CINMOORE CM-C2U

CINMOORE CM-C2U 3K Indoor Security Camera Instruction Manual

Model: CM-C2U

1. INTRODUCTION

Thank you for choosing the CINMOORE CM-C2U 3K Indoor Security Camera. This manual provides essential information for setting up, operating, and maintaining your camera to ensure optimal performance and security. This camera is designed for indoor use, offering advanced features such as 3K UHD video, AI-powered detection, pan-tilt-zoom functionality, and dual-band Wi-Fi connectivity.

Figure 1: CINMOORE CM-C2U 3K Indoor Security Camera

2. WHAT'S IN THE BOX

- CINMOORE Security Camera (x3)
- Mounting Bracket Base (x3)
- Power Adapter (x3)
- Data Cable (x3)
- Screw Anchors (x3)
- User Manual (x1)

3. SETUP INSTRUCTIONS

3.1 Initial Power-Up

1. Connect the data cable to the camera's power port.

2. Plug the power adapter into a standard electrical outlet.

3. The camera will power on, and an indicator light will blink, signaling it's ready for setup.

3.2 App Download and Connection

1. Download the official CINMOORE app from your smartphone's app store (iOS or Android).

2. Create an account or log in if you already have one.

3. Follow the in-app instructions to add your new camera. This typically involves scanning a QR code located on the camera's base.

4. Connect the camera to your home Wi-Fi network. The camera supports Dual-Band 2.4GHz/5GHz Wi-Fi 6 for a stable connection.

Video: C2U Indoor Camera 1-minute Setup. This video demonstrates the quick and easy setup process for the CINMOORE C2U Indoor Camera, guiding users through connecting the device to the power supply and linking it to the mobile application.

4. OPERATING INSTRUCTIONS

4.1 Live Video Monitoring

Access the live feed from your camera anytime, anywhere via the CINMOORE app. The 3K UHD resolution provides clear and detailed visuals.
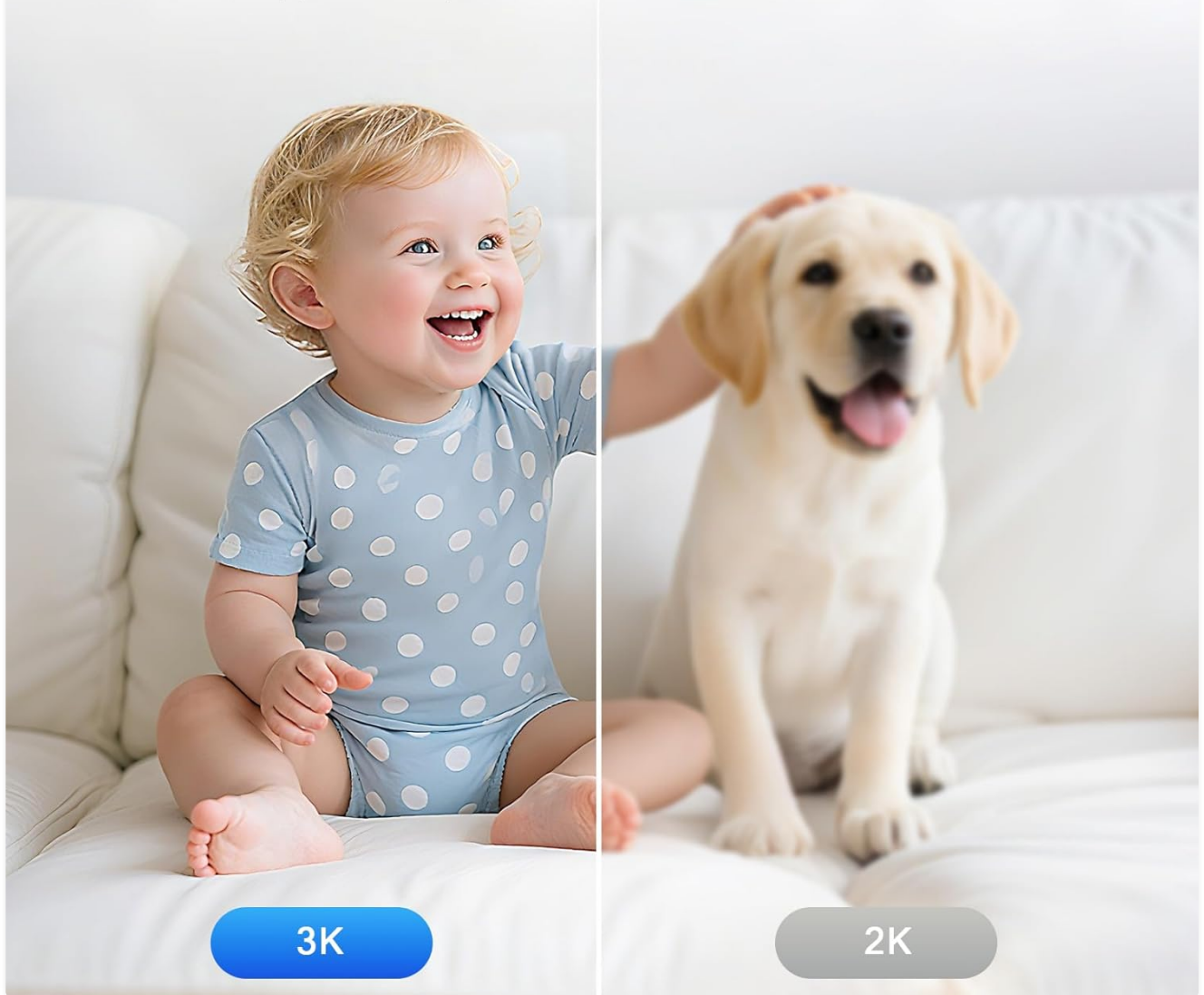
Figure 2: Demonstrates the superior 3K clarity of the camera's video feed compared to 2K resolution, highlighting vivid detail for monitoring.

4.2 Pan-Tilt-Zoom (PTZ) Control

Use the virtual joystick in the app to remotely control the camera's movement. Enjoy a 360° horizontal pan and a 109° vertical tilt to cover every corner of your room. The camera also features AI auto-tracking to follow detected movement.

Total Security with 360° Pan Tilt Protection

Pan & Tilt

Ultra HD 3K

3K Ultra HD

Sound/Crying Alerts

Local Facial Recognition

Night Vision (0 Light Glow)

Human/Pet Tracking

64GB

64GB Local Storage

Full Duplex Audio

Secure Cloud Storage

CINMOORE

Figure 3: Illustrates the camera's comprehensive 360° pan and tilt capabilities, along with other key features like 3K Ultra HD, sound/crying alerts, and local facial recognition.

4.3 Two-Way Audio

Engage in real-time conversations using the full-duplex two-way audio feature. Speak through the app and hear responses from the camera's location. A one-click call button can trigger family alerts.

4.4 AI Detection and Tracking

The camera offers free AI detections for facial recognition (stores up to 5 faces locally), person detection, pet detection, baby crying detection, and smoke/gas alarm recognition. Receive instant alerts on your smartphone when activity is detected. Customize detection zones to focus on specific areas.

Figure 4: Highlights the camera's no-subscription local AI detection features, including recognition of up to 5 faces and 6 types of detections (person, pet, motion, noise, loitering, facial) while ensuring 100% privacy.

4.5 Night Vision

The 0-Glow Night Vision 2.0 provides clear monitoring in low-light conditions without emitting a visible red glow, ensuring undisturbed sleep for babies and pets. The night vision range is up to 33 feet.
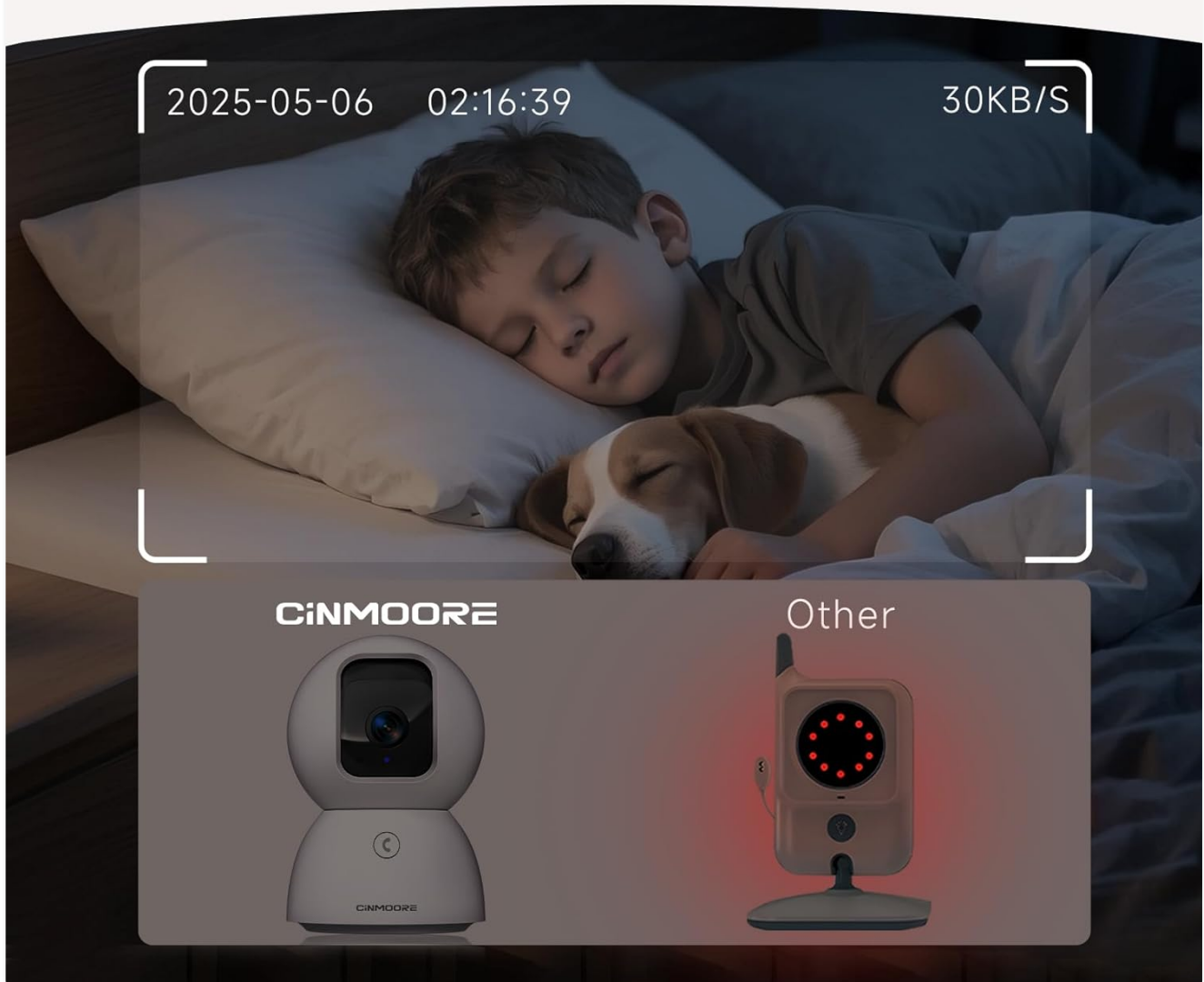
Figure 5: Compares the CINMOORE camera's 0-Glow Night Vision with a traditional camera's red glow, emphasizing safe and undisturbed monitoring for infants and pets.

4.6 Storage Options

Choose between local storage via an SD card (up to 512GB, not included) for 24/7 recording, or optional AWS Cloud storage with bank-level security (30-day free trial available). SD card encryption ensures footage is only viewable within the CINMOORE App.

Figure 6: Details the camera's encrypted and secure storage options, including SD card support (up to 512GB, not included) and optional AWS Cloud Storage with a 30-day free trial.

4.7 Privacy Mode

Activate the one-tap privacy mode, which physically covers the camera lens, ensuring your privacy when you are home.

5. MOUNTING OPTIONS

The CINMOORE CM-C2U camera offers flexible mounting options to suit your needs:

- **Tabletop Mount:** Simply place the camera on any flat surface like a table, shelf, or desk.
- **Wall Mount:** Use the included mounting bracket base and screw anchors to securely attach the camera to a wall.
- **Ceiling Mount:** The camera can also be mounted to the ceiling using the provided bracket for an overhead view.

Ensure the camera is positioned to provide the optimal viewing angle for your desired monitoring area.

Video: Setup Guide for IMILAB indoor camera. This video provides a step-by-step guide on how to set up an IMILAB indoor camera, including unboxing, connecting to power, app setup, and mounting options.

6. SPECIFICATIONS

Model Name	CM-C2U
Indoor/Outdoor Usage	Indoor
Video Capture Resolution	3K/4MP
Connectivity Protocol	Wi-Fi (Dual-Band 2.4GHz/5GHz Wi-Fi 6)
Power Source	Corded Electric
Controller Type	Amazon Alexa
Mounting Type	Ceiling Mount / Tabletop Mount / Wall Mount
Night Vision Range	33 Feet (0-Glow)
Local Storage	SD card (up to 512GB, not included)
Dimensions	3 x 4.5 x 3 inches
Item Weight	2.33 pounds

7. MAINTENANCE

- **Cleaning:** Gently wipe the camera lens and body with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials.
- **Firmware Updates:** Regularly check the CINMOORE app for available firmware updates to ensure your camera has the latest features and security enhancements.
- **Power Cycle:** If the camera experiences connectivity issues, try unplugging it from the power source for 10 seconds and then plugging it back in.
- **SD Card Management:** If using an SD card, periodically review and manage recorded footage to prevent the card from becoming full.

8. TROUBLESHOOTING

- **Camera Not Connecting to Wi-Fi:**
    - Ensure your Wi-Fi network is 2.4GHz or 5GHz.
    - Check that the Wi-Fi password is entered correctly.
    - Move the camera closer to your Wi-Fi router.
    - Restart your router and the camera.

- **Poor Video Quality:**
    - Check your internet connection speed.
    - Ensure the camera lens is clean.
    - Adjust video quality settings in the app if available.

- **No Motion Detection Alerts:**

- Verify that motion detection is enabled in the app settings.
- Adjust motion sensitivity levels.
- Check app notification settings on your smartphone.

- **Two-Way Audio Issues:**

  - Ensure your phone's microphone is enabled for the app.
  - Check the volume settings in the app.
  - Minimize background noise for clearer communication.

9. WARRANTY AND SUPPORT

The CINMOORE CM-C2U camera comes with a 24-month warranty. For any issues or inquiries, please contact CINMOORE customer support. We offer free replacement for eligible issues, extended warranty options, and professional support to ensure your satisfaction.
For further assistance, refer to the help section within the CINMOORE app or visit our official website.