

## Thomson 24HT2S15

# Thomson 24-inch HD LED Smart TV (Model 24HT2S15) User Manual

Your guide to setup, operation, and maintenance.

## 1. INTRODUCTION

Thank you for choosing the Thomson 24-inch HD LED Smart TV, model 24HT2S15. This manual provides essential information to help you set up, operate, and maintain your new television. Please read it thoroughly before use and retain it for future reference.



Image: Front view of the Thomson 24-inch HD LED Smart TV, showcasing its frameless design and key features like HD

## Key Features:

- **TiVo OS with Voice Control:** Intuitive interface combining live TV and streaming apps, personalized recommendations, and voice commands.
- **Wireless Display:** Mirror your smartphone, tablet, or laptop screen to the TV.
- **Dolby Audio:** Enhanced sound experience with improved dialogue, detail, and surround effects.
- **HDR10:** Sharper contrast and realistic colors for an immersive viewing experience.
- **Backlit Remote Control:** Easy navigation in low light with direct access buttons for popular streaming services.
- **Adjustable Side Feet:** Flexible positioning options for the TV.
- **Triple Tuner:** Integrated tuners for cable, satellite, and antenna reception.

## 2. WHAT'S IN THE BOX

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Upon unpacking, please ensure all the following items are present:

- Thomson 24-inch HD LED Smart TV (Model 24HT2S15)
- Remote Control
- Power Adapter
- User Manual
- Warranty Card
- Adjustable Side Feet (2x)

If any items are missing or damaged, please contact your retailer or Thomson customer support.

## 3. SETUP

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### 3.1 Unpacking and Placement

Carefully remove the TV from its packaging. It is recommended to have two people for this process. Place the TV on a stable, flat surface or mount it on a wall using a compatible VESA mount (not included).

Ensure adequate ventilation around the TV. Do not block ventilation openings.

### 3.2 Attaching the Stand

If you are not wall-mounting the TV, attach the included side feet:

1. Place the TV face down on a soft, clean cloth to prevent screen damage.
2. Align each stand with the corresponding screw holes on the bottom of the TV.
3. Secure the stands using the provided screws. The feet are adjustable from 30 cm to 60 cm distance.



*Image: The Thomson 24-inch Smart TV showing its dimensions, including a screen diagonal of 60 cm (24 inches), width of 53 cm, and height of 37 cm with the stand. The adjustable stand feet are also illustrated.*

### 3.3 Connecting Peripherals

Connect your external devices to the TV's ports. Refer to the diagram below for port locations.



*Image: A detailed view of the rear connection panel of the Thomson 24-inch Smart TV, illustrating various ports including 2x USB 2.0, Antenna input, Satellite input, 3x HDMI 1.4 (one with ARC), Service port, Headphone jack, AV IN, Digital Optical Audio Out, and LAN port.*

- **Power:** Connect the power adapter to the TV and then to a wall outlet.
- **Antenna/Satellite:** Connect your antenna or satellite cable to the respective input.
- **HDMI:** Use HDMI cables to connect devices like Blu-ray players, game consoles, or set-top boxes. HDMI 1.4/ARC supports Audio Return Channel.
- **USB:** Insert USB drives for media playback or software updates.
- **LAN:** Connect an Ethernet cable for a wired internet connection.
- **AV IN:** For older devices using composite video and stereo audio.
- **Headphone:** Connect headphones for private listening.
- **Digital Optical Audio Out:** Connect to an external sound system for digital audio.

### 3.4 Initial Power On and First-Time Setup

1. Plug the TV into a power outlet.
2. Press the power button on the remote control or the TV.
3. Follow the on-screen instructions to select your language, country, and perform channel scanning for

your triple tuner (cable/satellite/antenna).

4. Connect to your Wi-Fi network by selecting it from the list and entering the password.
5. Complete the TiVo OS setup, including signing in or creating an account.

## 4. OPERATING YOUR TV

### 4.1 Remote Control Functions

The backlit remote control provides easy access to all TV functions, even in dim lighting. It includes dedicated buttons for popular streaming services.



Image: The Thomson Smart TV remote control, highlighting its backlit buttons, voice control microphone, and direct access buttons for Netflix, YouTube, Prime Video, Disney+, and Canal+.

- **Power Button:** Turns the TV on/off.
- **Number Buttons:** Select channels directly.
- **Navigation Pad (Up/Down/Left/Right/OK):** Navigate menus and select options.
- **Back/Exit:** Return to the previous screen or exit a menu.
- **Volume Up/Down:** Adjust the volume level.



- **Channel Up/Down:** Change TV channels.
- **Mute:** Mute or unmute the sound.
- **Home:** Access the TiVo OS home screen.
- **Voice Control Button:** Activate voice commands (microphone icon).
- **Direct Access Buttons:** Launch Netflix, YouTube, Prime Video, Disney+, Canal+ instantly.

## 4.2 TiVo OS and Smart Features

The TiVo OS provides a unified platform for live TV and streaming content. Explore personalized recommendations and access your favorite apps.

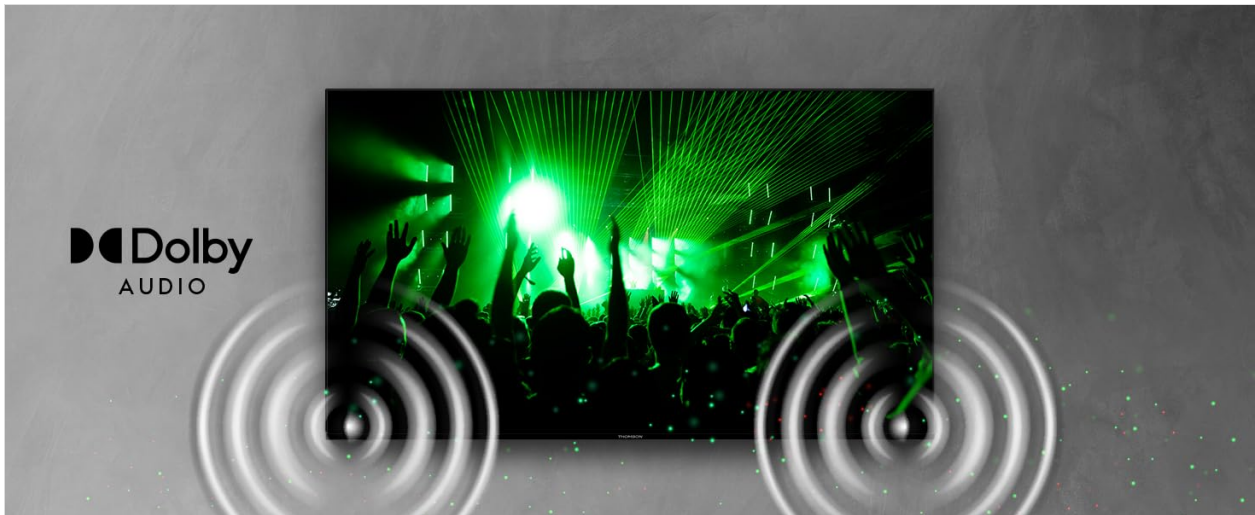


Image: The Thomson Smart TV screen showing various streaming application icons like Netflix, YouTube, Disney+, Prime Video, Plex, DAZN, Canal+, and Pluto TV, indicating integrated smart TV capabilities.

- **App Access:** Navigate to the home screen to find and launch pre-installed apps or download new ones from the app store.
- **Voice Control:** Press the voice control button on your remote and speak commands to search for content, launch apps, or control TV functions.

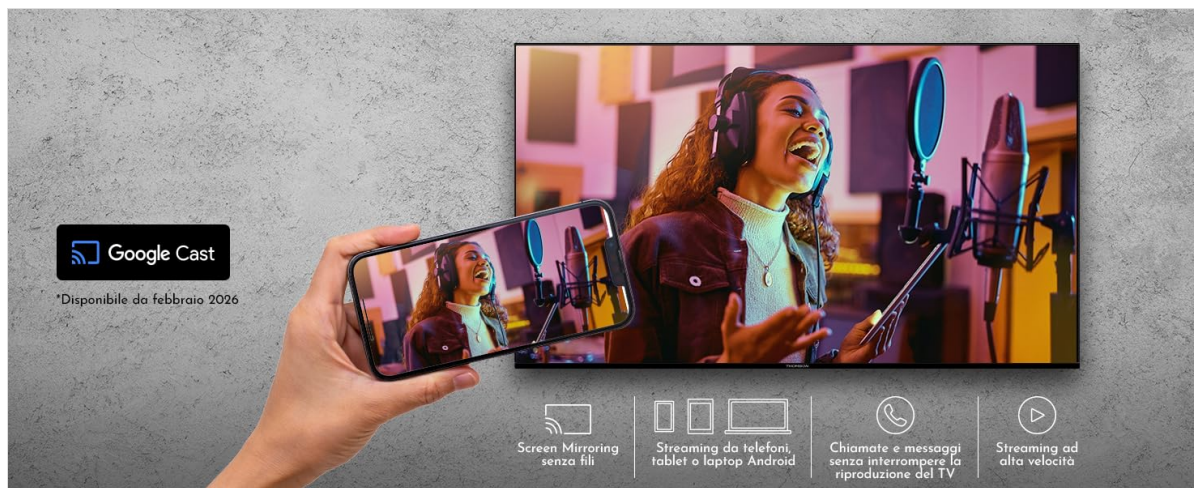


Image: An illustration demonstrating the voice control feature of the Thomson Smart TV, showing a remote control with a microphone icon and examples of voice commands like "Open Netflix" or "Play movies with Tom Hanks."

- **Wireless Display:** Use the Wireless Display feature to mirror content from your compatible smartphone, tablet, or laptop directly to your TV screen.

# NACIDO EN FRANCIA, HECHO PARA EUROPA

En Thomson, creamos tecnologías que realmente importan: útiles, fiables y accesibles para todos. Nuestros productos están diseñados para mejorar la experiencia televisiva. Nuestro objetivo es reunir a las personas, para que puedan compartir momentos especiales frente a la pantalla.



## SIMPLICIDAD

Diseños intuitivos y fáciles de usar, pensados para la comodidad.



## CERCANÍA

Una presencia global con un enfoque local, asegurando que respondamos a necesidades diversas.



## CONFIANZA

Productos duraderos con paneles A+ y sin píxeles muertos garantizan una alta calidad.

Image: The Thomson Smart TV displaying content mirrored from a smartphone, illustrating the Wireless Display and Google Cast features for seamless content sharing.

## 4.3 Picture and Sound Enhancements

- **HDR10:** Experience improved contrast, brightness, and color accuracy with HDR10 content. This technology enhances both bright and dark scenes for a more dynamic picture.



Image: A side-by-side comparison of picture quality, demonstrating the enhanced contrast and color vibrancy of HDR10 on the right compared to standard SDR on the left, with a building and landscape scene.



- **Dolby Audio:** Enjoy rich, clear, and powerful sound. Dolby Audio optimizes dialogue, enhances detail, and provides an immersive surround sound experience.

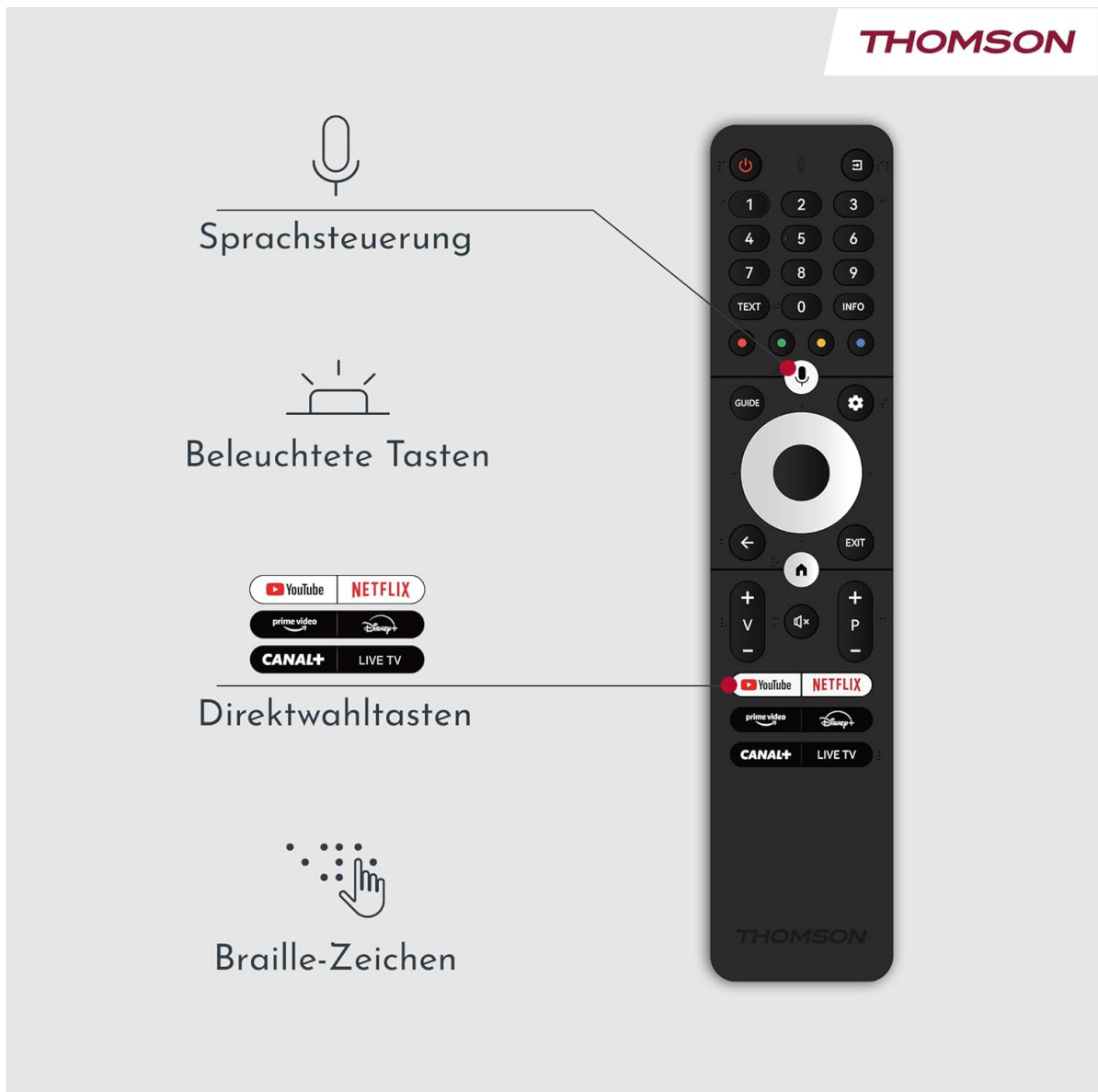


Image: An illustration depicting sound waves emanating from a TV screen, with the Dolby Audio logo prominently displayed, signifying enhanced audio quality for an immersive viewing experience.

## 5. MAINTENANCE

### 5.1 Cleaning Your TV

- **Screen:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, slightly dampen the cloth with water or a specialized screen cleaner. Never spray liquid directly onto the screen.
- **Cabinet:** Wipe the TV cabinet and stand with a soft, dry cloth.
- **Remote Control:** Clean the remote control with a soft, dry cloth.

#### Caution:

- Always unplug the TV before cleaning.
- Do not use abrasive cleaners, waxes, or solvents.

### 5.2 Software Updates



Your Smart TV may receive software updates to improve performance and add new features. It is recommended to enable automatic updates or check for updates periodically through the TV's settings menu to ensure optimal functionality and security.

## 6. TROUBLESHOOTING

If you encounter issues with your TV, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No power	Power cable disconnected; power outlet issue	Ensure power cable is securely connected. Test the outlet with another device.
No picture, but sound is present	Incorrect input source; faulty cable	Check the input source (e.g., HDMI 1, Antenna). Ensure cables are connected correctly.
No sound, but picture is present	Volume muted or too low; external audio system issue	Unmute the TV or increase volume. Check audio settings and external audio connections.
Remote control not working	Dead batteries; obstruction; remote not paired	Replace batteries. Remove any obstructions. Re-pair the remote if necessary (refer to TV settings).
Cannot connect to Wi-Fi	Incorrect password; router issue; TV too far from router	Verify Wi-Fi password. Restart your router. Move TV closer or use a wired LAN connection.
Smart features not responding	Network issue; temporary software glitch	Check internet connection. Restart the TV by unplugging it for a minute and plugging it back in.

If the problem persists after trying these solutions, please contact Thomson customer support.

## 7. SPECIFICATIONS

Detailed technical specifications for the Thomson 24HT2S15 Smart TV:

Feature	Detail
Brand	Thomson
Model Number	24HT2S15
Screen Size	24 inches (60 cm)
Display Technology	LED
Resolution	768p (1366 x 768 pixels)
Refresh Rate	60 Hz
Aspect Ratio	16:9
Connectivity Technology	Ethernet, HDMI, USB, Wi-Fi
Special Features	Parental Controls, TiVo OS, Voice Control, HDR10, Dolby Audio

Feature	Detail
Product Dimensions (with stand)	8P x 53l x 37H cm (approx. 8 x 53 x 37 cm)
Weight	3.33 kg
Included Components	Power Adapter, User Manual, Warranty Card, Remote Control
Languages Supported	French, English, Italian, Spanish, German
Energy Efficiency Class	E
EPREL Product Information	<a href="https://eprel.ec.europa.eu/qr/1969520">https://eprel.ec.europa.eu/qr/1969520</a>

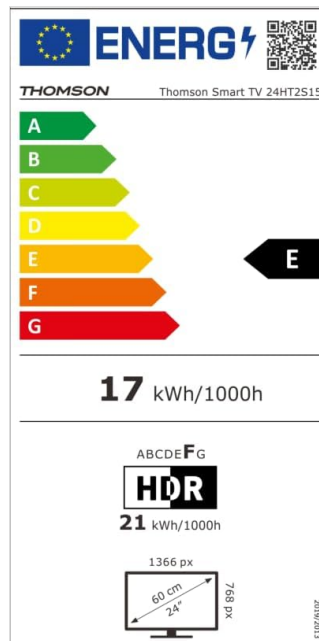


Image: The EU Energy Label for the Thomson Smart TV 24HT2S15, showing an energy efficiency class of E and energy consumption of 17 kWh/1000h for SDR and 21 kWh/1000h for HDR.

## 8. WARRANTY AND SUPPORT

### 8.1 Warranty Information

Thomson products are covered by a 3-year warranty. For detailed information regarding warranty claims, returns, or defective products, please refer to the warranty card included in your package or visit the Thomson support website.

For specific information on purchases made via Amazon, consult Amazon's help pages regarding returns and defective products.

### 8.2 Customer Support

If you require further assistance or have questions not covered in this manual, please contact Thomson customer support:


















- **Manufacturer:** Streamview GmbH
- **Email:** [contact@streamview.com](mailto:contact@streamview.com)
- **Website:** [www.streamview.com](http://www.streamview.com)

- **Telephone:** +4318900066

Please have your model number (24HT2S15) and purchase details ready when contacting support.

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## Related Documents - 24HT2S15

   	<p><a href="#">THOMSON SMART TV Felhasználói Kézikönyv</a></p> <p>A THOMSON SMART TV (modellek: 24HT2S15, 32HT2S15, 40FT2S15, 43FT2S15, 43UT4S15, 50UT4S15, 55UT4S15, 65UT4S15) részletes felhasználói útmutatója a telepítéshez, beállításhoz és a funkciók használatához.</p>
   	<p><a href="#">Manual de Utilizare Smart TV Thomson: Ghid Complet pentru Instalare și Configurare</a></p> <p>Descoperiți cum să instalați, configurați și utilizați la maximum televizorul dvs. Smart TV Thomson. Acest manual oferă instrucțiuni detaliate, sfaturi de siguranță și informații despre funcționalități.</p>
	<p><a href="#">Thomson Smart TV Product Information and Safety Guide</a></p> <p>Important product information, safety guidelines, EU declaration of conformity, and support details for Thomson Smart TVs. Includes information on storage, WEEE directive, data protection, and app performance.</p>
   	<p><a href="#">Manual de Usuario Thomson Fire TV: Modelos 24HF2S35, 32HF2S34, 40FF2S34, 43FF2S34</a></p> <p>Guía completa de usuario para televisores Thomson con Fire TV. Incluye instrucciones de instalación, configuración, funcionamiento, solución de problemas y especificaciones técnicas para los modelos 24HF2S35, 32HF2S34, 40FF2S34 y 43FF2S34.</p>
   	<p><a href="#">THOMSON SMART TV: Návod na Použitie a Nastavenie s TiVo</a></p> <p>Kompletný používateľský manuál pre televízory THOMSON SMART TV s technológiou TiVo. Získajte podrobné pokyny na inštaláciu, nastavenie, funkcie a riešenie problémov pre modely ako 24HT2S15, 32HT2S15 a ďalšie.</p>



**THOMSON**



### [THOMSON SMART TV Uživatelská příručka](#)

Tato uživatelská příručka poskytuje podrobné pokyny pro instalaci, nastavení a používání vašeho nového chytrého televizoru THOMSON. Zahrnuje bezpečnostní informace, návody k obsluze, nastavení a řešení problémů.