

Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

[manuals.plus](#) /

› [EROMMY](#) /

› [EROMMY 24 Inch Ventless LP/Propane Fireplace Logs Set Instruction Manual](#)

EROMMY EROMMY 24 Inch Ventless Fireplace Logs Set

EROMMY 24 Inch Ventless LP/Propane Fireplace Logs Set Instruction Manual

Model: 24 Inch Ventless Fireplace Logs Set

Safety Information	Components	Setup	Operating Instructions	Maintenance	Troubleshooting
			Warranty & Support		

1. SAFETY INFORMATION

Please read and understand all instructions and safety warnings before installing, operating, or servicing this appliance. Failure to follow these instructions may result in fire, explosion, property damage, personal injury, or loss of life.

- **For LP/Propane Use Only:** This fireplace logs set is designed exclusively for use with LP/Propane gas. Do not attempt to use with natural gas or any other fuel type.
- **Vent-Free Operation:** This is a vent-free appliance. It draws combustion air from the room and vents combustion products into the room. Ensure adequate ventilation as per local codes.
- **Oxygen Depletion Sensor (ODS):** Equipped with an ODS pilot system designed to shut off the appliance if oxygen levels drop below a safe threshold. Do not tamper with or bypass the ODS.
- **Clearances:** Maintain proper clearances to combustibles as specified in the installation instructions.
- **Glass Doors:** If your fireplace has glass doors, they must be fully opened when the heater is operating to prevent overheating and potential damage.
- **Child Safety:** Keep children and pets away from the hot surface of the appliance. The remote control includes a child lock feature (CP lock).
- **Professional Installation:** Installation and service must be performed by a qualified installer, service agency, or gas supplier.
- **Fuel Storage:** Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

2. COMPONENTS INCLUDED

The EROMMY 24 Inch Ventless LP/Propane Fireplace Logs Set includes the following items:

- Gas Burner Assembly
- 7 Hand-Painted Ceramic Logs (Birch Wood Design)
- Lava Rock (approximately 6.6 pounds)
- Remote Control
- Receiver Box
- Required Batteries (1 AAA for ignition, 4 AAA for receiver, 2 AAA for remote control)



Image 2.1: Complete EROMMY 24 Inch Ventless LP/Propane Fireplace Logs Set with remote control and lava rocks.

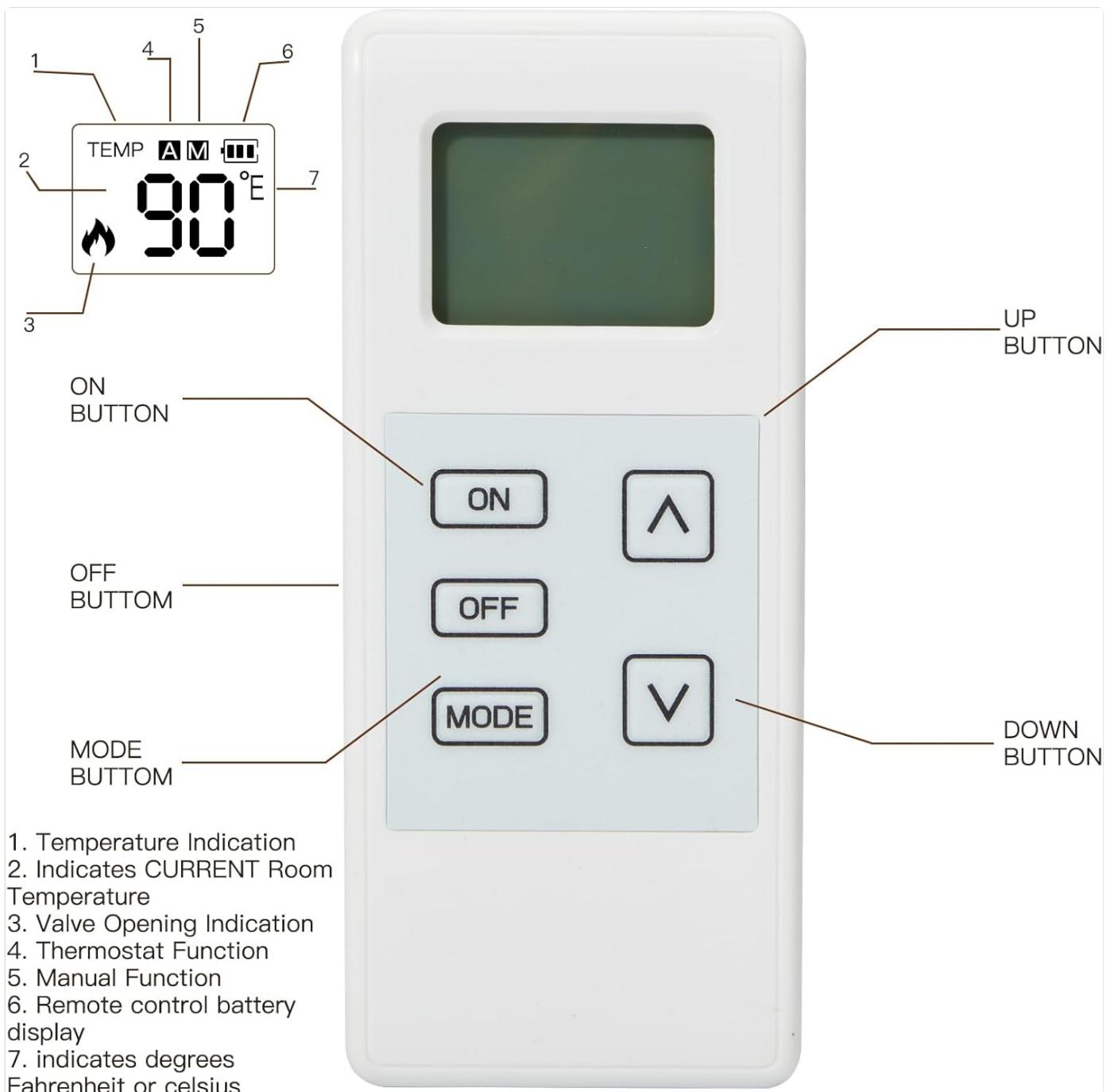


Image 2.2: Visual representation of the main components: Gas Burner, Handcrafted Ceramic Logs, Remote Control, and Lava Rock.

3. SETUP AND INSTALLATION

Proper installation is crucial for safe and efficient operation. Refer to the detailed instructions below and consult a qualified professional if needed.

3.1 Firebox Requirements

Ensure your firebox meets the minimum required dimensions:

- **Minimum Firebox Required:** 14"D x 32"W (22"W rear) front x 24"H.

MEASUREMENTS



Minimum Firebox Required:
14"D x 32"W(22"W rear) front x 24"H

Image 3.1: Diagram showing the dimensions of the fireplace logs set and minimum firebox requirements.

3.2 Battery Installation

1. **Ignition Battery:** Install one AAA battery into the IGNITION compartment. Tighten the cap clockwise.

NATURAL APPEARANCE



7 Handcrafted Ceramic Logs



Strengthen Steel Grate



Image 3.2: Step-by-step visual guide for installing the AAA battery into the ignition unit.

2. **Receiver Batteries:** Install four AAA batteries into the receiver box. Ensure correct polarity.

IRON FIREPROOF COVER PLATE



Image 3.3: Visual guide for inserting four AAA batteries into the receiver unit.

3. **Remote Control Batteries:** Install two AAA batteries into the remote control.

INCLUDES EVERYTHING YOU NEED!



Gas Burner



Handcrafted Ceramic Logs



Remote Control



Lava Rock



Image 3.4: Visual guide for inserting two AAA batteries into the remote control unit.

3.3 Connecting the Receiver

Connect the main unit to the receiver. Ensure the receiver's switch is in the OFF position before connecting.



Image 3.5: Illustration of connecting the receiver to the main fireplace unit, ensuring the receiver is in the OFF position.

3.4 Lava Rock and Log Placement

Distribute the provided lava rocks around the burner. Carefully place the ceramic logs according to the numbered markings on each log and the instruction manual diagram to ensure proper flame distribution and safety.



Image 3.6: Lava rocks spread around the burner base.



Image 3.7: The set of 7 hand-painted birch wood ceramic logs.

Important: Each log is marked with a number. Follow the specific log placement diagram provided in the printed manual for optimal performance and appearance.

4. OPERATING INSTRUCTIONS

Follow these steps to safely operate your EROMMY Ventless Fireplace Logs Set.

4.1 Initial Startup (Pilot Light Ignition)

1. Ensure the receiver switch is in the **REMOTE** position.
2. Press lightly on the control knob and turn it counterclockwise to the **PILOT** position.
3. While holding the control knob in the PILOT position, press and hold the **IGNITION** button until the pilot flame lights and stabilizes (approximately 30-60 seconds). Release the IGNITION button, then slowly release the control knob.
4. If the pilot flame does not stay lit, repeat the process.

4.2 Igniting the Main Burner (Remote Control)

1. Wake up the remote control by pressing any button. The display should show normally.
2. Press the **ON** button on the remote control to ignite the main flame.

3. To adjust temperature or mode, use the **MODE** button to switch between manual mode and automatic constant temperature mode. Use the **UP** and **DOWN** buttons to set the desired temperature.
4. To turn off the main flame, press the **OFF** button on the remote control. The pilot flame will remain lit.



Image 4.1: Detailed view of the remote control and its functions.

4.3 Shutting Down the Appliance

1. To turn off the main flame, press the **OFF** button on the remote control.
2. To turn off the pilot flame completely, rotate the control knob on the main unit to the **OFF** position.

4.4 Important Notes

- **Auto-Shutoff:** The remote control system features an auto-shutoff after 2 hours if no signal is detected for 15 minutes.
- **Child Lock (CP Lock):** Refer to the remote control manual for instructions on activating and deactivating the child lock feature.

- **Temperature Units:** The remote control allows for °F/°C conversion.
- **Glass Doors:** Always ensure any glass doors on your fireplace are fully open when the unit is operating.

4.5 Operating Instructions Video

Watch this video for a visual guide on operating your EROMMY Ventless Fireplace Logs Set.

Your browser does not support the video tag.

Video 4.1: EROMMY Ventless Fireplace Operating Instructions (Remote Control). This video demonstrates the steps for setting up and operating the fireplace logs set using the remote control.

5. MAINTENANCE

Regular maintenance ensures the longevity and safe operation of your fireplace logs set.

- **Cleaning:** Ensure the appliance is completely cool before cleaning. Use a soft, damp cloth to wipe down the logs and burner assembly. Do not use abrasive cleaners.
- **Log Inspection:** Periodically inspect the ceramic logs for any cracks or damage. Replace damaged logs immediately to maintain proper flame pattern and safety.
- **Pilot and Burner Inspection:** Annually, have a qualified service technician inspect the pilot and main burner for proper operation and cleanliness.
- **Ventilation:** Ensure that the area around the fireplace remains clear of obstructions to allow for proper air circulation.
- **Battery Replacement:** Replace batteries in the remote control and receiver as needed. If the remote control display becomes dim or unresponsive, replace the batteries.

6. TROUBLESHOOTING

If you encounter issues with your fireplace logs set, refer to the following common troubleshooting steps. For persistent problems, contact customer support.

Problem	Possible Cause	Solution
Pilot light won't light or stay lit.	No gas supply. Ignition battery low or incorrectly installed. Pilot orifice clogged. ODS system activated.	Check LP/Propane supply. Replace AAA battery in ignition, ensure correct polarity. Clean pilot orifice (professional service recommended). Ensure adequate ventilation; if ODS repeatedly activates, seek professional service.
Main burner won't ignite with remote.	Remote control batteries low or dead. Receiver batteries low or dead. Receiver switch in OFF position. Remote not paired with receiver.	Replace 2 AAA batteries in remote. Replace 4 AAA batteries in receiver. Set receiver switch to REMOTE or ON. Refer to remote pairing instructions in the full manual.

Problem	Possible Cause	Solution
Flames are low or irregular.	Low gas pressure. Burner ports clogged. Incorrect log placement.	Contact your gas supplier. Clean burner ports (professional service recommended). Verify logs are placed according to the manual.
Unusual odors.	Initial burn-off of manufacturing oils. Gas leak.	This is normal for the first few uses. Ensure good ventilation. Immediately shut off gas supply and ventilate the area. Do not operate the appliance. Contact a qualified professional.

7. SPECIFICATIONS

Feature	Detail
Model	24 Inch Ventless Fireplace Logs Set
Brand	EROMMY
Fuel Type	LP/Propane Only
BTU Output	30,000 BTU
Heating Efficiency	99.9%
Heating Area	Up to 1,100 square feet
Log Material	High-temperature Ceramic (Birch Wood Design)
Number of Logs	7
Ignition Type	Pulse Ignition
Safety Features	Oxygen Depletion Sensor (ODS)
Control	Wireless Remote Control (Manual & Thermostat Modes, Child Lock, °F/°C Conversion, Auto-shutoff)
Minimum Firebox Dimensions	14"D x 32"W (22"W rear) front x 24"H

8. WARRANTY & SUPPORT

For warranty information, product support, or to purchase replacement parts, please contact EROMMY customer service.

- Customer Service:** Refer to your product packaging or the EROMMY official website for contact details.
- Online Resources:** Visit the [EROMMY Store on Amazon](#) for additional product information and support.

