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Frigidaire EMW965

Frigidaire Commercial Microwave Oven EMW965 User Manual

Model: EMW965

1. IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions should be followed, including the following:

- Read all instructions before using the appliance.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- Do not heat liquids or other foods in sealed containers as they are liable to explode.
- Do not attempt to tamper with or make any adjustments or repairs to the door, control panel, safety interlock switches, or any other part of the microwave.
- Ensure proper ventilation around the microwave. Do not block any ventilation openings.
- Always use microwave-safe cookware. Metal containers or foil can cause arcing and damage the oven.
- Supervise children closely when the microwave is in use.
- This appliance is designed for commercial use.

2. PRODUCT OVERVIEW

The Frigidaire Commercial Microwave Oven EMW965 is designed for efficient and reliable performance in high-volume settings. It features a durable stainless steel construction and a flatbed design for maximized interior space and easy cleaning.

COMMERCIAL 0.9 CU. FT. MICROWAVE

Designed For High-Volume, High-Quality Food Preparation



Front view of the Frigidaire Commercial Microwave Oven EMW965, showcasing its stainless steel exterior and control panel.

Key Features:

- **Spacious 0.9 cu. ft. Capacity:** Accommodates various dish sizes.
- **Commercial-Grade Performance:** Designed for consistent results in demanding environments.
- **Ceramic Bottom Heating Surface:** Ensures even heating without a turntable and simplifies upkeep.
- **Powerful 1000W Output:** Delivers fast and efficient cooking.
- **All-Stainless Steel Interior & Exterior:** Provides durability and easy cleaning.
- **Sleek Flatbed Design:** Maximizes usable space and simplifies cleaning by eliminating the need for a turntable.
- **Large Transparent Glass Door:** Allows monitoring of food without opening the microwave.
- **Easy-Touch LED Control Panel & Intuitive Keypad:** User-friendly operation for precision cooking.
- **10 Programmable Memory Pads:** For flexible minute capacity, presets, power levels, and program lists.

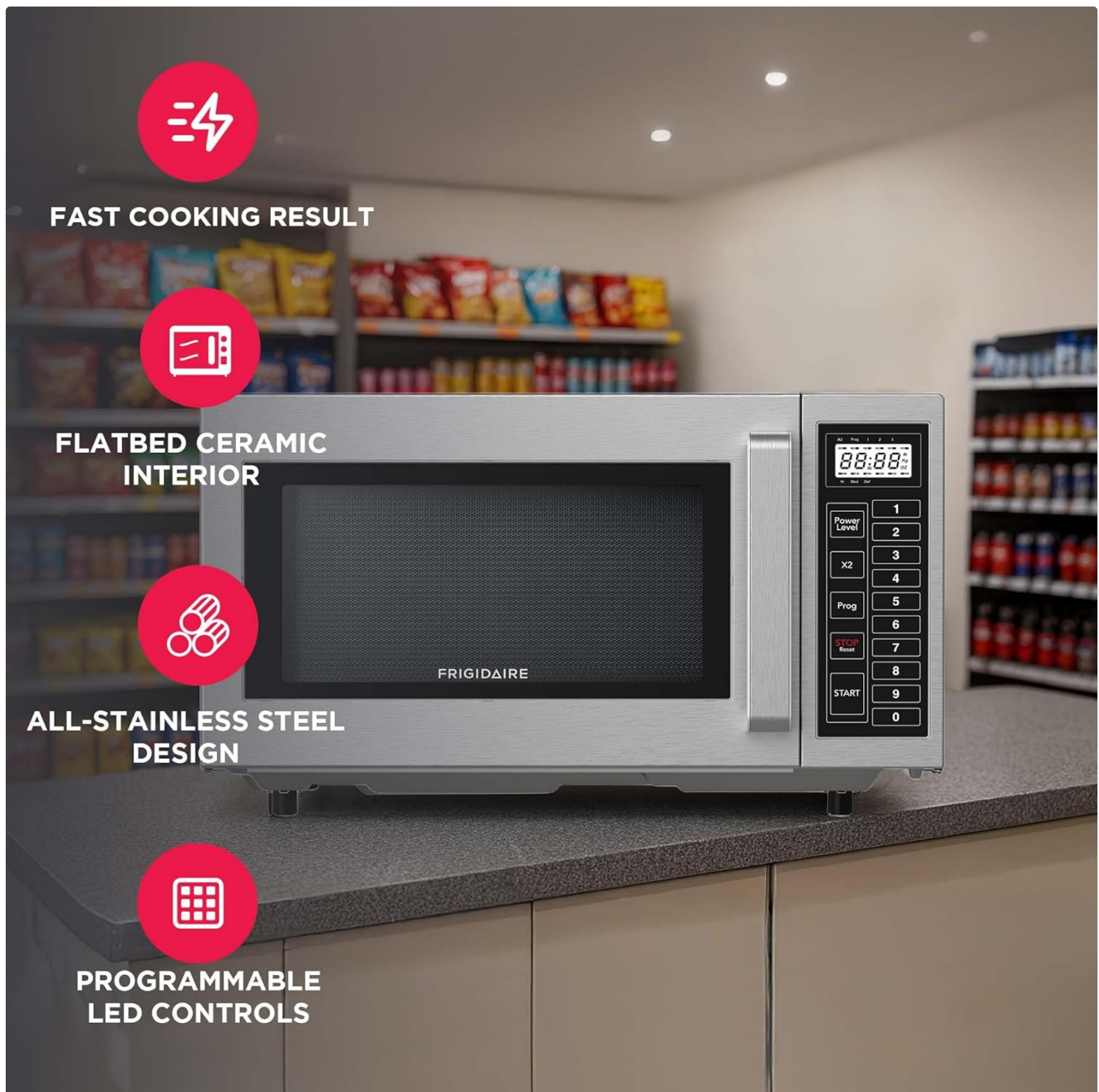


Image illustrating key features such as fast cooking, flatbed ceramic interior, all-stainless steel design, and programmable LED controls.

3. SETUP AND INSTALLATION

3.1 Unpacking

Carefully remove the microwave oven and all packing materials from the carton. Check the oven for any damage, such as dents or a broken door. Do not operate the oven if it is damaged. Contact customer service for assistance.

3.2 Placement

- Place the microwave on a flat, stable surface strong enough to support its weight (approximately 25 pounds).
- Ensure there is adequate space for ventilation: at least 4 inches (10 cm) of clearance on the top, sides, and rear of the oven. Do not block any air vents.
- Keep the microwave away from heat sources, steam, or splashing liquids.

- This microwave is designed for countertop installation.



The Frigidaire Commercial Microwave Oven EMW965 placed on a kitchen counter, demonstrating typical installation.

3.3 Electrical Connection

The microwave oven must be plugged into a properly grounded 120V, 60Hz AC outlet with a dedicated circuit. Do not use extension cords or multiple outlet adapters.

4. OPERATING INSTRUCTIONS

The Frigidaire EMW965 features an easy-touch LED control panel and intuitive keypad for precise cooking.

TOUCH CONTROL PANEL WITH LED DISPLAY

Save your favorite multi-stage cooking settings to one-touch memory buttons for fast, consistent results every time.



Close-up of the control panel, showing the LED display, number pad, and function buttons including Power Level, X2, Prog, Stop/Reset, and Start.

4.1 Basic Cooking

1. Place food in a microwave-safe container inside the oven.
2. Close the oven door securely.
3. Enter the desired cooking time using the number pad (e.g., for 1 minute 30 seconds, press '1', '3', '0').
4. Press the **START** button to begin cooking.

4.2 Adjusting Power Level

The microwave has 10 power levels. By default, it cooks at 100% power.

1. Enter the desired cooking time.
2. Press the **Power Level** button.
3. Enter the desired power level (1-10) using the number pad (e.g., '5' for 50% power).
4. Press the **START** button.

4.3 Using Programmable Memory

The oven features 10 programmable memory pads to save frequently used cooking settings.

1. **To Program:** Press **Prog**, then select a memory number (1-10). Enter cooking time and power level (if desired). Press **Prog** again to save.
2. **To Use:** Press the corresponding memory number (1-10) and then **START**.

4.4 Defrost Function

The microwave includes a defrost function for various food items.

- Press the **Defrost** button (if available, or use a low power level setting).
- Enter the desired defrost time or weight (refer to specific defrost options on the control panel).
- Press **START**.

4.5 X2 Button

Press the **X2** button to double the current cooking time or to repeat the previous cooking cycle.



Interior view of the microwave showing a bowl of popcorn, highlighting the flatbed design.

5. CARE AND MAINTENANCE

Regular cleaning and maintenance will ensure the longevity and optimal performance of your microwave oven.

5.1 Cleaning the Exterior

Wipe the exterior surfaces with a soft, damp cloth and mild detergent. Avoid abrasive cleaners or scouring pads that could scratch the stainless steel finish.

5.2 Cleaning the Interior

Clean the interior cavity, including the ceramic bottom, with a soft cloth, warm water, and mild soap. For stubborn food splatters, place a bowl of water with lemon slices inside and microwave for a few minutes to loosen residue before wiping clean. The flatbed design makes cleaning simple as there is no turntable to remove.



Detailed view of the microwave's interior, showing the stainless steel walls and ceramic flatbed bottom.

5.3 Cleaning the Door and Seal

Wipe the door, door seals, and adjacent parts with a soft, damp cloth to remove any spills or splatters. Ensure the door seals are clean to maintain proper operation.

6. TROUBLESHOOTING

If you experience issues with your microwave, refer to the following common problems and solutions before contacting customer service.

Problem	Possible Cause	Solution
Oven does not start	Power cord not plugged in; Door not closed properly; Fuse blown or circuit breaker tripped.	Ensure plug is securely in outlet; Close door firmly; Check household fuse or reset circuit breaker.
Food not heating	Door not closed properly; Cooking time or power level set incorrectly; Microwave-safe cookware not used.	Close door firmly; Verify cooking time and power level settings; Use appropriate cookware.
Light not working	Bulb needs replacement.	Contact qualified service personnel for bulb replacement.
Uneven cooking	Food not stirred or rearranged; Incorrect power level or cooking time.	Stir or rearrange food during cooking; Adjust power level and time as needed.

7. SPECIFICATIONS

Detailed technical specifications for the Frigidaire Commercial Microwave Oven EMW965.



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Diagram showing the dimensions of the Frigidaire Commercial Microwave Oven EMW965: 20.5 inches wide, 17.3 inches deep, and 12.3 inches high.

Feature	Specification
Model Number	EMW965
Capacity	0.9 Cubic Feet
Wattage	1000 Watts
Voltage	120 Volts
Frequency	60 Hz
Product Dimensions (D x W x H)	17"D x 20.5"W x 12.5"H
Item Weight	25 Pounds
Material	Stainless Steel (Interior & Exterior)
Installation Type	Countertop
Control Type	Touch, Keypad
Number of Power Levels	10
Special Feature	Programmable Memory
Certifications	NSF certified

8. WARRANTY AND SUPPORT

8.1 Warranty Information

This Frigidaire Commercial Microwave Oven EMW965 comes with a **1-year limited warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use. Please retain your proof of purchase for warranty claims.

8.2 Customer Support

For technical assistance, warranty service, or to order replacement parts, please contact Frigidaire customer service. Refer to the contact information provided with your product packaging or visit the official Frigidaire website for support details.

When contacting support, please have your model number (EMW965) and serial number ready.