CINMOORE CM-C2U

CINMOORE CM-C2U 3K Indoor Security Camera User Manual

Model: CM-C2U

INTRODUCTION

Welcome to the CINMOORE CM-C2U 3K Indoor Security Camera user manual. This document provides comprehensive instructions for setting up, operating, and maintaining your new indoor security camera. The CM-C2U is designed to offer advanced home monitoring with features like 3K UHD resolution, AI tracking, Face ID, dual-band Wi-Fi 6, and two-way audio communication. Please read this manual thoroughly to ensure proper use and optimal performance of your device.

PACKAGE CONTENTS

Upon unboxing your CINMOORE CM-C2U camera, please verify that all the following items are included:

- CINMOORE CM-C2U Indoor Camera (x1)
- Mounting Screws (x1 set)
- Quick Guide (x1)
- Power Cable (x1)

Image: The CINMOORE CM-C2U Indoor Security Camera, white in color, with its lens visible. Beside it, a smartphone displays a live feed from the camera, showing a white dog and an orange cat. This image illustrates the camera and its remote viewing capability.

Setup Guide

Follow these steps to set up your CINMOORE CM-C2U Indoor Security Camera:

1. **Power On:** Connect the provided power cable to the camera's USB port and plug the adapter into a power outlet. The camera will power on and indicate readiness for setup.

2. **Download the App:** Download the "Cinmoore" app from your device's app store (Google Play for Android or App Store for iOS).

3. **Create Account:** Open the app and create a new user account or log in if you already have one.

4. **Add Device:** In the app, tap the "+" icon or "Add Device" option to begin pairing.

5. **Scan QR Code:** The app will prompt you to scan the QR code located on the bottom of your camera.

6. **Reset Camera:** If prompted, gently tilt the camera lens upwards to reveal the reset button. Press and hold the reset button for 5 seconds until you hear a voice prompt. Then, short press the reset button twice.

7. **Connect to Wi-Fi:** Follow the in-app instructions to connect the camera to your home Wi-Fi network. The CM-C2U supports dual-band 2.4GHz/5GHz Wi-Fi 6 for stable connectivity.

8. **Name Your Camera:** Assign a memorable name to your camera (e.g., "Living Room," "Baby's Room," "Pet Area").

9. **Live View:** Once connected, you can access the live video feed from your camera through the app.

Your browser does not support the video tag.

Video: This official CINMOORE video demonstrates the quick 1-minute setup process for the C2U Indoor Camera, covering unboxing, power connection, app download, QR code scanning, and device binding.

OPERATING YOUR CAMERA

Live View and PTZ Control

From the Cinmoore app, tap on your camera's name to access the live feed. You can pan (horizontal movement) and tilt (vertical movement) the camera lens remotely using the directional controls within the app to view different areas of your room.

Two-Way Audio

The camera features full-duplex two-way audio, allowing you to speak and listen simultaneously. Tap the microphone icon in the app to speak through the camera's speaker, and the speaker icon to listen to audio from the camera's environment. This is ideal for comforting pets or communicating with family members.

Privacy Mode

Activate Privacy Mode through the app to temporarily disable video recording and live streaming, ensuring your privacy when needed. The camera lens will physically retract or turn to a private position.

Recording and Snapshots

You can manually record video clips or take snapshots directly from the live view screen in the app. These recordings can be stored on a local SD card (not included) or optionally on the cloud service.

One-Click Calling

The camera features a one-click call button. When pressed on the camera, it triggers an alert to your connected smartphone, allowing for quick communication or to signal an emergency.

KEY FEATURES

Lifetime Free AI

The CM-C2U offers advanced AI features without a subscription. It stores up to 5 family faces locally with

bank-level encryption, ensuring privacy with zero cloud uploads. The AI can recognize family members, strangers, pets, baby crying, smoke alarms, and gas alarms, providing smart alerts without recurring fees.

True 3K UHD Resolution & Color Night Vision

Experience crystal-clear video quality with true 3K UHD resolution (not upscaled). The enhanced Night Vision 2.0 technology provides clear visibility in low-light conditions without the distracting red glow, making it ideal for monitoring babies or pets during sleep.

Dual-Band Wi-Fi 6 Connectivity

Equipped with dual-band 2.4GHz/5GHz Wi-Fi 6 and Bluetooth technology, the camera ensures a stable and fast connection with significantly fewer dropouts compared to older Wi-Fi standards. This allows for quick and easy setup and reliable streaming.

Full Duplex 2-Way Audio

Engage in seamless two-way communication with true full-duplex audio. Unlike traditional walkie-talkie systems, you can talk and listen simultaneously, allowing for natural conversations with your baby or pet. The one-click call button provides instant alerts to your family.

SD & Cloud Storage Options

Record 24/7 directly to an SD card (not included, expandable up to 512GB) to avoid subscription fees. For enhanced security and accessibility, an optional AWS Cloud service with bank-level security is available. Local Face Recognition (LoFR) and Advanced Object Recognition (AOR) technology allow for easy tagging of clips and extended recording times.

Your browser does not support the video tag.

Video: This official CINMOORE video highlights the camera's features, emphasizing its simplicity and affordability for home security.

MAINTENANCE

To ensure the longevity and optimal performance of your CINMOORE CM-C2U camera, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to gently wipe the camera lens and body. Avoid using harsh chemicals, cleaning solvents, or abrasive materials, as these can damage the device.
- **Placement:** Place the camera in a stable location, away from direct sunlight, heat sources, and excessive moisture. Ensure it is out of reach of children and pets to prevent accidental damage.
- **Software Updates:** Regularly check the Cinmoore app for available firmware updates. Keeping your camera's software up-to-date ensures you have the latest features, security patches, and performance improvements.
- **Power Supply:** Always use the original power adapter and cable provided with your camera. Using incompatible power sources may damage the device or pose a safety risk.

TROUBLESHOOTING

If you encounter any issues with your CINMOORE CM-C2U camera, refer to the following common problems and solutions:

Camera Not Connecting to Wi-Fi

Ensure your Wi-Fi network is 2.4GHz or 5GHz and that the password is correct. Move the camera closer to your Wi-Fi router. If the issue persists, try resetting the camera (refer to Setup Guide) and re-pairing it with the app.

Poor Video Quality

Check your internet connection speed. A stable and fast connection is crucial for 3K UHD streaming. Ensure the camera lens is clean and free from dust or smudges. Adjust the camera's position to optimize lighting conditions.

Two-Way Audio Not Working

Verify that the microphone and speaker settings are enabled in the Cinmoore app. Ensure your phone's volume is up and that there are no obstructions blocking the camera's microphone or speaker.

SD Card Not Recording

Ensure the SD card is correctly inserted and formatted within the camera settings in the app. Check if the SD card has sufficient storage space. If the card is full, consider replacing it or enabling loop recording if available. Note: SD card is not included.

SPECIFICATIONS

Feature	Detail
Model Number	CM-C2U
Indoor/Outdoor Usage	Indoor
Video Capture Resolution	1920p (3K UHD)
Wireless Communication Technology	Dual-Band 2.4GHz/5GHz Wi-Fi 6
Connectivity Technology	Wired (Power)
Power Source	Corded Electric
Special Feature	2-Way Audio, AI Tracking, Face ID, Color Night Vision, PTZ
Compatible Devices	Smartphone (iOS/Android), Amazon Alexa

Mounting Type	Ceiling Mount / Tabletop Mount / Wall Mount
Storage Options	SD Card (up to 512GB, not included), Optional AWS Cloud
Product Dimensions	3 x 4.5 x 3 inches
Item Weight	11.7 ounces

WARRANTY AND SUPPORT

CINMOORE products are designed for reliability and performance. For specific warranty details regarding your CM-C2U Indoor Security Camera, please refer to the warranty card included in your product packaging or visit the official CINMOORE website.

If you require technical assistance, have questions about your product, or need to report an issue, please contact CINMOORE customer support through the following channels:

- **Online Support:** Visit the support section of the official CINMOORE website.
- **Email:** Refer to your quick guide or product packaging for the customer support email address.
- **In-App Support:** Access the support features directly within the Cinmoore mobile application.

Please have your product model number (CM-C2U) and purchase information ready when contacting support to expedite assistance.