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› [HP](#) /

› HP 14-inch HD Student Business Laptop User Manual

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Model: HP 14-inch HD Student Business Laptop (Intel Quad-Core N150, 8GB RAM, 128GB UFS)

1. SETUP GUIDE

1.1 Unboxing and Initial Inspection

Carefully remove your new HP laptop and its accessories from the packaging. Ensure all components are present:

- HP 14-inch HD Student Business Laptop
- Power Adapter (Charger)

Inspect the laptop for any physical damage. If you find any, contact your retailer immediately.



Image: The HP 14-inch HD Student Business Laptop, showcasing its sleek design and Willow Green color.

1.2 Powering On and Initial Configuration

1. Connect the power adapter to the laptop's charging port and then to a power outlet.
2. Open the laptop lid. The power button is typically located on the keyboard deck or side. Press it to turn on the laptop.
3. Follow the on-screen instructions to complete the Windows 11 initial setup. This includes selecting your region, language, connecting to a Wi-Fi network, and creating a user account.

1.3 Windows 11 Home in S Mode

Your laptop comes with Windows 11 Home in S Mode, which is designed for security and performance by exclusively running apps from the Microsoft Store. If you need to install apps from outside the Microsoft Store, you can switch out of S Mode.

To switch out of S Mode:

1. Go to **Settings > System > Activation**.
2. In the 'Switch to Windows 11 Home' or 'Switch to Windows 11 Pro' section, select **Go to the Store**.
3. On the 'Switch out of S Mode' (or similar) page that appears in the Microsoft Store, click the **Get** button.
4. After you see a confirmation message, you'll be able to install apps from outside the Microsoft Store. This process is

irreversible.

1.4 Activating Office 365

Your laptop includes a one-year subscription to Office 365. To activate it:

1. Ensure your laptop is connected to the internet.
2. Open any Office application (e.g., Word, Excel).
3. Follow the on-screen prompts to sign in with your Microsoft account or create a new one to activate your subscription.

2. OPERATING INSTRUCTIONS

2.1 Basic Usage

- **Keyboard:** Use the full-size keyboard for typing. Function keys (F1-F12) often have secondary actions (e.g., volume, brightness) accessible by pressing the 'Fn' key simultaneously.
- **Touchpad:** The integrated touchpad supports multi-touch gestures for navigation, scrolling, and zooming.

2.2 Connectivity

Your HP laptop offers various ports and wireless options for connecting peripherals and networks.

Sleek design



Easily take this thin and light PC from room to room or on the road.



Image: Side view of the HP laptop illustrating the multi-format SD media card reader, headphone/microphone combo jack, USB Type-C, USB Type-A ports, HDMI 1.4b, and AC Smart pin.

- **USB Ports:** Connect USB devices such as external drives, mice, or keyboards to the 1 x USB-C 3.1 port or the 2 x USB-A 3.0 ports.
- **HDMI:** Use the HDMI 1.4 port to connect to external displays or projectors.
- **Headphone/Microphone Combo Jack:** Connect headphones, external speakers, or a headset.
- **MicroSD Slot:** Insert a microSD card for additional storage or data transfer.
- **Wi-Fi:** Connect to wireless networks using the integrated Wi-Fi 5 (802.11ac).
- **Bluetooth:** Pair Bluetooth-enabled devices like headphones, speakers, or smartphones.

2.3 Charging and Battery Management

The laptop features HP Fast Charge technology, allowing you to charge the battery from 0% to 50% in approximately 45 minutes when the system is off or in standby mode. For optimal battery life, avoid frequently draining the battery completely and store the laptop in a cool, dry place.

2.4 Display and Graphics

The 14-inch HD (1366 x 768) BrightView display provides clear visuals. The integrated Intel UHD Graphics handles

everyday tasks, streaming, and light productivity.

Microsoft Copilot



Copilot kickstarts your creative and productive capabilities with intelligent answers.*



* Requires Windows 11. Some features require an NPU. Timing of feature delivery and availability varies by market and device. Requires Microsoft account to log in. Where Copilot is not available, the Copilot key will lead to the Bing search engine. See <http://aka.ms/WindowsAIFeatures>.

Image: The HP laptop screen showing the Microsoft Copilot interface, highlighting its software capabilities.

3. MAINTENANCE AND CARE

3.1 Cleaning Your Laptop

- **Screen:** Use a soft, lint-free cloth slightly dampened with water or a screen cleaner. Do not spray cleaner directly onto the screen.
- **Keyboard and Chassis:** Use a soft, dry cloth. For stubborn dirt, a slightly damp cloth with mild soap solution can be used, ensuring no liquid enters openings.
- **Ports:** Keep ports free of dust and debris. Use compressed air if necessary, holding the can upright.

3.2 Battery Care

- Avoid exposing the laptop to extreme temperatures.
- For long-term storage, charge the battery to about 50% and power off the device.
- Regularly use and recharge the battery to maintain its health.

3.3 Software Updates

Regularly check for and install Windows updates to ensure your system has the latest security patches and performance improvements. You can find updates in **Settings > Windows Update**.

4. TROUBLESHOOTING

4.1 Power Issues

- **Laptop won't turn on:** Ensure the power adapter is securely connected to both the laptop and a working power outlet. Try a different outlet. If the battery is completely drained, it may take a few minutes of charging before the laptop can power on.
- **Battery not charging:** Verify the power adapter is functioning correctly. Check the charging port for any obstructions.

4.2 Performance Issues

- **Slow performance:** Close unnecessary applications running in the background. Check your storage usage (128GB UFS) and free up space if it's nearly full. Ensure Windows is updated.
- **Applications freezing:** Try closing the unresponsive application via Task Manager (Ctrl+Shift+Esc). If the entire system is frozen, perform a hard shutdown by holding the power button for several seconds.

4.3 Connectivity Problems

- **Wi-Fi not connecting:** Restart your router and modem. On the laptop, turn Wi-Fi off and then on again. Ensure you are selecting the correct network and entering the correct password.
- **Bluetooth device not pairing:** Ensure the Bluetooth device is in pairing mode and within range. On the laptop, go to **Settings > Bluetooth & devices** and ensure Bluetooth is enabled.

4.4 Windows 11 S Mode Issues

If you are unable to install certain applications, remember that Windows 11 Home in S Mode only allows apps from the Microsoft Store. Refer to Section 1.3 for instructions on how to switch out of S Mode if you require broader application compatibility.

5. SPECIFICATIONS

Below are the key technical specifications for the HP 14-inch HD Student Business Laptop:

Feature	Specification
Brand	HP
Model Name	HP
Screen Size	14 Inches
Native Resolution	1366 x 768 pixels (HD)
Display Type	LED, BrightView
Processor	Intel Celeron N150 (Quad-Core, up to 3.6 GHz)

Feature	Specification
Graphics	Intel UHD Graphics (Integrated)
RAM	8 GB DDR4 SDRAM
Storage	128 GB UFS (SSD)
Operating System	Windows 11 Home in S Mode
USB Ports	1 x USB-C 3.1, 2 x USB-A 3.0
Video Output	1 x HDMI 1.4
Audio	Headphone/microphone combo jack, HD Audio
Wireless Connectivity	Wi-Fi 5 (802.11ac), Bluetooth
Special Features	Webcam, Memory Card Slot (MicroSD), HP Fast Charge
Dimensions (L x W x Th)	12.76" x 8.86" x 0.71"
Color	Willow Green

6. WARRANTY AND SUPPORT

6.1 Product Warranty

Your HP laptop is covered by a limited warranty. The specific terms and duration of the warranty may vary by region and retailer. Please refer to the warranty documentation included with your product or visit the official HP website for detailed information.

6.2 Technical Support

For technical assistance, troubleshooting beyond this manual, or warranty claims, please contact HP Customer Support. You can typically find support contact information, including phone numbers and online resources, on the official HP support website:

- Visit support.hp.com
- Have your product's serial number and model number ready when contacting support.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

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Email

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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