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ARPHA D289C

ARPHA D289C WiFi Video Smart Lock with Camera - Instruction Manual

Model: D289C | Brand: ARPHA

1. INTRODUCTION

The ARPHA D289C WiFi Video Smart Lock offers a comprehensive 5-in-1 keyless entry solution for enhanced home security and convenience. This device integrates a smart lock, 150° wide-angle camera, doorbell, fingerprint scanner, and keyless keypad into a single unit. It provides real-time monitoring, two-way audio communication, and multiple secure unlocking methods, all manageable via a dedicated mobile application.

2. WHAT'S IN THE BOX

Verify that all components are present before beginning installation:

- Front and rear lock mechanism
- All necessary mounting screws
- Step-by-step installation guide
- 2 Backup Keys
- Door lock function setting introduction card

Video: D289C Unboxing Video. This video provides a visual guide to the contents of the product packaging, demonstrating each component included with the ARPHA D289C Smart Lock.

3. INSTALLATION GUIDE

3.1 Pre-Installation Checks

- Ensure your door is compatible with standard door sizes.

- Verify the backset is 2.36" or 2.75" (60mm or 70mm).
- Confirm the door thickness is between 1.37"-2.16" (35-55mm).
- The lock is designed for single cylinder deadbolts and is not compatible with integrated or rim cylinder locks.

Direct Connect with Router



(Instant Wi-Fi Pairing for Remote
Access Direct-to-Router Connectivity)

Image: Multi-Function & Security. This image illustrates the dimensions of the ARPHA D289C Smart Lock and provides guidance on door compatibility, including backset and door thickness requirements.



Image: Specially Designed for America's Door. This image provides detailed dimensions and highlights the lock's suitability for common American door standards, emphasizing the importance of confirming installation size.

3.2 Step-by-Step Installation

The ARPHA D289C Smart Lock is designed for easy installation without the need for complex wiring or professional assistance. Follow the included step-by-step guide and refer to the video tutorial for visual aid.



Image: Easy Installation. This image demonstrates the straightforward installation process of the ARPHA D289C Smart Lock, highlighting that no drilling is required for standard setups.

Video: Installation Video Guide. This video provides a detailed visual walkthrough of the ARPHA D289C Smart Lock installation process, ensuring correct setup.

4. SETUP & CONFIGURATION

4.1 Battery Installation

The lock requires 8x AA batteries (not included). Ensure batteries are inserted with correct polarity. The lock is designed for battery efficiency, providing over 6 months of life.

4.2 App Connection (Cldbus App)

Download the Cldbus App from your smartphone's app store. For optimal performance, ensure your router supports a 2.4GHz WiFi band (5GHz is not compatible). Camera and remote unlock features require the doorbell to be pressed to activate WiFi each time.

Your Finger is the Key



50

Fingerprints

0.3s

Identification

99.9%

Accuracy Rate

1s

Unlock

Image: Direct Connect with Router. This image highlights the direct Wi-Fi pairing capability of the ARPHA D289C Smart Lock for remote access and connectivity.

Video: Connect APP video tutorial. This video guides users through the process of connecting the ARPHA D289C Smart Lock to the mobile application for remote control and monitoring.

4.3 Registering Users (Fingerprint & Passwords)

The lock supports up to 50 fingerprints and multiple keypad PINs. You can register new users and manage existing ones through the lock's interface or the Cidbus App.

Convenient Two-Way Audio



Image: Your Finger is the Key. This image highlights the AI fingerprint recognition feature of the ARPHA D289C Smart Lock, emphasizing its speed and accuracy for unlocking.

Video: Register User Password. This video demonstrates how to register new user passwords on the ARPHA D289C Smart Lock.

Video: Delete user passwords and fingerprints. This video provides instructions on how to remove existing user passwords and fingerprints from the ARPHA D289C Smart Lock.

5. OPERATING INSTRUCTIONS

5.1 Unlocking Methods

The ARPHA D289C offers four secure ways to unlock your door:

- **AI Fingerprint Recognition:** Fast 0.3s identification with 99.9% accuracy.
- **Keypad PIN:** Use a personalized code, with an anti-peeping feature to prevent shoulder surfing. One-time codes can be generated for guests.
- **App Remote Control:** Unlock the door remotely via the Cldbus App from anywhere.
- **Backup Keys:** Traditional keys are provided for manual override in emergencies.

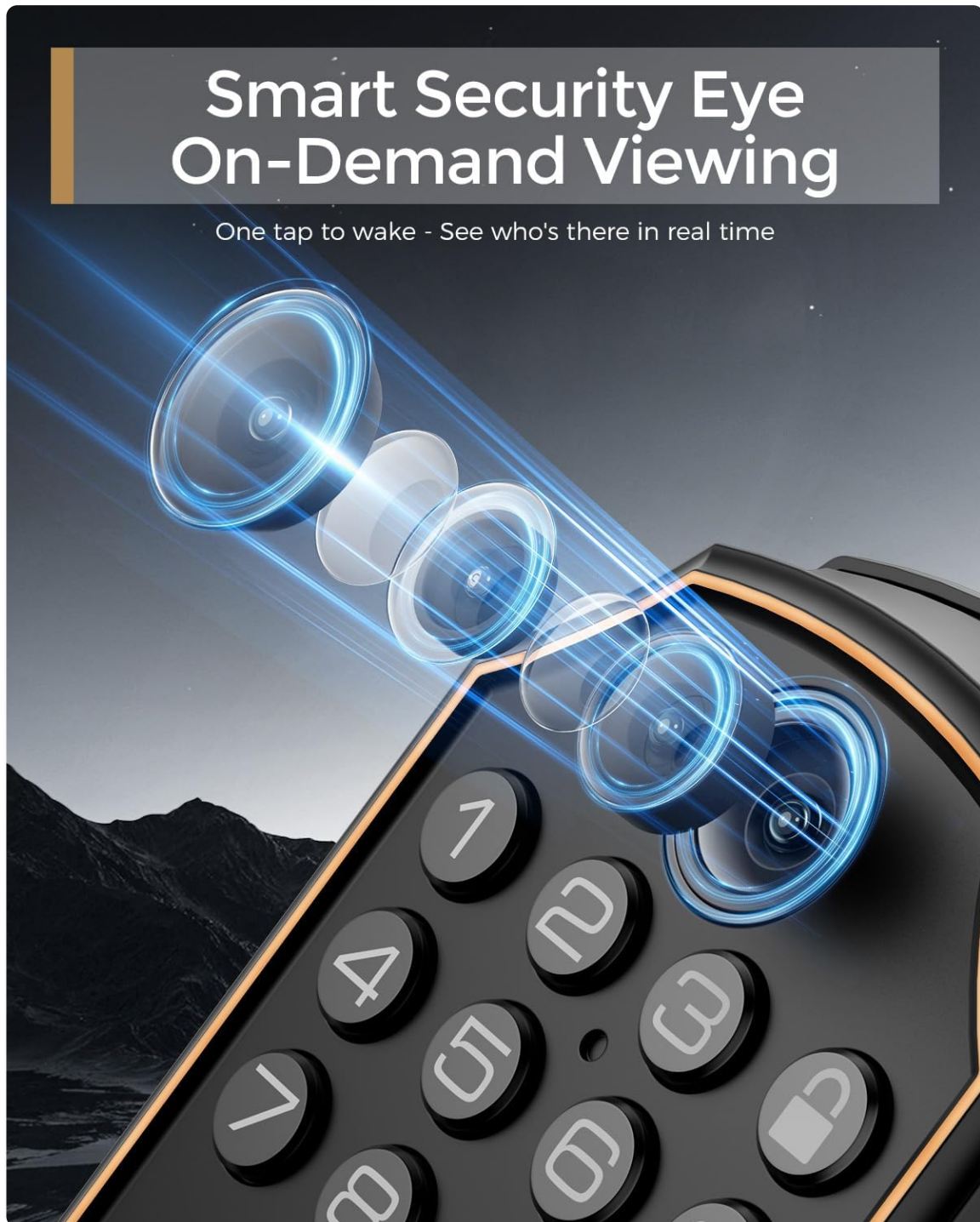


Image: Multiple Ways to Unlock. This image visually demonstrates the various methods available to unlock the ARPHA D289C Smart Lock, including app control, password, fingerprint, and physical keys.

5.2 Auto-Lock & One-Touch Lock

Set an auto-lock timer from 10 seconds to 30 minutes for automatic security. A one-touch lock feature is also available to quickly secure your door, preventing accidental oversight.

5.3 Two-Way Audio & Doorbell Notifications

The integrated doorbell triggers instant app alerts and live video feeds to your smartphone. Engage in two-

way audio communication with visitors directly through the app, even when you're not home. The camera activates only after the doorbell button is pressed.

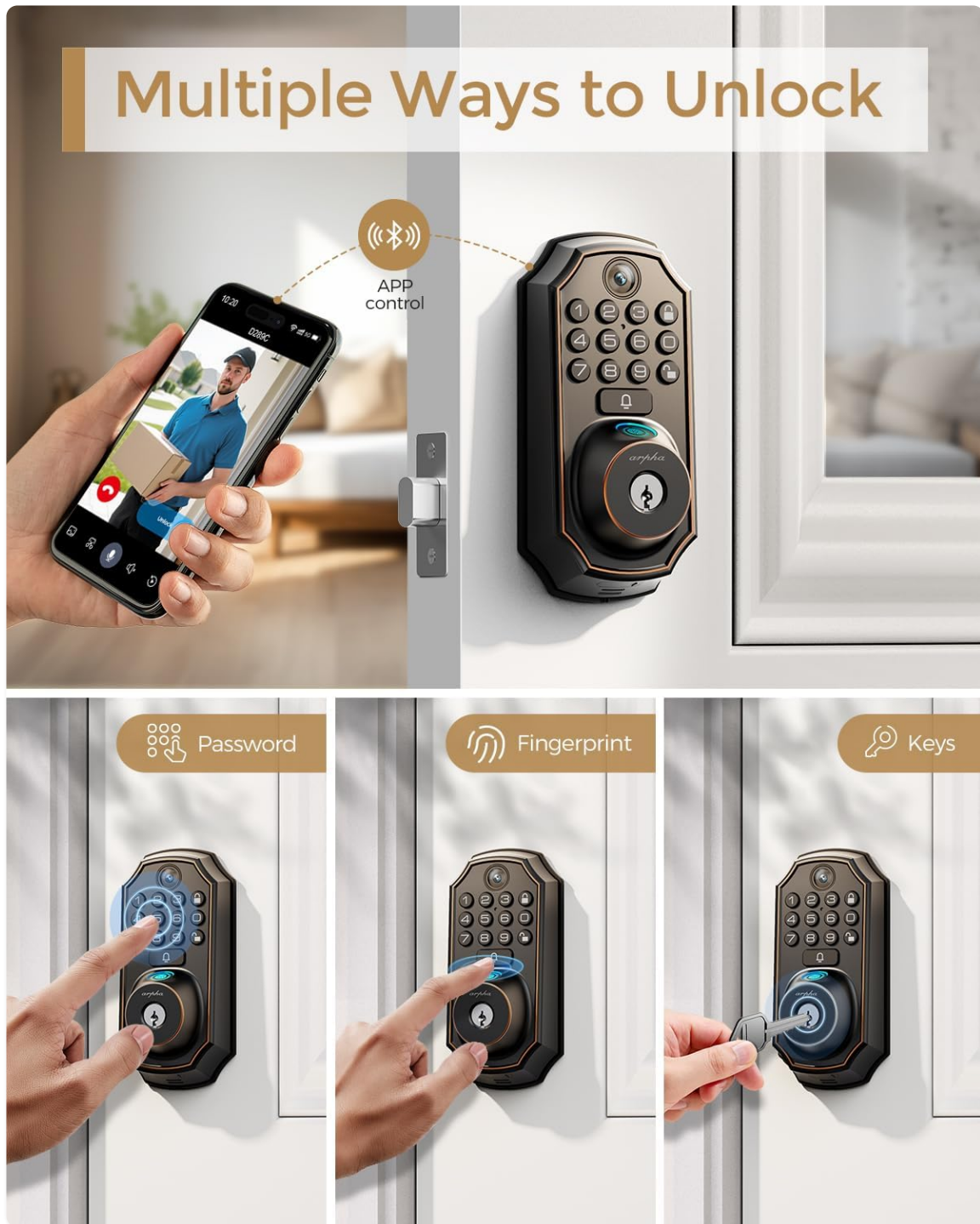


Image: Real-Time Doorbell Notification. This image illustrates how the ARPHA D289C Smart Lock sends instant doorbell notifications and live video feeds to your smartphone, noting that the camera activates upon button press.

Real-Time Doorbell Notification

- Note: The camera only activates after the button is pressed.



Image: Convenient Two-Way Audio. This image demonstrates the two-way audio feature, allowing users to communicate with visitors at their door via the mobile app.

Multi-Function & Security



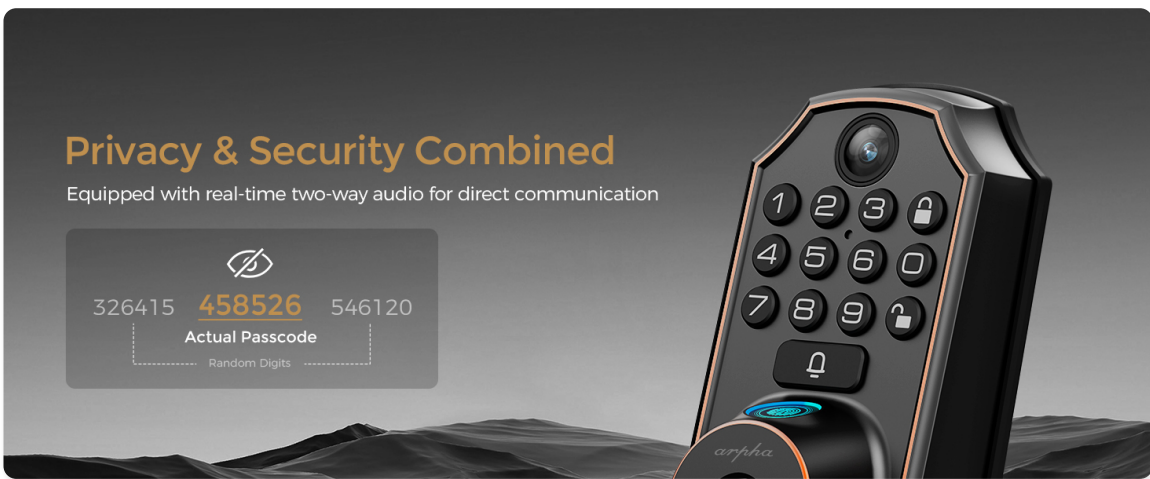
Image: Smart Security Eye On-Demand Viewing. This image highlights the smart lock's camera for on-demand viewing, allowing users to see who is at their door in real-time with a single tap.

5.4 Remote Access & Access Logs

Manage your lock from anywhere with the Cldbus App. You can unlock doors remotely, check access logs to see who entered and when, and receive instant alerts. This is ideal for managing deliveries or granting access to guests.

5.5 Anti-Peeping Feature

When using the keypad, you can input random digits before or after your actual PIN to prevent others from guessing your code, enhancing security against shoulder surfing.



Privacy & Security Combined

Equipped with real-time two-way audio for direct communication

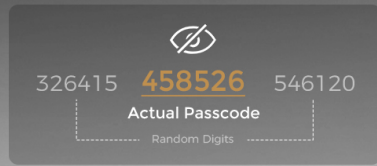


Image: Privacy & Security Combined. This image illustrates the anti-peeping password function, allowing users to enter random digits before or after their actual passcode to enhance security.

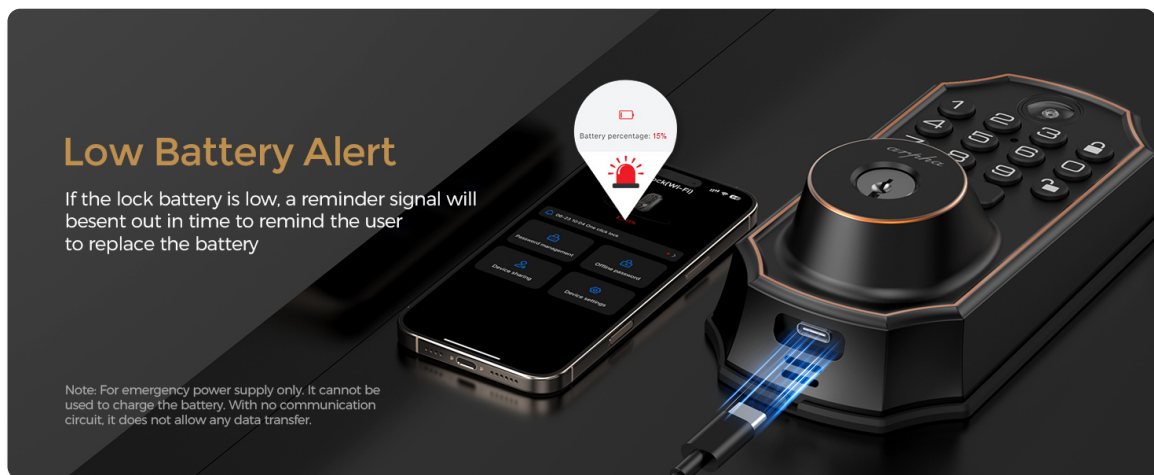
5.6 Volume Settings

Video: D289C Volume Settings. This video demonstrates how to adjust the volume settings on the ARPHA D289C Smart Lock.

6. MAINTENANCE

6.1 Battery Replacement

The lock will provide a low battery alert when power is running low. Replace all 8x AA batteries promptly to ensure continuous operation. For emergency power supply, a USB port is available, but it cannot be used to charge the battery or transfer data.



Low Battery Alert

If the lock battery is low, a reminder signal will be sent out in time to remind the user to replace the battery

Note: For emergency power supply only. It cannot be used to charge the battery. With no communication circuit, it does not allow any data transfer.

Image: Low Battery Alert. This image shows the low battery alert feature of the ARPHA D289C Smart Lock and illustrates the emergency power supply option via USB.

6.2 Durable Design

The ARPHA D289C is built with a heavy-duty zinc material and features an IP65 waterproof rating. It is designed to withstand various weather conditions, operating effectively in temperatures from -31°F to 158°F (-35°C to 70°C).

Durable Design, Built to Last

Working enviromen: -4°F/-20°C ~ +122°F/+50°
Operating humidit: 0%-95%



-4°F/-20°C



122°F/+50°



Image: Durable Design, Built to Last. This image emphasizes the robust construction and weather resistance of the ARPHA D289C Smart Lock, showcasing its ability to operate in extreme temperatures and wet conditions.

7. TROUBLESHOOTING

If you encounter issues with your ARPHA D289C Smart Lock, consider the following:

- **Connectivity:** Ensure your WiFi router is set to 2.4GHz. The lock is not compatible with 5GHz networks.
- **Remote Access:** Remember that the camera and remote unlock features activate only after the doorbell button is pressed.
- **Battery Life:** If the lock is unresponsive, check the battery level and replace batteries if necessary.
- **Unlocking Issues:** Verify correct PIN entry, ensure fingerprint is clean and properly scanned, or use backup keys.
- **App Functionality:** Ensure the Cldbus App is updated to the latest version and your smartphone has a stable internet connection.

8. SPECIFICATIONS

Feature	Detail
Brand	ARPHA
Model Name	D289C
Lock Type	Biometric, WiFi Deadbolt
Special Features	App Unlock, Camera, Fingerprint, WiFi, Doorbell, Keypad
Connectivity Protocol	BLE, Wi-Fi (2.4GHz only)
Material	Zinc
Color	Black

Item Dimensions (L x W x H)	5.7 x 2.3 x 1.57 inches
Item Weight	2.35 Pounds
Power Source	8x AA Batteries (not included)
Battery Life	6+ months
Waterproof Rating	IP65
Operating Temperature	-31°F to 158°F (-35°C to 70°C)

9. WARRANTY & SUPPORT

The ARPHA D289C WiFi Video Smart Lock comes with an 18-month warranty. For technical support or warranty claims, please refer to the contact information provided in your product packaging or visit the official ARPHA website.