

TOTO SW3216#01

TOTO WASHLET KS5 Electronic Bidet Toilet Seat User Manual

Model: SW3216#01

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1. INTRODUCTION

Welcome to enhanced personal hygiene with your new TOTO WASHLET KS5 Electronic Bidet Toilet Seat. This manual provides essential information for the safe and effective use of your WASHLET. Please read it thoroughly before installation and operation, and retain it for future reference.

The TOTO WASHLET KS5 is an elongated electric bidet toilet seat featuring tankless instantaneous water heating and a SoftClose lid. It offers warm water cleansing, a nightlight, a heated seat, and a warm air dryer for a comfortable and refreshing experience. The illuminated remote control allows for personalized settings.

2. SAFETY INFORMATION

- Always follow basic safety precautions when using electrical products to reduce the risk of fire, electric shock, and injury.
- Ensure the product is connected to a properly grounded 120 V GFCI outlet.
 - Do not immerse the product in water or other liquids.
 - Do not attempt to repair or modify the product yourself. Contact qualified service personnel.
 - Supervise children closely when they are near the product.
 - Avoid using abrasive cleaners or harsh chemicals on the product surface.
 - Disconnect power before performing any maintenance or cleaning.

3. PACKAGE CONTENTS

Verify that all components are present before beginning installation.

WASHLET & NEOREST FACTORY TRAINED INSTALLER NETWORK



Best-in-Class Products. Best-in-Class Factory-Trained Repair and Installation Technicians. Our network continues to grow and expand to more cities in order to provide world-class service.

**For assistance, please contact TOTO Technical Support at
1-888-295-8134. Press 4 when prompted.**

Image: Included components (WASHLET, Remote Control, Mounting Bracket, Tee Connector) and required tools (120 V GFCI Outlet, Phillips-Head Screwdriver & Measuring Tape).

Included Components:

- TOTO WASHLET KS5 Electronic Bidet Toilet Seat
- Wireless Remote Control & Batteries
- Mounting Hardware
- Tee Connector

Required for Installation (Not Included):

- 120 V GFCI Outlet (dedicated circuit recommended)
- Phillips-Head Screwdriver
- Measuring Tape

4. INSTALLATION

Proper installation is crucial for the functionality and safety of your WASHLET. If you are unsure about any steps, consult a qualified plumber or electrician.

4.1 Pre-Installation Check

- Ensure your toilet is an elongated type.
- Verify the required space behind the toilet seat mounting holes.
- Confirm access to a 120 V GFCI outlet.



Image: WASHLET Elongated Fit Chart. Your toilet needs 5.5" (140 mm) between the center of both mounting holes. Your toilet needs a minimum of 2" (50 mm) between the center of the mounting holes and the front of the tank. Your toilet needs to measure 18.5" (470 mm) from the center of the mounting holes to the front of the bowl. Fits most elongated toilets.

4.2 Step-by-Step Installation

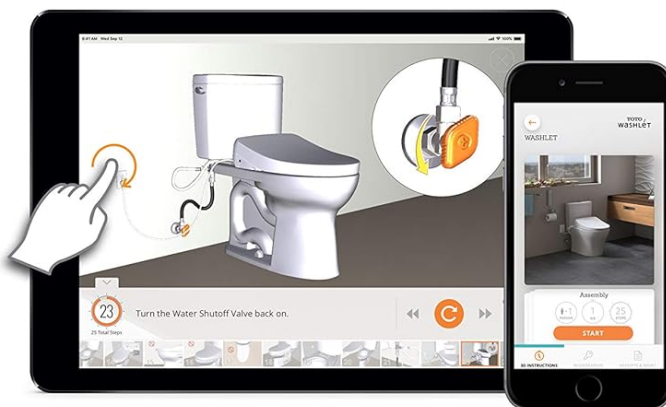
1. **Remove Existing Toilet Seat:** Turn off the water supply to the toilet and flush to empty the tank. Disconnect the water supply hose from the fill valve. Remove the nuts and bolts securing the old toilet seat.
2. **Install Mounting Plate:** Position the mounting plate over the toilet bowl holes. Secure it with the provided bolts and

washers.

3. **Connect Water Supply:** Install the T-connector to the fill valve. Connect the WASHLET water supply hose to the T-connector and the WASHLET unit.
4. **Attach WASHLET Unit:** Slide the WASHLET unit onto the mounting plate until it clicks into place.
5. **Connect Power:** Plug the WASHLET power cord into the 120 V GFCI outlet.
6. **Restore Water Supply:** Turn on the water supply to the toilet. Check for leaks.
7. **Test Functions:** Refer to the Operating Instructions section to test all WASHLET functions.

For detailed interactive 3D instructions, download the BILT Intelligent Instructions app:

Easy step-by-step
interactive 3D instructions
for this product can be found in



BILT. INTELLIGENT
INSTRUCTIONS



Available on most iOS and Android Devices

DOWNLOAD THE FREE APP

TOTO.
WASHLET

Image: Easy step-by-step interactive 3D instructions for this product can be found in BILT Intelligent Instructions. Download on the App Store or Get it on Google Play.

5. OPERATING INSTRUCTIONS

Your TOTO WASHLET KS5 is operated via a convenient wireless remote control. Familiarize yourself with the remote's functions for optimal use.

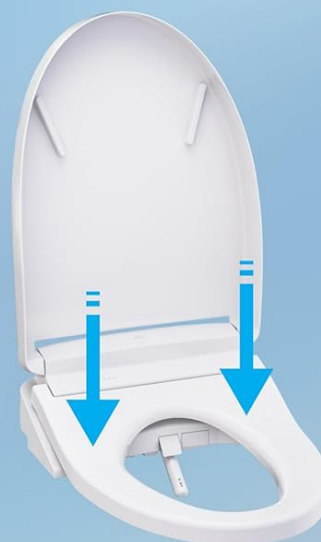
PRODUCT DURABILITY

Every WASHLET model undergoes rigorous testing to ensure superior durability of its features and functions throughout its lifetime.



WAND TESTING

Every WASHLET model undergoes 75,000 wand function cycles during development, testing for durability and performance.



SEAT WEIGHT TESTING

All of our WASHLET seats are engineered for reliable performance and stress tested repeatedly with various weight loads.

Image: Remote Control - Easy and Convenient to Use. Buttons include STOP (Stops washing or drying), REAR (Press once for a pleasant, concentrated spray), FRONT (Press once for comfortable intimate washing), WARM AIR DRYER (Blows warm air to aid drying), PERSONAL SETTING (4-user personal memory settings), PRESSURE (Adjusts the water pressure for ideal comfort), POSITION (Adjusts the position of the wand forwards or backwards), PULSATING (Water pressure alternates between soft and strong for a massage effect), OSCILLATING (The wand moves back and forth for a thorough cleanse).

5.1 Basic Cleansing Functions

- **Rear Wash:** Press the **REAR** button for a concentrated spray.
- **Front Wash:** Press the **FRONT** button for intimate washing.
- **Stop:** Press the **STOP** button to cease any active function.

5.2 Adjusting Settings

- **Water Pressure:** Use the **PRESSURE** buttons (+/-) to adjust spray intensity.
- **Wand Position:** Use the **POSITION** buttons (arrows) to move the wand forward or backward.
- **Oscillating Spray:** Press the **OSCILLATING** button for a back-and-forth wand movement.
- **Pulsating Spray:** Press the **PULSATING** button for alternating soft and strong water pressure.

- **Heated Seat:** Adjust the seat temperature using the dedicated controls on the remote (refer to remote diagram).
- **Warm Air Dryer:** Activate the **WARM AIR DRYER** function after cleansing.

5.3 Personal Settings

The WASHLET KS5 allows for up to 4 user memory settings. Program your preferred water pressure, temperature, and wand position for quick access.

WASHLET ELONGATED FIT CHART

Our WASHLET requires a certain amount of space on your existing toilet to fit properly.

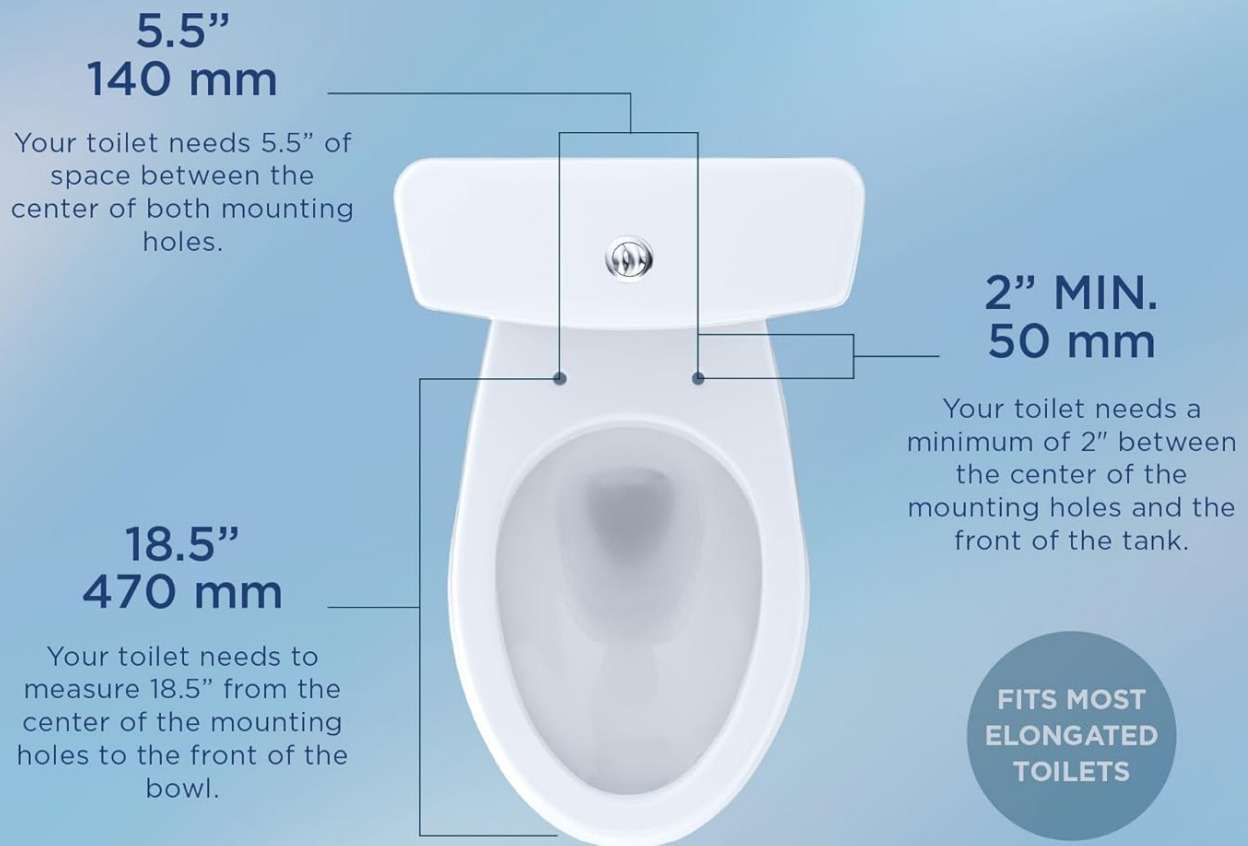


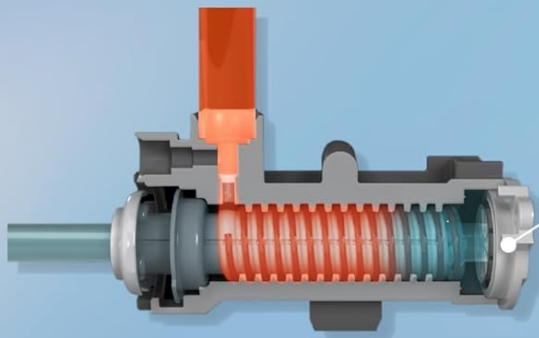
Image: Adjustable Water Spray & Pressure. Options include Rear Spray, Soft Rear, Front Spray, Oscillating Spray, and Adjustable Wand.

6. KEY FEATURES

The TOTO WASHLET KS5 is designed with several features to enhance your comfort and hygiene.

INSTANT WARM WATER

Our latest WASHLET bidets utilize instantaneous water heating to provide a continuous warm-water cleansing experience at the touch of a button.



INSTANT AND CONSTANT

In TOTO's unique heat exchanger, water flows in a spiral around the ceramic heater, instantly warming to the desired temperature.

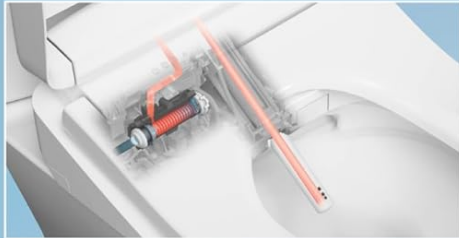


Image: Clean Synergy - WASHLET features a variety of functions designed to make your daily routine easy and comforting. Includes Heated Seat, Warm-Air Dryer, and Cleansing Spray.

6.1 Instantaneous Water Heating

Experience a continuous warm water stream for as long as needed. The tankless system provides instant heating, ensuring comfort without waiting.

NEW

CLEAN RESIN

WASHLET comes equipped with CLEAN RESIN:
An innovative, hydrophobic material that repels
liquids making it easier to clean the wand and seat.



CLEAN RESIN

Similar to the “lotus effect” found throughout nature, CLEAN RESIN forces liquids to bead, allowing for a quick and easy cleaning routine.



VS



CONVENTIONAL

Other conventional bidet materials allow liquids to cling.



Image: Instant Warm Water. Our latest WASHLET bidets utilize instantaneous water heating to provide a continuous warm-water cleansing experience at the touch of a button. In TOTO's unique heat exchanger, water flows in a spiral around the ceramic heater, instantly warming to the desired temperature.

6.2 Self-Cleaning Wand with Clean Resin

The wand self-cleans before and after each use. It is made with Clean Resin, a hydrophobic material that repels liquids, making the wand and seat easier to maintain.

NEW

NIGHT LIGHT

Gone are the nights of stumbling through the dark.
Let WASHLET lead the way with our new bowl
night light, designed to give you peace of mind.



Image: New Clean Resin. WASHLET comes equipped with CLEAN RESIN: an innovative, hydrophobic material that repels liquids making it easier to clean the wand and seat. Similar to the "lotus effect" found throughout nature, CLEAN RESIN forces liquids to bead, allowing for a quick and easy cleaning routine.

HYGIENIC WAND & CLEAN TECHNOLOGY

With three key features
— **Clean Resin, 43° wand angle, and Self-Cleaning** —
the wand stays clean and hygienic at all times.

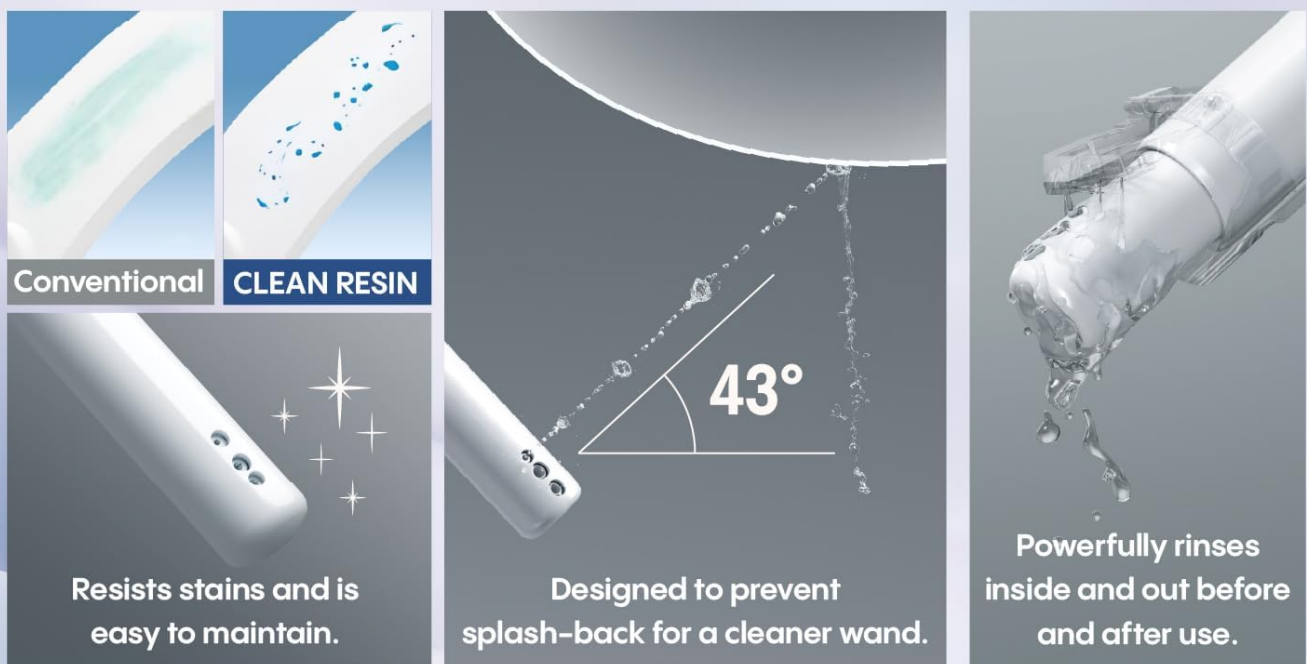


Image: Hygienic Wand & Clean Technology. With three key features — Clean Resin, 43° wand angle, and Self-Cleaning — the wand stays clean and hygienic at all times. Resists stains and is easy to maintain. Designed to prevent splash-back for a cleaner wand. Powerfully rinses inside and out before and after use.

6.3 Heated Seat

The SoftClose heated bidet seat provides consistent warmth across the entire seat surface, enhancing comfort, especially in colder environments.

HEATED SEAT

Consistent warmth throughout the seat ensures soothing comfort for anyone, anywhere on the seat.



Comforting,
even warmth

Image: Heated Seat. Consistent warmth throughout the seat ensures soothing comfort for anyone, anywhere on the seat.

6.4 Nightlight

A built-in nightlight illuminates the toilet bowl with a soft glow, providing visibility during nighttime use without needing to turn on bright room lights.

ADJUSTABLE WATER SPRAY & PRESSURE

For a better clean



REAR SPRAY

Effective rear cleansing



SOFT REAR

Gentle rear rinsing



FRONT SPRAY

Soft stream for delicate areas



OSCILLATING SPRAY

Wand moves back and forth



ADJUSTABLE WAND

Find the perfect position

Image: New Night Light. Gone are the nights of stumbling through the dark. Let WASHLET lead the way with our new bowl night light, designed to give you peace of mind.

6.5 Warm Air Dryer

An adjustable warm air dryer provides a hands-free drying experience after cleansing, reducing the need for toilet paper.

7. MAINTENANCE

Regular cleaning and maintenance will ensure the longevity and optimal performance of your WASHLET.

7.1 Daily Cleaning

- Wipe the exterior surfaces with a soft, damp cloth and mild, non-abrasive cleaner.
- Clean the nozzle with a soft brush and water. The self-cleaning function helps maintain hygiene.

7.2 Deep Cleaning (Monthly)

- Disconnect power before deep cleaning.

- Remove the WASHLET unit from the mounting plate for thorough cleaning of the toilet bowl and the underside of the seat.
- Clean the water filter if water pressure appears reduced.

Note: Avoid using harsh chemicals, abrasive cleaners, or brushes that could scratch the surface of the WASHLET.

8. TROUBLESHOOTING

If you encounter issues with your WASHLET, refer to the following common problems and solutions before contacting customer support.

Problem	Possible Cause	Solution
No power/Unit not operating	Power cord unplugged, GFCI tripped, no power to outlet.	Check power connection, reset GFCI, verify outlet power.
No water spray or weak spray	Water supply valve closed, water filter clogged, low water pressure.	Open water supply valve, clean water filter, check household water pressure.
Water not warm	Water heater setting too low, heater malfunction.	Adjust water temperature setting on remote. If problem persists, contact support.
Heated seat not working	Seat heater setting too low, sensor issue.	Adjust seat temperature setting on remote. Ensure proper contact with seat sensor.
Remote control not responding	Dead batteries, remote out of range, interference.	Replace batteries, move closer to the unit, remove obstructions.

9. SPECIFICATIONS

Detailed technical specifications for the TOTO WASHLET KS5 Electronic Bidet Toilet Seat.

- **Model Number:** SW3216#01
- **Brand:** TOTO
- **Color:** Cotton White
- **Material:** Plastic
- **Style:** Minimalist
- **Shape:** Elongated (Oval)
- **Product Dimensions:** 20.94" L x 15" W (532 mm L x 381 mm W)
- **Height:** 5.38" (137 mm)
- **Seat Height:** 1.44" (37 mm)
- **Item Weight:** 11.2 Pounds (5.08 kg)
- **Power Supply:** 120 V AC, 60 Hz (GFCI outlet required)
- **Water Heating:** Instantaneous
- **Features:** Self-Cleaning Wand, Heated Seat, Warm Air Dryer, Nightlight, Remote Control
- **UPC:** 739268465930

WASHLET ELONGATED FIT CHART

Our WASHLET requires a certain amount of space on your existing toilet to fit properly.

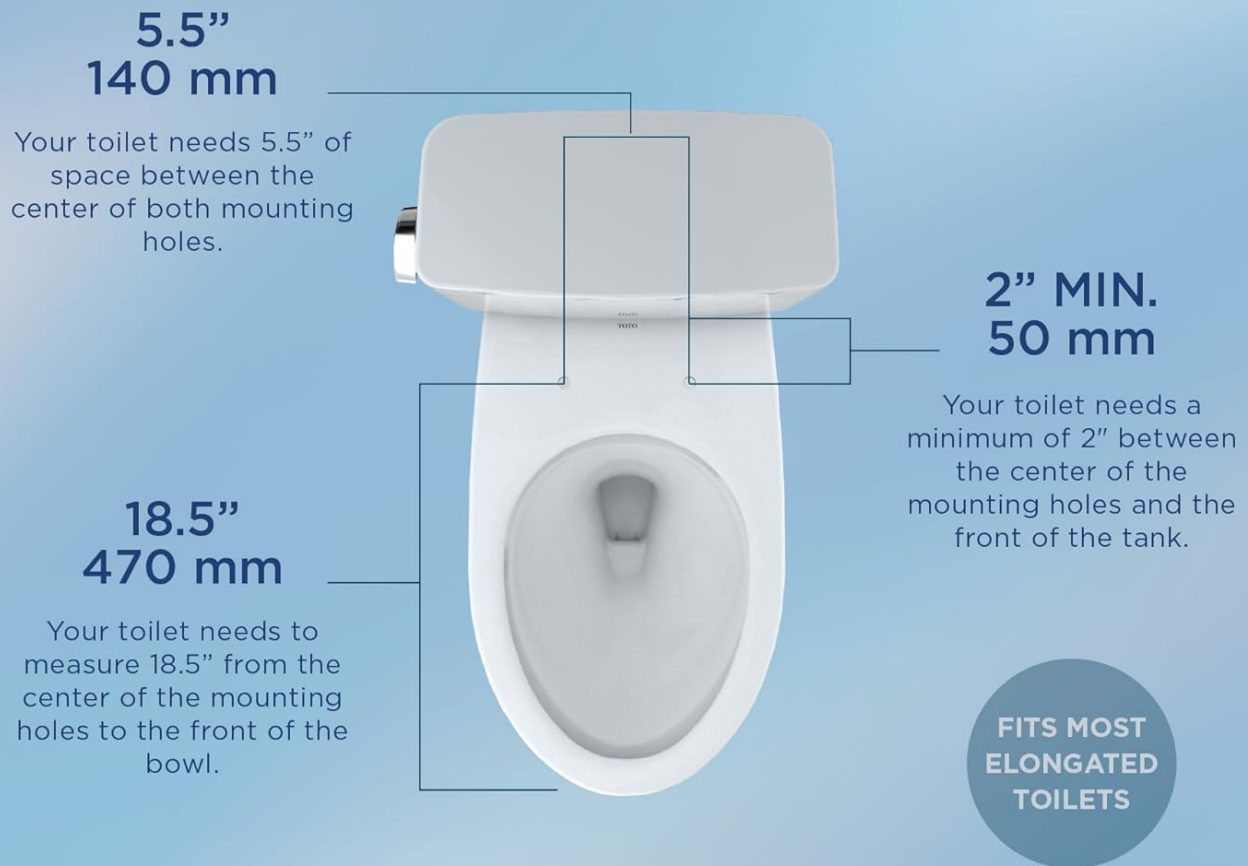


Image: Product Dimensions. Width 15" (381 mm), Length 20.94" (532 mm), Height 5.38" (137 mm), Seat Height 1.44" (37 mm).

9.1 Durability Testing

TOTO WASHLET models undergo rigorous testing to ensure superior durability and performance.

QUALITY & CUSTOMER CARE

From the assembly line to months after purchase, TOTO is committed to robust quality inspections and reassuring customer service support.

CAREFULLY INSPECTED

Every new product undergoes quality testing for water and electrical functionality before its shipped.



GUARANTEED SUPPORT

Full customer service support is available for phone, email and chat. We answer over 90% of calls within 60 seconds.

Phone: 1-888-583-4536
Email: techsupport@toto.com
Hours: 8am - 8pm EST, Mon-Fri



Image: Product Durability. Every WASHLET model undergoes rigorous testing to ensure superior durability of its features and functions throughout its lifetime. Includes Wand Testing (75,000 cycles) and Seat Weight Testing.

TOILET SEAT DURABILITY

Every WASHLET model undergoes rigorous testing to ensure superior durability of its features and function throughout its lifetime.



SEAT WEIGHT TESTING

All WASHLET seats are designed for reliability.

**Tested 20,000 times under
1,250 N (281 lb / 127 kg) load.**

Image: Toilet Seat Durability. All WASHLET seats are designed for reliability. Tested 20,000 times under 1,250 N (281 lb / 127 kg) load.

WAND DURABILITY

Every WASHLET model undergoes rigorous testing to ensure superior durability of its features and function throughout its lifetime.

WAND TESTING

All WASHLET wands are tested for durability and long-term reliability.

**Tested
75,000 motion cycles
for proven performance.**



Image: Wand Durability. All WASHLET wands are tested for durability and long-term reliability. Tested 75,000 motion cycles for proven performance.

10. WARRANTY AND SUPPORT

TOTO is committed to robust quality inspections and reassuring customer service support.

10.1 Customer Support

For assistance, please contact TOTO Technical Support:

Phone: 1-888-583-4536 (Press 4 when prompted)

Email: techsupport@toto.com

Hours: 8am - 8pm EST, Monday - Friday

WHAT'S INCLUDED:



WASHLET



Remote
Control



Mounting
Bracket

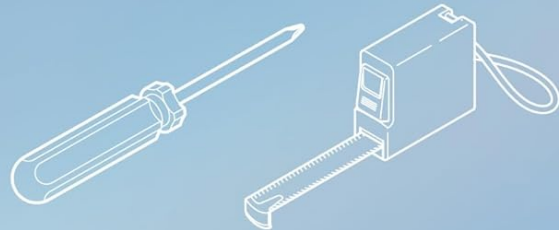


Tee
Connector

WHAT'S REQUIRED:



120 V GFCI
Outlet



Phillips-Head Screwdriver
& Measuring Tape

Image: Quality & Customer Care. From the assembly line to months after purchase, TOTO is committed to robust quality inspections and reassuring customer service support. Every new product undergoes quality testing for water and electrical functionality before it's shipped. Full customer service support is available for phone, email and chat. We answer over 90% of calls within 60 seconds.

10.2 Warranty Information

Please refer to the warranty card included with your product for specific warranty terms and conditions. Keep your proof of purchase for warranty claims.

