

## EROMMY 27 Inch Ventless Fireplace Logs Set

# EROMMY 27 Inch Ventless Fireplace Logs Set with Remote Control - LP/Propane User Manual

Model: 27 Inch Ventless Fireplace Logs Set

Brand: EROMMY

## INTRODUCTION

Thank you for choosing the EROMMY 27 Inch Ventless Fireplace Logs Set. This manual provides essential information for the safe and efficient operation of your new fireplace logs. Please read all instructions carefully before installation and use.

This vent-free burner delivers 99.9% heating efficiency, requiring no external venting. It is designed to heat spaces up to 1,200 square feet and is intended for use with LP/Propane only. The set includes 7 hand-painted South America silk floss wood logs crafted from high-temperature ceramic for longevity, along with lava rock, a remote control, and a receiver box.

## SAFETY INFORMATION

**WARNING: Any glass doors must be fully opened when you are operating the heater.**

- Ensure proper ventilation in the area where the fireplace logs are installed.
- This appliance is for LP/Propane use only. Do not attempt to use with natural gas.
- Keep flammable materials at a safe distance from the fireplace.
- Do not obstruct the airflow around the unit.
- The unit features pulse ignition and an ODS (oxygen depletion sensor) which automatically cuts off gas supply if oxygen levels drop to an unsafe level. Do not tamper with safety devices.
- Always follow local codes and regulations for gas appliance installation.
- Keep children and pets away from the operating fireplace.

## PACKAGE CONTENTS

Verify that all items are present in your package:

- Gas Burner

- 7 Hand-Painted Ceramic Logs (South America Silk Floss Wood)
- Lava Rock (approximately 6.6 pounds)
- Remote Control
- Receiver Box

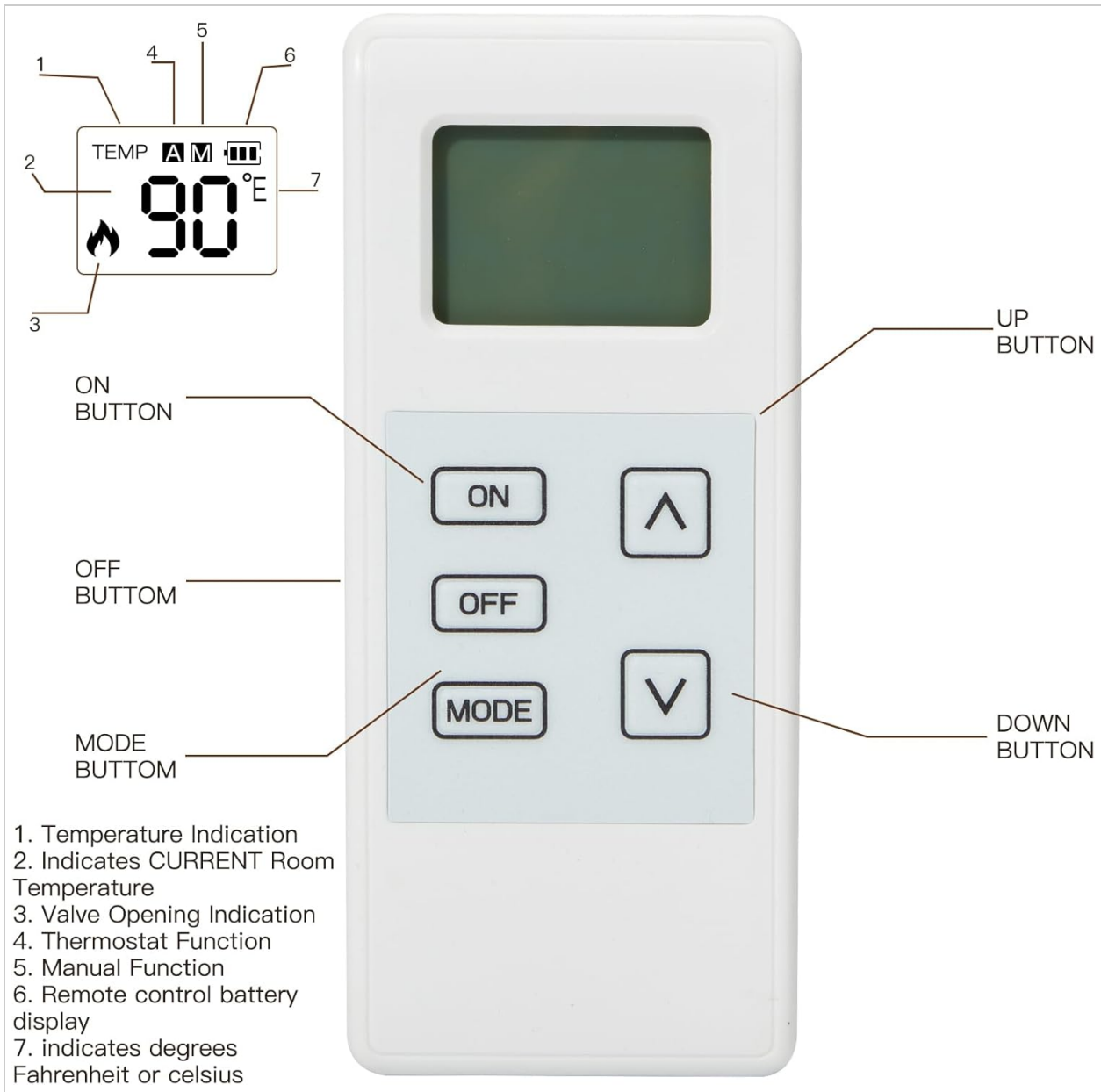


Image: Overview of the EROMMY 27 Inch Ventless Fireplace Logs Set components, showing the gas burner, handcrafted ceramic logs, remote control, and lava rock.

## SPECIFICATIONS

Feature	Detail
Fuel Type	LP/Propane Only
BTU Output	34,000 BTU
Heating Efficiency	99.9%
Heating Area	Up to 1,200 square feet

Log Material	High-temperature Ceramic (South America Silk Floss Wood design)
Minimum Firebox Required	14"D x 32"W (22"W rear) front x 24"H
Ignition Type	Pulse Ignition
Safety Features	Oxygen Depletion Sensor (ODS)
Remote Control Features	Manual mode, Thermostat mode, Customizable temperature settings, Child lock (CP lock), °F/°C conversion, Auto-shutoff after 2 hours if no signal for 15 minutes.

## MEASUREMENTS



Minimum Firebox Required:  
14"D x 32"W(22"W rear) front x 24"H

Image: Detailed measurements of the EROMMY 27 Inch Ventless Fireplace Logs Set, showing height, width, and depth, along with minimum firebox requirements.

## SETUP & OPERATING INSTRUCTIONS

Follow these steps for initial setup, installation, and operation of your fireplace logs set. A video guide is also provided below for visual assistance.

- Battery Installation for Ignition:** Install one AAA battery into the IGNITION component. Tighten clockwise.

2. **Battery Installation for Receiver:** Install four AAA batteries into the receiver box.
3. **Connect Receiver:** Connect the main unit with the receiver, ensuring the receiver is in the OFF position before connecting.
4. **Remote Control Batteries:** Install two AAA batteries into the remote control.
5. **Lava Rock Placement:** Distribute the provided 6.6 pounds of lava rock around the burner base.
6. **Log Placement:** Carefully place the 7 ceramic logs onto the burner grate. Each log is marked with a number and must be installed according to the instruction manual for optimal flame appearance and safety. Refer to the provided diagrams for correct log arrangement.
7. **Activate Remote Control:** Press any button on the remote control to wake it up. The display will show the current temperature.
8. **Set Receiver to REMOTE:** Ensure the receiver box switch is set to the "REMOTE" position.
9. **Ignite Pilot Flame:** Press lightly on the control knob on the main unit and turn it counterclockwise to the "PILOT" position. Press and hold the IGNITION button while pressing and holding the control knob. Light the pilot flame and wait for it to stabilize before releasing the knob.
10. **Turn ON Main Flame:** Once the pilot flame is stable, press the ON button on the remote control to ignite the main flame.
11. **Adjust Temperature/Mode:** Use the "MODE" button on the remote control to switch between manual mode and automatic constant temperature mode. Use the UP/DOWN buttons to adjust temperature settings.
12. **Turn OFF Main Flame:** Use the "OFF" button on the remote control to turn off the main flame.
13. **Turn OFF Pilot Flame:** The pilot flame must be turned off by rotating the control knob on the main unit to the "OFF" position.

# NATURAL APPEARENCE



7 Handcrafted Ceramic Logs



Strengthen Steel Grate



Image: Close-up view of the EROMMY fireplace logs set, highlighting the natural appearance of the handcrafted ceramic logs and the strengthened steel grate.



# INCLUDES EVERYTHING YOU NEED!



Gas Burner



Handcrafted Ceramic Logs



Remote Control



Lava Rock



Image: Diagram of the remote receiver, showing the 'LEARN' button, 'OFF', 'REMOTE', and 'ON' switch positions, and the battery compartment.

# LRON FIREPROOF COVER PLATE



Image: Detailed diagram of the remote control, illustrating the ON, OFF, MODE, UP, and DOWN buttons, along with indicators for temperature, current room temperature, valve opening, thermostat function, manual function, and battery level.



Image: The EROMMY 27 Inch Ventless Fireplace Logs Set with remote control and lava rock, ready for use in a fireplace setting.

## Video Guide: Setup and Operation

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Video: This video demonstrates the setup and operating instructions for the EROMMY Ventless Fireplace, including battery installation, connecting the receiver, and igniting the main flame using the remote control.

## MAINTENANCE

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Regular maintenance ensures the longevity and safe operation of your fireplace logs set.

- **Cleaning:** Periodically clean the ceramic logs and burner area when the unit is cool. Use a soft brush or cloth to remove dust and debris. Do not use abrasive cleaners.
- **Pilot Light:** Ensure the pilot light is clean and free from obstructions. A dirty pilot light can cause ignition issues.
- **Gas Connections:** Annually inspect all gas connections for leaks using a soapy water solution. Bubbles indicate a leak.
- **Log Condition:** Check ceramic logs for any cracks or damage. Replace damaged logs to maintain



proper flame distribution and appearance.

- **Battery Replacement:** Replace batteries in the remote control and receiver box as needed to ensure reliable operation.

## TROUBLESHOOTING

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If you encounter issues with your fireplace logs set, refer to the following common troubleshooting tips:

- **No Ignition/Pilot Light Won't Stay Lit:**
  - Check gas supply: Ensure the main gas valve is open.
  - Check batteries: Replace batteries in the ignition and receiver.
  - Pilot flame adjustment: Ensure the pilot flame is strong and engulfing the thermocouple.
  - ODS activation: If oxygen levels are low, the ODS may shut off the gas. Ensure adequate ventilation.
- **Remote Control Not Working:**
  - Check remote batteries: Replace if necessary.
  - Check receiver position: Ensure the receiver switch is set to "REMOTE".
  - Range: Ensure the remote is within effective range of the receiver.
- **Unusual Odor:**
  - Initial use: A slight odor may be present during the first few uses as manufacturing oils burn off. Ensure good ventilation.
  - Gas leak: If a strong gas odor is present, immediately turn off the gas supply, ventilate the area, and contact a qualified service technician.

For persistent issues, contact customer support.

## WARRANTY INFORMATION

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EROMMY products are manufactured to high-quality standards. This product comes with a limited warranty covering defects in materials and workmanship under normal use. Please retain your proof of purchase for warranty claims.

For specific warranty terms and conditions, please refer to the warranty card included with your product or visit the official EROMMY website.

## CUSTOMER SUPPORT

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If you have any questions, require assistance with installation, or need troubleshooting help, please contact EROMMY customer support:

- **Website:** [Visit the EROMMY Store on Amazon](#)
- **Email:** [Insert Customer Support Email Here, if available]
- **Phone:** [Insert Customer Support Phone Number Here, if available]

Please have your model number and purchase date ready when contacting support.

