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JOYROOM JR-W19

JOYROOM JR-W19 Portable Charger User Manual

Model: JR-W19

1. Introduction

Thank you for choosing the JOYROOM JR-W19 Portable Charger. This compact and versatile power bank is designed to provide convenient charging for your Apple Watch, iPhone, and other compatible devices on the go. Featuring a 5000mAh capacity, 20W PD fast charging, and dual built-in cables, it ensures your devices stay powered whenever you need them.
Please read this manual carefully before using the product to ensure safe and optimal performance. Keep this manual for future reference.

2. Product Features

- **5W Fast Wireless Charging for Apple Watch:** Experience efficient and quick charging for your Apple Watch.
- **5000mAh High-Capacity Battery:** Offers reliable backup power for extended use of your Apple Watch, phone, and earbuds.
- **Smart Color Display:** Shows real-time battery level and charging power for each port, eliminating guesswork.
- **Dual Built-in Cables (Lightning + USB-C):** Allows simultaneous charging of multiple devices without needing extra cables.
- **Ultra-Compact with Keychain Design:** Lightweight and portable, easily attachable to bags or carried in pockets for travel.
- **Multi-Layer Safety Protection:** Built-in safeguards against overcharge, overheating, and short circuits.

3. Package Contents

Upon unpacking, please ensure all items are present and in good condition:

- JOYROOM JR-W19 Portable Charger
- User Manual

4. Product Overview

Familiarize yourself with the components and capabilities of your JOYROOM JR-W19 Portable Charger.

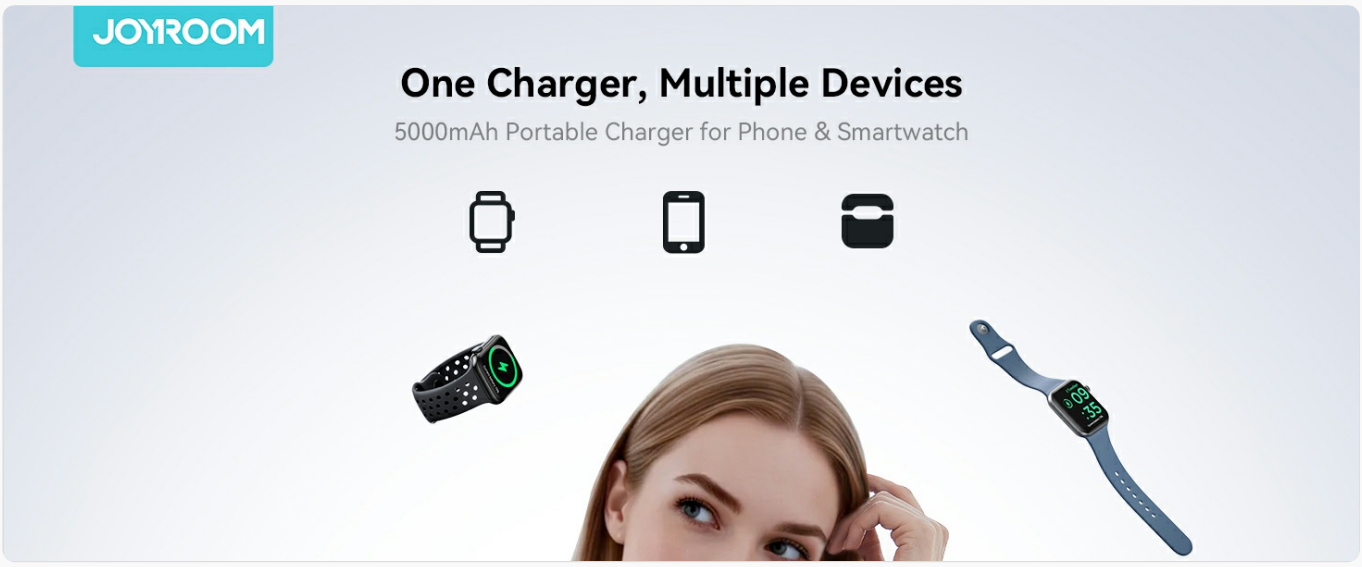


Image: The JOYROOM JR-W19 portable charger wirelessly charging an Apple Watch, displaying 60% charge in 30 minutes. This image highlights 5W fast charging and compatibility with various Apple Watch models (S2-S9, S10, Ultra/Ultra 2, SE).



Image: The JOYROOM JR-W19 portable charger simultaneously charging an Apple Watch, iPhone via built-in USB-C cable, and AirPods via built-in Lightning cable. This illustrates its 4-in-1 charging capability.

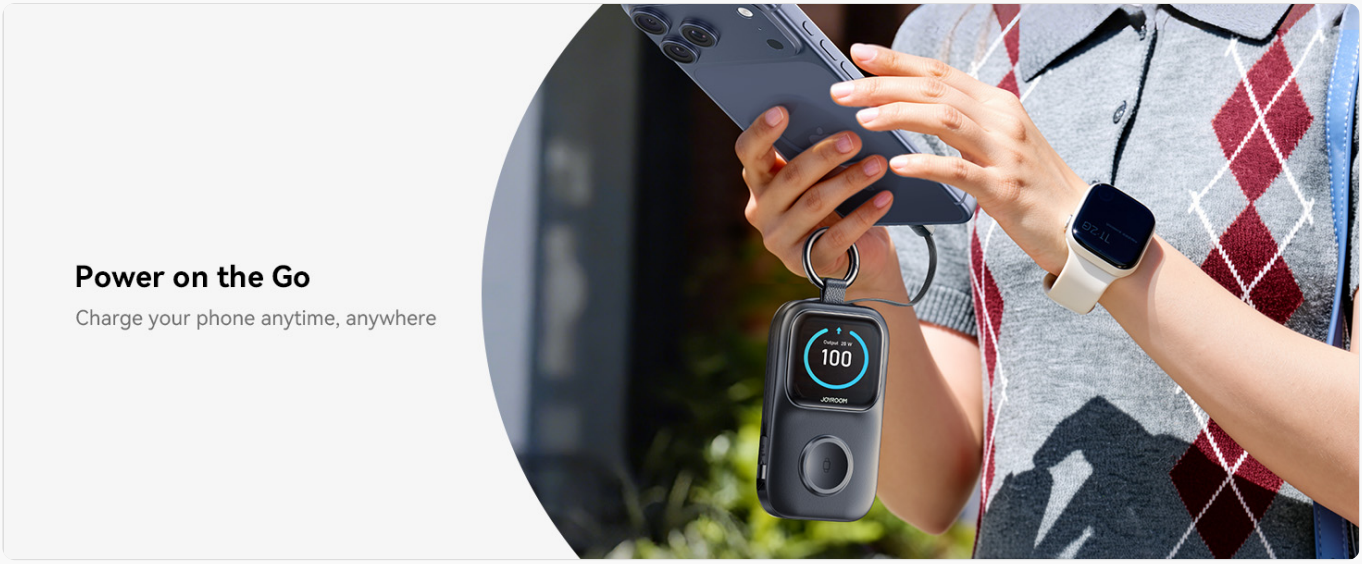


Image: A close-up view of the JOYROOM JR-W19 portable charger's side, showing the power button and a USB-C input/output port. Instructions indicate pressing once to power on/switch interface and twice to power off.

5. Setup and Initial Use

5.1 Charging the Power Bank

Before first use, fully charge your JOYROOM JR-W19 Portable Charger.

1. Connect the power bank to a USB power adapter (not included) using a USB-C cable. The built-in USB-C cable can be used for this purpose.
2. The smart color display will show the charging status and battery percentage.
3. Once fully charged, the display will indicate 100%.

5.2 Power On/Off

- **Power On / Switch Interface:** Press the power button once.
- **Power Off:** Press the power button twice.

6. Operating Instructions

6.1 Charging Apple Watch

1. Place your Apple Watch onto the wireless charging pad on the JOYROOM JR-W19.
2. Ensure the watch is properly aligned for optimal charging.
3. The smart color display will show the charging power and status for the Apple Watch.

6.2 Charging iPhone and Other Devices

1. For iPhones, use the built-in Lightning cable. Connect it to your iPhone's charging port.
2. For Android devices or other USB-C compatible devices, use the built-in USB-C cable. Connect it to your device's charging port.
3. For devices requiring a separate USB-C connection, use the external USB-C port with your own cable.
4. The smart color display will show the charging power and status for the connected devices.

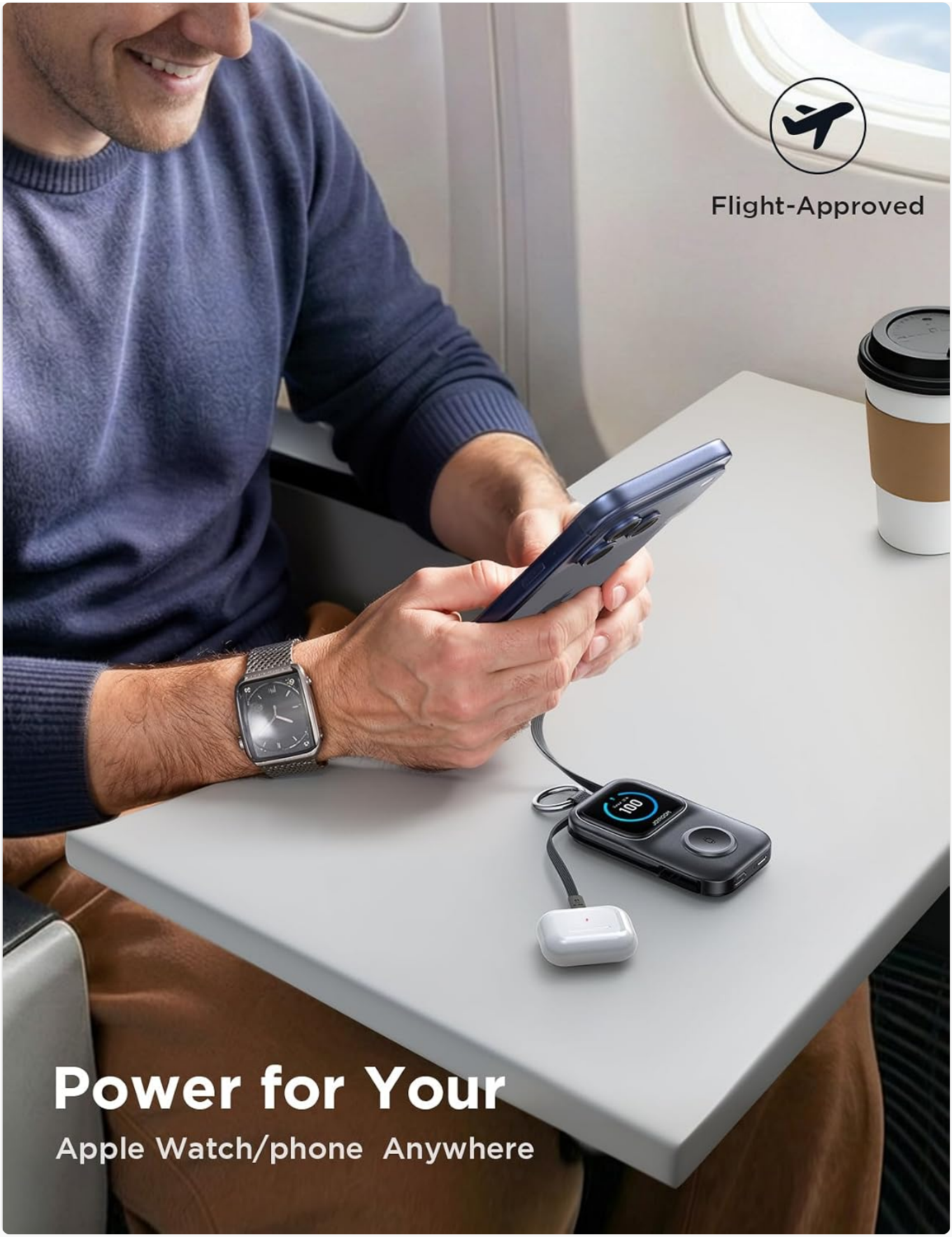


Image: The JOYROOM JR-W19 portable charger demonstrating its 5000mAh capacity by showing approximate charge counts for different devices: 7-10 charges for Apple Watch S1-S11/SE/SE2/SE3, 4-6 charges for Apple Watch Ultra/Ultra 2/Ultra 3, and 1 charge for iPhone 17.



Image: The JOYROOM JR-W19 portable charger demonstrating fast charging for both an Apple Watch (66% in 30 min) and an iPhone (50% in 30 min). This highlights the efficiency of the device, also showing the power bank itself recharging to 100% in 1 hour 10 minutes.

Your browser does not support the video tag.

Video: Official JOYROOM video demonstrating the 5000mAh Power Bank with Lightning + USB-C Cables. This video showcases the product's features and how to use the built-in cables for charging various devices, including an Apple Watch, iPhone, and AirPods.

7. Maintenance and Care

- Keep the power bank away from water, moisture, and extreme temperatures.
- Avoid dropping or subjecting the device to strong impacts.
- Clean the surface with a soft, dry cloth. Do not use harsh chemicals or abrasive materials.
- Store in a cool, dry place when not in use for extended periods.
- Do not attempt to disassemble or repair the device yourself. Contact customer support if issues arise.

8. Troubleshooting

Problem	Possible Cause	Solution
Device not charging from power bank.	◦ Power bank battery is low or depleted. ◦ Device not properly connected. ◦ Power bank is off. ◦ Incompatible device.	◦ Recharge the power bank. ◦ Ensure cables are securely connected. ◦ Press the power button once to turn on. ◦ Verify device compatibility with the charger's output specifications.
Power bank not charging.	◦ Charging cable or adapter is faulty. ◦ Power source issue.	◦ Try a different USB-C cable and power adapter. ◦ Ensure the power source is active.

Problem	Possible Cause	Solution
Slow charging.	◦ Using a non-fast charging adapter for the power bank. ◦ Device does not support fast charging. ◦ Multiple devices charging simultaneously.	◦ Use a 20W PD compatible adapter to charge the power bank. ◦ Ensure your device supports fast charging. ◦ Charging fewer devices may increase speed for individual devices.

9. Specifications

Feature	Detail
Model Number	JR-W19
Battery Capacity	5000mAh
Wireless Charging Output	5W (for Apple Watch)
PD Fast Charging	20W
Outputs	Wireless, Built-in Lightning, Built-in USB-C, External USB-C Port (4 total outputs)
Connector Type	USB Type C (for input/output)
Dimensions (L x W x H)	4.33" x 2.55" x 0.6"
Weight	Approximately 4.94 oz
Compatible Devices	Apple Watch (S1-S11/SE/SE2/SE3, Ultra/Ultra 2/Ultra 3), iPhone (8-17/SE series), AirPods (s4/3/Pro3/Pro2/2/1/Max), Android devices, Smartwatch, Smartphone

10. Warranty and Support

10.1 Warranty Information

The JOYROOM JR-W19 Portable Charger comes with a **2-year warranty** from the date of purchase. This warranty covers manufacturing defects and malfunctions under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or natural disasters.

10.2 Customer Support

For technical support, warranty claims, or any questions regarding your JOYROOM product, please contact JOYROOM customer service. Refer to the contact information provided on the product packaging or the official JOYROOM website. You can also visit the official JOYROOM store on Amazon for more information:JOYROOM Store

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Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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