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## Tineco Floor One S9 Artist Steam Pro

# Tineco Floor One S9 Artist Steam Pro Instruction Manual

Model: Floor One S9 Artist Steam Pro

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## 1. IMPORTANT SAFETY INSTRUCTIONS

Please read all instructions carefully before using this appliance. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- This appliance is for household use only. Do not use outdoors or on wet surfaces other than those intended for cleaning.
- Do not allow children to operate the appliance. Close supervision is necessary when used near children.
- Use only as described in this manual. Use only Tineco recommended attachments and cleaning solutions.
- Do not handle the plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts.
- Exercise extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without filters and water tanks in place.
- Turn off all controls before unplugging.
- Use only the charging adapter supplied by Tineco.
- If the appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.

## 2. PRODUCT COMPONENTS

Familiarize yourself with the parts of your Tineco Floor One S9 Artist Steam Pro.



Image: Overview of the Tineco Floor One S9 Artist Steam Pro and its included accessories, such as the extra brush roll, extra dry filter, cleaning tool, and drying/charging base.

- **Main Unit:** The primary body of the vacuum cleaner, housing the motor, battery, and control panel.
- **Handle:** Ergonomic handle for comfortable operation.
- **Clean Water Tank:** Holds clean water and cleaning solution. Capacity: 0.88 Liters.
- **Dirty Water Tank:** Collects dirty water and debris. Capacity: 0.8 Liters.
- **Brush Roll:** The rotating brush for scrubbing and cleaning floors.
- **HEPA Filter:** Captures fine dust and allergens.
- **Charging Base:** For storing and charging the appliance.
- **Cleaning Tool:** Assists in maintaining the brush roll and tanks.

## 3. SETUP AND FIRST USE

### 3.1 Assembly

1. Unpack all components from the packaging.
2. Insert the handle into the main unit until it clicks securely into place.
3. Ensure the clean water tank and dirty water tank are correctly installed.

### 3.2 Charging the Appliance

Before first use, fully charge the appliance. The battery cells are updated for extended durability.

- Place the main unit onto the charging base.
- Connect the power adapter to the charging base and a wall outlet.
- The LCD display will indicate charging status. A full charge provides up to 90 minutes of runtime in quiet mode.

## Celle pouch aggiornate

Maggiore sicurezza, autonomia eccezionale e potenza stabile e affidabile per una pulizia senza interruzioni.

**Più durature** Gestione intelligente della batteria  
L'AI monitora i parametri della batteria in tempo reale per migliorarne salute e durata.

**Più sicure** Quattro principali meccanismi di protezione  
Riduce al minimo i rischi di danni alla batteria, garantendo stabilità e sicurezza.

↑  
Protezione dal surriscaldamento
⚡  
Protezione da sovracorrente
⚡  
Protezione da sovratensione
⚡  
Protezione da carica/scarica

**Durata superiore** Tripla durata  
Mantiene le prestazioni nel tempo, offrendo una maggiore affidabilità.



**3x\*** durata della batteria rispetto alle batterie tradizionali

\*Basato su test del laboratorio Tineco.

Image: Illustration of the updated pouch cells, highlighting their enhanced safety and exceptional battery life, providing 3X the duration compared to traditional batteries.

### 3.3 Filling the Clean Water Tank


1. Remove the clean water tank from the main unit.
2. Open the tank cap and fill with clean tap water. For optimal cleaning, add Tineco cleaning solution as directed.
3. Close the cap securely and reinsert the tank into the appliance.

## Serbatoio dell'acqua pulita riposizionato

Aggiunge peso alla testina della spazzola per una maggiore potenza di pulizia e riduce lo sforzo della mano per un'esperienza più ergonomica e agevole.



**+83%\***  
di pressione sul pavimento



**Riduce**  
il carico sulla mano

30N\*

\*Rispetto a S7 Steam, basato su dati di laboratorio Tineco.




Image: The repositioned clean water tank, designed to add weight to the brush head for increased cleaning power and reduced hand strain, enhancing ergonomic use.

## 4. OPERATING INSTRUCTIONS

### 4.1 Powering On and Mode Selection

- Press the power button to turn on the appliance.
- The LCD display will show the current cleaning mode and battery level.
- Toggle between modes (e.g., Auto, Quiet, Steam) using the mode selection button.

### 4.2 Cleaning with HyperSteam Technology

The 160°C HyperSteam technology effectively dissolves grease and stubborn stains.



Image: Visual representation of the HyperSteam 160°C technology in action, showing steam effectively dissolving various types of stains like pasta, ketchup, butter, chocolate syrup, paw prints, and cat litter.

### 4.3 ReverseScrub Technology

Activate ReverseScrub for deep cleaning and effortless removal of tough stains.



Image: Demonstration of ReverseScrub technology, illustrating the brush roll's ability to reverse direction for enhanced stain removal.

### 4.4 SmoothDrive Technology and Maneuverability

The SmoothDrive technology provides 360° omnidirectional propulsion, making the vacuum easy to maneuver.



Image: A user effortlessly maneuvering the Tineco Floor One S9 Artist Steam Pro, showcasing the 360° SmoothDrive technology for easy movement around furniture.

### 4.5 Edge Cleaning and Lay-Flat Design

The optimized design allows for 3-sided edge cleaning and a 180° lay-flat position to reach under low furniture.



Image: The vacuum cleaner demonstrating its 3-sided edge cleaning capability, reaching close to baseboards and corners.



Image: The vacuum cleaner head rotating 90 degrees and an LED headlight illuminating the floor, showcasing its ability to clean under low furniture and in dark areas.

#### 4.6 Automatic Water Streak Removal

After cleaning, the machine automatically moves backward to eliminate water streaks, ensuring a perfectly clean and dry floor.



Image: Comparison showing the absence of water streaks after using the Tineco Floor One S9 Artist Steam Pro, contrasting with other devices that leave

## 4.7 Official Product Video

Video: An official overview of the Tineco Floor One S9 Artist Steam Pro, demonstrating its key features including HyperSteam technology, ReverseScrub, 180-degree flat design, DualBlock anti-tangle, SmoothDrive, 3-sided edge cleaning, updated pouch cells, automatic water streak removal, and FlashDry/SilentDry modes.

## 5. MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your appliance.

### 5.1 Self-Cleaning Cycle (FlashDry & SilentDry)

The appliance features two drying modes for self-cleaning: FlashDry for quick drying and SilentDry for quiet operation.

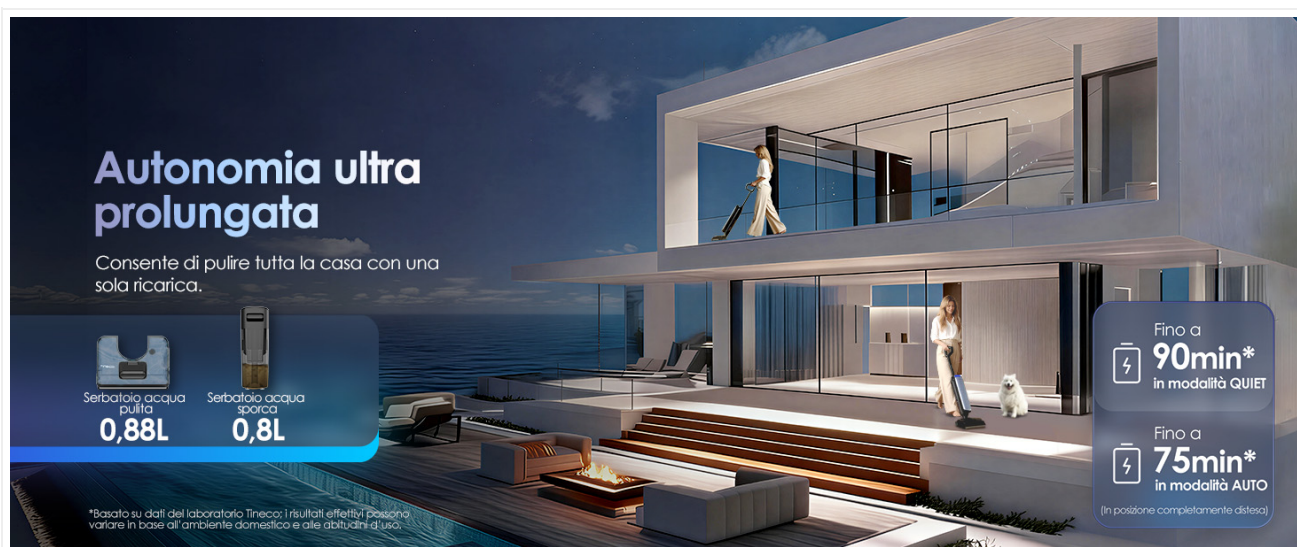


Image: Illustration of the FlashDry self-cleaning process, showing the brush roll being cleaned with heated water and then dried with 85°C air in 5 minutes.



Image: A user activating the dual drying modes, FlashDry (5 minutes) and SilentDry (40 minutes), for efficient and quiet self-cleaning.

- After each use, place the appliance on the charging base.
- Press and hold the self-clean button for 3 seconds to initiate the self-cleaning cycle.
- The appliance will clean the brush roll and internal pathways.
- Choose FlashDry for quick drying or SilentDry for a quieter, longer drying cycle.

### 5.2 Emptying and Cleaning the Dirty Water Tank

Empty the dirty water tank after each use to prevent odors and maintain hygiene.



Image: Diagram illustrating the 3-chamber dirty water separation system, ensuring excellent cleaning performance even in a fully reclined position.

1. Remove the dirty water tank from the main unit.
2. Open the tank and dispose of the dirty water and debris.
3. Rinse the tank thoroughly with clean water.
4. Clean the filter and any debris from the tank's interior.
5. Allow all parts to air dry completely before reassembling.

### 5.3 Cleaning the Brush Roll and Filter

The DualBlock Anti-Tangle Design helps prevent hair from wrapping around the brush roll, but periodic manual cleaning is recommended.



Image: Illustration of the DualBlock Anti-Tangle Design, showing how dual-layer scrapers prevent hair from tangling around the brush roll, ensuring smooth operation.

1. Remove the brush roll cover and then the brush roll.
2. Use the provided cleaning tool to remove any hair or debris from the brush roll and its housing.
3. Rinse the brush roll under running water until clean.
4. Remove the HEPA filter from the dirty water tank. Rinse it under running water.
5. Allow the brush roll and filter to air dry completely (at least 24 hours) before reinserting.

## 6. TROUBLESHOOTING

Refer to this section for common issues and their solutions.

Problem	Possible Cause	Solution
No power	Battery is depleted; Appliance not properly seated on charging base.	Charge the battery fully; Ensure the appliance is correctly placed on the charging base.
Poor suction/cleaning performance	Dirty water tank is full; Clean water tank is empty; Brush roll is tangled or dirty; Filter is clogged.	Empty and clean the dirty water tank; Refill the clean water tank; Clean the brush roll; Clean or replace the HEPA filter.
Water leaks	Water tanks not properly installed; Tank caps are loose or damaged.	Ensure both clean and dirty water tanks are securely in place; Check tank caps for proper sealing and damage.
Unpleasant odor	Dirty water tank not emptied/cleaned; Brush roll is dirty.	Empty and thoroughly clean the dirty water tank; Perform a self-cleaning cycle and manually clean the brush roll.

## 7. SPECIFICATIONS

Detailed technical specifications for the Tineco Floor One S9 Artist Steam Pro.

Feature	Detail
Brand	Tineco
Model	Floor One S9 Artist Steam Pro
Color	Gray
Product Dimensions	23.3 x 26.7 x 110.2 cm
Item Weight	10.8 Kilograms
Clean Water Tank Capacity	0.88 Liters
Dirty Water Tank Capacity	0.8 Liters
Runtime	Up to 90 minutes (Quiet Mode), Up to 75 minutes (Auto Mode, laid flat)
Steam Temperature	Up to 160°C (output above 99°C)
Special Features	Washable filter, Cordless, HyperSteam Technology, ReverseScrub Technology, DualBlock Anti-Tangle Design, SmoothDrive Technology, Dual Drying Modes (FlashDry, SilentDry), 3-sided Edge Cleaning, 180° Lay-Flat Design, LED Headlight, LCD Display, App Support
Filter Type	HEPA Filter
Recommended Surfaces	Hard floor
Power Source	Battery powered

## 8. WARRANTY AND CUSTOMER SUPPORT

### 8.1 Warranty Information

Tineco products are manufactured with high-quality materials and craftsmanship. This appliance is covered by a limited warranty from the date of purchase. Please refer to the official Tineco website or your purchase documentation for specific warranty terms and conditions, which typically cover manufacturing defects.

## 8.2 Customer Support

For technical assistance, product inquiries, or warranty claims, please contact Tineco Customer Support through one of the following channels:

- **Official Website:** Visit the Tineco official website for FAQs, support articles, and contact forms.
- **Email Support:** Contact support via email for detailed inquiries.
- **Phone Support:** Check the Tineco website for regional phone numbers and operating hours.
- **Mobile App:** The Tineco mobile app may offer additional support features and resources.

When contacting support, please have your product model number (Floor One S9 Artist Steam Pro) and proof of purchase readily available.