

## THOMSON 24HT2S15

# THOMSON 24HT2S15 HD LED Smart TV User Manual

Model: 24HT2S15

## IMPORTANT SAFETY INFORMATION

Please read all safety instructions carefully before using your new television. Keep this manual for future reference. Always follow basic safety precautions to reduce the risk of fire, electric shock, and injury.

- Do not expose the TV to rain or moisture.
- Do not open the TV casing; refer all servicing to qualified personnel.
- Ensure proper ventilation around the TV.
- Protect the power cord from being walked on or pinched.
- Unplug the TV during lightning storms or when unused for long periods.

## 1. SETUP

### 1.1 Unpacking and Initial Inspection

Carefully remove the television and all accessories from the packaging. Check for any damage. The package should include:

- THOMSON 24HT2S15 Smart TV
- Remote Control
- Power Adapter
- User Manual (this document)
- Warranty Card
- TV Stands (2 pieces) and screws

### 1.2 Installing the TV Stands

Place the TV face down on a soft, flat surface to prevent screen damage. Attach the two stand feet to the designated slots on the bottom of the TV using the provided screws. Ensure they are securely fastened. The adjustable feet allow for two positions (60 cm or 30 cm apart) to fit your furniture.



Image 1: Rear view of the TV showing stand attachment points and overall dimensions. The TV measures approximately 53 cm in width, 37 cm in height, and has a 60 cm diagonal screen. The stand depth is 15 cm.



Image 2: The THOMSON HD Smart TV displayed on a wooden cabinet, illustrating its placement with the installed stands.

### 1.3 Connecting External Devices

Refer to the diagram below for available ports and connect your devices accordingly.



Image 3: Detailed view of the TV's rear connection panel. Ports include CI+, 2x USB 2.0, Antenna input, Satellite input, HDMI 1.4/ARC, 2x HDMI 1.4, Service port, Headphone output, AV IN, Digital Optical Audio Out, and LAN (Ethernet) port.

- **Power:** Connect the power adapter to the TV and then to a power outlet.
- **Antenna/Satellite:** Connect your terrestrial antenna or satellite dish cable to the respective inputs.
- **HDMI:** Use HDMI cables to connect devices like Blu-ray players, game consoles, or set-top boxes. HDMI 1.4/ARC supports Audio Return Channel.
- **USB:** Insert USB drives for media playback or software updates.
- **LAN (Ethernet):** Connect an Ethernet cable for a wired internet connection.
- **Headphone:** Connect headphones for private listening.
- **Digital Optical Audio Out:** Connect to an external sound system for high-quality audio.
- **AV IN:** For older devices using composite video and stereo audio cables.
- **CI+ Slot:** Insert a Conditional Access Module (CAM) for encrypted digital channels.

## 2. OPERATING INSTRUCTIONS

### 2.1 First-Time Setup and TiVo System

Upon first power-on, the TV will guide you through the initial setup process. This includes language selection, network connection (Wi-Fi or Ethernet), and channel scanning. The integrated TiVo system provides a user-friendly interface that combines live TV and streaming applications, offering personalized recommendations.



Image 4: The TiVo Smart TV interface, displaying popular streaming applications such as Netflix, YouTube, Disney+, Prime Video, and Canal+.

## 2.2 Remote Control Functions

The included remote control is backlit for easy use in low light and features direct access buttons for popular streaming services.

  
Sprachsteuerung

  
Beleuchtete Tasten

  
Direktwahltasten

  
Braille-Zeichen



Image 5: The TV remote control, highlighting its voice control microphone, backlit buttons, and dedicated quick access buttons for Netflix, YouTube, Prime Video, Disney+, and Canal+.

- **Power Button:** Turns the TV on or off.
- **Voice Control Button:** Activates the voice assistant for commands like searching for content or adjusting settings.
- **Navigation Pad (Up/Down/Left/Right/OK):** Navigates menus and selects options.
- **Volume Up/Down:** Adjusts the sound level.
- **Channel Up/Down:** Changes TV channels.
- **Direct Access Buttons:** One-touch access to Netflix, YouTube, Prime Video, Disney+, and Canal+.
- **Back/Exit:** Returns to the previous screen or exits the current menu.



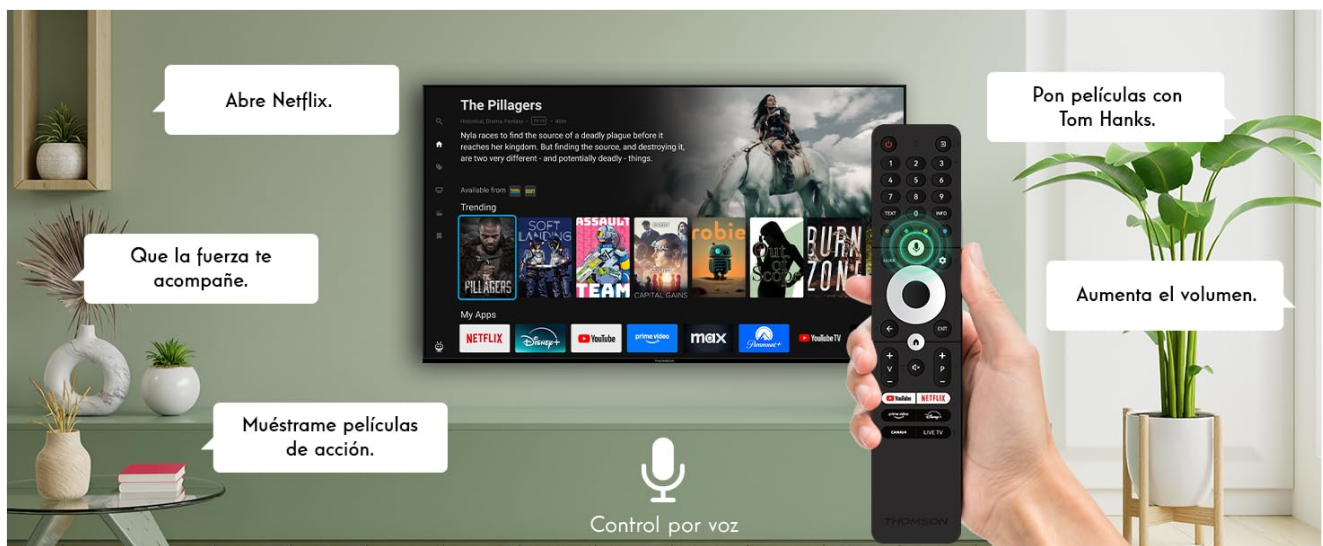


Image 6: Illustration of using the voice control feature on the remote, with examples of commands like "Open Netflix," "Play movies with Tom Hanks," and "Increase volume."

## 2.3 Wireless Display (Screen Mirroring)

The Wireless Display function allows you to project the screen of your smartphone, tablet, or computer onto the TV. This feature is convenient for sharing photos, videos, or presentations.

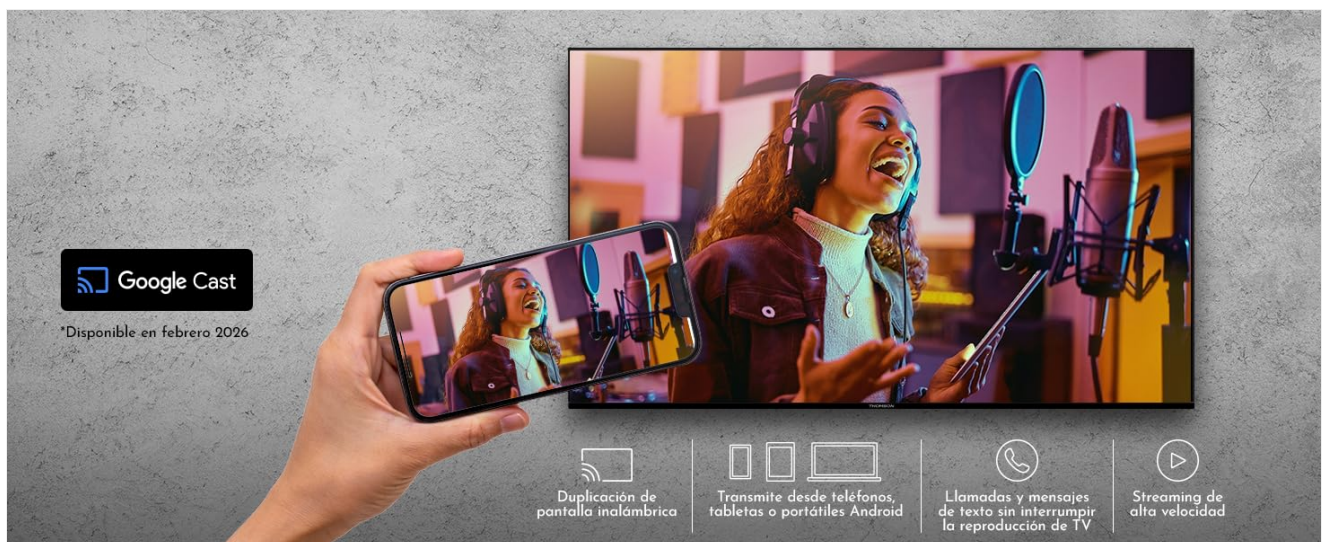


Image 7: A smartphone screen being mirrored wirelessly to the THOMSON Smart TV, demonstrating the Google Cast feature for seamless content sharing.

## 2.4 Audio and Picture Settings

Your TV supports Dolby Audio for rich and precise sound, enhancing dialogues and immersion. HDR10 technology provides more natural images with balanced contrast and faithful colors for a realistic viewing experience.



Image 8: The Dolby Audio logo, visually representing enhanced sound quality with sound waves originating from the TV.





Image 9: A side-by-side comparison demonstrating the visual difference between SDR (Standard Dynamic Range) and HDR10 (High Dynamic Range), highlighting the improved contrast and color fidelity of HDR10.

Access the TV's settings menu to adjust picture modes (e.g., Standard, Dynamic, Movie), sound modes (e.g., Standard, Music, Movie), and other advanced options to customize your viewing experience.

### 3. MAINTENANCE

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#### 3.1 Cleaning the TV Screen

Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, slightly dampen the cloth with water or a specialized screen cleaner. Never spray liquid directly onto the screen.

#### 3.2 Cleaning the TV Casing

Use a soft, dry cloth to wipe the TV casing. Avoid using abrasive cleaners, waxes, or solvents as they can damage the finish.

#### 3.3 Remote Control Care



Keep the remote control dry and clean. Replace batteries when necessary, ensuring correct polarity. If the remote will not be used for an extended period, remove the batteries to prevent leakage.

## 4. TROUBLESHOOTING

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If you encounter issues with your TV, refer to the following common problems and solutions before contacting support.

### 4.1 No Power

- Ensure the power cord is securely connected to both the TV and the power outlet.
- Check if the power outlet is working by plugging in another device.
- Press the power button on the TV itself, not just the remote.

### 4.2 No Picture, But Sound is Present

- Check the input source. Press the "Source" button on your remote and select the correct input (e.g., HDMI 1, Antenna).
- Ensure all cables (HDMI, antenna) are securely connected.
- Try restarting the TV and any connected devices.

### 4.3 No Sound, But Picture is Present

- Check the volume level and ensure the TV is not muted.
- Verify audio settings in the TV menu.
- If using external speakers, ensure they are properly connected and powered on.

### 4.4 Remote Control Not Working

- Replace the batteries with new ones, ensuring correct polarity.
- Ensure there are no obstructions between the remote and the TV's IR sensor.
- Point the remote directly at the TV.

### 4.5 Wi-Fi Connection Issues

- Ensure your Wi-Fi router is on and working correctly.
- Restart your router and the TV.
- Check the Wi-Fi password in the TV's network settings.
- Move the TV closer to the router or use a wired Ethernet connection if possible.

## 5. SPECIFICATIONS

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Model Number	24HT2S15
Screen Size	24 inches (60 cm)
Display Technology	LED
Resolution	768p (HD)
Refresh Rate	60 Hz

<b>Aspect Ratio</b>	16:9
<b>Special Features</b>	TiVo System with Voice Control, Dolby Audio, HDR10, Wireless Display, Backlit Remote with Direct Access Buttons
<b>Connectivity</b>	Wi-Fi, Ethernet, HDMI (x3, one with ARC), USB (x2), Antenna, Satellite, AV In, Digital Optical Audio Out, Headphone Out, CI+
<b>Dimensions (W x H x D)</b>	53 x 37 x 8 cm (without stand)
<b>Weight</b>	3.33 kg
<b>Included Components</b>	Power Adapter, Remote Control, User Manual, Warranty Card
<b>Manufacturer</b>	Streamview GmbH
<b>Energy Efficiency Class</b>	E

## Produktdatenblatt

DELEGIERTE VERORDNUNG (EU) 2019/2013 DER KOMMISSION zur  
Energieverbrauchskennzeichnung von elektronischen Displays

Parameter	Parameter oder Wert und Genauigkeit	Einheit
1. Name oder Warenzeichen des Lieferanten	Thomson	
Anschrift des Lieferanten	Product Management, Franz-Josefs-Kai 1, 1010 Vi- enna, AT	
2. Modellkennung	Thomson Smart TV 24HT2S15	
3. Energieeffizienzklasse bei Standard-Dynamikumfang (SDR)	E	
4. Leistungsaufnahme im Ein-Zustand bei SDR	17,0	W
5. Energieeffizienzklasse bei hohem Dynamikumfang (HDR)	F	
6. Leistungsaufnahme im Ein-Zustand bei hohem Dy- namikumfang (HDR), falls vorhanden	21,0	W
7. Leistungsaufnahme im Aus-Zustand, falls zutreffend	Nicht zutreffend	W
8. Leistungsaufnahme im Bereitschaftszustand, falls zutreffend	0,5	W
9. Leistungsaufnahme im vernetzten Bereitschaftsbe- trieb, falls zutreffend	2,0	W
10. Art des elektronischen Displays	Fernsehgerät	
11. Seitenverhältnis	16 : 9	
12. Bildschirmauflösung	1 366 x 768	pixels
13. Bildschirmdiagonale	60,0	cm
14. Bildschirmdiagonale	24	Zoll
15. Sichtbare Bildschirmfläche	15,3	dm <sup>2</sup>
16. Verwendete Panel-Technologie	LED LCD	
17. Automatische Helligkeitsregelung (ABC) vorhanden	Nein	
18. Spracherkennungssensor vorhanden	Nein	
19. Anwesenheitssensor vorhanden	Nein	
20. Bildwiederholfrequenz (Standard)	60	Hz
21. Mindestens garantierte Software- und Firmware-Ak- tualisierungen (ab dem Datum der Beendigung des Inverkehrbringens)	-	Jahre
22. Mindestens garantierte Verfügbarkeit von Ersatztei- len (ab dem Datum der Beendigung des Inverkehr- bringens)	-	Jahre
23. Mindestens garantierte Produktunterstützung	-	Jahre
Mindestlaufzeit der vom Lieferanten angebotenen allgemeinen Garantie	-	Jahre
24. Art der Stromversorgung (Netzteil)	Intern	
25. Externes Netzteil (nicht genormt, in der Verkaufsverpackung enthalten)		

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i	-	
ii	Eingangsspannung	- V
iii	Ausgangsspannung	- V
26.	Genormtes externes Netzteil (oder geeignetes Netzteil, falls nicht in der Verkaufsverpackung enthalten)	
i	-	
ii	Benötigte Ausgangsspannung	- V
iii	Benötigte (Mindest-)Stromstärke	- A
iv	Benötigte Stromfrequenz	- Hz

Das Modell wurde auf dem Unionsmarkt in Verkehr gebracht, und zwar ab dem 30.



EPREL-Eintragungsnummer 1969520

<https://eprel.ec.europa.eu/qr/1969520>

Lieferant: StreamView GmbH (Hersteller)

Website: [www.streamview.com](http://www.streamview.com)

Kundenbetreuung:

Name: Product Management

Website: [www.streamview.com](http://www.streamview.com)

E-Mail-Adresse: [contact@streamview.com](mailto:contact@streamview.com)

Telefonnummer: +4318900066

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Image 10: Official product data sheet (in German) for the THOMSON 24HT2S15, detailing technical specifications and energy consumption. For more details, visit the [EPREL database](#).

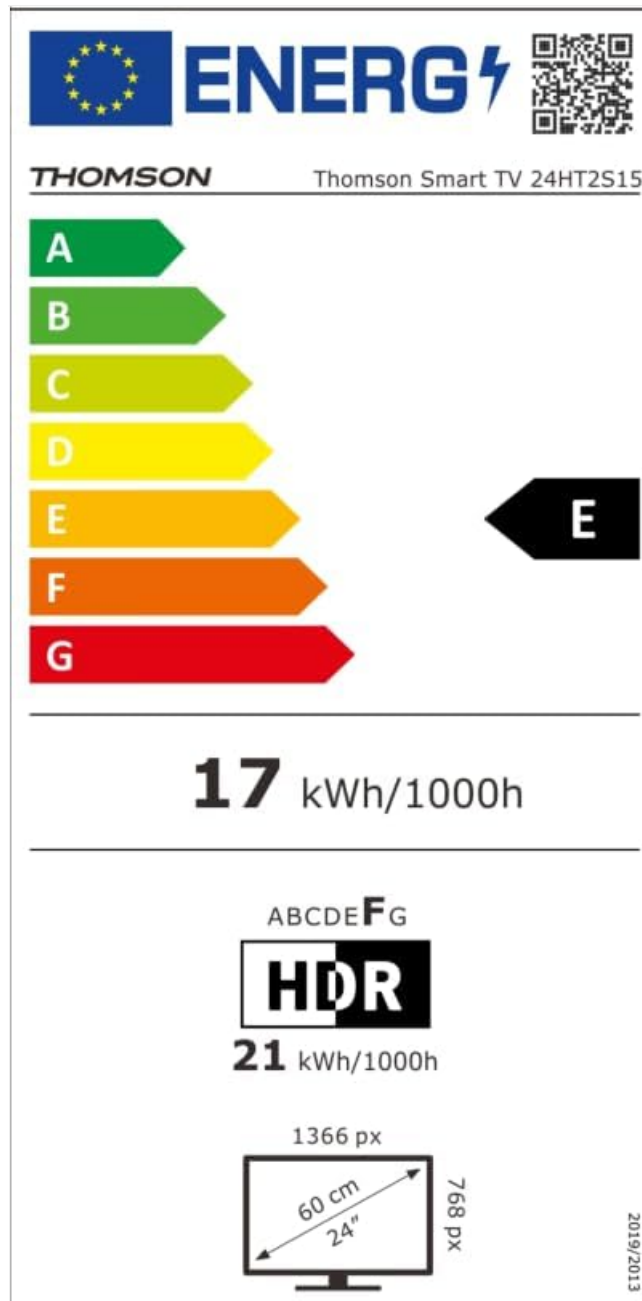


Image 11: Energy efficiency label for the THOMSON 24HT2S15, showing an 'E' rating and energy consumption figures. For more details, visit the [EPREL database](#).

## 6. WARRANTY AND SUPPORT

Your THOMSON 24HT2S15 Smart TV comes with a warranty card included in the box. Please refer to this card for specific warranty terms and conditions applicable in your region.

For technical support, service, or warranty claims, please contact the manufacturer, Streamview GmbH, or your local authorized service center. Contact information can typically be found on the warranty card or the manufacturer's official website.

Manufacturer: Streamview GmbH

Website: [www.streamview.com](http://www.streamview.com)