effect is turned on. Increase flame brightness setting.
Remote control not working.	Batteries dead, remote out of range, obstruction.	Replace batteries. Ensure remote is pointed at the unit within range. Remove any obstructions.
WiFi control not connecting.	Incorrect WiFi password, router issues, app not configured correctly.	Verify WiFi password. Restart router. Reconfigure the app connection.
Unusual noise during operation.	Fan obstruction, loose component.	Unplug and inspect air vents for obstructions. If noise persists, contact customer support.

WARRANTY AND CUSTOMER SUPPORT

This ExploreHorizon Electric Fireplace comes with a standard manufacturer's warranty. Please refer to the warranty card included in your packaging for specific terms and conditions, including coverage duration and limitations.

For technical assistance, troubleshooting beyond this manual, or warranty claims, please contact ExploreHorizon customer support through the retailer where the product was purchased or visit the official ExploreHorizon website for contact information.