

DUEX DXMO27CF240WS

DUEX DXMO27CF240WS Curved 27-inch 240Hz Monitor User Manual

Model: DXMO27CF240WS

1. INTRODUCTION

Thank you for choosing the DUEX DXMO27CF240WS Curved 27-inch 240Hz Monitor. This manual provides essential information for setting up, operating, and maintaining your monitor. Please read it thoroughly before use and retain it for future reference.

Safety Information

- Always place the monitor on a stable, flat surface.
- Do not expose the monitor to rain or moisture to prevent fire or electric shock.
- Avoid blocking ventilation openings.
- Use only the power adapter and cables supplied by the manufacturer.
- Disconnect the power plug from the outlet if the monitor will not be used for an extended period.

2. SETUP

2.1 What's in the Box

Carefully unpack the box and ensure all items are present:

- DUEX DXMO27CF240WS Monitor
- Monitor Stand (Base and Neck)
- Power Cable (AC/DC Adapter)
- HDMI Cable
- DisplayPort (DP) Cable
- User Manual (this document)



Image: The product box for the DUEX DXMO27CF240WS monitor, indicating its contents.

2.2 Assembling the Stand

1. Place the monitor face down on a soft, clean cloth to prevent scratches.
2. Attach the stand neck to the back of the monitor, aligning the mounting points.
3. Secure the stand neck with the provided screws.
4. Attach the stand base to the bottom of the stand neck and tighten the thumb screw or screws.

2.3 Connecting the Monitor

Connect the monitor to your computer using one of the following methods:

- **HDMI Connection:** Connect one end of the HDMI cable to the HDMI port on your computer's graphics card and the other end to the HDMI port on the monitor.
- **DisplayPort (DP) Connection:** Connect one end of the DisplayPort cable to the DP port on your computer's graphics card and the other end to the DP port on the monitor.

Connect the power cable to the monitor's power input and then plug the other end into a power outlet.



Image: Front view of the DUEX DXMO27CF240WS monitor, showing the display and stand.

3. OPERATING

3.1 Powering On/Off

Press the power button, usually located on the back or bottom right of the monitor, to turn the monitor on or off. The power indicator light will illuminate when the monitor is on.

3.2 On-Screen Display (OSD) Menu

The OSD menu allows you to adjust various monitor settings. Access the OSD menu by pressing the OSD button (refer to your monitor's physical buttons for exact location). Use the navigation buttons to browse through options and adjust settings.

Common OSD Settings:

- **Brightness/Contrast:** Adjust the display's brightness and contrast levels.
- **Color Settings:** Modify color temperature, gamma, and individual RGB levels.
- **Input Source:** Manually select between HDMI and DisplayPort inputs.
- **Audio:** Adjust the volume for the integrated speakers (2x3W).
- **Picture Mode:** Select from preset display modes (e.g., Standard, Game, Movie).
- **Refresh Rate:** Confirm or set the desired refresh rate (up to 240Hz).

4. MAINTENANCE

4.1 Cleaning the Monitor

- Always unplug the monitor from the power outlet before cleaning.
- Use a soft, lint-free cloth lightly dampened with water or a non-abrasive screen cleaner.
- Do not spray cleaner directly onto the screen.
- Avoid using harsh chemicals, solvents, or abrasive materials.

4.2 Storage

If storing the monitor for an extended period, disconnect all cables, pack it in its original packaging if possible, and store it in a cool, dry place away from direct sunlight and extreme temperatures.

5. TROUBLESHOOTING

If you encounter issues with your monitor, refer to the following common problems and solutions:

Problem	Possible Solution
No Power	Ensure the power cable is securely connected to both the monitor and the power outlet. Check if the power outlet is functioning.
No Signal / Blank Screen	Verify that the video cable (HDMI or DisplayPort) is correctly connected to both the monitor and the computer. Ensure the correct input source is selected in the OSD menu. Try restarting your computer.
Distorted Image / Incorrect Resolution	Check your computer's display settings to ensure the resolution is set to 1920x1080 and the refresh rate is set to 240Hz (or lower if your system cannot support 240Hz).
No Audio from Speakers	Check the audio settings in the OSD menu and on your computer. Ensure the monitor is selected as the audio output device.
Monitor Flickers	Ensure the video cable is securely connected. Try a different video cable or port. Update your graphics card drivers.

6. SPECIFICATIONS

Detailed specifications for the DUEX DXMO27CF240WS Monitor:

- **Model Number:** DXMO27CF240WS
- **Screen Size:** 27 Inches
- **Panel Type:** Curved (R3000)
- **Resolution:** 1920x1080 (Full HD 1080p)
- **Refresh Rate:** 240Hz
- **Aspect Ratio:** 16:9
- **Connectivity:** 1x HDMI, 1x DisplayPort
- **Built-in Speakers:** Yes (2x3W)
- **Color:** White
- **Power Source:** AC/DC
- **Energy Efficiency:** A
- **Product Dimensions (L x W x H):** 20 x 61 x 41 cm
- **Product Weight:** 4.77 kg

7. WARRANTY AND SUPPORT

7.1 Warranty Information

This DUEX monitor comes with a standard manufacturer's warranty. For specific warranty terms, conditions, and duration, please refer to the warranty card included with your product or contact DUEX customer support directly. Keep your proof of purchase for warranty claims.

7.2 Customer Support

If you require further assistance, technical support, or have questions not covered in this manual, please contact DUEX customer support. Visit the official DUEX website for contact information and support resources.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question