

Pisichen 24INSXT-1080P

Pisichen 24 Inch Touchscreen Monitor (Model 24INSXT-1080P) User Manual

IPS FHD1920x1080P PC Display with Camera, HDMI VGA Port, 10-Point Touch, VESA Compatible

1. INTRODUCTION

This manual provides essential information for the proper setup, operation, and maintenance of your Pisichen 24 Inch Touchscreen Monitor (Model 24INSXT-1080P). Please read this manual thoroughly before using the product to ensure optimal performance and safety. Keep this manual for future reference.



Image 1.1: The Pisichen 24 inch touchscreen monitor, featuring a built-in webcam and a sleek design.

2. PACKAGE CONTENTS

Verify that all items are present in the package. If any items are missing or damaged, contact your retailer for assistance.

- Pisichen 24 Inch Touchscreen Monitor
- Power Adapter (DC)
- HDMI Cable
- VGA Cable
- USB-C Cable
- User Manual

3. SETUP INSTRUCTIONS

3.1 Physical Setup

Attaching the Stand: Carefully place the monitor face down on a soft, clean surface. Align the stand base with the monitor's mounting points and secure it with the provided screws. Ensure the stand is firmly attached before proceeding.

VESA Mounting: This monitor supports VESA 100mm x 100mm mounting. If you plan to use a VESA-compatible arm or wall bracket, remove the stand and attach the monitor to your VESA mount according to the mount's instructions.

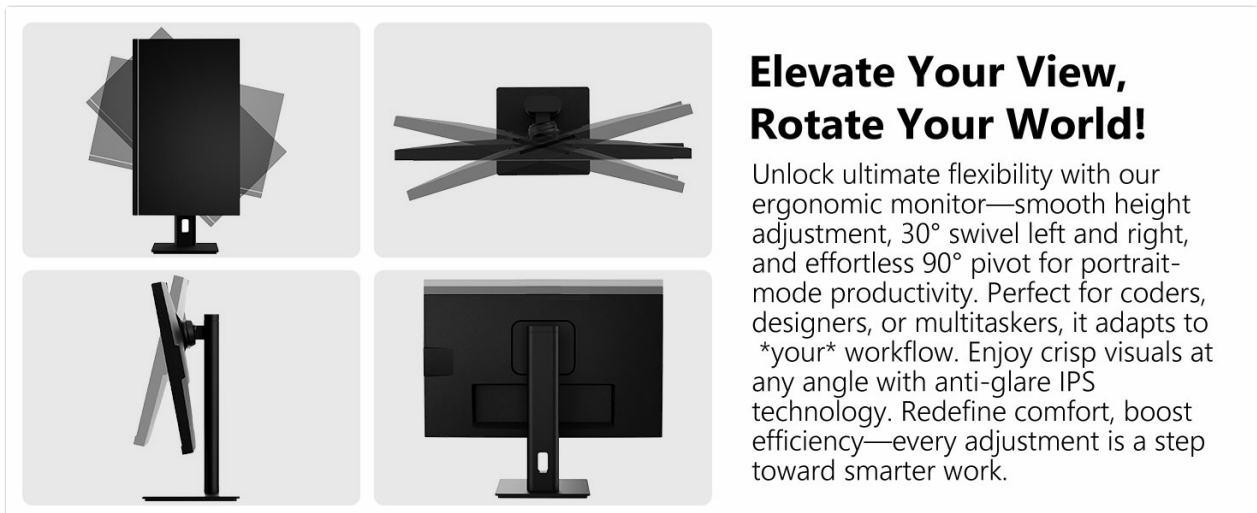


Image 3.1: The monitor's adjustable stand allows for height, tilt, swivel, and 90-degree pivot adjustments.

3.2 Connecting to a Device

The monitor offers multiple connectivity options. Ensure the monitor is powered off before making any connections.

1. **Power Connection:** Connect the DC power adapter to the monitor's DC Power Port and then plug it into a power outlet.
2. **Video Connection:** Choose one of the following options:
 - **HDMI:** Connect one end of the HDMI cable to the monitor's HDMI Port and the other end to your computer's HDMI output.
 - **VGA:** Connect one end of the VGA cable to the monitor's VGA Port and the other end to your computer's VGA output.
 - **USB-C:** Connect one end of the USB-C cable to the monitor's Type C Port and the other end to your computer's USB-C port. Ensure your computer's USB-C port supports DisplayPort Alternate Mode for video output. This connection also supports touch functionality and data transfer.
3. **Audio Connection:** If using HDMI or USB-C, audio will typically transmit automatically. For other setups

or external speakers, use the Audio Port.

Compatible with devices with different interfaces For Desktop

Second Monitor

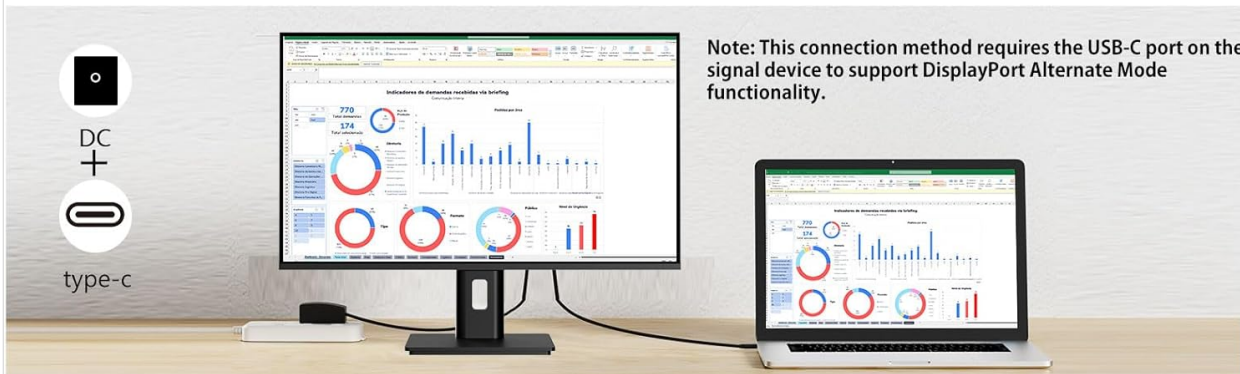


Image 3.2: Detailed view of the monitor's rear ports, including HDMI, VGA, Type C, DC Power, and Audio ports.

3.3 Touchscreen and Webcam Setup

For touchscreen functionality and webcam operation, ensure the USB-C cable is connected between the monitor and your computer, or a separate USB-A to USB-B cable (not always included, check package contents) is connected from the monitor's upstream USB port to your computer. Most operating systems will automatically detect and install the necessary drivers.

Optimized Touch Experience For Your Device

Check Compatibility Below for the Best Touch Performance

Support Multi-Touch

Click Zoom in Zoom out Drag Multi-touch Up Down

Laptop Smartphone Tablet All-in-one PC Desktop-Hosts

Support Single Touch Click

Macbook iMac Mac mini

Note: When connecting the Mac mini M4 series, please connect the monitor to the Thunderbolt port since there is no signal output from the front USB-C*2 port.

Touch function not supported

iPhone iPad Switch Active capacitive stylus Fire TV PS3/4/5 Xbox Steam-deck

If your device is not listed, please contact us and we can check it for you.

Image 3.3: Compatibility chart for touchscreen functionality. Multi-touch is supported on laptops, smartphones, tablets, all-in-one PCs, and desktop hosts. Single-touch is supported on MacBooks. Touch functionality is not supported on iPhones, iPads, Nintendo Switch, Xbox, PlayStation consoles, Fire TV devices, and Steam Deck.

4. OPERATING INSTRUCTIONS

4.1 Power On/Off

Press the power button located on the monitor to turn it on or off. The power indicator light will illuminate when the monitor is active.

4.2 Using the Touchscreen

The monitor features a 10-point multi-touch screen for intuitive interaction. Use gestures such as tapping, swiping, pinching to zoom, and dragging, similar to a tablet or smartphone. Ensure your operating system is configured for touch input.



Feel free to touch, make every interaction full of surprises

Capacitive 10-point touch multi-touch technology for more interaction.

Revolutionize creative and technical workflows with 10-finger touch displays featuring capacitive layer technology. Redefine hands-on creativity with zero-latency collaboration and gesture-driven efficiency—where every finger unlocks a new dimension of digital mastery.

Image 4.1: Demonstrating precise and fluid interaction with the 10-point multi-touch screen.

4.3 Webcam and Microphone Usage

The built-in webcam and microphone are designed for video conferencing and online communication. Once connected via USB-C or a dedicated USB cable, they should be automatically recognized by your computer's operating system and video conferencing applications. Adjust privacy settings within your operating system or application as needed.

HD Video Calls - Built-in camera

Online meetings, virtual classes, connecting with friends and family, as clear as seeing them face to face.



- Communication without boundaries: Integrated camera eliminates the need for cumbersome external devices.



- Crystal-clear visuals: Meets the demands of daily meetings, online classes, and family calls.



- Plug-and-play: No complex drivers required – simply connect and use.



Image 4.2: The integrated webcam facilitates clear video calls and online meetings.

4.4 Display Adjustments

The monitor's stand allows for various ergonomic adjustments:

- **Height Adjustment:** Raise or lower the monitor to your preferred viewing height.
- **Tilt:** Adjust the screen's vertical angle (forward or backward) for optimal viewing.
- **Swivel:** Rotate the monitor horizontally (left or right) on its base.
- **Pivot:** Rotate the screen 90 degrees to switch between landscape and portrait modes. This is useful for coding, document review, or specific creative tasks.

4.5 On-Screen Display (OSD) Menu

The OSD menu allows you to adjust various display settings such as brightness, contrast, color temperature, input source, and audio volume. Access the OSD menu using the buttons located on the monitor (refer to the physical layout for exact button locations).

5. MAINTENANCE

5.1 Cleaning the Monitor

To clean the monitor screen, gently wipe it with a soft, lint-free cloth. For stubborn marks, lightly dampen the cloth with water or a non-abrasive screen cleaner. Avoid using alcohol, ammonia, or abrasive cleaners, as these can damage the screen surface. For the monitor casing, use a soft, dry cloth.

5.2 Storage

When storing the monitor for an extended period, ensure it is powered off and disconnected from all cables. Store it in a cool, dry place, preferably in its original packaging, to protect it from dust and physical damage.

6. TROUBLESHOOTING

If you encounter issues with your monitor, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
No image on screen	Power cable loose; Video cable loose or incorrect input selected; Monitor is off.	Check power connections; Ensure video cable is securely connected and correct input source is selected via OSD; Press power button.
Touchscreen not responding	USB-C cable not connected or not supporting data; Drivers not installed; Device not compatible with touch.	Ensure USB-C cable is fully connected and supports data/touch; Check device compatibility (refer to Image 3.3); Restart computer.
Webcam/Microphone not working	USB-C cable not connected or not supporting data; Privacy settings blocking access; Drivers not installed.	Verify USB-C connection; Check privacy settings in your operating system and application; Restart computer.
No sound from monitor speakers	Volume too low; Incorrect audio output selected on computer; Audio cable not connected (if applicable).	Adjust monitor volume via OSD; Select monitor as audio output in computer settings; Ensure audio cable is connected if using VGA.
Screen flickers or displays distorted image	Loose video cable; Incorrect resolution/refresh rate; Interference.	Check video cable connection; Adjust display settings on your computer to 1920x1080 at 60Hz; Move away from other electronic devices.

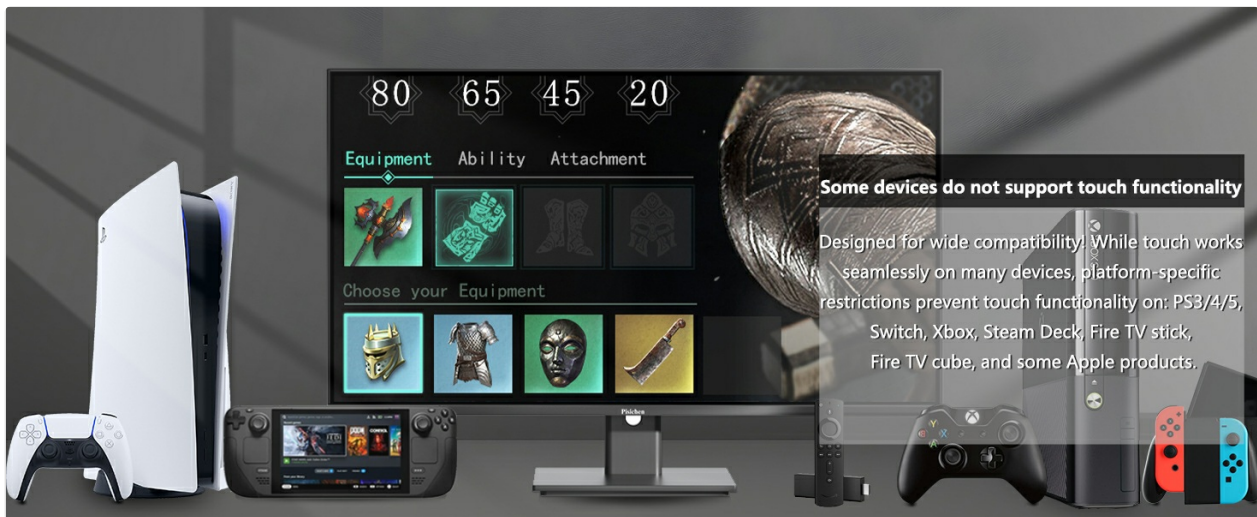


Image 6.1: Some devices, such as specific game consoles (PS3/4/5, Xbox, Steam Deck) and certain Apple products, do not support touch functionality with this monitor due to platform-specific restrictions.

7. SPECIFICATIONS

Feature	Specification
Model Number	24INSXT-1080P
Screen Size	23.8 Inches

Feature	Specification
Resolution	FHD 1920 x 1080p
Display Technology	IPS LED
Refresh Rate	60 Hz
Brightness	400 Candela
Contrast Ratio	3000:1
Response Time	5 Milliseconds
Touchscreen	10-Point Multi-touch
Connectivity	1x HDMI, 1x VGA, 1x USB 3.1 Type C, Audio Port, DC Power Port
Additional Features	Built-In Speakers, Built-In Webcam, Swivel Adjustment, Tilt Adjustment, Height Adjustment, Pivot (90-degree rotation)
VESA Compatibility	100mm x 100mm
Dimensions (D x W x H)	1.97"D x 21.26"W x 12.6"H (Monitor only, without stand)



Image 7.1: Detailed product dimensions for the Pisichen 24 Inch Touchscreen Monitor.

8. WARRANTY AND SUPPORT

8.1 Warranty Information

This product comes with a limited warranty. Please refer to the warranty card included in your package or contact Pisichen customer support for detailed warranty terms and conditions. The warranty typically covers manufacturing defects for a specified period from the date of purchase.

8.2 Customer Support

For technical assistance, troubleshooting not covered in this manual, or warranty claims, please contact Pisichen customer support. Contact information can usually be found on the product packaging, the official Pisichen website, or your purchase documentation.

