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## Blackview XPLORE2

# Blackview XPLORE 2 Rugged Smartphone User Manual

Model: XPLORE2

Brand: Blackview

## INTRODUCTION

This manual provides essential information for the safe and efficient operation of your Blackview XPLORE 2 rugged smartphone. Please read this manual thoroughly before using the device to ensure proper functionality and longevity.



Image: Front and back view of the Blackview XPLORE 2 rugged smartphone, showcasing its robust design and camera module.

# SETUP

## 1. Unboxing and Initial Inspection

Carefully remove all items from the packaging. Verify that all components listed in the "What's in the Box" section are present and undamaged.

### What's in the Box:

- Blackview XPLORE 2 Smartphone
- USB Cable

## 2. SIM Card and Memory Card Installation

Locate the SIM card tray on the side of the device. Use the provided SIM ejector tool (if included) to open the tray. Insert your Nano-SIM card(s) and/or microSD card into the designated slots. Ensure the tray is securely closed to maintain water and dust resistance.

## 3. Initial Charge

Before first use, fully charge the device using the provided USB cable and a compatible power adapter. The device supports 120W fast charging.



Image: The Blackview XPLORE 2 smartphone connected to a charger, illustrating the charging process.

# OPERATING YOUR DEVICE

## 1. Power On/Off and Restart

To power on, press and hold the Power button until the Blackview logo appears. To power off, press and hold the Power button, then select "Power off" from the options. To restart, select "Restart".

## 2. Display Features

The XPLORE 2 features a 6.73-inch 3.2K AMOLED display with a 120Hz dynamic refresh rate. Adjust brightness and display settings in the "Display" menu within Settings for optimal viewing.



Image: A visual representation of the Blackview XPLORE 2's display specifications, highlighting its 3.2K resolution and 120Hz refresh rate.

### 3. Camera Usage

The device is equipped with a 50MP main camera and a 20MP night vision camera. Open the Camera app to access various modes including panorama, portrait, beauty, and night vision.



Image: Close-up of the Blackview XPLORE 2's rear camera module, detailing the 50MP main camera and 20MP night vision lens.

### 4. Doke AI Smart Assistant

Utilize the integrated Doke AI Smart Assistant for various tasks, including answering questions and providing information. Access it through the dedicated app or voice commands.

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Video: A demonstration of the Doke AI Smart Assistant providing information on how to choose a campsite.

## 5. Projector Function

The XPLORE 2 features a built-in high-precision projector. To activate, locate the projector settings in the device menu. It supports up to 100-inch projection with 100-lumen brightness.

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Video: A video showcasing the Blackview XPLORE 2's features, including its built-in projector, large battery, and ruggedness.

## MAINTENANCE

### 1. Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of the device. For stubborn dirt, a slightly damp cloth can be used. Avoid harsh chemicals or abrasive materials.

### 2. Software Updates

Regularly check for system updates to ensure optimal performance and security. Navigate to **Settings > System > System updates** to check for and install available updates.

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Video: A step-by-step guide on how to check for and install system updates on the device.

### 3. Memory Expansion

The device supports RAM expansion technology. To expand virtual RAM, go to **Settings > About phone > RAM** and adjust the memory expansion size. A restart is required for changes to take effect.

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Video: Instructions on how to expand the RAM memory of the device through the settings.

## TROUBLESHOOTING

### Common Issues and Solutions

- **Device is slow or freezing:** Close background applications, uninstall unused apps, and restart the device.

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Video: A short video demonstrating steps to resolve device lagging or freezing issues, such as closing background apps and restarting.

- **No network signal:** Ensure your SIM card is correctly inserted and activated. Check network settings or contact your carrier.
- **Battery drains quickly:** Reduce screen brightness, disable unnecessary features (Wi-Fi, Bluetooth, GPS) when not in use, and close background apps.
- **Water/Dust ingress:** Ensure all port covers are securely closed. If water or dust enters, follow the

cleaning instructions and allow the device to dry completely before use.

For further assistance, refer to the "Warranty and Support" section.

## SPECIFICATIONS

- **Model:** XPLORE2
- **Operating System:** Android 15
- **Processor:** Dimensity 8300 AI 5G Octa-core CPU
- **RAM:** Up to 36GB (12GB physical + 24GB virtual)
- **Storage:** 256GB ROM (expandable up to 2TB via TF card)
- **Display:** 6.73-inch 3.2K AMOLED, 120Hz dynamic refresh rate, 2600 nits peak brightness
- **Battery:** 20000mAh, 120W Fast Charging, 10W Reverse Charging
- **Rear Camera:** 50MP Main Camera, 20MP Night Vision Camera
- **Front Camera:** 32MP
- **Durability:** IP68/IP69K Waterproof, Dustproof, MIL-STD-810H Drop-proof
- **Connectivity:** 5G, Wi-Fi 6E, Bluetooth 5.4, NFC, GPS (L1+L5 Dual-Frequency)
- **Special Features:** Built-in Projector (100-inch, 100-lumen), Doke AI Smart Assistant, Customized Shortcut Button, 467LM Camping Light
- **Dimensions:** 186 × 87.8 × 29 mm
- **Weight:** 645g

## WARRANTY AND SUPPORT

Your Blackview XPLORE 2 smartphone comes with a **2-year warranty**. Blackview also offers lifetime technical support.

For warranty claims, technical assistance, or service inquiries, please contact Blackview customer support through their official website or the contact information provided with your purchase.

### Network Compatibility

This device supports 5G networks and is compatible with GSM carriers such as T-Mobile, Speedtalk, Mint Mobile, BTC, MetroPCS, H2O, Movistar, Telcel, Tigo, Claro, Ultra Mobile, Tello, Bell Wireless, Rogers Wireless, Chatr, Telus, Fido, and FIZZ.

**Important: Not compatible with CDMA carriers such as AT&T, Cricket Wireless, Verizon, Straight Talk, or U.S. Cellular.**


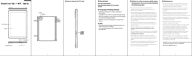



### Supported Network Bands:

- **4G FDD:** B2/B3/B4/B5/B7/B12/B13/B17/B26/B66/B28A/B28B
- **4G TDD:** B40/B41
- **3G WCDMA:** B2/B3/B4/B5
- **2G GSM:** 850/900/1800/1900 (B2/B3/B5/B8)

For more information, visit the official [Blackview Store](#).

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## Related Documents - XPLORE2

 <p>Blackview BV5200 Series</p> <p>User Guide</p>	<p><a href="#">Blackview BV5200 Series User Guide: Features, Setup, and Specifications</a></p> <p>Comprehensive user guide for the Blackview BV5200 Series smartphone, covering setup, features like ruggedness and Doke OS, connectivity, safety information, and regulatory compliance.</p>
	<p><a href="#">Blackview Rugged Tablet User Manual and Safety Information</a></p> <p>Comprehensive guide for the Blackview Rugged Tablet, covering device overview, setup instructions for SIM cards and hand straps, basic functions, safety precautions, and maintenance tips.</p>
	<p><a href="#">Blackview Tab 7 WiFi Tablet User Guide</a></p> <p>This guide provides instructions on using the Blackview Tab 7 WiFi Tablet, including setup, language settings, safety precautions, and maintenance.</p>
	<p><a href="#">Blackview ZENO 1 Tablet - Specifications and Safety Information</a></p> <p>Detailed specifications and essential safety guidelines for the Blackview ZENO 1 tablet, featuring an 8-inch display, 4+8GB RAM/64GB ROM, 8MP cameras, and a 6000mAh battery. Includes manufacturer details and compliance information.</p>
	<p><a href="#">Blackview N1000 User Manual: Setup, Features, and Safety Guide</a></p> <p>Comprehensive user manual for the Blackview N1000 smartphone, covering setup, features, safety instructions, maintenance, and warranty information.</p>
	<p><a href="#">Blackview Tab 5 User Guide</a></p> <p>User guide for the Blackview Tab 5, an 8-inch Android 12 tablet featuring a Quad-Core processor, 5GB RAM, 64GB ROM, and a 5580mAh battery.</p>

