

## Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

manuals.plus /

> [Altec Lansing](#) /

> [Altec Lansing Comfort Pro Over Ear Bluetooth Headphones MX3050 User Manual](#)

## Altec Lansing MX3050

# Altec Lansing Comfort Pro Over Ear Bluetooth Headphones

MODEL: MX3050



## Introduction

---

Thank you for choosing the Altec Lansing Comfort Pro Over Ear Bluetooth Headphones. These headphones are designed to provide a high-quality audio experience with advanced features such as Active Noise Cancellation (ANC), Environmental Noise Cancellation (ENC), Spatial Audio, and a long-lasting battery. This manual will guide you through the setup, operation, and maintenance of your new headphones.

## What's in the Box

- Altec Lansing Comfort Pro Wireless Headphones
- USB-C Charging Cable (not explicitly listed but implied for charging)
- Audio Cable (not explicitly listed but common for wired use)
- Carrying Case (implied by images)



**50**  
HOURS  
BLUETOOTH PLAYTIME



**ACTIVE NOISE  
CANCELLING**



**FOLDABLE**  
CARRY YOUR MUSIC  
ANYWHERE YOU WANT



**COMFORT  
FIT**

**360°**  
SPATIAL AUDIO  
& HEAD TRACKING

Image: The Altec Lansing Comfort Pro headphones, showcasing their sleek design and key features like 50 hours Bluetooth playtime, Active Noise Cancelling, foldable design, comfort fit, and 360° Spatial Audio & Head Tracking.

## Setup

### 1. Charging the Headphones

Before first use, fully charge your headphones. Connect the provided USB-C charging cable to the charging port on the headphones and the other end to a USB power source. The LED indicator will show charging status and turn off or change color when fully charged. A full charge typically takes approximately two hours.

### 2. Powering On/Off

- **To Power On:** Press and hold the Power button for approximately 3 seconds until the LED indicator lights up.
- **To Power Off:** Press and hold the Power button for approximately 3 seconds until the LED indicator turns off.

### 3. Bluetooth Pairing

The headphones support Bluetooth 5.4 for stable connectivity and multipoint pairing for connecting to two devices simultaneously.

1. Ensure the headphones are powered off.
2. Press and hold the Power button for approximately 5-7 seconds until the LED indicator flashes rapidly (usually blue and red), indicating pairing mode.
3. On your device (smartphone, laptop, tablet), go to Bluetooth settings and enable Bluetooth.
4. Search for available devices and select "Altec Lansing Comfort Pro" from the list.
5. Once connected, the LED indicator will stop flashing and remain solid blue.
6. For multipoint pairing, connect to the first device, then put the headphones back into pairing mode and connect to the second device. The headphones will intelligently switch between the two connected devices.



Image: A detailed view of the Altec Lansing Comfort Pro headphones highlighting the adjustable headband and the soft, lightweight ear cushions designed for comfort during extended use.

## Operating

## Headphone Controls

The headphones feature intuitive controls located on the earcups. Refer to the image below for button identification.



Image: A close-up view of the right earcup of the Altec Lansing Comfort Pro headphones, showing the power button, volume controls, and other function buttons.

- **Power Button:** Press and hold to power on/off. Short press for play/pause, answer/end calls.
- **Volume Up (+):** Short press to increase volume. Long press for next track.
- **Volume Down (-):** Short press to decrease volume. Long press for previous track.
- **ANC Button:** Press to cycle through Active Noise Cancellation modes (ANC On, Ambient Mode, ANC Off).
- **Multi-function Button (MFB):** Double press to activate Voice Assistant (Siri/Google Voice). Triple press to activate Low Latency Mode.

### Active Noise Cancellation (ANC) & Environmental Noise Cancellation (ENC)

The Comfort Pro headphones feature powerful ANC to block out external noise and ENC for clear calls. Press the dedicated ANC button to toggle between ANC On, Ambient Mode (allowing some environmental sounds for awareness), and ANC Off. ENC is automatically active during calls to ensure your voice is clear.

## Spatial Audio

Experience immersive sound with Spatial Audio. This feature creates a 3D soundstage, making audio feel more lifelike. Spatial Audio is automatically enabled when supported by your device and content.

## Low Latency Mode

For gaming or video playback where audio-visual synchronization is critical, activate Low Latency Mode by triple-pressing the MFB. This reduces audio delay for a more synchronized experience.

## Voice Assistant

Access your device's voice assistant (Siri or Google Voice) by double-pressing the MFB. You can then issue commands through the headphone's microphone.

## Call Management

- **Answer/End Call:** Short press the Power button.
- **Reject Call:** Press and hold the Power button for 2 seconds.

## Maintenance

---

### Cleaning

To maintain the performance and appearance of your headphones:

- Wipe the earcups and headband with a soft, dry, lint-free cloth.
- For stubborn dirt, lightly dampen the cloth with water. Avoid using harsh chemicals, solvents, or abrasive cleaners.
- Do not allow moisture to enter any openings.

### Storage

When not in use, store your headphones in the provided carrying case to protect them from dust, scratches, and impacts. The foldable design allows for compact storage.

---



ACTIVE NOISE  
CANCELLING

**50**  
**HOURS**  
BLUETOOTH  
PLAYTIME PER  
CHARGE



FOLDABLE



LUXURY COMFORT  
CUSHIONS

Image: The Altec Lansing Comfort Pro headphones neatly folded and stored inside their protective carrying case, emphasizing portability and protection.

## Battery Care

- Avoid fully discharging the battery frequently.
- Store the headphones with a partial charge if not used for extended periods.
- Avoid extreme temperatures, which can degrade battery life.

## Troubleshooting

If you encounter any issues with your Altec Lansing Comfort Pro headphones, refer to the following common solutions:

- **Headphones won't turn on:** Ensure the headphones are fully charged. Connect them to a power source and try again after a few minutes.
- **Cannot pair with device:**
  - a. Ensure the headphones are in pairing mode (LED flashing rapidly).

- b. Turn off and on Bluetooth on your device.
  - c. Delete "Altec Lansing Comfort Pro" from your device's Bluetooth list and attempt to pair again.
  - d. Try pairing with a different device to rule out device-specific issues.
- **No sound or low volume:**
    - a. Check the volume levels on both the headphones and your connected device.
    - b. Ensure the headphones are properly connected via Bluetooth.
    - c. If using a wired connection, ensure the audio cable is fully inserted into both the headphones and the audio source.
- **ANC not working effectively:**
    - a. Ensure ANC is activated by pressing the ANC button.
    - b. Adjust the fit of the headphones to ensure a good seal around your ears.
    - c. ANC is most effective against low-frequency, constant noise. It may not completely block out voices or sudden, high-frequency sounds.
- **Voice Assistant not responding:** Ensure your device's voice assistant is enabled and that the headphones are properly connected. Double-press the MFB firmly.

## Specifications

<b>Model Name</b>	MX3050 (MZX3050-BLK-STK-6)
<b>Connectivity Technology</b>	Wireless (Bluetooth)
<b>Bluetooth Version</b>	5.4
<b>Battery Life</b>	Up to 60 Hours (40 Hours with ANC activated)
<b>Noise Control Features</b>	Active Noise Cancellation (ANC), Environmental Noise Cancellation (ENC)
<b>Earpiece Shape</b>	Over-Ear
<b>Control Method</b>	App, Voice, On-headphone buttons
<b>Compatible Devices</b>	Smartphones, Laptops, Tablets
<b>Material</b>	Fabric/Silicone and Plastic/Metal (Combination)
<b>Item Weight</b>	1 Pound
<b>Water Resistance Level</b>	Waterproof

## Warranty and Support

For warranty information and customer support, please refer to the documentation included with your purchase or visit the official Altec Lansing website. You can typically find detailed warranty terms, FAQs, and contact information for technical assistance there.

**Online Resources:** [www.alteclansing.com](http://www.alteclansing.com)



© 2025 Altec Lansing. All rights reserved.