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Candy EY 27SB7-S

Candy EY 27SB7-S Washing Machine User Manual

Model: EY 27SB7-S

INTRODUCTION

Thank you for choosing the Candy EY 27SB7-S washing machine. This appliance is designed to provide efficient and convenient laundry care for your home. With a 7 kg capacity and 1200 rpm spin speed, it offers a range of programs to suit various fabric types and washing needs. This manual provides essential information for the safe and effective use, installation, operation, and maintenance of your washing machine. Please read it thoroughly before first use and keep it for future reference.

The Candy EY 27SB7-S features optimal energy consumption (Class A) and includes the innovative ProActive Wash function for superior stain removal and fabric care.

SAFETY INFORMATION

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, or injury to persons.

- Ensure the appliance is properly grounded.
- Do not allow children to play with or in the appliance.
- Unplug the appliance before cleaning or performing any maintenance.
- Do not operate the appliance if it is damaged or malfunctioning. Contact qualified service personnel.
- Do not wash items that have been pre-treated with flammable liquids.
- Keep the area around the washing machine clear of obstructions.
- Ensure water inlet hoses are securely connected to prevent leaks.

SETUP AND INSTALLATION

1. Unpacking

Carefully remove all packaging materials. Remove the transport bolts located at the rear of the machine. These bolts are essential for safe transport and must be removed before use to prevent damage. Keep the transport bolts for future transport needs.

2. Positioning and Leveling

Place the washing machine on a firm, level floor. Adjust the adjustable feet to ensure the machine is perfectly level. A level machine reduces vibration and noise during operation.

3. Water Connection

Connect the water inlet hose to a cold water tap with a 3/4" thread. Ensure the connection is tight to prevent leaks.

4. Drain Connection

Position the drain hose into a standpipe or over the edge of a sink, ensuring it is securely fixed to prevent it from falling out during draining. The height of the drain hose should be between 60 cm and 100 cm from the floor.

5. Electrical Connection

Plug the power cord into a grounded electrical outlet. Ensure the voltage and frequency match the specifications on the appliance's rating plate.



Figure 1: Angled view of the Candy EY 27SB7-S washing machine, showing its compact design suitable for various installations.

OPERATING INSTRUCTIONS

1. Loading Laundry

Open the door and load laundry into the drum. Do not overload the machine; ensure there is enough space for clothes to tumble freely. Close the door firmly.

2. Adding Detergent and Softener

Pull out the detergent dispenser drawer. Add the appropriate amount of detergent to the main wash compartment and softener to the designated compartment. Refer to detergent packaging for dosage recommendations.

3. Program Selection

The Candy EY 27SB7-S offers 12 programs to cater to various fabric types and soil levels. Turn the program selector dial to choose the desired wash program. Common programs include Cotton, Synthetics, Delicates, Wool, Quick Wash, and Eco.



Figure 2: Close-up view of the control panel, showing the program selector, display, and function buttons.

4. Special Functions

- ProActive Wash:** This function mixes detergent and water before spraying it directly onto the clothes, effectively removing up to 99% of stains. It helps preserve fabric fibers and colors while optimizing water usage.
- Delayed Start:** Use this function to postpone the start of the wash cycle by a few hours, allowing you to take advantage of off-peak electricity tariffs or have laundry ready at a convenient time.
- Temperature and Spin Speed:** Adjust these settings according to your laundry care labels.

5. Starting the Wash Cycle

Press the Start/Pause button to begin the selected wash program. The display will show the remaining time.

6. End of Cycle

Once the program is complete, the machine will signal the end of the cycle. Open the door and remove your laundry promptly to prevent wrinkles.

MAINTENANCE AND CARE

Regular maintenance ensures optimal performance and extends the lifespan of your washing machine. Always unplug the appliance before cleaning.

1. Cleaning the Exterior

Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.

2. Cleaning the Detergent Dispenser

Periodically remove the detergent dispenser drawer and rinse it under running water to remove any detergent residue.

3. Cleaning the Drum

Run a maintenance wash cycle (e.g., a hot wash with no laundry and a washing machine cleaner) regularly to prevent odors and mold buildup.

4. Cleaning the Drain Filter

Locate the drain filter, usually at the bottom front of the machine. Place a shallow container underneath to catch any water. Unscrew the filter and remove any lint, coins, or foreign objects. Clean the filter under running water and reinsert it securely. This should be done every few months or if you notice drainage issues.



Figure 3: Front view of the Candy EY 27SB7-S washing machine, highlighting the door and control panel.

TROUBLESHOOTING

Before contacting customer service, please check the following common issues and solutions:

| Problem | Possible Cause | Solution |
|---------------------------|--|--|
| Machine does not start | Power cord not plugged in; door not closed properly; program not selected; delayed start active. | Check power connection; ensure door is latched; select a program; check delayed start setting. |
| No water filling | Water tap closed; water inlet hose kinked; water supply cut off. | Open water tap; straighten hose; check household water supply. |
| Water not draining | Drain hose kinked or blocked; drain filter clogged. | Straighten drain hose; clean drain filter (see Maintenance section). |
| Excessive vibration/noise | Transport bolts not removed; machine not level; uneven load. | Remove transport bolts; adjust leveling feet; redistribute laundry in the drum. |
| Poor washing results | Incorrect program/temperature; insufficient detergent; overloaded machine. | Select appropriate program; use correct detergent dosage; do not overload. |

SPECIFICATIONS

Below are the key technical specifications for the Candy EY 27SB7-S washing machine:

- **Model Number:** EY 27SB7-S
- **Brand:** Candy
- **Capacity:** 7 Kilograms
- **Maximum Spin Speed:** 1200 rpm
- **Energy Efficiency Class:** A
- **Dimensions (Height x Width x Depth):** 85 x 60 x 47 cm
- **Product Dimensions (Depth x Width x Height):** 43.9 x 60 x 85 cm
- **Weight:** 45.8 Kilograms
- **Loading Type:** Front Load
- **Special Features:** Delayed Start, ProActive Wash
- **Color:** White
- **Manufacturer:** Haier

WARRANTY AND SUPPORT

For warranty information, please refer to the warranty card included with your appliance or contact your retailer. For technical assistance, spare parts, or customer support, please contact Candy customer service. You can find contact details on the official Candy website or through your point of purchase.

Customer Support: For specialized customer attention, please refer to the contact information provided by your seller or the manufacturer's official channels.

