

Qubo X232

Qubo X232 Phone for Seniors User Manual

Model: X232

1. INTRODUCTION

This manual provides detailed instructions for the safe and efficient use of your Qubo X232 phone. Please read this manual thoroughly before operating the device and retain it for future reference.

2. PRODUCT OVERVIEW

The Qubo X232 is a 4G mobile phone designed for ease of use, featuring a large 2.3-inch screen, loud audio, and a dedicated SOS emergency button. Its robust 1700mAh battery ensures extended usage, and the unlocked status provides compatibility with various Mexican carriers.

2.1. Package Contents

- Qubo X232 Phone
- 1700mAh Battery
- USB Type-C Charging Cable
- USB OTG Adapter
- User Manual

3. KEY FEATURES

- **Clear Display & Simple Operation:** Features a 2.3-inch color screen for enhanced readability, large illuminated buttons with voice prompts, and a simplified user interface for straightforward navigation. Includes side buttons for keypad lock/unlock and volume control.
- **SOS Emergency Function:** A dedicated SOS button allows for automatic dialing to up to 5 pre-set emergency contacts and simultaneous alert message sending.
- **Loud Audio & Clear Calls:** Equipped with a high-volume speaker for improved audibility in various environments. Supports 3.5mm headphones and Bluetooth accessories.

- **Efficient 1700mAh Battery:** Offers extended battery life, providing up to 14 days of standby time depending on usage. Features a reversible USB Type-C port for convenient charging.
- **Unlocked & Wide Compatibility:** Compatible with major Mexican carriers including Telcel, AT&T, Movistar, BAIT, CFE, and Altan. Supports 4G, 3G, and 2G networks, and accepts 5G SIM cards operating on 4G.
- **Integrated Tools:** Includes FM radio (usable without headphones), camera, multimedia player, alarm, calendar, calculator, call recorder, SMS, and photo contacts.
- **Compact & Ergonomic Design:** Dimensions of 132.1 x 58.2 x 14.1 mm and a weight of approximately 110 grams ensure comfortable handling and portability.

4. SETUP

4.1. Installing the SIM Card and Battery

1. Carefully remove the back cover of the phone.
2. Insert your Nano SIM card(s) into the designated slot(s). Ensure the gold contacts face downwards and the card is correctly oriented.
3. If desired, insert a MicroSD card (up to 64GB) into its dedicated slot for expanded storage.
4. Place the 1700mAh battery into the battery compartment, aligning the contacts.
5. Replace the back cover until it clicks securely into place.

4.2. Initial Charging

Before first use, fully charge the phone battery. Connect the USB Type-C cable to the phone's charging port and the other end to a compatible USB power adapter. The charging indicator will show the battery status. A full charge typically takes a few hours.

Batería de gran capacidad:



The Qubo X232 features a 1700mAh battery for extended use, with convenient Type-C charging.

4.3. Powering On/Off

- **To Power On:** Press and hold the Power/End Call button (usually red) until the screen lights up.
- **To Power Off:** Press and hold the Power/End Call button until the power-off options appear, then select 'Power Off'.

5. OPERATING INSTRUCTIONS

5.1. Basic Navigation

Use the directional keys (up, down, left, right) to navigate through menus. The 'OK' button (center) confirms selections, and the 'Back' button (often the right soft key) returns to the previous screen.

Menú fácil, multilinguaje



The Qubo X232 features a user-friendly, multi-language menu with voice prompts for keys, enhancing ease of use.

5.2. Making and Receiving Calls

- **To Dial:** Enter the phone number using the keypad and press the Green Call button.
- **To Answer:** When the phone rings, press the Green Call button.
- **To End Call:** Press the Red End Call button.
- **Speed Dial:** Assign frequently called numbers to specific keys for quick dialing. Refer to the 'Phone Settings' menu for setup.
- **Photo Contacts:** Store contacts with associated photos for easy visual identification.

Marcación rápida | Contactos con foto



Quick dial and photo contacts on the Qubo X232 simplify calling for users, allowing them to recognize contacts visually.

5.3. SOS Emergency Button

The SOS button is located on the back of the phone. In an emergency:

1. Press and hold the SOS button for a few seconds.
2. The phone will automatically dial up to 5 pre-set emergency contacts in sequence until one answers.
3. Simultaneously, an alert message will be sent to these contacts.

To set up SOS contacts: Navigate to **Menu > SOS Settings** and add/edit emergency numbers.

Llamada y SMS de auxilio con un solo botón



The dedicated SOS button on the Qubo X232 allows for quick emergency calls to up to five pre-selected contacts.

5.4. Messaging (SMS)

To send or read text messages, navigate to **Menu > Messages**. The large screen and clear font facilitate easy reading and composing.

5.5. Flashlight

The Qubo X232 includes a built-in LED flashlight. To activate/deactivate, use the dedicated side button or access it via the menu.

Highlight flashlight



The Qubo X232 includes a bright built-in flashlight, easily accessible for use in low-light conditions.

5.6. FM Radio

Access the FM Radio via the **Menu**. The Qubo X232 allows listening to FM radio without requiring headphones.

Radio FM



Enjoy FM radio on the Qubo X232, which can be used without the need for headphones.

5.7. Other Applications

The phone includes various useful applications:

- **Camera:** For taking basic photos.
- **Multimedia Player:** For playing audio and video files stored on the device or MicroSD card.
- **Alarm:** Set multiple alarms.
- **Calendar:** Keep track of dates and events.
- **Calculator:** Perform basic arithmetic.
- **Call Recorder:** Record phone conversations (check local laws regarding consent).
- **Browser:** Basic internet access.

Aplicaciones funcionales



The Qubo X232 offers essential applications such as messaging, FM radio, a camera, and a calculator, along with Bluetooth connectivity.

5.8. Language Settings

The phone supports multiple languages including Spanish, English, and Portuguese. To change the language, navigate to **Menu > Settings > Phone Settings > Languages**

6. MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the phone. Avoid liquid cleaners.
- **Battery Care:** To prolong battery life, avoid extreme temperatures and do not leave the phone fully discharged for extended periods.
- **Storage:** Store the phone in a cool, dry place when not in use.

7. TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Phone does not turn on	Battery is discharged or not properly installed.	Charge the battery for at least 30 minutes. Ensure the battery is correctly inserted.
No network signal	Out of network coverage, SIM card not inserted correctly, or network settings issue.	Move to an area with better coverage. Reinsert the SIM card. Check network settings in the menu.
Cannot make/receive calls	No network signal, insufficient balance (prepaid), or call barring activated.	Check network signal. Ensure sufficient balance. Deactivate call barring if active.
SOS button not working	Emergency contacts not set up or incorrect numbers.	Verify SOS settings and ensure emergency contacts are correctly saved.
Battery drains quickly	Heavy usage, poor network signal, or background applications.	Reduce usage. Turn off features like Bluetooth when not needed. Charge regularly.

8. SPECIFICATIONS

Feature	Detail
Brand	Qubo
Model	X232
Operating System	Nucleus OS
RAM	48 MB
Internal Storage	1 GB
Expandable Storage	MicroSD up to 64 GB
Screen Size	2.31 Inches
Resolution	320 x 240 pixels
Screen Type	AMOLED
Mobile Technology	4G (compatible with 5G SIM on 4G network)
SIM Card Slots	Dual SIM
SIM Card Size	Nano
Battery Capacity	1700 mAh
Talk Time	Up to 6 Hours
Standby Time	Up to 14 Days
Charging Port	USB Type-C
Audio Jack	3.5 mm

Feature	Detail
Dimensions (L x W x H)	132.1 x 58.2 x 14.1 mm
Weight	Approx. 110 grams
Origin	China

9. OFFICIAL PRODUCT VIDEOS

9.1. HXEIR 4G Phone Features Overview

Video demonstrating the features of a 4G phone for seniors, including large buttons, SOS function, flashlight, and a simplified user interface.

9.2. artfone 4G Basic Mobile Phone for Seniors

Overview video of a basic 4G mobile phone for seniors, showcasing features like large buttons, SOS emergency call, charging dock, and built-in flashlight.

9.3. artfone C1+ 4G Mobile Phone for Seniors

Demonstration of the artfone C1+ 4G mobile phone for seniors, highlighting its large buttons, SOS function, charging cradle, and voice dialing capabilities.

10. WARRANTY AND SUPPORT

10.1. Warranty Information

Your Qubo X232 phone comes with a 30-day product warranty from the date of purchase. This warranty covers manufacturing defects. Please retain your proof of purchase for warranty claims.

10.2. Customer Support

For technical assistance, troubleshooting, or warranty inquiries, please contact your retailer or the Qubo customer support line. Refer to the packaging or official Qubo website for contact details.